

How-To Guide Configuring Receipts

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Introduction

The purpose of this guide is to show how to configure Receipts to allow you to set up and customise a variety of Receipts to meet your organisations' needs. This guide introduces all the basics in understanding the Receipt Maintenance and the various terminologies that are associated with it, and then walks through on the different customisations that can be made to the receipts that are available for customisation in the Receipt Maintenance.

Overview

This guide will cover the configuration for the following:

- Receipts Configuration – Provides all the basics required in understanding the Receipt Maintenance, its terminologies and how a basic customisation can be done to a Receipt and printed in a physical printer.
- Customisations to Receipts – Provides a step-by-step guide on the various range of customisations that can be made to the different Receipts that are available for customisation in the Receipt Maintenance.

Receipts Configuration

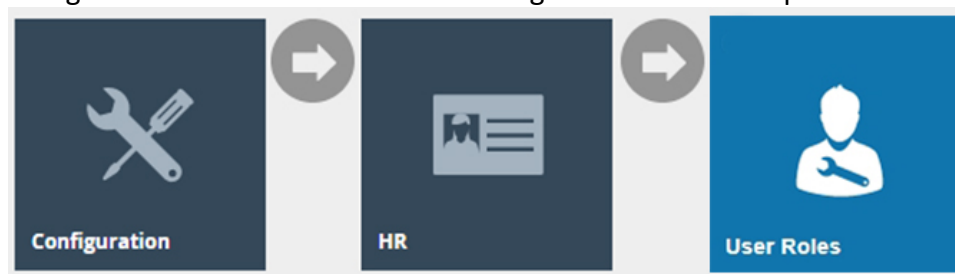
This section covers all the basics that are required to understand the Receipt Maintenance and start making receipt customisations. The areas that are covered in this section are accessing the receipt maintenance, creating a new receipt, getting started with the new receipt by making a basic customisation to it and finally understanding the various terminologies of the Receipt Maintenance.

Accessing Receipt Maintenance

If a user needs to access Receipt Maintenance, they will need the appropriate privileges for their user account. However, Receipt Maintenance has a larger number of privileges than other maintenance applications, so it is important to ensure that the correct privileges have been enabled for your users.

To enable these privileges, follow the steps below:

Navigate to User Role Maintenance using the Search or the path



In the User Role Maintenance, select the **Edit icon of the User** that you wish to enable the privilege for.

Navigate to the **Authorised Functions** tab of that selected User and change the filter of the Application Package as **Receipt Maintenance** as follows:

The screenshot shows the 'User Role Maintenance' interface. The 'Authorised Functions' tab is selected. The 'Application Package' dropdown is set to 'Receipt Maintenance'. Below this, a table lists functions for 'Receipt Maintenance'. At the bottom, there are checkboxes for 'Enable All Displayed Functions' and 'Disable All Displayed Functions'.

Package	Process	Function ID	Function Name
<input type="checkbox"/>	Receipt Maintenance	enactor.pageDefinitionDetailMaintenance.Remove	enactor.pageDefinitionDetailMaintenance.Remove
<input type="checkbox"/>	Receipt Maintenance	enactor.receiptMaintenance.Edit	Edit
<input type="checkbox"/>	Receipt Maintenance	enactor.receiptMaintenance.Export	Export
<input type="checkbox"/>	Receipt Maintenance	enactor.receiptMaintenance.List	List
<input type="checkbox"/>	Receipt Maintenance	enactor.receiptMaintenance.New	New
<input type="checkbox"/>	Receipt Maintenance	enactor.receiptMaintenance.Remove	Remove
<input type="checkbox"/>	Receipt Maintenance	enactor.receiptMaintenance.Run	Run
<input type="checkbox"/>	Receipt Maintenance	enactor.receiptMaintenance.View	View

This would list out all the privileges that are needed in order to be able to access all the Standard Receipts functions as follows:

Package	Process	Function ID	Function Name
Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.View	View
Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.Run	Run
Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.Edit	Edit
Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.New	New
Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.Remove	Remove
Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.List	List
Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.Export	Export
Receipt Maintenance	Receipt Maintenance	enactor.pageDefinitionDetailMaintenance.Remove	enactor.pageDefinitionDetailMaintenance.Remove

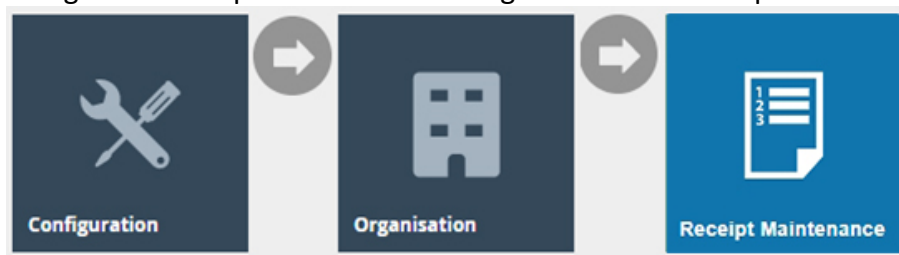
Make sure that your User has the required privileges enabled by ticking on the necessary functions that are listed or if you want to enable all privileges, just click on **Enable All Displayed Functions** and click on **Save**.

For these changes to apply, sign out and back into the Estate Manager. Now you will be able to access the Receipt Maintenance and carry out all Receipt related functions.

Create a new Receipt

The Receipt Maintenance is used to create new Receipts. To create a new Receipt follow the steps below:

Navigate to Receipt Maintenance using the Search or the path



Select **New Receipt Document** on the Receipt Maintenance page.

A screenshot of the 'Receipt Maintenance' web application. At the top is a dark header bar with the title 'Receipt Maintenance' and some icons. Below the header is a filter section with four rows: 'Type', 'Filename', 'Receipt Document Id', and 'Name'. Each row has a 'Starts With' dropdown menu and a text input field. Below the filters are 'Apply Filters' and 'Reset Filters' buttons. Underneath is a table with four columns: 'Receipt Document Id', 'Name', 'Type', and 'Filename'. At the bottom of the page, there is a 'Page Size' dropdown set to '10' and a '+ New Receipt Document' button highlighted with a red box, followed by an 'Export' button.

This will open the **New Receipt** screen where the following 3 fields must be defined for this new Receipt:

Configuration	Description
Type	Select the Receipt Type from the Type drop-down. This is the page definition type that the custom receipt will be linked to. This is necessary for the custom receipt to be discoverable by other maintenance applications.
Receipt Document ID	Enter a unique Receipt Document ID for the new Receipt. This is the unique id of the receipt. It will be used as part of the generated filename for the custom receipt. It will also be used as part of the page definition detail automatically generated for the custom receipt. The ID can be alphanumeric and contain a maximum of 20 characters and will be used to uniquely identify this new Receipt. Use of a systematic and business-specific naming convention is recommended here.

Original Receipt Document	<p>Select an Original Receipt Document from the Original Receipt Document drop-down.</p> <p>This is a drop-down of the available system receipts. This is automatically restricted based Type that was selected above. The values displayed are the filenames of the receipts. The file name of the selected system receipt will be used for generating the filename of your custom receipt.</p> <p>The Original Receipt Document selected here will decide the width of the custom receipt that is you are going to create, since this will inherit its layout from the selected system receipt, as well as any future changes to that system receipt.</p>
---------------------------	---

We will create a new Receipt with the Type **Standard Receipt** and the Original Receipt Document as **StandardReceiptTemplate44**, which would give us a 44-columns width Receipt as follows:

New Receipt

Please enter the following details for the new Receipt Document record

Type

Standard Receipt ▼

Receipt Document Id

EN_StandardReceipt44

Original Receipt Document

Pos/Print/StandardReceiptTemplate44 ▼

← Back

+ Create

Note: The create button will not appear until a type has been selected. Also note that, if system receipts under the Original Receipt Document dropdown are not available for the Type that is selected, then you will not be able to create a custom receipt in Receipt Maintenance.

Once **Create** is clicked, you will be navigated to the Edit Receipt page for your new Receipt. This receipt will match the layout for the system receipt and therefore look identical until customisations are made. In order to use the new custom receipt, you will need to enter a name. The input for this field is presented in the initial view of the receipt.

Edit Receipt

Save

Cancel

Receipt > Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44
You are editing Receipt 'Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44'.

Receipt Sections
Receipt Columns

Receipt Preview

Receipt Name
Enactor Standard Receipt 44

Default Message Resource
Pos/Print/ReceiptMessages

	Section	Enable
↓ ↗	Receipt Preparation	<input checked="" type="checkbox"/>
↑ ↓ ↗	Receipt Header Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Receipt Body Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Authorising User Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Receipt Barcode Section	<input checked="" type="checkbox"/>
↑ ↗	Receipt Footer Section	<input checked="" type="checkbox"/>

Note: It is recommended that you save the receipt once you have entered a name. It is easier to back out of changes if you can simply exit the page. By saving now, you avoid having to recreate the receipt while making the initial changes.

The Edit Receipt Maintenance, for the newly created Receipt, is presented with the 2 key tabs namely; **Receipt Sections** and **Receipt Columns**.

Edit Receipt – Receipt Sections

The **Receipt Sections** Tab contains the list of each section that the Receipt consists of. Eg: Receipt Header Section, Receipt Body Section, Receipt Footer Section.

Using this, customisations can be made separately for each section of the Receipt.

This tab is also where the preview of the Receipt can be set up and viewed.

Customisations to Receipt Sections and Previewing of the Receipt will be further explained later in this guide.

Edit Receipt

Save

Cancel

Receipt > Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44
You are editing Receipt 'Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44'.

Receipt Sections
Receipt Columns

Receipt Preview

Receipt Name
Enactor Standard Receipt 44

Default Message Resource
Pos/Print/ReceiptMessages

	Section	Enable
↓ ↗	Receipt Preparation	<input checked="" type="checkbox"/>
↑ ↓ ↗	Receipt Header Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Receipt Body Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Authorising User Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Receipt Barcode Section	<input checked="" type="checkbox"/>
↑ ↗	Receipt Footer Section	<input checked="" type="checkbox"/>

The **Receipt Columns** Tab contains the list of all configured columns that the Receipt can make use of in each of its sections.

Eg: Address Details, Item Detail, Amount, Item Value.

[illegible]

Each of these columns can be edited by clicking on the edit sign. New columns can also be created by clicking on **Create** at the end of this table.

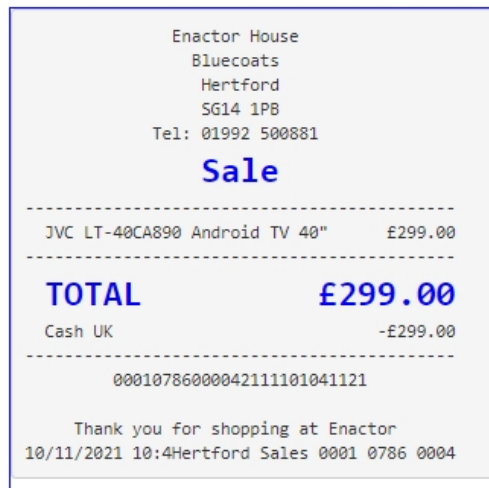
Customisations to Receipt Columns will be further explained later in this guide.

Getting Started with Receipts

This section allows you to get started with making proper use of the Receipts Maintenance and covers the basics on:

- How a customisation can be made to a new Receipt.
- Previewing the customised Receipt in the Receipt Maintenance.
- Getting the customised Receipt printed using a physical printer in the POS.

To make the customisations, we will use the Enactor Standard Receipt 44, which is the following 44-column Standard Receipt that was created in the previous section:



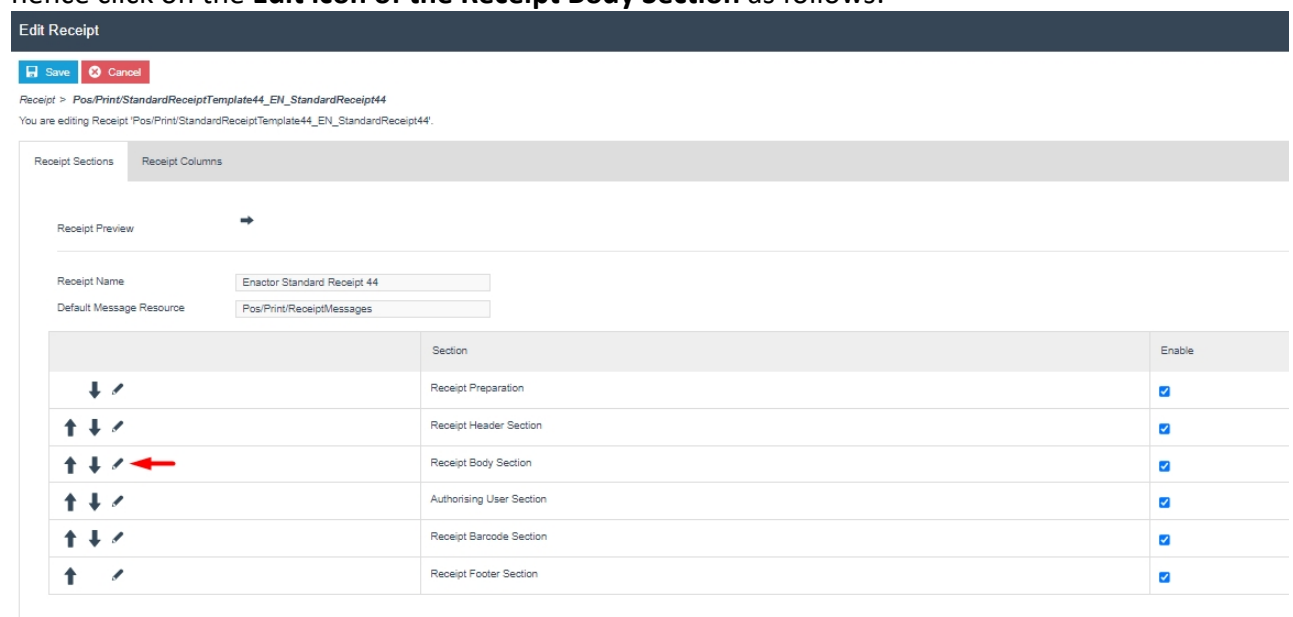
The customisation is to hide the currency symbols of each merchandise item in the receipt that is printed.

Making the First Customisation

Receipts display the currency symbols of the item values by default. To hide the currency symbols, we should first navigate to the exact element that displays the currency symbol for the item value in the Receipt.

First, navigate to the Receipt Maintenance and click on the **Edit icon of the Receipt** that was created.

