

How-To Guide Configuring Terminal Cash up and Closing Float

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Introduction

This document provides full description of the Cash Management & Closing Float Process in the Enactor Retail System from the Operational perspective. It describes its purpose, its foundations and the Cash Management Operations by which it is performed and recorded.

In the context of Cash Management Cash is monetary value in potentially diverse physical forms, each separately identified as **Tenders**, stored in Repositories such as the Cash Drawer of a POS Terminal, a Safe or a Cash Box maintained by a Cashier and individually tracked by Cash Management processing. Cash Management maintains the orderly conduct of transfer of Cash through the business from the point of origin *via* Repositories to the point at which Banking is done with accountability throughout. The Cash storage Repositories are identified in the Cash Management process as **Session Owners**.

Retail Transactions involve the transfer of cash into or out of the business and these transfers are tracked by Enactor Retail as Expected Totals. The management of physical cash into or out of Cash Repositories is conducted by the Operator.

All of the movement of Cash into, out of and between Repositories not involving Retail Transactions, or the management and accounting of Cash within them is conducted using **Cash Management Operations**. The details of each Cash Management Operation are recorded in a **Cash Management Transaction**. Cash Management (CM) Transactions record the transfer of cash throughout the business based on the CM Operations. A diverse range of Cash Management Operations is available in the Enactor Retail System. Not all of these Operations will be used by any given Retail Business but rather, a selection of those available chosen to accommodate a Cash Management Policy designed for suitability to the manner in which the Retail Business is conducted.

The Cash Management Operations of the Enactor Retail System are of two distinct categories: those that apply specifically to *Safe* Repositories and those that apply to all other types of Repositories (those that conduct Retail Transactions – *POS Terminals, Cashiers* and *Pay Points*). Most of these Operations may be conducted either at the POS Terminal or in the Estate Manage. Depending on the Business Cash Management Policy some or all Cash Management Operations may be automated or conducted by operators as part of the Day Start/End cycle. All of the Cash Management Operations are also subject to Permissions, which are provided for in the Roles applied to the User Account to which the operator is Signed On. Some Permissions allow the operator to conduct operation directly others allow the operator to conduct operation only after

The purpose of this guide is to demonstrate the steps to configure the POS to support Terminal Cash Up & Closing Float.

This guide will focus on the POS configuration delivered from the Estate Manager.

Overview

The following steps are required to enable terminal cash up and closing float:

- Location Setting the cash management methods and safes
- Cash Management Session Owners Creating the terminal sessions.
- Menu Adding cash up and closing float, including opening float function
- **Role** Ensuring **POS** users have the appropriate privileges to carry out terminal cash up and closing float functionality
- Tenders Enabling tenders for terminal cash up and closing float
- **Reasons** Optional
- **Currency** Configuring denominations

Configuration Steps

Location

Location determines a variety of aspects of software function. Location is applied by POS Software to select other configuration, such as the Currency, Pricing and Tax applied in transactions, Menus and Language used to conduct them and cash management functionality.

Each distinct Geographical or logical **Location** within the estate may be configured as a distinct and appropriate **Location Type**, affecting processing based on other, Location-related configuration.

Navigate to Location configuration using the Search or the path



Each of the store locations where you will be configuring the terminal cash management should be set as follows. This would normally be done using a location template linked to store location. The guide below will configure the store location but the configuration for store location template is similar.

The key tab in the Location configuration is Cash Management.

Location M	Location Maintenance										
Save Save You are editing	Save Cancel										
General	Address	Purging	Day End	Email	Nearest Stores	Cash Management	Receipt	Display	MM Groups	MM Group Price	Attributes
General	Safes	Bank Details	Bank Ad	ldress							
Cash Management Method			Manage by	Terminal		Ŧ					
Denomination Entry Method		Entry By Va	lue Or Quai	ntity	¥						
Tender Ba	ags		Disallowed			Ŧ					
Perform F	Float Check Af	ter Sign On									
Auto-Generate Seal Numbers											
Auto-Finalise Cashed Up Sessions											
Suppress Spotcheck Summary											
Maximum Cashup Recounts			3		(Zero means u	nlimited)					

Set the appropriate values on the **Cash Management** tab as follows:

Configuration	Description			
Cash Management method	 Drop down selection to manage cash management by different methods – the key methods are Terminal: is one to one relation between the terminal and the cash session, this is the method described in the document. Pay Point: allows multiple terminals e.g. tablets to record their sales against a single shared cash session (cash drawer). User: The user's sales are recorded against its own user cash session. 			
Denomination Entry Method	 Drop down selection to configure the entry method for the count, this configuration is used in other cash management event e.g. spot check and pick ups Entry by value or quantity: The operator will be able to enter the count by quantity or value. Entry by value: The operator will be able to enter the count value. Entry by quantity: The operator will be able to enter the count value. If entering by quantity the denominations for the currency will need to be configured 			
Perform Float Check After Sign On	If set, when a float has not been recorded in the new cash session the operator will be prompted to add a float at sign on, the operator can bypass the message and continue. The message will continue to prompt at sign on if the float has not been completed.			
Auto Finalise Cashed Up Sessions	If set, it will auto finalise the session after the cash up has been completed with or without discrepancies in the count.			
Maximum Cash Up Recounts	Set the maximum number of recounts before forcing the operator to accept the cashed-up count.			

*if you wish for the terminal cash up and closing float function to move the counted totals from the terminal cash session to the safe session, a configured safe is required against the store location.

Location M	aintenan	e									
Save 😣	Cancel										
You are editing s	tore ID: 0001										
General	Address	Purging	Day End	Email	Nearest Stores	Cash Management	Receipt	Display	MM Groups	MM Group Price	Attributes
General	General Safes Bank Details Bank Address										
	Safe ID		Name			Insurance Limit					
Ē	1		Store Saf	e		£0.00		(Zen	o means unlimited;)	
						£0.00		+	Add		



The main fields on the Cash Management > Safe Tab are

Entry	Example Value	Description
Safe ID	1	Unique ID that is recorded
		in the transactions and
		displayed in the UI safe
		screens.
Name	Store Safe	Safe name.

This completes the location configuration.

Cash Management Session Owner

This section describes the configuration of **Session Owners**, which are the fundamental elements of the Cash Management model. **Session Owners** are named Cash Repositories, which may be Safes, Cash Drawers, POS Terminals or the person of responsibility for a User SignOn Account.

Navigate to Session Owners Configuration using the search or the path



The POS session configuration should automatically be created if the device has been directly configured on the EM, if the device has been imported into the enactor solution, you may need to create the terminal session owner configuration.

Select the create new session owner function in the bottom left hand corner.

Session Owner Maintenance					
Please enter following details for the new Session Owner					
Location	Enactor Store	•			
Туре	Terminal 🔹				
Owner Name	POS 1 @ Enactor	•			
← Back ← Create					



Entry	Example Value	Description
Location	Enactor Store	Location the terminal is
		linked to.
Туре	Terminal	Session owner type.
Owner Name	POS 1@ Enactor	If 'Terminal' Selected will
		provide a list of POS devices
		to link the terminal session
		to

Menu

Menus are constructed based on a set of basic tasks selected from a **Menu Set**, which is specific to an Application, associated with a **Menu Group** and **Role**, for access, and identified to the software by a **Menu ID**.

Navigate to Menu Configuration using the search or the path



The Terminal Cash Management Menu provides a list of configurable cash management events

The menu configuration required is as follows:

Filter	Description
Menu Set	Set to POS
Role	Whichever role your POS menus are assigned to. The example here is using a Role of POS Cash Management
Menu Group	whichever Menu Group is configured for your POS Terminals. The example here is using a Menu Group of United Kingdom.
Locale	appropriate Locale for your region. The example here is using English (UK)

Menu Maintenance					? II Х
Menu Set	POS	v			Hide
Role	Pos Cash Management	¥			
Menu Group	United Kingdom	v			
Locale	English (UK)	v			
Menu ID	Starts With	TERMINAL_CASH_MANAGEMENT			
▼ Apply Filters り Res	et Filters $b_{ab}^{T_{b}}$				
	Menu Set	Role	Menu Group	Menu ID	Name
• / 🗅 🗴	POS	Pos Cash Management	United Kingdom	TERMINAL_CASH_MANAGEMENT	Terminal Cash Management

Edit the terminal cash management menu. If one does not exist for your Role/Menu Group, then copy one from another Role/Menu Group.

There is availability for 8 button items on the menu, the last button item should be configured as a back button to exit the menu.

If the Terminal Cash Up and Closing Float function does not exist in the menu, highlight the Terminal Cash Management option add the functions. Select Add > Add a new button.