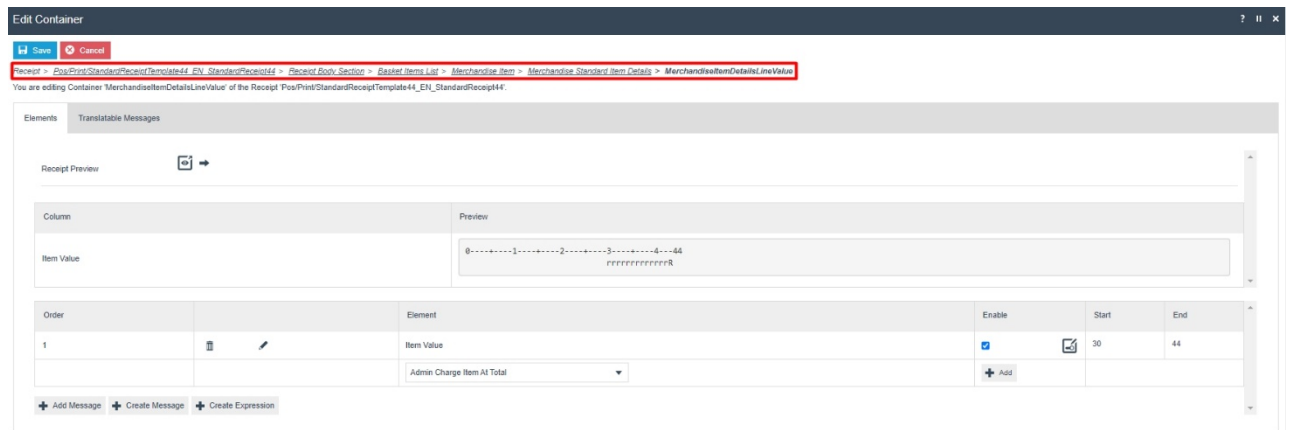
In the Edit Receipt page, we need to make the customisation to the Receipt Body Section, hence click on the **Edit icon of the Receipt Body Section** as follows:



This would list down the Elements used in this Receipt Body Section. From this section, we need to navigate to the Element which displays the current item value of the Receipt.

Following is the path where this element exists:

Basket Items List > Merchandise Item > Merchandise Standard Item Details > Value

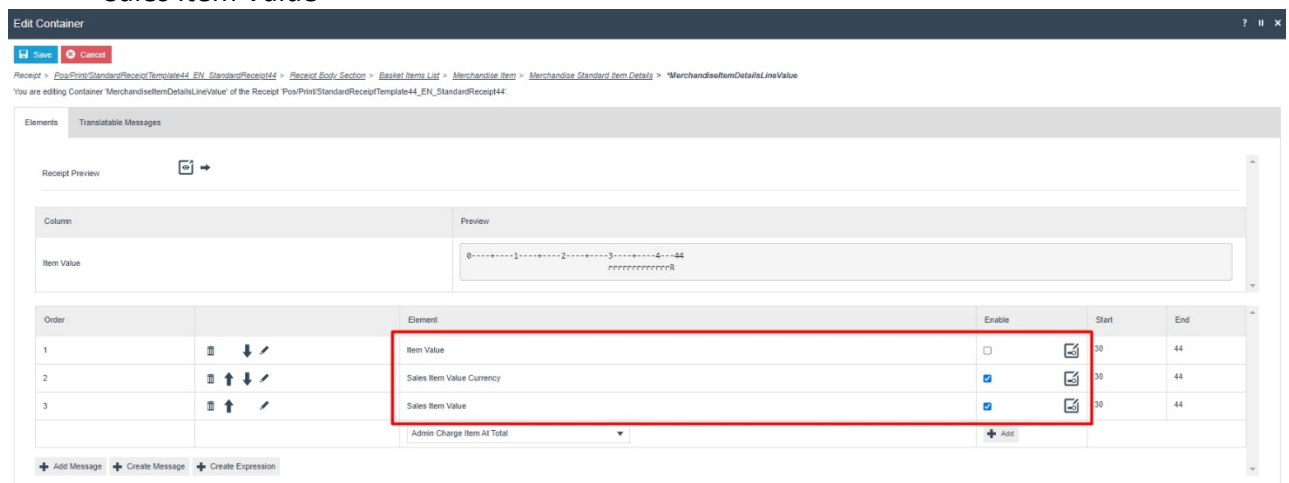


It can be noticed that there is an element called Item Value here, which is what displays the value of each item in the Receipt, which also includes the currency symbol.

First, we need to isolate the currency symbol and item value as 2 elements.

1 – Disable the current “Item Value” element and select the following 2 elements from the dropdown and click + Add:

- Sales Item Value Currency
- Sales Item Value



If you now check the preview of the receipt, you will notice that adding these 2 elements have had the same effect as the Value element that was disabled.

Note: Previewing of the Receipt is covered in the next sub-section.



Next, the currency symbol is to be hidden.

2 – Disable the “Sales Item Value Currency” element as follows:

Receipt Preview

Column	Preview
Item Value	0-----1-----2-----3-----4---44 -----R

Order		Element	Enable	Start	End
1		Item Value	<input type="checkbox"/>	30	44
2		Sales Item Value Currency	<input type="checkbox"/>	30	44
3		Sales Item Value	<input checked="" type="checkbox"/>	30	44
		Admin Charge Item At Total	<input type="checkbox"/>		

+ Add Message + Create Message + Create Expression

Now click on **Save** and navigate to the root of the Receipt and save all changes to this Receipt.

Once these changes have been made, we should navigate to the root of the Receipt to save all changes.

For this click on the **Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44** in the Navigation Bar that is found right below the Save button as follows:

A Confirm Navigation popup would appear showing the changes that have been made and make sure to click **Save and Continue**, which would save the changes in these sections.

Finally, click on the **Save** button to successfully save the Receipt and now you are ready to try out the customised Receipt.

Previewing the Customised Receipt

Using the Receipt Maintenance, we will be able to preview the changes made to the Receipt. For this go back to the Edit Receipts page of the Enactor Standard Receipt 44, and click on the “→” icon of the **Receipt Preview** field as follows:

Edit Receipt

Cancel

Receipt > Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44

You are editing Receipt 'Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44'.

Receipt Sections

Receipt Columns

Receipt Preview



→

Receipt Name

Enactor Standard Receipt 44

Default Message Resource

Pos/Print/ReceiptMessages

	Section	Enable
↓ +	Receipt Preparation	<input checked="" type="checkbox"/>
↑ ↓ + 	Receipt Header Section	<input checked="" type="checkbox"/>
↑ ↓ + 	Receipt Body Section	<input checked="" type="checkbox"/>
↑ ↓ +	Authorising User Section	<input checked="" type="checkbox"/>
↑ ↓ +	Receipt Barcode Section	<input checked="" type="checkbox"/>
↑ +	Receipt Footer Section	<input checked="" type="checkbox"/>

This would navigate to the Retail Transaction Archive of the Estate Manager. Using this select a transaction suitable to be used as the Receipt Preview.

Next, in the Edit Receipt Preview page, **Enter a suitable description** for this Receipt Preview as follows:

Edit Receipt Preview

Save

Cancel

You are editing the preview for Application 'POS', Transaction '00010786000042111101041121'.

General

Transaction

Description

Basic SKU Product Receipt Preview

Once you click **Save**, you can now notice there is a new Show Preview icon that appears along with → icon in the Receipt Preview field.

Click on the **Show Preview of the Receipt Preview field**, which would bring up the Receipt Preview.

Following are examples of the Receipt Previews before and after the currency symbol customisation is made:

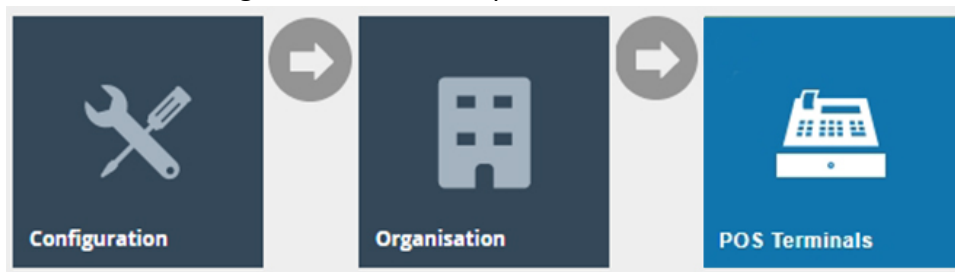
Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881		Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881	
Sale		Sale	
-----		-----	
JVC LT-40CA890 Android TV 40"	£299.00	JVC LT-40CA890 Android TV 40"	299.00
-----		-----	
TOTAL	£299.00	TOTAL	£299.00
Cash UK	-£299.00	Cash UK	-£299.00
-----		-----	
00010786000042111101041121		00010786000042111101041121	
Thank you for shopping at Enactor 10/11/2021 10:4Hertford Sales 0001 0786 0004		Thank you for shopping at Enactor 10/11/2021 10:4Hertford Sales 0001 0786 0004	

This way you can clearly notice that the customisation made to disable the currency symbol has been successfully made, and only the value of each Merchandise Item is now displayed in the Receipt.

Printing the Receipt on a Physical Printer

Now that we have made and previewed a customisation to a receipt, we are ready to use this customised Receipt on a physical printer.

To set this customised Receipt as your Primary Receipt, navigate to the POS Terminal Maintenance using the Search or the path:



Click on the **Edit icon of the POS Terminal** that the Primary Receipt is to be changed. **Go to the tab Printing → General** and in the drop-down for Primary Receipt select **Enactor Standard Receipt 44** as follows:

POS Terminal Maintenance

You are editing POS terminal for device ID 'pos1@0001 enactor' at store 'UK Hertford Store' based on template 'Standard POS Terminal Template'

Save Cancel

General Peripherals **Printing** Day Start Day End User Interface Tax Online Auth Loyalty Groups External Attributes Tendering

General Receipt Locales Cards Inventory Sundry Flags Email Reports

Primary Receipt Enactor Standard Receipt 44

Page Printer Primary Receipt -

Combined Card Voucher/Receipt Combined Receipt & Card Voucher 48

Additional Receipt 1 Standard Receipt 48 Col

Additional Receipt 2 Standard Receipt 48 Col

Gift Receipt per Item Gift Item Receipt 48 Col

Gift Receipt per Transaction Gift Transaction Receipt 48 Col

Transaction Stored Receipt -

No Sale Receipt Use Default Receipt

Post Void Receipt -

Use Template Value

Click **Save** and finally broadcast the following entities to your device:

- Page Definition
- Page Definition Detail
- POS Terminal

After the broadcast has been sent successfully, make sure to restart your POS terminal. Finally, carry out a complete transaction in your POS and you will be able to notice the receipts printed as follows:

enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

APPLE MacBook Pro 16" 2,470.00

TOTAL £2,470.00

Cash UK -£2,470.00



00010786000112111121504509

Thank you for shopping at Enactor
12/11/21 15:05 Hertford Sales 0001 0786 0011

The value for the Merchandise Item is now displayed without the currency symbol and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

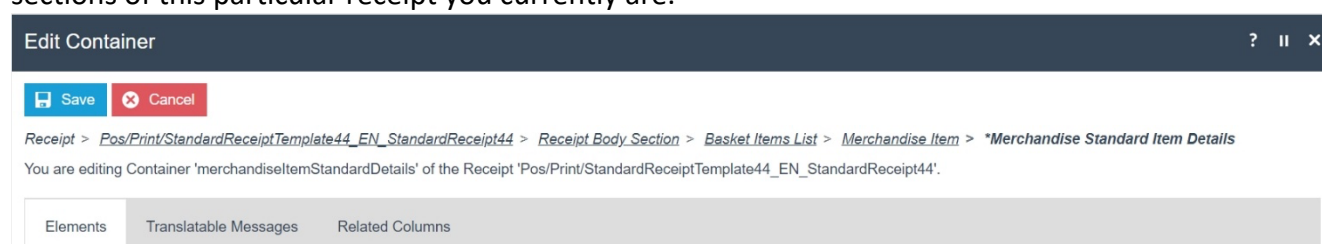
Receipt Terminology

This section covers in detail the terminology of the various functions available in the Receipt Maintenance such as the unique navigation bar, receipt columns and receipt preview functions.

Understanding the Navigation Bar

Receipts are structurally complex during configuration and to help with this the Receipt Maintenance uses multiple pages to help you drill down to the part of the receipt that you wish to change. To prevent the user from getting lost during this, a navigation bar is provided.

The navigation bar basically lists the locations that have been visited and how far into the sections of this particular receipt you currently are.



Following are the 3 navigation item formatting and what they each depict:

- **Bold** - This is the current entry in the navigation bar.
- Underlined - This is the previous entry in the navigation that can be navigated directly to.
- * - This shows that the current or previous entry in the navigation bar has been modified and has unsaved changes.

Note: The most important navigation item in the navigation bar is the root of the receipt, i.e., the first navigation item that follows “Receipt >” in the navigation bar. The importance is that this is the only place in the navigation bar that **allows you to save all the changes to the database**.

Managing Receipt Columns

The placement of text on a line is controlled by columns. These tell the printer where the text should start and end, how it should be aligned, and whether there should be any wrapping.

Edit Column Definition

Save Cancel

Receipt > Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44 > Column > **Address Detail**

You are editing Column Definition 'AddressDetail'.

```
0---+---1---+---2---+---3---+---4---44  
  llllllllllllllllllllllllllllllllll
```

General

Usage

Column Def Id

AddressDetail

Start Position

10

End Position

44

Allow Wrapping

☐

Horizontal Alignment

Left ▼

Vertical Alignment

Centre ▼

The following table details the properties of the Column Definition:

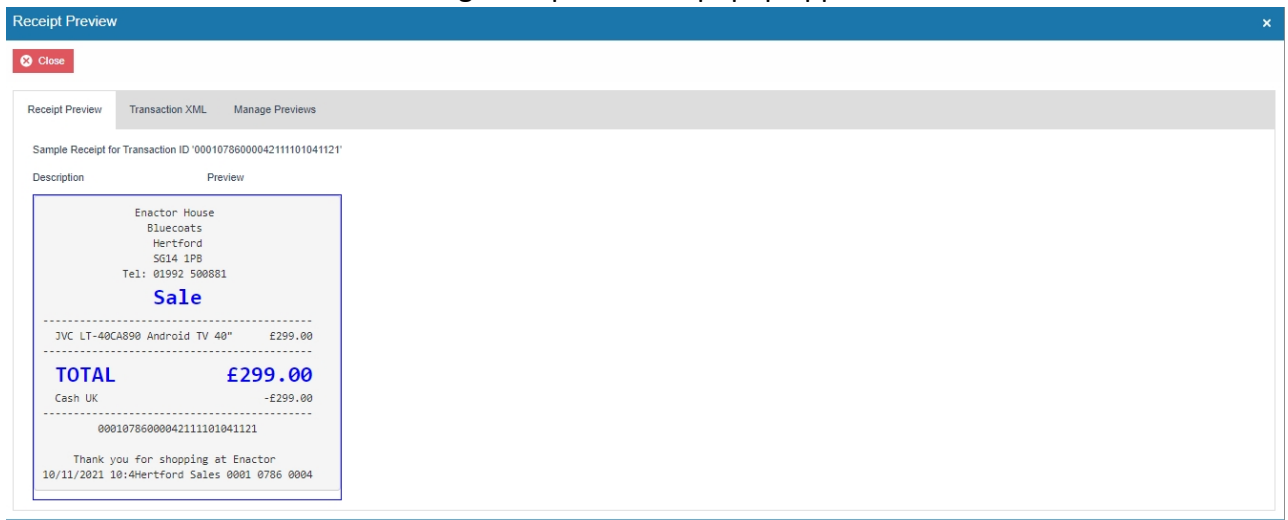
Configuration	Description
Column Def Id	This ID is used to uniquely identify a column. Changing the ID of an existing column will have no effect on the users of that column and will stop the printer from being able to correctly place the output for that element.
Start and End Position	These control where an element can place its output. Positions that start before or end after the receipt line are meaningless and so will be prevented by the application. When multiple columns appear on the same line they are applied in order. Should two columns overlap, the later one will overwrite the earlier one. Whitespace can never overwrite text.
Allow Wrapping	Normally a column will truncate any output to fit within its bounds. By enabling wrapping, the column will instead use additional lines to fit any remaining output. Once the wrapping is done normal output will resume from the next line.
Horizontal and Vertical Alignment	This controls where the output is to be placed within the start and end boundaries of the column.

Managing Previews

Understanding how a change to a receipt affects the final output of the receipt is not simple. To help with this, the Receipt Maintenance allows you to select a transaction to view while making your changes. You will then be able to see how the receipt for that transaction

changes as you make customisations using the Receipt Preview option available in the Receipt Maintenance.

The basics of creating a preview was covered in the previous section. This section is about how these previews can be managed. Once a preview has been created and the Show Preview icon is clicked the following Receipt Preview popup appears:

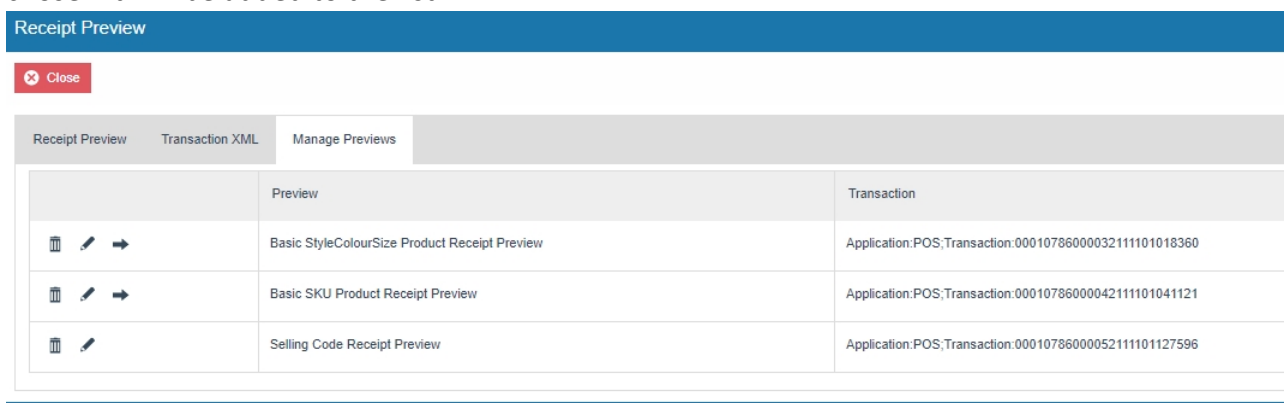


The following table details the 3 tabs of the Receipt Preview popup:

Configuration	Description
Receipt Preview	This shows the rendered receipt with all the current changes made for this receipt in the Receipt maintenance.
Transaction	This shows the transaction XML that is used to show the Receipt Preview.
Manage Previews	This contains all the options required to manage all the previews that are linked with this receipt.

Note: The rendered receipt in the Receipt Preview tab is updated whenever a change is made and can be viewed immediately.

The Manage Previews tab manages a list of previews for a receipt. Whenever a preview is chosen it will be added to the list.



The following can be done to each receipt preview that is in this list:

- Previews that are no longer required can be deleted.

- Previews can be edited, which goes to the same page used when creating the preview.
- Previews that are not the currently selected preview will have a button to switch to that preview.

Eg: If I need to make some customisations that are related to just a Style Colour Size product, the **Basic StyleColourSize Product Receipt Preview** should be selected from the above shown screen. This preview that has been created contains a transaction where just a Style Colour Size product has been sold, and this would allow to preview the customisations which are relevant to just this. The same way you can create your own set of previews here for the different scenarios that you will want to customise and preview your receipts.

Customisations to Receipts

There are various customisations that can be made to Receipts and this section covers most of the basic customisations. In the previous section, a customisation was made to hide the currency symbol of each merchandise item in the printed standard receipt.

This section would cover step-by-step on a wider range of customisations that can be made to Receipts.

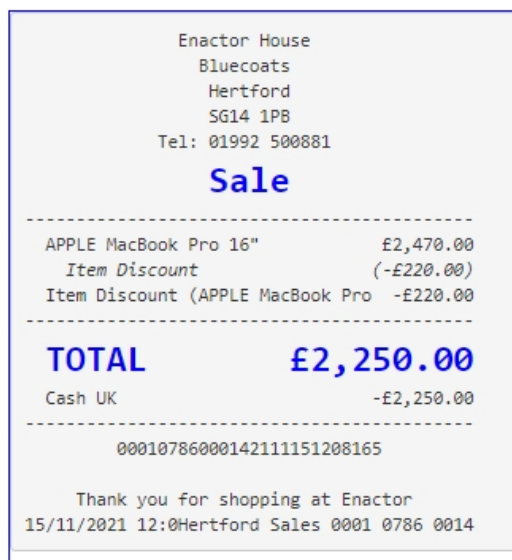
Note: Each of the following customisations start by using a new Standard Receipt that has a 44-columns template from scratch (as shown in the Create a new Receipt section) and ends up with the customisation being made as per each requirement.

Following is the preview of the Standard Receipt with the 44-columns template without any customisations that we will be using throughout the next sections:



Hiding the negative symbol from item value discount in tender sales lines

This section will guide you through on how customisations can be done when an item value discount is included in the transaction. The current Standard Receipt displays item value discounts as follows:



It can be seen here that the discount reason is displayed twice in this Receipt and contains the negative symbol for each of the discount values.

In this customisation, we will change the content of the receipt as follows:

- Disable the item discount that re-appears.
- Hide the negative symbol of the discount value.

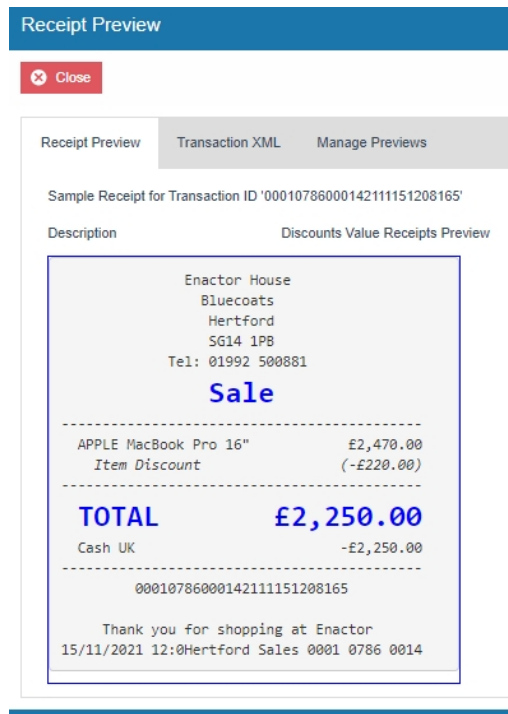
Let us first disable the duplicate item discount that appears in the current Receipt.

1 – Navigate to the Receipt Body Section > Basket Items List where we can find the “Discount Item” element that displays the duplicate item discount reason.

2 – Disable the Discount Item element as follows:

		Non Merchandise Item	<input checked="" type="checkbox"/>	
		Hide Alteration Service Item	<input checked="" type="checkbox"/>	
		Non Merchandise Item	<input checked="" type="checkbox"/>	
		Non Merchandise Item Multiple	<input checked="" type="checkbox"/>	
		Transaction Void Item	<input checked="" type="checkbox"/>	
		No Sale Item	<input checked="" type="checkbox"/>	
		Discount Item	<input type="checkbox"/>	
		Transaction Discount Item	<input checked="" type="checkbox"/>	
		Hide Alteration Service Detail Item Void Item	<input checked="" type="checkbox"/>	
		Alteration Service Detail Item	<input checked="" type="checkbox"/>	

3 – Clicking on Receipt Preview now would show that the duplicate item discount reason does not display in the Receipt anymore.

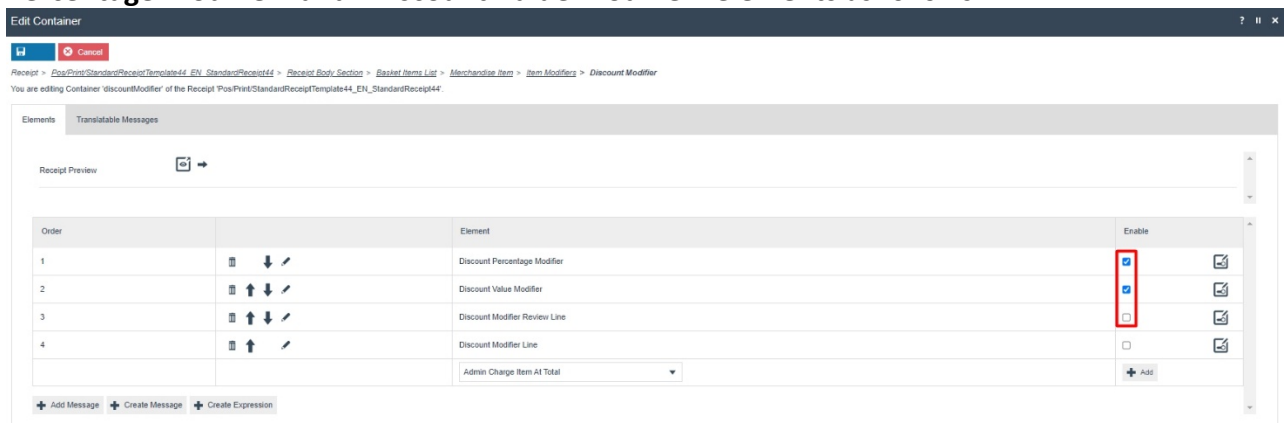


Next, we need to hide the negative symbol of the item discount value.

4 – From the Basket Items List page, **navigate to Merchandise Item > Item Modifiers > Discount Modifier** where we can find the elements that display the various item discount values.

We need to enable the proper elements that would allow us to hide the negative symbol for the item discount values.

5 – **Disable the “Discount Modifier Review Line” element and enable the “Discount Percentage Modifier” and “Discount Value Modifier” elements** as follows:



Now that we have the appropriate elements enabled, let us hide the negative symbol for the item discount values.

6 – **Navigate to the “Discount Value Modifier” element and disable the Item Reason element** since this element would display a duplicate reason.

Edit Container

Receipt > PosPrintStandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > Discount Modifier > *Discount Value Modifier

You are editing Container 'DiscountValueModifier' of the Receipt 'PosPrintStandardReceiptTemplate44_EN_StandardReceipt44'.

Elements Translatable Messages Related Columns

Receipt Preview

Order 1 0-----1-----2-----3-----4---44
aaaaaaaaaaaaaaaaaaaaaaaaabbbbbbbbbb

Order	Element	Enable	Start	End	Column
1	Discount Modifier Line	<input checked="" type="checkbox"/>			
	a Item	<input checked="" type="checkbox"/>	4	34	Item Detail Line 2
	b Item Value	<input checked="" type="checkbox"/>	30	44	Item Value
	Admin Charge Item At Total	<input type="checkbox"/>			
2	c Item Reason	<input type="checkbox"/>	4	34	Item Detail Line 2
	Admin Charge Item At Total	<input type="checkbox"/>			

+ Add Message + Create Message + Create Expression

Now let us make the final customisations to hide the negative symbol for the item discount values.

7 – Navigate to the “Item Value” element and add the “Discount Absolute” element and disable the Discount Value element as follows:

Edit Container

Receipt > PosPrintStandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > Discount Modifier > *Discount Value Modifier > *DiscountModifierItemValue

You are editing Container 'DiscountModifierItemValue' of the Receipt 'PosPrintStandardReceiptTemplate44_EN_StandardReceipt44'.

Elements Translatable Messages

Receipt Preview

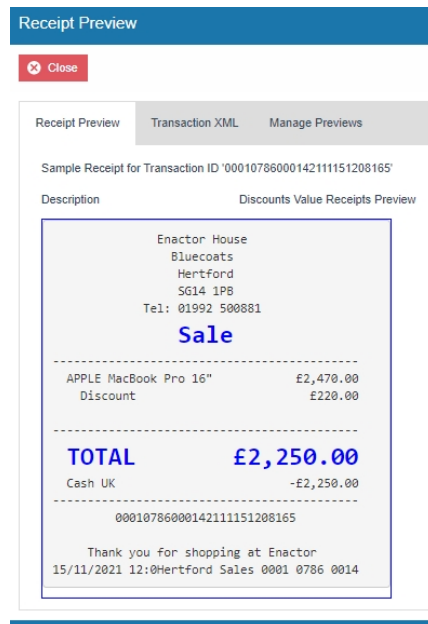
Column Item Value Preview 0-----1-----2-----3-----4---44
aaaaaaaaaaaa

Order	Element	Enable	Start	End
1	Discount Value Currency	<input checked="" type="checkbox"/>	30	44
2	Discount Value	<input type="checkbox"/>	30	44
3	Discount Absolute	<input checked="" type="checkbox"/>	30	44
	Admin Charge Item At Total	<input type="checkbox"/>		

+ Add Message + Create Message + Create Expression

Now that we have made all the necessary changes to the item discount values, **click on Save and navigate to the root of the Receipt and save all changes to this Receipt.**

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.



If everything is successful, your Receipt will now show discount item value without the negative symbol in the POS as follows:



The discount item value for the item appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Add content such as date, time and thank you message to the footer

This section will guide you through on how customisations can be done in the footer section of the Receipt. In the existing Standard Receipts footer, there is already a line with the date, time, name and transaction ID. And also, this line is below the message that says, “Thank you for shopping at Enactor”.