Menu Maintenance	? II X
Constant Con	
Name TERMINU_CASH_MANAGEMENT	
Menu Type v	
Menu Gatagory Rotal •	
© TamMark_CASI_MANAGEMENT	
Add a new Button Folder	

The Terminal Cash Up & Closing Float Button should be configured as follows:

Menu Maintenance		? II X
Save Save		
You are editing a button on 'TERMINAL_CASH_MA	ANAGEMENT: Please update the button details	
General Data		
Туре	©Rvent⊖Menu Link	
Event*	Cashup And Closing Roat •	
Button Label		
Image URL	NextGen1024x768/Admin/cashupandclosingfloat.pr	
Pressed Image URL		
Background Colour		
Foreground Colour		
Position	6	
* Denotes Mandatory		

Set the values on the **General** tab as follows:

Configuration	Description
Event	Select Cash up and Closing Float from the drop-down selection, some of the configurations in this list will prepulate on selection of the event.
Button Label	Configure a button label if you do not have an image URL configured.
Image URL	NextGen1024x768/Admin/cashupandclosingfloat.png
Position	Where you want the function to be displayed on the menu.

*The terminal cash management menu can be linked to the **SALE** or **ADMIN** menu by adding the following event **Terminal Cash Management**

Roles

The configuration interface used to specify User Roles facilitates the selection of required permissions by applying a discovery process to the Package resources of the Enactor Retail Software itself. Each Package essentially represents a cluster of related Software Functions defined in terms of the Processes it includes and the Functions available within each Process. Packages may be shared by applications. Named Privileges are associated with the individual Functions, which assert their requirement. The required Permissions implicitly correspond to these Privileges and provide the building blocks used to construct User Roles.

Navigate to Roles Configuration using the search or the path



Authorisation to run the specific functionality documented here are controlled with privileges maintained in roles.

Select the appropriate role you wish to edit, the example here is using POS_CASH_MAN

User Role Maintenar	ıce						? 11	×
Save Scancel	POS_CASH_MAN' for regic	on 'All Regions'						
General Authorised	Functions Special F	unctions Report Function	ns					
Application Package	Enactor POS	Ŧ	Function ID	Contains	 enactor.terminalCash 	hupAndClosing	Hic	de
Process	-	v	Function Name	Starts With	•			
▼ Apply Filters り Res	et Filters							
	Package	Process		Function ID		Function Nan	e	
۲	Enactor POS	Terminal Cashup And Closing	g Float (POS)	enactor.terminalCashupAndClosingF	loat.Run	Run		
Enable All Displayed Function Page 1 of 1	Page Size 11	Displayed Functions						

Select the enactor POS package and configure the following privileges.

Package	Function ID	Description
Enactor	enactor.admin.Run	This function is only
POS		required if you link the
		terminal cash management
		menu function to the
		admin menu.
Enactor	enactor.admin.terminalCashManagement.Run	This function is only
POS		required if you link the

		terminal cash management
		function to the admin
		menu.
Enactor	enactor.terminalCashupAndClosingFloat.Run	Set this to allow the
POS		operator to run the
		terminal cash up and
		Closing Float function
Enactor	enactor.terminalClosingFloat.Run	Set this to allow the
POS		operator to run the
		terminal closing float
		function
Enactor	enactor.cashManagement.CreateTerminalSession	If no terminal cash session
POS		has been created, this will
		create the session, useful
		for new stores and first day
		trading.

*Roles and the privileges they contain are assigned to users to be able to control the level of access they have to the applications.

Tender

Tenders configuration provides the means to enable and control the conduct of payment options. Tender options are offered in a Menu and are associated with a specific type of tendering Process, to which they provide a specific Tenders configuration, which controls the conduct of that Process.

Navigate to Tender Configuration using the search or the path



Edit the tenders that should be included in the terminal cash up and closing float process, the example captured is using CASH_UK tender.

Tender Maintenance									
Save Cancel									
'ou are editing Tender ID 'CASH_UK' for Region 'United Kingdom'									
General Restrictions 1	Restrictions 2	Discount Restrictions	Overlap Tenders	User Limits	Cash Management	Change	Surcharge	Cash Tender	Attributes
Banking Tender		8							
Auto Banked									
Include In Safe Limit Check									
Cashup Tender		۵							
Currency Purchase Tender		۵							
Float Tender		8							
Pickup Tender									
Auto Picked Up									
Spot Check Tender									
Enter By Quantity									
Enter By Denomination		Ø							
Allow Negative Cashup Valu	₽?								
Tracked Item									
Safe Discrepancy Threshold		£0.00	(Zero means unli	mited)					
Terminal Discrepancy Thres	nold	£0.00	(Zero means unli	mited)					
Maximum Amount		£0.00	(Zero means unli	mited)					