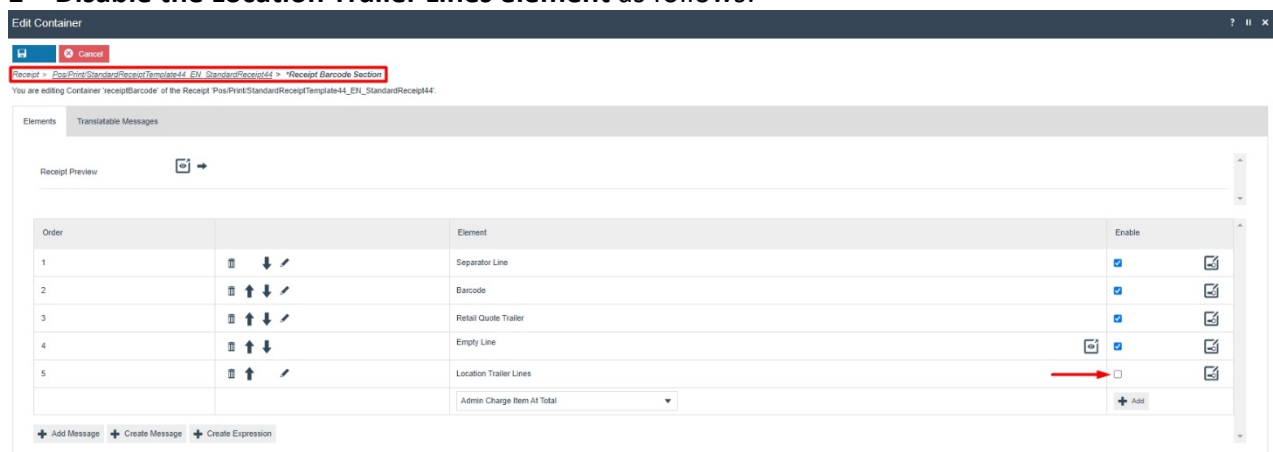
In this customisation, we will change the content of the footer and display it in the following order:

- Display only the date and time.
- Display the Thank you message.
- Centre align both lines.

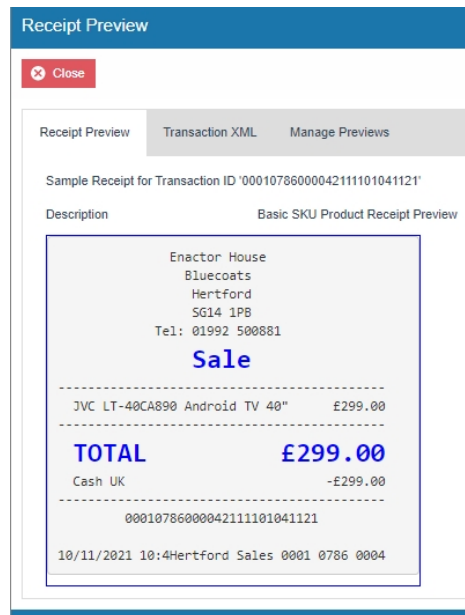
Let us first disable the Thank you message that appears in the current Receipt.

1 – Navigate to the Receipt Barcode Section where we can find the “Location Trailer Lines” element that displays the Thank you message.

2 – Disable the Location Trailer Lines element as follows:



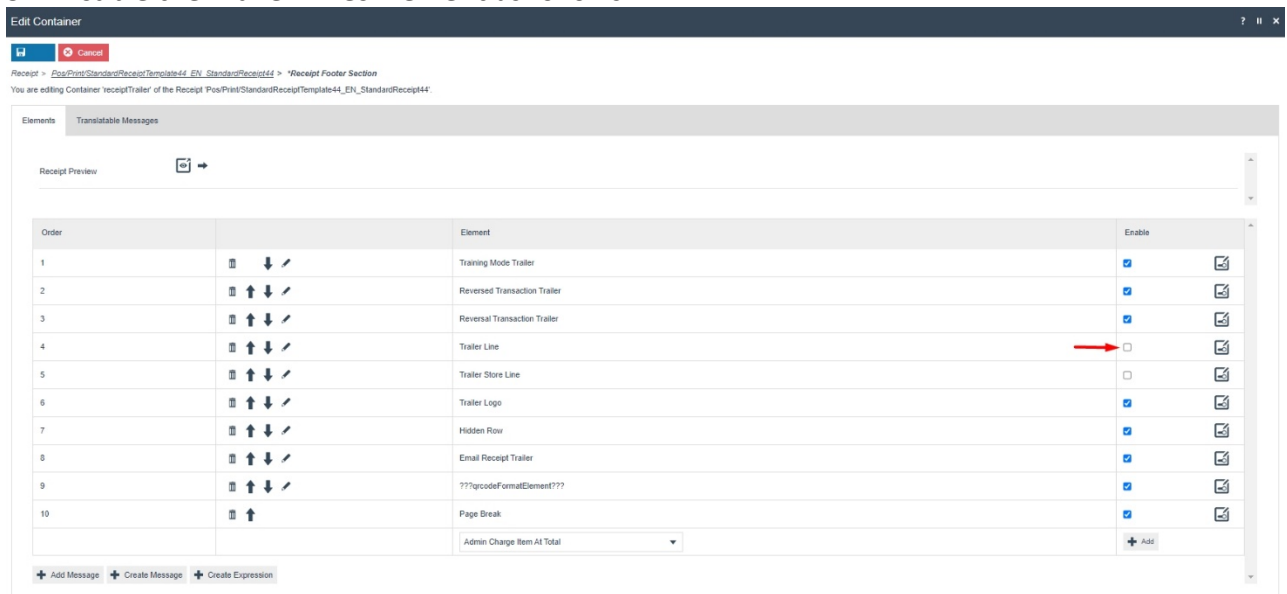
3 – Clicking on Receipt Preview now would show that the Thank you message does not display in the Receipt anymore.



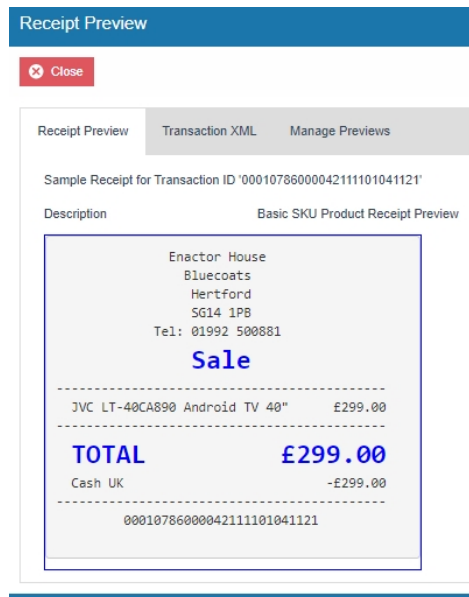
Next, we need to disable the existing line that displays date, time, name and transaction ID.

4 – Navigate to the Receipt Footer Section where we can find the “Trailer Line” element that displays the date, time, name and transaction ID.

5 – Disable the Trailer Lines Element as follows:



6 – Clicking on Receipt Preview now would show that the date, time, name and transaction ID does not display in the Receipt anymore.



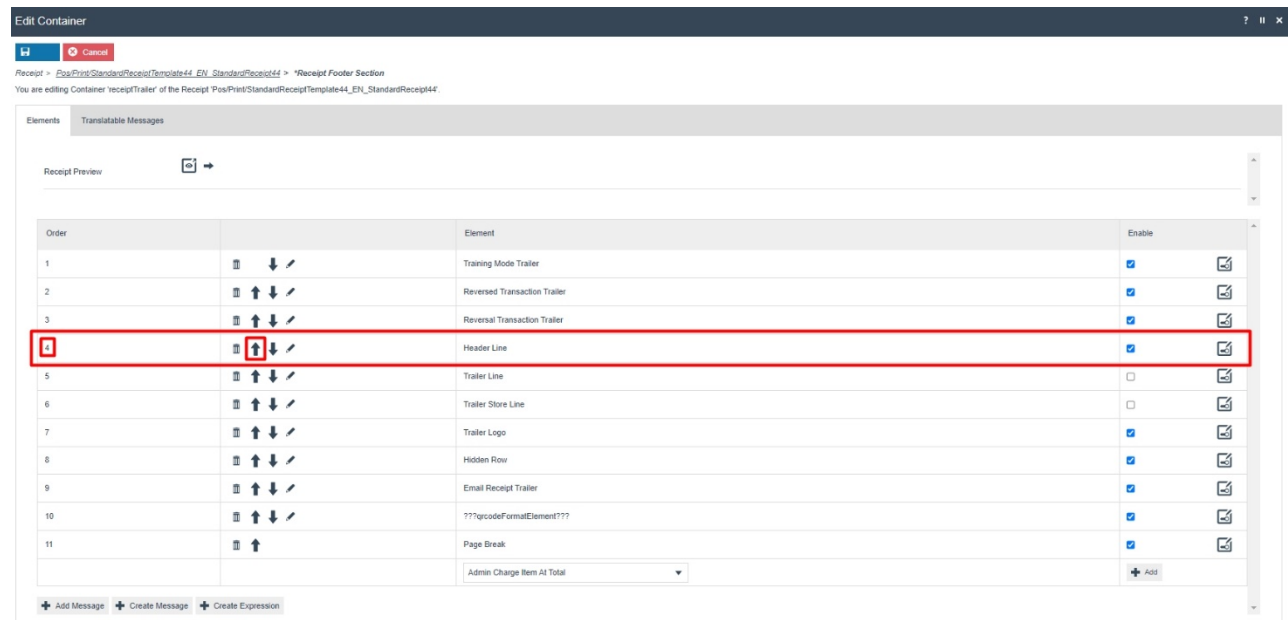
Now that we have disabled the existing elements of the current receipt, we can now start adding the elements in the order that we need.

First, we need to add the element to display just the date and time in the Receipt Footer.

1 – In the Elements column, from the dropdown, **select the “Header Line” element and click on the Add button.**

2 – Now we need to move it up in the order list.

Use the up arrow of the Header Line element row and move this element to the position of the Trailer Lines element that was disabled.



We must now customise this element to display only the Date and Time.

3 – **Click on the edit icon of the Header Line element and disable the two elements that are not required to display the date and time.**

The two date and time related elements that are enabled have “Three Columns Row 1 (Left)” assigned to them. This gives a left alignment to this element.

4 – To centre align the date and time elements, **change the corresponding columns to “Full Width (Centre)”** as follows:

Receipt Preview

Order 1

Order	Element	Enable	Start	End	Column
1	a Completed Date and Time	<input checked="" type="checkbox"/>	0	44	Full Width (Centre)
	b Created Date and Time	<input checked="" type="checkbox"/>	0	44	Full Width (Centre)
	c Completed by Name	<input checked="" type="checkbox"/>	15	29	Three Columns Row 1 (Middle)
	d Originated by Name	<input type="checkbox"/>	15	29	Three Columns Row 1 (Middle)

Admin Charge Item At Total

+ Add Message + Create Message + Create Expression

Now that we have customised to display only the centred date and time in our Receipt footer, **click Save**.

Finally, we need to display the Thank you message as the final line of the Receipt.

1 – In the Elements column of the Receipt Footer section, from the dropdown, **select the “Location Trailer Lines” element** and **click on the + Add button**.

Since we need the Page Break to be final element of the Receipt, we need to move the Location Trailer Lines element up in the order list.

2 – **Use the up arrow of the Location Trailer Lines element row and move this element to the position of the Page Break element.**

Receipt Preview

Order	Element	Enable
1	Training Mode Trailer	<input checked="" type="checkbox"/>
2	Reversed Transaction Trailer	<input checked="" type="checkbox"/>
3	Reversal Transaction Trailer	<input checked="" type="checkbox"/>
4	Header Line	<input checked="" type="checkbox"/>
5	Trailer Line	<input type="checkbox"/>
6	Trailer Store Line	<input type="checkbox"/>
7	Trailer Logo	<input checked="" type="checkbox"/>
8	Hidden Row	<input checked="" type="checkbox"/>
9	Email Receipt Trailer	<input checked="" type="checkbox"/>
10	???[rcodeFormatElement]???	<input checked="" type="checkbox"/>
11	Location Trailer Lines	<input checked="" type="checkbox"/>
12	Page Break	<input checked="" type="checkbox"/>

Admin Charge Item At Total

+ Add

Now that we have made all the necessary changes to the Receipt Footer section, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010004000362201061221181'

Description

Basic SKU Product Receipt Preview

Enactor House

Bluecoats

Hertford

SG14 1PB

Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"£299.00

TOTAL£299.00

Cash UK-£299.00

Tax Breakdown

	Net	Tax	Gross
UK VAT 20%	£249.17	£49.83	£299.00

00010004000362201061221181

06/01/2022 12:23

Thank you for shopping at Enactor

If everything is successful, your Receipt will now display the customised Receipt Footer in the POS as follows:

enactor

Enactor House

Bluecoats

Hertford

SG14 1PB

Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"£299.00

TOTAL£299.00

Cash UK-£299.00

Tax Breakdown

	Net	Tax	Gross
UK VAT 20%	£249.17	£49.83	£299.00

00010004000712201111521470

11/01/22 15:24

Thank you for shopping at Enactor

The Receipt Footer appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Addition of the Active Selling Code in the Receipt

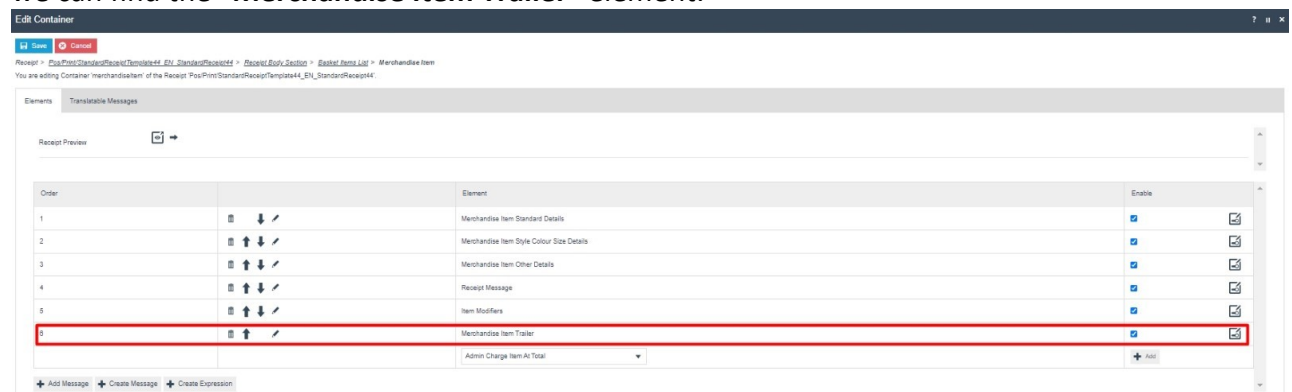
This section will guide you through on how customisations can be done when products are sold using the Active Selling Code.

In this customisation, we will change the content of the receipt and display it in the following order:

- Display the Active Selling Code underneath the Product Description.
- Display the Item Value in the Active Selling Code line.
- Hide the Item Value from the Product Description line.

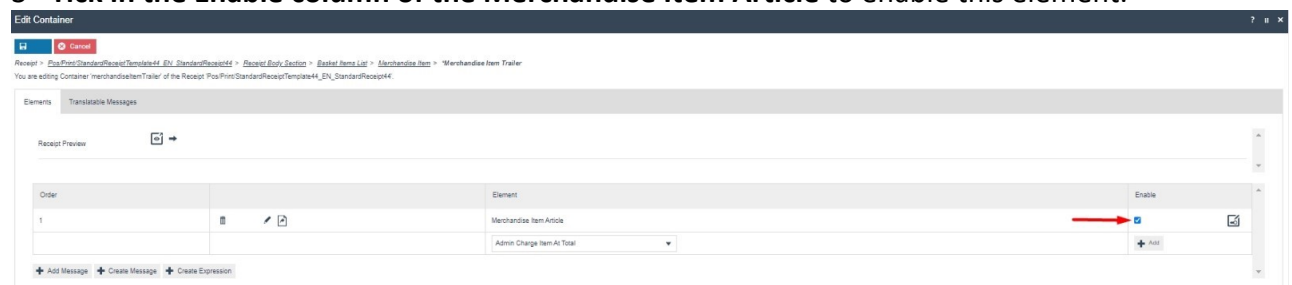
Let us first display the Active Selling Code for each Merchandise Product.

1 – Navigate to the Receipt Body Section → Basket Items List → Merchandise Item where we can find the “**Merchandise Item Trailer**” element.



2 – Navigate into the Merchandise Item Trailer element where we can find the “**Merchandise Item Article**” element that enables the Active Selling Code.

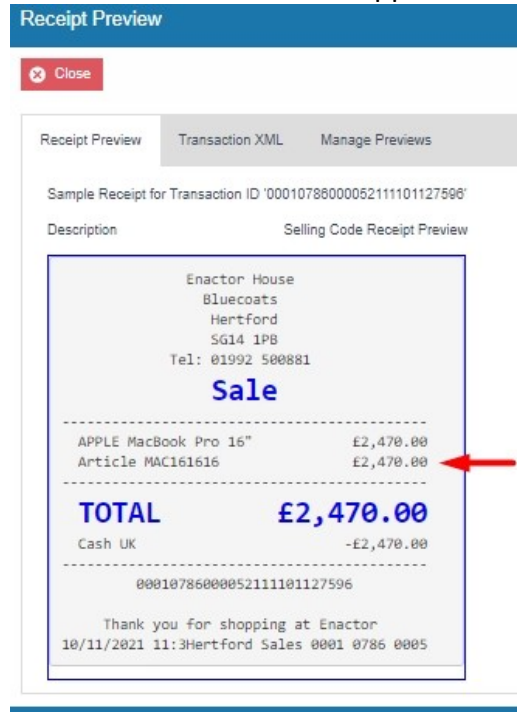
3– Tick in the Enable column of the Merchandise Item Article to enable this element.



After enabling this element, click on the edit icon to further customise this element. This would show that the Merchandise Item Article Element consists of the following Elements:

- **Merchandise Item Article Number:** This element contains the text for the Active Selling code.
- **Merchandise Item Value:** This element contains the currency and value of the item.

Following is a Receipt Preview that shows what has happened after enabling this.



Receipt Preview

Close

Receipt Preview Transaction XML Manage Previews

Sample Receipt for Transaction ID '0001078600005211101127596'

Description Selling Code Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

APPLE MacBook Pro 16" £2,470.00
Article MAC161616 £2,470.00

TOTAL £2,470.00

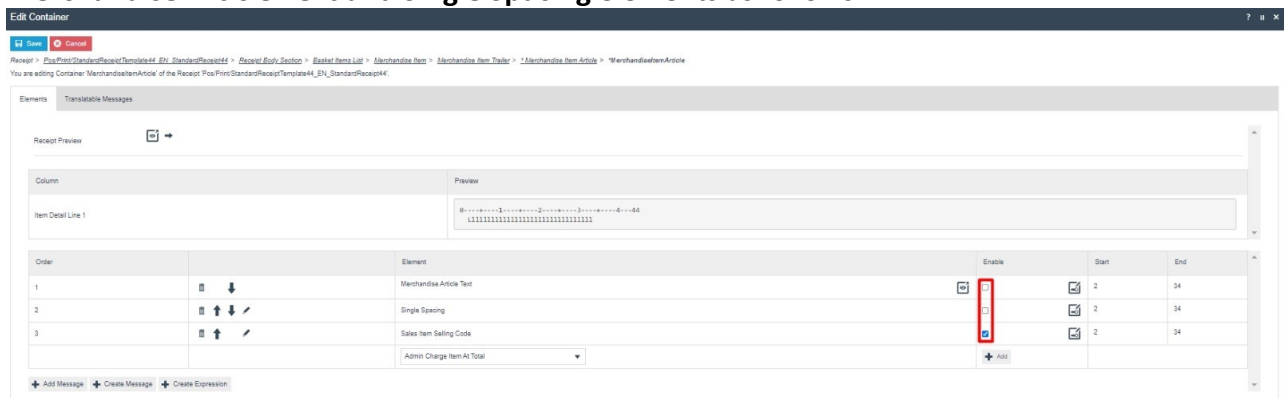
Cash UK -£2,470.00

0001078600005211101127596

Thank you for shopping at Enactor
10/11/2021 11:3Hertford Sales 0001 0786 0005

We can notice that in front of the Active Selling Code, it says "Article". We need to disable the Article text that appears and leave only the Active Selling Code in this line.

4 – To do this, click on the **Edit icon of Merchandise Item Article Number**, and **Disable the Merchandise Article Text and Single Spacing** elements as follows:



Edit Container

Receipt Preview

Column Preview

Item Detail Line 1

Order	Element	Enable	Start	End
1	Merchandise Article Text	<input type="checkbox"/>	2	34
2	Single Spacing	<input type="checkbox"/>	2	34
3	Sales Item Selling Code	<input checked="" type="checkbox"/>	2	34

Add Message Create Message Create Expression

Finally, we need to disable the Item Value that appears in the Product Description line.

1 – Go back to the root of the Receipt and Click Save and Continue when prompted.

2 – Navigate to the following path:

Receipt Body Section → Basket Items List → Merchandise Item → Merchandise Standard Item Details

3 – Disable the Value element as follows:



The Active Selling code for the item appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If the Product sold does not have an Active Selling Code, then the Product ID would replace this and display in the Receipt.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Style Colour Size Product Customisations

This section covers the customisations of the Receipts that are related to Style Colour Size Products.

The current Standard Receipt displays Style Colour Size Products as follows:

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

Zofia Short Dress £200.00
Style: 14R6OR8
Colour: Black
Size: M
Web Ruffle Dress £1,200.00
Style: 2DG1Q8X
Colour: Black
Size: L

TOTAL £1,400.00

Cash UK -£1,400.00

Tax Breakdown

	Net	Tax	Gross
UK VAT 20%	£1,166.67	£233.33	£1,400.00

00010004000432201101108063

Thank you for shopping at Enactor
10/01/2022 11:00Hertford Sales 0001 0004 0043

You can notice that the Product Description line and the Style, Colour and Size lines are all together. In this customisation we will change the content of the receipt to display the Style, Colour and Size lines indented to the right for each product, so that it will make the Receipt look more organised.

1 – Navigate to the Receipt Body Section → Basket Items List → Merchandise Item → Merchandise Item Style Colour Size Details where we can find the Style, Colour and Size elements.

2 - For these 3 elements, change the column from Item Detail 1 to Item Detail Line 2 as follows:

Edit Container

Save Cancel

Receipt > Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Merchandise Item Style Colour Size Details

You are editing Container 'merchandiseItemStyleColourSize' of the Receipt 'Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44'.

Elements Translatable Messages Related Columns

Receipt Preview

Order 0-1-2-3-4-44

1 aaaaaaa
2 bbbbbbb
3 ccccccc

Order		Element	Enable	Start	End	Column
1	Style	a Style	<input checked="" type="checkbox"/>	4	34	Item Detail Line 2
2	Colour	b Colour	<input checked="" type="checkbox"/>	4	34	Item Detail Line 2
3	Size	c Size	<input checked="" type="checkbox"/>	4	34	Item Detail Line 2
		Admin Charge Item At Total	<input type="checkbox"/>			

+ Add Message + Create Message + Create Expression

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010004000432201101108063'

Description

Style Colour Size Product Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

Zofia Short Dress£200.00
Style: 14R6OR8
Colour: Black
Size: M

Web Ruffle Dress£1,200.00
Style: 2DG1Q8X
Colour: Black
Size: L

TOTAL£1,400.00

Cash UK-£1,400.00

Tax Breakdown

	Net	Tax	Gross
UK VAT 20%	£1,166.67	£233.33	£1,400.00

00010004000432201101108063

Thank you for shopping at Enactor
10/01/2022 11:0Hertford Sales 0001 0004 0043

If everything is successful, the customised Receipt with the Style, Colour and Size customisations will now show in the POS as follows:

enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

Zofia Short Dress	£200.00
Style: 14R60R8	
Colour: Black	
Size: M	
Web Ruffle Dress	£1,200.00
Style: 2DG1Q8X	
Colour: Black	
Size: L	

TOTAL	£1,400.00
--------------	------------------

Cash UK	-£1,400.00
---------	------------

Tax Breakdown			
	Net	Tax	Gross
UK VAT 20%	£1,166.67	£233.33	£1,400.00



00010004000462201101135093

Thank you for shopping at Enactor
10/01/22 11:35 Hertford Sales 0001 0004 0046

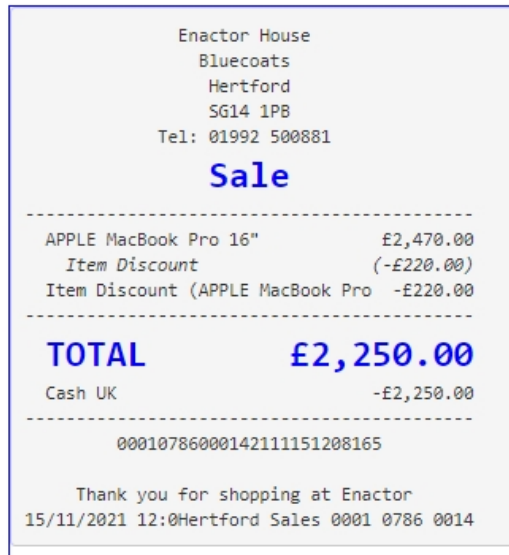
The Style, Colour and Size customisations for the item appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and **not** the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Basket Modifiers

This section covers the customisations that are related to basket item modifiers of the basket items such as item discounts, transaction discounts and price overrides.

The current Standard Receipt displays discounts as follows:



It can be seen here that the discount reason is displayed twice in this Receipt, the discount value contains brackets and the item price after the reduction is not displayed in this Receipt.

So before starting any of the basket modifier customisations, let us first customise the current Standard Receipt to show the basket item modifiers in a clean and clear manner.

Initial Customisation for Basket Modifiers

In this customisation, we will change the current Standard Receipt content of the receipt as follows:

- Hide the item value that appears at the end of product description line.
- Disable the item discount that re-appears.
- Hide the brackets and leave just the discount value with the negative symbol.
- Display the final item value after discount, along with its Active Selling Code.

Let us first hide the item value of the item and leave only the product description in the first line of each item in the Receipt.

1 – Navigate to the Receipt Body Section → Basket Items List → Merchandise Item → Merchandise Standard Item Details and disable the “Value” element as follows:

Receipt > Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Merchandise Standard Item Details
 You are editing Container 'merchandiseItemStandardDetails' of the Receipt 'Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44'.

The screenshot shows the 'Receipt Preview' section with a sample receipt layout. Below it is a table of elements for configuration:

Order	Element	Enable	Start	End	Column
1	a Flags	<input checked="" type="checkbox"/>	0	2	Flag
	Details Line	<input checked="" type="checkbox"/>			
2	b Buy Back Flag	<input checked="" type="checkbox"/>	0	2	Flag
	c Return Flag	<input checked="" type="checkbox"/>	0	2	Flag
	d Item	<input checked="" type="checkbox"/>	2	34	Item Detail Line 1
	e Value	<input type="checkbox"/>	30	44	Item Value
	f Consumer Benefit Marker	<input checked="" type="checkbox"/>			

This would now hide the item value and leave only the product description in the first line of each item in the Receipt as follows:

The screenshot shows a 'Receipt Preview' window with a sample receipt for Transaction ID '00010786000582112011105473'. The receipt includes the following details:

Enactor House
 Bluecoats
 Hertford
 SG14 1PB
 Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"
 Range Item Discount (Amount) (-£8.00)
 Item Discount (JVC LT-40CA890 An -£8.00

TOTAL £291.00
 Cash UK -£291.00

00010786000582112011105473

Thank you for shopping at Enactor
 01/12/2021 11:0Hertford Sales 0001 0786 0058

Now we have to disable the duplicate item discount that appears in the current Receipt.

- 1 – **Navigate to the Receipt Body Section > Basket Items List** where we can find the “Discount Item” element that displays the duplicate item discount reason.
- 2 – **Disable the Discount Item element** as follows:

↑ ↓ ↕	Non Merchandise Item	<input checked="" type="checkbox"/>	
↑ ↓ ↕	Hide Alteration Service Item	<input checked="" type="checkbox"/>	
↑ ↓ ↕	Non Merchandise Item	<input checked="" type="checkbox"/>	
↑ ↓ ↕	Non Merchandise Item Multiple	<input checked="" type="checkbox"/>	
↑ ↓ ↕	Transaction Void Item	<input checked="" type="checkbox"/>	
↑ ↓ ↕	No Sale Item	<input checked="" type="checkbox"/>	
↑ ↓ ↕	Discount Item	<input type="checkbox"/>	
↑ ↓ ↕	Transaction Discount Item	<input checked="" type="checkbox"/>	
↑ ↓ ↕	Hide Alteration Service Detail Item Void Item	<input checked="" type="checkbox"/>	
↑ ↓ ↕	Alteration Service Detail Item	<input checked="" type="checkbox"/>	

3 – Clicking on Receipt Preview now would show that the duplicate item discount does not display in the Receipt anymore.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010786000582112011105473'

Description	Item Discounts Value Receipts Preview
<div> <div>Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881</div> <div>Sale</div> <div> JVC LT-40CA890 Android TV 40" Range Item Discount (Amount) (-£8.00) </div> <div> TOTAL £291.00 </div> <div> Cash UK -£291.00 </div> <div>00010786000582112011105473</div> <div> Thank you for shopping at Enactor 01/12/2021 11:0Hertford Sales 0001 0786 0058 </div> </div>	

Next, we need to hide the brackets and leave just the item discount value with the negative symbol.

1 – From the Basket Items List page, **navigate to Merchandise Item > Item Modifiers > Discount Modifier** where we can find the elements that display the various item discount values.

The **Discount Modifier Review Line** is the element that displays the discount values with the brackets.

2 – **Disable the “Discount Modifier Review Line” element and enable the “Discount Percentage Modifier” and “Discount Value Modifier” elements** as follows:

Edit Container

Receipt > PosPrintStandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > Discount Modifier

You are editing Container 'DiscountModifier' of the Receipt 'PosPrintStandardReceiptTemplate44_EN_StandardReceipt44'.