Set the values on the **Cash Management** tab as follows:

Configuration	Description
Float Tender	Select this option to include the tender in
	the float count
Cash up Tender	Select this option to include the tender in
	the cash up count
Auto Picked Up	Select this option if wish to have the tender
	included in the cash up and automatically
	counted e.g. gift cards, payment cards.
Enter by denomination	Select this option if you wish to have option
	to count the tender's denomination,
	requires currency – denominations to be
	configured
Allow negative cash up value	Only required for electronic payments e.g.
	cards, gift cards.
Terminal Discrepancy Threshold	Prompt to be recounted if the threshold is
	breached during the cash up

Reasons

Reason configuration provides the means to capture and record *Reasons* for accessing specific functions. *Reasons* are pre-defined based on a **Reason Type**, which is known to and captured by a specific function of the application. Specific Authorisation requirements may be associated with individual *Reasons* and, subject to the *Reason Type*, a set of



configuration options may be defined specifying properties requiring values according to each Reason Code defined.



Navigate to Reasons Configuration using the search or the path

Though it's not a mandatory requirement to have reasons for the terminal cash up or terminal float, they can be created to add more granular behaviour to the functions.

The example here shows a reason already configured against the United Kingdom region and terminal cash up reason type.



Edit the existing reason or create a new reason using reason type terminal cash up and/or terminal float.

Add the description to the general tab and select the applicable tenders tab Select the applicable tender to be able to control the selectable tenders overriding the configuration against the tender configuration.

eason Maintenance						
Save 🔇 Cancel						
You are editing Terminal Cashup Reason ID: 'Terminal Cashup' for re	egion 'United Kingdom'					
General Applicable Tenders Timetable Witness	s					
Please select the applicable Tenders:						
Cards	United Kingdom					
Cards All Regions	All Regions					
Cards UK	United Kingdom					
Cash AUT UK	United Kingdom					
Cash UK	United Kingdom					
Cash UK with Drawer Limit	United Kingdom					
CASH-DK	United Kingdom					
Cheques UK	United Kingdom					
Credit Note	United Kingdom					
Customer Account	United Kingdom					
Customer Account	United Kingdom					
Employee Account	United Kingdom					
Euro Cash UK	United Kingdom					
Gift Card UK	United Kingdom					
Gift Voucher	United Kingdom					
Loyalty Points UK	United Kingdom					
PAYMENT SERVICE	United Kingdom					
PAYPAL	United Kingdom					
Swedish Krona UK	United Kingdom					
United States Dollar UK	United Kingdom					

If a reason is configured it will be included in the cash management transaction.

Currency

Currencies and their *Currency Codes* and **Countries** and their *Country Codes*, are defined as an ISO Standard and generally available built-in to Java as part of the Java Install (although may need to be maintained up-to-date post-install as an Administrative task).

Navigate to Currency Configuration using search or the path



If the specified tenders cash management option 'enter by denomination' is configured, the currency linked to the tender will require the configured denominations.

Select the country's currency that requires the denominations to be configured, the example used here is GBP

Currency Maintenance							
Save Save							
You are editing Currency ID: 'GBP'							
General Denominations							
Description*	Pounds Sterling						
Country	-	v					
Minimum Accepted Denomination	1						
Minimum Currency Denomination	1						
Default Symbol							
Alternative Display Symbol							
Enable for DCC							
* Denotes Mandatory							

Set the values on the **General** tab as follows:

Configuration	Description
Minimum Accepted Denomination	For my example this would be set to '1' in other countries the minimum accepted might be a higher unit value
Minimum Currency Denomination	For my example this would be set to '1' in other countries the minimum currency might be a higher unit value

Select the denomination tab

Currency Maintenance				
Save Cancel You are editing Currency ID: 'GBP'				
General Denominations				
	Туре	Multiple Of Unit	Description	
× m +	Coin 👻		Pence	
✓ ± +	Coin 👻		2 Pence	
✓ m ↑ ↓	Coin 💌		5 Pence	
✓ ± +	Coin 🔻		10 Pence	
✓ ± +	Coin 🔻		20 Pence	
✓ □ ↑ ↓	Coin 🔻			
✓ m ↑ ↓	Coin 🔻			
✓ m ↑ ↓	Note 🔻			
✓ m ↑ ↓	Note 🔻			
✓ m ↑ ↓	Note 🔻			
✓ □ ↑ ↓	Note 🔻			
✓ m ↑	Coin 💌		50 Pence	
	Coin -			🕂 Add

Set the values on the **Denomination** tab as follows:

Туре	Multiple Of Unit	Description	Comment
Coin	Denomination to unit value e.g.	Denomination description	Add a coin type for each coin
	50pence would 50		denomination
Note	Denomination to unit value e.g. £50	Denomination description	Add a note type for each note
	would 5000		denomination

Broadcasting

To deliver the configuration changes to the POS, broadcast the following entities.