Elements Translatable Messages

Receipt Preview

Order		Element	Enable
1		Discount Percentage Modifier	<input checked="" type="checkbox"/>
2		Discount Value Modifier	<input checked="" type="checkbox"/>
3		Discount Modifier Review Line	<input type="checkbox"/>
4		Discount Modifier Line	<input type="checkbox"/>
		Admin Charge Item At Total	<input type="checkbox"/>

+ Add Message + Create Message + Create Expression

This would now display the applied discount along with its reason as follows:

Receipt Preview

Close

Receipt Preview Transaction XML Manage Previews

Sample Receipt for Transaction ID '00010786000582112011105473'

Description Item Discounts Value Receipts Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"

Discount £-8.00

Reason Range Item Discount (Am

TOTAL £291.00

Cash UK -£291.00

00010786000582112011105473

Thank you for shopping at Enactor
01/12/2021 11:00Hertford Sales 0001 0786 0058

Now let us display the final item value after discount, along with its Active Selling Code.

1 – Navigate to the Receipt Body Section → Basket Items List → Merchandise Item where we can find the “**Merchandise Item Trailer**” element.

Edit Container

Receipt > PosPrintStandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item

You are editing Container 'MerchandiseItem' of the Receipt 'PosPrintStandardReceiptTemplate44_EN_StandardReceipt44'.

Elements Translatable Messages

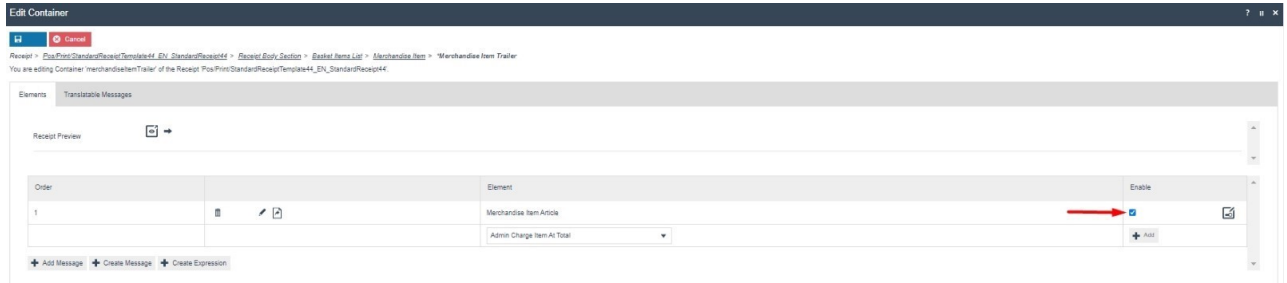
Receipt Preview

Order		Element	Enable
1		Merchandise Item Standard Details	<input checked="" type="checkbox"/>
2		Merchandise Item Style Colour Size Details	<input checked="" type="checkbox"/>
3		Merchandise Item Other Details	<input checked="" type="checkbox"/>
4		Receipt Message	<input checked="" type="checkbox"/>
5		Item Modifiers	<input checked="" type="checkbox"/>
6		Merchandise Item Trailer	<input checked="" type="checkbox"/>
		Admin Charge Item At Total	<input type="checkbox"/>

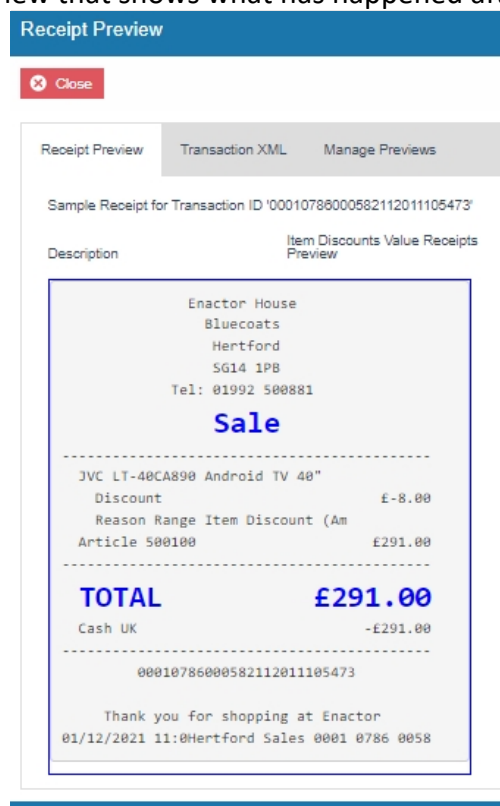
+ Add Message + Create Message + Create Expression

2 – **Navigate into the Merchandise Item Trailer** element where we can find the “Merchandise Item Article” element that enables the Active Selling Code.

3– **Tick in the Enable column of the Merchandise Item Article** to enable this element.



Following is a Receipt Preview that shows what has happened after enabling this.



Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

This Standard Receipt is now ready to make basket modifier customisations.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done for the Standard Receipt should also be made to the Combined Receipt.

Item Discount Pricing

This section will guide you through on how Item Discount customisations can be made in Receipts.

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Display the Original Price of the item.
- Display the Item Discount and value.
- Display the Item Discount Reason.
- Display the Product ID or Active Selling Code and the final value of the item.

From the above list, the current customised standard receipt only needs customisations for the first 2 lines of the Receipt, i.e., hiding the item value from line 1 and adding the new line 2 which displays the original price of the item.

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section “Initial Customisation for Basket Modifiers”.

Let us first add the new line to display as line 2, of each item in the basket, which is to display the original price of this item before the item discount is applied.

1– Navigate to the Receipt Body Section → Basket Items List → Merchandise Item → Item Modifiers and enable the “**PrelItem Modifiers Conditional**” element as follows:

Elements: Translatable Messages

Receipt Preview

Order		Element	Enable
1		PrelItem Modifiers Price Override Conditional	<input type="checkbox"/>
2		PrelItem Modifiers Conditional	<input checked="" type="checkbox"/>
3		PrelItem Modifiers Promotions Conditional	<input type="checkbox"/>
		Table of Modifiers	<input checked="" type="checkbox"/>

Element	Enable
???HideVoidedItemModifierFormatElement???	<input checked="" type="checkbox"/>

This element would display the below contents of the Receipt for each item in the basket:

Receipt Preview

[Close](#)

Receipt Preview Transaction XML Manage Previews

Sample Receipt for Transaction ID '00010786000142111151208165'

Description Item Discounts Value Receipts Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

APPLE MacBook Pro 16"

Original Price	£2,470.00
Discount	£-220.00
Reason Item Discount	
Discount	£-220.00
Reason Item Discount	
Article 500201	£2,250.00

TOTAL £2,250.00

Cash UK -£2,250.00

00010786000142111151208165

Thank you for shopping at Enactor
15/11/2021 12:00Hertford Sales 0001 0786 0014

By enabling the above element, you can notice that the original price is displayed but the following 2 adjustments are to be made:

- Remove the duplicate item discount that appears from the Discount Modifier element.
- Fix the alignment of the Original Price label.

2 – In the current **Item Modifiers** page, **disable the two “Discount Modifier”** elements.

3 – In this same page, **navigate to Preltem Modifiers Conditional > Preltem Modifiers Item Value**.

4 – For the “Original Value Label” element, **change the column to Item Detail Line 2** as follows:

Edit Container

[Home](#) [Cancel](#)

Receipt > PosPrint/StandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > Preltem Modifiers Conditional > Preltem Modifiers Item Value

You are editing Container 'preltemModifiersItemValue' of the Receipt 'PosPrint/StandardReceiptTemplate44_EN_StandardReceipt44'.

Order	Element	Enable	Start	End	Column
	Preltem Modifiers Line	<input checked="" type="checkbox"/>			
1	<div> <div> <div>Original Value Label</div> <div> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> </div> <div>4 34</div> <div>Item Detail Line 2</div> </div> <div> <div>Original Value</div> <div> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> </div> <div>30 44</div> <div>Item Value</div> </div> </div>				
	Admin Charge Item At Total	<input type="checkbox"/>			

[Add Message](#) [Create Message](#) [Create Expression](#)

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010786000142111151208165'

Description

Item Discounts Value Receipts Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

APPLE MacBook Pro 16"

Original Price

£2,470.00

Discount

£-220.00

Reason Item Discount

Article 500201

£2,250.00

TOTAL

£2,250.00

Cash UK

-£2,250.00

00010786000142111151208165

Thank you for shopping at Enactor

15/11/2021 12:0Hertford Sales 0001 0786 0014

If everything is successful, the customised Receipt with the Item Discount customisations will now show in the POS as follows:

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

APPLE MacBook Pro 16"	
Original Price	£2,470.00
Discount	£-470.00
Reason Item Discount	
Article 500201	£2,000.00

TOTAL	£2,000.00
Cash UK	-£2,000.00



Thank you for shopping at Enactor
29/11/21 14:05 Atlanta Sales 0001 0004 0052

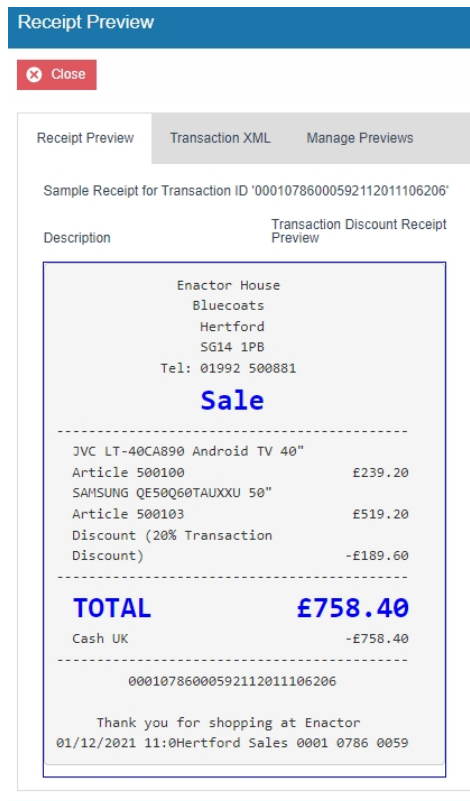
The Item Discount will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Transaction Discount Pricing

This section will guide you through on how Transaction Discount customisations can be made in Receipts.

Following shows how transaction discounts are displayed in the current customised standard receipt:



Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section “Initial Customisation for Basket Modifiers”.

In this customisation, we will change the content of the receipt and display it in the following order:

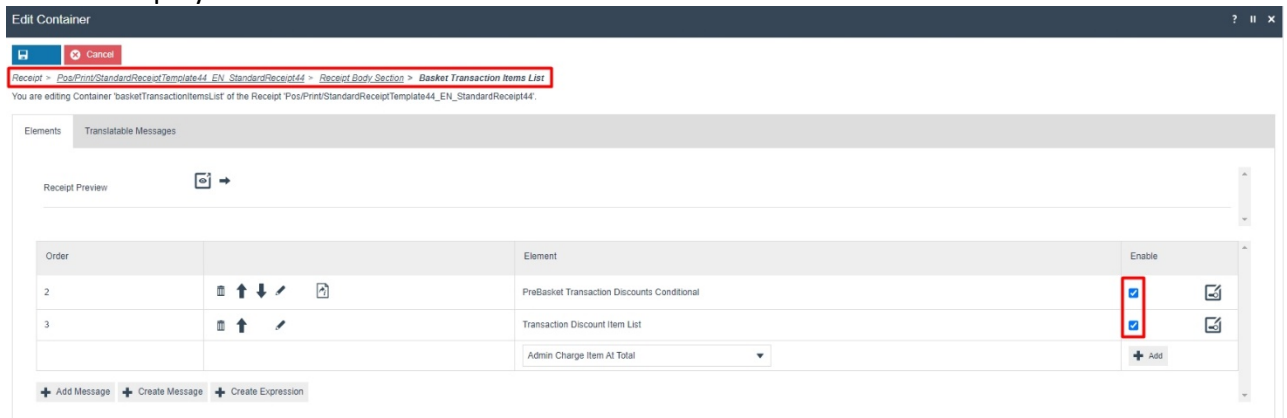
- Display only the Product Description of the item without the value.
- Display the Product ID or Active Selling Code and the final value of the item.
- Display a separator after all the basket items.
- Display the total of the original prices of the items in the basket.
- Display the reason and total value of all the Transaction Discount applied for each item in the basket.
- Display the final total of the Receipt which is the transaction discounts total deducted from the original price.

From the above list, the current customised standard receipt needs customisations for displaying the transaction discount and value of each basket item, display a separator at the end of the basket items and displaying of the 3 totals.

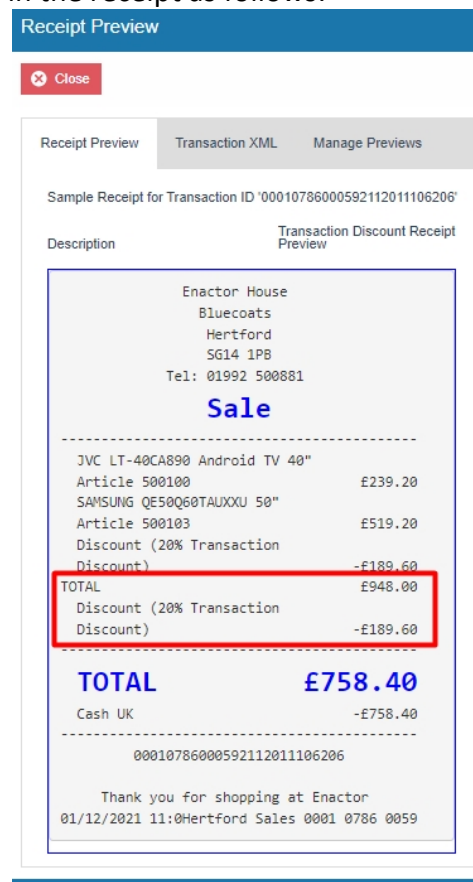
Let us add the separator, total transaction discount value and the final total value of the Receipt.

1– Navigate to the Receipt Body Section, disable the “Transaction Discount Item List” element and enable the “Basket Transaction Items List” element.

2 – Navigate into the “Basket Transaction Items List” element and enable both elements that are displayed as follows:



This element would display in the receipt as follows:



Let us now add a separator line to the first line of this element.

3 – Navigate into the PreBasket Transaction Discounts Conditional > PreTransaction Discounts Total and from the dropdown, select the “Separator” element and click on the + Add button. Now move it up to the first row by clicking on the up-arrow of this element once.

Let also fix the alignment of the Total Label here.

4 – Change the Column of the Label row to “Item Detail Line 1” as follows:

After adding the Separator and fixing the total label alignment, the changes made are as follows:

The receipt preview after making the above changes is now shown as below:

There is still a duplicate transaction discount item line that appears above the new element that we added, which is to be removed.

5– Navigate to the Receipt Body Section → Basket Items List and disable the “Transaction Discount Item” element.

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010786000592112011106206'

Description

Transaction Discount Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"
Article 500100£239.20
SAMSUNG QE50Q60TAUXXU 50"
Article 500103£519.20

TOTAL£948.00
Discount (20% Transaction Discount)-£189.60

TOTAL£758.40
Cash UK-£758.40

00010786000592112011106206

Thank you for shopping at Enactor
01/12/2021 11:0Hertford Sales 0001 0786 0059

If everything is successful, the customised Receipt with the Transaction Discount customisations will now show in the POS as follows:

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enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"	
Article 500100	£239.20
SAMSUNG QE50Q60TAUXXU 50"	
Article 500103	£519.20

TOTAL	£948.00
Discount (20% Transaction	
Discount)	-£189.60

TOTAL	£758.40
Cash UK	-£758.40



00010004000252112071912383

Thank you for shopping at Enactor
07/12/21 19:13 Hertford Sales 0001 0004 0025

The Transaction Discount will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

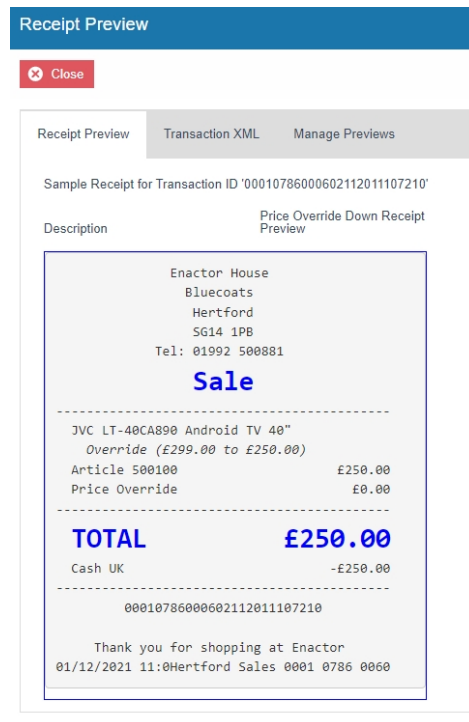
Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Price Overrides

This section will guide you through on how Price Override customisations can be made in Receipts.

Price Override Down

Following shows how Price Override Down is displayed in the current customised standard receipt:



Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section “Initial Customisation for Basket Modifiers”.

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Display the Original Price of the item.
- Display the Price Override and its value with a negative symbol.
- Display the Product ID or Active Selling Code and the final value of the item.
- Remove the Duplicate Price Override that appears with a 0 value.

From the above list, the current customised standard receipt needs customisations from lines 2 to 4, which displays the original price, price override and the price override reason of the basket item. We need to also finally remove the duplicate price override that appears.

Let us first enable the original price of the item.

1 – **Navigate to Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > Price Override Modifier.**

2 – **Enable the “PreItem Modifiers Line” element and change its column alignment to “Item Detail Line 2” from the column dropdown as follows:**

Edit Container

Receipt > PosPrint/StandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > Price Override Modifier

You are editing Container 'priceOverrideModifier' of the Receipt 'PosPrint/StandardReceiptTemplate44_EN_StandardReceipt44'.

Elements Translateable Messages Related Columns

Receipt Preview

Order: 0-----1-----2-----3-----4---44
 1 aaaaaaaaaaaaaaaaaaaaaabbbbbbbbbbb
 2 ccccccccccccccccccccccc
 3 eeeeeeeeeeeeeeeeeeeeeeeeeeeeeeeeeee

Order	Element	Enable	Start	End	Column
	PreItem Modifiers Line	<input checked="" type="checkbox"/>			
1	a Original Value Label	<input checked="" type="checkbox"/>	4	34	Item Detail Line 2
	b Original Value	<input checked="" type="checkbox"/>	30	44	Item Value
	Admin Charge Item At Total	<input type="checkbox"/>			

The Receipt Preview would now display the Original Price as follows:

Receipt Preview

Close

Receipt Preview Transaction XML Manage Previews

Sample Receipt for Transaction ID '00010786000602112011107210'

Description Price Override Down Receipt Preview

Enactor House
 Bluecoats
 Hertford
 SG14 1PB
 Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"
 Original Price £299.00
 Override (£299.00 to £250.00)
 Article 500100 £250.00
 Price Override £0.00

TOTAL £250.00

Cash UK -£250.00

00010786000602112011107210

Thank you for shopping at Enactor
 01/12/2021 11:00Hertford Sales 0001 0786 0060

Now we have to add the Price Override and its value with a negative symbol.

3 – In the same Price Override Modifier page, **enable the "Price Difference" element** and now the Receipt Preview will be as follows:

Receipt Preview

✕ Close

Receipt Preview
Transaction XML
Manage Previews

Sample Receipt for Transaction ID '00010786000602112011107210'

Description
Price Override Down Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"	
Original Price	£299.00
Override (£299.00 to £250.00)	£-49.00
Article 500100	£250.00
Price Override	£0.00

TOTAL
£250.00

Cash UK
-£250.00

00010786000602112011107210

Thank you for shopping at Enactor
01/12/2021 11:0Hertford Sales 0001 0786 0060

Let us now disable the duplicate price override line that appears at the end of the basket.

4 – Navigate back to the Basket Items List element and disable the “Price Override Item” element as follows:

				Non Merchandise Item Multiple	<input checked="" type="checkbox"/>	
				Transaction Void Item	<input checked="" type="checkbox"/>	
				No Sale Item	<input checked="" type="checkbox"/>	
				Discount Item	<input type="checkbox"/>	
				Transaction Discount Item	<input checked="" type="checkbox"/>	
				Hide Alteration Service Detail Item Void Item	<input checked="" type="checkbox"/>	
				Alteration Service Detail Item	<input checked="" type="checkbox"/>	
				Price Override Item	<input type="checkbox"/>	
				Hide Price Override Item	<input checked="" type="checkbox"/>	
				Issue Loyalty Card Item	<input checked="" type="checkbox"/>	
				Honour Promotion Item	<input checked="" type="checkbox"/>	
				Record Repair Item Voided	<input checked="" type="checkbox"/>	
				Loyalty Points Adjustment Item	<input checked="" type="checkbox"/>	

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '0001000400073220111533364'

Description

Price Override Down Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"

Original Price	£299.00
Override (£299.00 to £250.00)	£-49.00
Article 500100	£250.00

TOTAL **£250.00**

Cash UK -£250.00

Tax Breakdown			
	Net	Tax	Gross
UK VAT 20%	£208.33	£41.67	£250.00

0001000400073220111533364

Thank you for shopping at Enactor
11/01/2022 15:3Hertford Sales 0001 0004 0073

If everything is successful, the customised Receipt with the Price Override down customisations will now show in the POS as follows:

enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"

Original Price	£299.00
Override (£299.00 to £250.00)	£-49.00
Article 500100	£250.00

TOTAL **£250.00**

Cash UK -£250.00

Tax Breakdown			
	Net	Tax	Gross
UK VAT 20%	£208.33	£41.67	£250.00

0001000400075220111554191

Thank you for shopping at Enactor
11/01/22 15:54 Hertford Sales 0001 0004 0075

The Price Override down will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Price Override Up

Following shows how Price Override Up is displayed in the current customised standard receipt:

The screenshot shows a 'Receipt Preview' window with a 'Close' button. It contains three tabs: 'Receipt Preview', 'Transaction XML', and 'Manage Previews'. The 'Receipt Preview' tab is active, displaying a sample receipt for Transaction ID '00010786000612112011107556'. The receipt is titled 'Price Override Up Receipt Preview' and includes the Enactor House address and contact details. It features a 'Sale' banner and a line item for 'JVC LT-40CA890 Android TV 40"'. The item price is £325.00, with a price override from £299.00 to £325.00. The total is £325.00, and the cash payment is £325.00. The receipt also includes a barcode and a thank you message.

Description	Price Override Up Receipt Preview
Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881	
Sale	

JVC LT-40CA890 Android TV 40"	
Override (£299.00 to £325.00)	
Article 500100	£325.00
Price Override	£0.00

TOTAL	£325.00
Cash UK	-£325.00

00010786000612112011107556	
Thank you for shopping at Enactor 01/12/2021 11:0Hertford Sales 0001 0786 0061	

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section "Initial Customisation for Basket Modifiers".

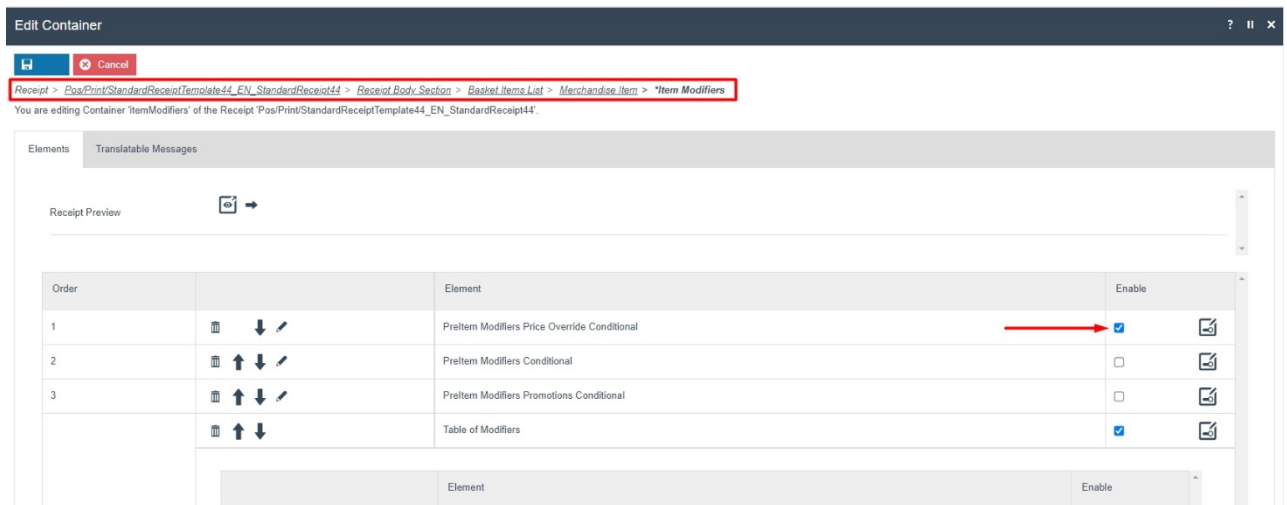
In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Remove the Price Override up in the Receipt.
- Display the Product ID or Active Selling Code and the final value of the item.
- Remove the Duplicate Price Override that appears with a 0 value.

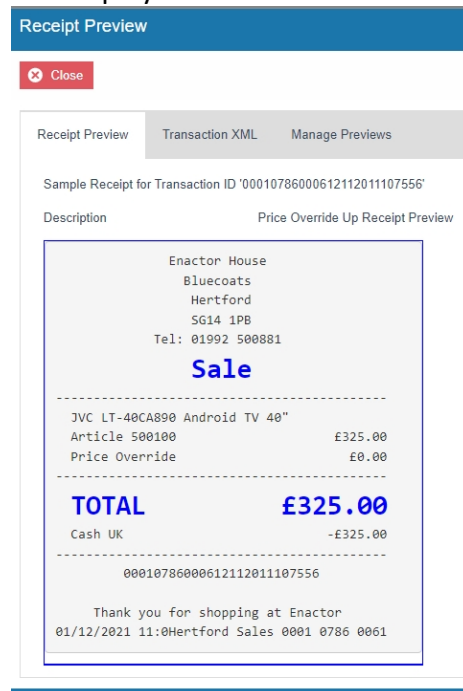
From the above list, the current customised standard receipt needs customisations only to the lines 2 and 4, where we need to also remove the price override reason up and the duplicate price override that appears.

Let us first remove the price override reason up of the item.

- 1 – Navigate to Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers.
- 2 – Enable the “Preltem Modifiers Price Override Conditional” element and disable the two “Price Override Modifier” element as follows:



The Receipt Preview would now display as follows:



- Let us now disable the duplicate price override line that appears at the end of the basket.
- 3 – Navigate back to the Basket Items List element and disable the “Price Override Item” element as follows:

Non Merchandise Item Multiple	<input checked="" type="checkbox"/>	
Transaction Void Item	<input checked="" type="checkbox"/>	
No Sale Item	<input checked="" type="checkbox"/>	
Discount Item	<input type="checkbox"/>	
Transaction Discount Item	<input checked="" type="checkbox"/>	
Hide Alteration Service Detail Item Void Item	<input checked="" type="checkbox"/>	
Alteration Service Detail Item	<input checked="" type="checkbox"/>	
Price Override Item	<input type="checkbox"/>	
Hide Price Override Item	<input checked="" type="checkbox"/>	
Issue Loyalty Card Item	<input checked="" type="checkbox"/>	
Honour Promotion Item	<input checked="" type="checkbox"/>	
Record Repair Item Voided	<input checked="" type="checkbox"/>	
Loyalty Points Adjustment Item	<input checked="" type="checkbox"/>	

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010004000742201111550069'

Description Price Override Up Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"
Article 500100 £325.00

TOTAL £325.00

Cash UK -£325.00

Tax Breakdown

	Net	Tax	Gross
UK VAT 20%	£270.83	£54.17	£325.00

00010004000742201111550069

Thank you for shopping at Enactor
11/01/2022 15:5Hertford Sales 0001 0004 0074

If everything is successful, the customised Receipt with the Price Override up customisations will now show in the POS as follows:

Receipt Preview

✖ Close

Receipt Preview Transaction XML Manage Previews

Sample Receipt for Transaction ID '0001000400063220111115312'

Description
Promotions Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"

% Discount (Dearest Products)

% Discount (Dearest Products)

Article 500100 £209.30

Saving

% Discount (Dearest Products) -£89.70

TOTAL £209.30

Cash UK -£209.30

Tax Breakdown

	Net	Tax	Gross
UK VAT 20%	£174.42	£34.88	£209.30

0001000400063220111115312

Thank you for shopping at Enactor
11/01/2022 11:1Hertford Sales 0001 0004 0063

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section “Initial Customisation for Basket Modifiers”.

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Display the label “Current Value” and the value of the item.
- Display the label “Promotion” and the value.
- Display the Promotion Description.
- Display the Product ID or Active Selling Code and the final value of the item.
- Hide the Savings section that displays the promotion calculations.

From the above list, the current customised standard receipt needs customisations for displaying the current value label and the value of the item, the promotion label and value, the promotion description and hiding the savings section that shows the promotion calculations.

Let us first add the current value label and the value of the item before promotion.