- Location
- Location Templates
- Cash Management Session Owners
- Menu
- Roles
- Tender
- Reasons
- Currencies

POS Functionality

The operator after selecting cash up and closing float function will be prompted to enter the closing float. If prompted, select the float reason and press ok to continue. The operator has the option to void the function if they wish to exit and void the process.



Float Reason Screen Functions:

Function	Outcome
ОК	Select and confirm highlighted reason
Voids	Void Event
Skip	Skip reason selection

The operator will enter the cash float, selecting complete to finalise and move onto the terminal cashing up.



enactor				Ⅲ ▲	Trans - 2 12-Mar-2015 1: Till 15 -	3:45:24 POS Mar	nager	
Float Tender Cash			Amount £100.00		Please denomin	enter the nation.	e amount	s by
					7	8	9	Cir
					4			
					1	2		Ent
)		
ок			Notes		Total			£0.00
	Complete		Void					

Float Tender Screen Functions:

Function	Outcome
ОК	Select Highlighted tender
Notes	Free text notes field
Void	Void Event
Complete	Complete Event

If prompted select the terminal cash up reason and press ok to continue, the operator has the option to void the function if a mistake was made.



enactor		Ⅲ ▲	Trans - 10 12-Mar-2015 16 Till 15 -	6:16:44 POS Mar	nager	
Cashup Reasons						
Terminal Cashing U	p		Select a	reason	for this a	ction
			Ocicei u	reason		iction.
			7	8	9	Clr
			4			
			1	2		Ent
			C)		
0K						
OK						
Skip		Void				

Float Reason Screen Functions:

Function	Outcome
ОК	Select and confirm highlighted reason
Void	Void Event
Skip	Skip reason selection

Enter the terminal cash up counted tenders and press complete to finalise. Press OK to confirm the finalise.

enactor			Trans - 10 12-Mar-2015 Till 15 -	16:21:12 POS Ma	nager	
Cashup Tender Australian Dollar Canadian Dollar Cash Cheques China Union Pay (Auto Picked Up) Coupon Danish Krone EU Travellers Cheque Euro Gift Card (Auto Picked Up) Hong Kong Dollar Japanese Yen New Zealand Dollar Norwegian Krone South Africa Rand Swedish Krona Swiss Franc UK Travellers Cheque US Travellers Cheque United States Dollar		Amount AUD0.00 \$0.00 £0.00 £0.00 £0.00 DKK0.00 €0.00 £0.00 HKD0.00 WZD0.00 NZD0.00 NOK0.00 ZAR0.00 SEK0.00 CHF0.00 £0.00 \$0.00 \$0.00	Please amoun 7 4 1	enter the ts by den 8 5 2 0	9 6 3	n. Cir Ent
OK Up	Down	Notes	Total			£0.00
Complete		Void				

Cashing up Screen Functions:

Function	Description.		
ОК	Select Highlighted tender and enter the		
	value		
Up	Moves to next line up		
Down	Moves to next line down		
Notes	Free text notes field		
Void	Void Event		
Complete	Complete Event		

About This Document

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The amendment history of this document can be found in the table below.

Current Document Version information

Document Version 1.0 Product Version 2.6

Document Context

This document is part of the Enactor Product Documentation Series. All Enactor products include a comprehensive documentation set designed to improve understanding of the product and facilitate ease of use.

Document Inquiries

At Enactor we aspire to producing the highest quality documentation to reflect and enhance the quality of our product. If you find that the document is inaccurate or deficient in any way, please assist us in improving our standard by letting us know.

For matters of document quality or any other inquiries regarding this document please contact:

By Email: documentation@enactor.co.uk

Document History

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VERSION	STATUS	ISSUE DATE	AUTHOR	REASON FOR ISSUE
1.0	Initial Draft	15/02/21	Kevin Charlesworth	Initial version