1 – Navigate to the Receipt Body Section > Basket Item List > Merchandise Item > Item Modifiers

2 – Disable the 2 “Promotion Modifier” elements, enable the “Preltem Modifiers Promotions Conditional” element and navigate into “Preltem Modifiers Promotions Conditional > Promotion Modifier” as follows:

Order	Element	Enable
1	Preltem Modifiers Price Override Conditional	<input type="checkbox"/>
2	Preltem Modifiers Conditional	<input type="checkbox"/>
3	Preltem Modifiers Promotions Conditional	<input checked="" type="checkbox"/>
	Table of Modifiers	<input checked="" type="checkbox"/>
	???HideVoidedItemModifierFormatElement???	<input checked="" type="checkbox"/>
	Pricing Method Modifier	<input checked="" type="checkbox"/>
	Employee Discount Modifier	<input checked="" type="checkbox"/>
	Discount Modifier	<input checked="" type="checkbox"/>
	Promotion Modifier	<input type="checkbox"/>
	Price Override Modifier	<input checked="" type="checkbox"/>
	Product Vantage Modifier	<input checked="" type="checkbox"/>

The receipt preview after making the above changes is now shown as below:

Receipt Preview

Close

Receipt Preview Transaction XML Manage Previews

Sample Receipt for Transaction ID '00010004000632201111115312'

Description Promotions Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"

Current Value	£299.00
% Discount (Dearest Products)	
Article 500100	£209.30
Saving	
% Discount (Dearest Products)	-£89.70

TOTAL £209.30

Cash UK -£209.30

Tax Breakdown

	Net	Tax	Gross
UK VAT 20%	£174.42	£34.88	£209.30

00010004000632201111115312

Thank you for shopping at Enactor
11/01/2022 11:1Hertford Sales 0001 0004 0063

Now we have to display the label “Promotion” and the value, followed by the Promotion Descriptions.

3 – Disable the “Promotion Saving Item Trigger” elements.

- 4 – Enable the “Distributed Promotion Savings” and “Distributed Promotion Savings Amount” elements.
- 5 – Move the “Distributed Promotion Savings” element above the “Distributed Promotion Savings Amount” element.

Receipt > PosPrintStandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > PreItem Modifiers Promotions Conditional > Promotion Modifier

You are editing Container 'promotionModifier' of the Receipt PosPrintStandardReceiptTemplate44_EN_StandardReceipt44.

Order	Element	Enable
	Table of Promotion Triggers	<input checked="" type="checkbox"/>
1	Promotion Fee Item Trigger	<input checked="" type="checkbox"/>
	Promotion Saving Item Trigger	<input type="checkbox"/> (Arrow 3)
	Promotion Points Item Trigger	<input checked="" type="checkbox"/>
	Admin Charge Item At Total	<input type="checkbox"/>
2	Distributed Promotion Points	<input type="checkbox"/>
3	Distributed Promotion Savings Amount	<input checked="" type="checkbox"/> (Arrow 4)
4	Distributed Promotion Savings	<input checked="" type="checkbox"/> (Arrow 5)
	Admin Charge Item At Total	<input type="checkbox"/>

The receipt preview after making the above changes is now shown as below:

Receipt Preview

Close

Receipt Preview Transaction XML Manage Previews

Sample Receipt for Transaction ID '0001000400063220111115312'

Description Promotions Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"

Current Value	£299.00
Promotion	£-89.70
% Discount (Dearest Products)	
Article 500100	£209.30
Saving	
% Discount (Dearest Products)	-£89.70

TOTAL £209.30

Cash UK -£209.30

Tax Breakdown

Net	Tax	Gross
UK VAT 20%	£174.42	£34.88
		£209.30

0001000400063220111115312

Thank you for shopping at Enactor
11/01/2022 11:1Hertford Sales 0001 0004 0063

Now let us fix the alignments of the Promotion and Current Value labels.

- 6 – Navigate to the “Distributed Promotion Savings Amount” element and change the column of the “Item” element to Item Detail Line 1 as follows:

Edit Container

Save Cancel

Receipt > PosPrintStandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > PreItem Modifiers Promotions Conditional > Promotion Modifier > *Distributed Promotion Savings Amount

You are editing Container 'distributedPromotionSavingAmount' of the Receipt PosPrintStandardReceiptTemplate44_EN_StandardReceipt44

Elements Translatable Messages Related Columns

Receipt Preview

Order: 0-----1-----2-----3-----4---44
 1 aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
 2 ccccccccccccccccccccccccccccccccccc

Order	Element	Enable	Start	End	Column
	Promotion Saving Item Value	<input checked="" type="checkbox"/>			
1	a Item	<input checked="" type="checkbox"/>	2	34	Item Detail Line 1
	b Distributed Saving	<input checked="" type="checkbox"/>	30	44	Item Value
	Admin Charge Item At Total				
2	c ???PromotionSavingItemReason???	<input checked="" type="checkbox"/>	2	44	Information Description 1
	Admin Charge Item At Total				

+ Add Message + Create Message + Create Expression

7 – Now navigate back out to the “PreItem Modifiers Promotions Conditional” element and then from there, into the “PreItem Promotions Item Value” element and change the column of the “Original Value Label” element to Item Detail Line 1 as follows:

Edit Container

Save Cancel

Receipt > PosPrintStandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > PreItem Modifiers Promotions Conditional > *PreItem Promotions Item Value

You are editing Container 'preItemPromotionsItemValue' of the Receipt PosPrintStandardReceiptTemplate44_EN_StandardReceipt44

Elements Translatable Messages Related Columns

Receipt Preview

Order: 0-----1-----2-----3-----4---44
 1 aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa

Order	Element	Enable	Start	End	Column
	PreItem Modifiers Line	<input checked="" type="checkbox"/>			
1	a Original Value Label	<input checked="" type="checkbox"/>	2	34	Item Detail Line 1
	b Original Value	<input checked="" type="checkbox"/>	30	44	Item Value
	Admin Charge Item At Total				
	Admin Charge Item At Total				

+ Add Message + Create Message + Create Expression

The receipt preview after making the above changes is now shown as below:

Receipt Preview

Close

Receipt Preview
Transaction XML
Manage Previews

Sample Receipt for Transaction ID '0001000400063220111115312'

Description

Promotions Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"	
Current Value	£299.00
Promotion	£-89.70
% Discount (Dearest Products)	
Article 500100	£209.30
Saving	
% Discount (Dearest Products)	-£89.70

TOTAL
£209.30

Cash UK
-£209.30

Tax Breakdown			
	Net	Tax	Gross
UK VAT 20%	£174.42	£34.88	£209.30

0001000400063220111115312

Thank you for shopping at Enactor
11/01/2022 11:1Hertford Sales 0001 0004 0063

Now we have to finally hide the Savings section that displays the promotion calculations.

6 – Navigate back out to the “Receipt Body Section” element and disable “Promotion Calculation” element as follows:

Edit Container

Save Cancel

Receipt > PosPrintStandardReceiptTemplate44_EN_StandardReceipt44 > *Receipt Body Section
You are editing Container 'receiptBody' of the Receipt 'PosPrintStandardReceiptTemplate44_EN_StandardReceipt44'.

Elements				Translatable Messages	
Receipt Preview					
Order		Element	Enable		
1		Prepare Supplementary Basket Totals	<input checked="" type="checkbox"/>		
2		Basket Dispatch List	<input checked="" type="checkbox"/>		
3		Collection Receipt Body	<input checked="" type="checkbox"/>		
4		Basket Items List	<input checked="" type="checkbox"/>		
5		Basket Order List	<input checked="" type="checkbox"/>		
6		Basket Transaction Void Item List	<input type="checkbox"/>		
7		Transaction Discount Item List	<input checked="" type="checkbox"/>		
8		Basket Transaction Items List	<input type="checkbox"/>		
9		Promotion Calculation	<input type="checkbox"/>		
10		Total	<input checked="" type="checkbox"/>		
11		Split or Standard Tender Items List	<input checked="" type="checkbox"/>		

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010004000632201111115312'

Description

Promotions Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"
Current Value £299.00
Promotion £-89.70
% Discount (Dearest Products)
Article 500100 £209.30

TOTAL £209.30

Cash UK -£209.30

Tax Breakdown			
	Net	Tax	Gross
UK VAT 20%	£174.42	£34.88	£209.30

00010004000632201111115312

Thank you for shopping at Enactor
11/01/2022 11:1Hertford Sales 0001 0004 0063

If everything is successful, the customised Receipt with the Promotion customisations will now show in the POS as follows:

enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

JVC LT-40CA890 Android TV 40"
Current Value £299.00
Promotion £-89.70
% Discount (Dearest Products)
Article 500100 £209.30

TOTAL £209.30

Cash UK -£209.30

Tax Breakdown			
	Net	Tax	Gross
UK VAT 20%	£174.42	£34.88	£209.30

00010004000642201111229244

Thank you for shopping at Enactor
11/01/22 12:29 Hertford Sales 0001 0004 0064

The Promotion will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Multiple Basket Items

This section covers the customisations that are related to multiple basket items, which is where a quantity of two or more of a single product is added in the basket.

All the elements related to Multiple Basket Item customisations can be found in the below 2 elements:

Receipt Body Section → Basket Items List → Merchandise Item Multiple

Receipt Body Section → Basket Items List → Non Merchandise Item Multiple

The two main customisations that will be covered here will be on how measurement products and item quantity pricing with discounts will be customised.

Item Quantity Pricing with Discounts

This section will guide you through on how item quantity pricing with discounts customisations can be made in Receipts.

Following shows how an item quantity pricing with a discount is displayed in the current customised standard receipt:

The screenshot shows a 'Receipt Preview' window. At the top, there's a blue header with 'Receipt Preview' and a red 'Close' button. Below the header, there are tabs: 'Receipt Preview' (selected), 'Transaction XML', and 'Manage Previews'. The main content area displays a receipt for 'Sample Receipt for Transaction ID '00010004000682112131243076''. The receipt is titled 'Quantity Item with Discount Receipt Preview'. It shows the Enactor House address and contact details. The main body of the receipt lists a 'JVC LT-40CA890 Android TV 40"' with a quantity of 3 at £299.00 each, totaling £897.00. A discount of £8.00 is applied, resulting in a total of £889.00. The receipt also shows the payment method as 'Cash UK' for £889.00. At the bottom, there's a thank you message and the transaction ID.

Description	Quantity Item with Discount Receipt Preview
Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881	
Sale	
JVC LT-40CA890 Android TV 40"	
3 @ £299.00	£897.00
Discount	£-8.00
Reason Range Item Discount (Am	
Article 500100	£889.00
TOTAL	£889.00
Cash UK	-£889.00
00010004000682112131243076	
Thank you for shopping at Enactor 13/12/2021 12:4Hertford Sales 0001 0004 0068	

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section “Initial Customisation for Basket Modifiers”.

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Remove the value appearing at the end of this line.
- Display the discount with its value.
- Display the discount reason.
- Display the Product ID or Active Selling Code and the final value of the item.

From the above list, the current customised standard receipt only needs customisations in the second line where we need to remove the final value that appears for this basket item.

1– Navigate to the Receipt Body Section → Basket Items List → Merchandise Item Multiple → Merchandise Standard Item Details Multiple and disable the “Value” element as follows:

Element	Enable	Start	End	Column
e Description	<input checked="" type="checkbox"/>	4	30	8
f Value	<input type="checkbox"/>	30	44	Item Value
Admin Charge Item At Total	+ Add			

Now that we have made all the necessary changes to the item quantity pricing with discounts standard receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

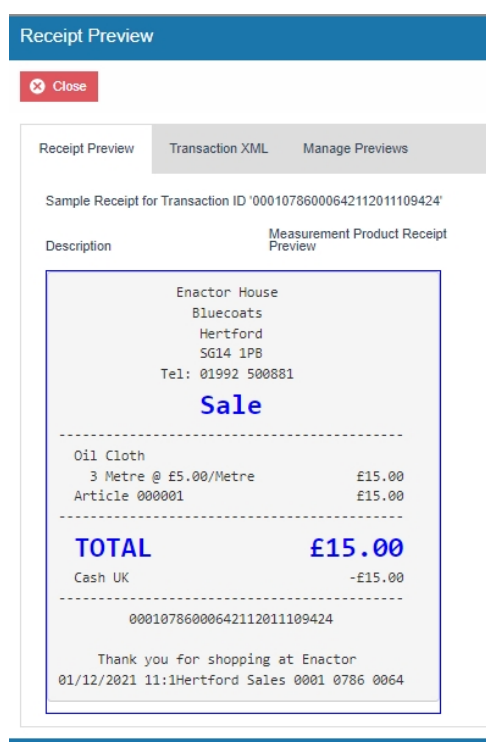
You can select your Receipt again and preview it before broadcasting and using this new customised Receipt in the POS.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Measurement Products

This section will guide you through on how measurement product customisations can be made in Receipts.

Following shows how measurement products are displayed in the current customised standard receipt:



Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section “Initial Customisation for Basket Modifiers”.

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Display Quantity, @ symbol and POS Price per measurement with the currency symbol.
Eg: 3 @ £5.00
- Display the Product ID or Active Selling Code and the final value of the item.

From the above list, the current customised standard receipt only needs customisations for displaying the second line that consists of the measurements of the product.

Receipt > [ReceiptStandardReceiptTemplate41_EN_StandardReceipt44](#) > [ReceiptBodySection](#) > [BasketItemsList](#) > [MerchandiseItemMultiple](#) > [MerchandiseStandardItemDetailsMultiple](#)
you can edit "Container_MerchandiseItemMultiple" and "BasketItemMultiple" of the Receipt_StandardReceiptTemplate41_EN_StandardReceipt44

2 – Navigate into the “Measured Quantity” element where you will find all the elements that make up the measurement line of the product in the receipt.

- Sales Item Units of Measure Description
- Single Spacing
- Item Measured Quantity Per Label Text
- Sales Item Units of Measure Description

Now that we have made all the necessary changes to the Measurement Product standard receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

You can select your Receipt again and preview it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010786000642112011109424'

Description	Measurement Product Receipt Preview
<div> <div>Enactor House</div> <div>Bluecoats</div> <div>Hertford</div> <div>SG14 1PB</div> <div>Tel: 01992 500881</div> <div>Sale</div> </div>	

Oil Cloth	
3 @ £5.00	
Article 000001	£15.00

TOTAL	£15.00
Cash UK	-£15.00

00010786000642112011109424	
Thank you for shopping at Enactor	
01/12/2021 11:1Hertford Sales 0001 0786 0064	

If everything is successful, the customised Receipt with the Measurement Product customisations will now show in the POS as follows:

enactor

Enactor House

Bluecoats

Hertford

SG14 1PB

Tel: 01992 500881

Sale

Oil Cloth	
3 @ £1,150.00	
Article 00001	£3,450.00

Total Tax	£690.00
TOTAL	£4,140.00
Cash UK	-£4,140.00

	
00010004000182112071817454	
Thank you for shopping at Enactor	
07/12/21 18:18 Hertford Sales 0001 0004 0018	

The Measurement Product will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Voided Transactions

This section will guide you through on how customisations can be done for the receipts that get printed when a transaction void is done in the POS. The current Standard Receipt displays transaction void as follows:



In this customisation, we will change the content of the receipt and display it in the following order:

- Remove the Manager Signature Line.
- Display the list of the items that were in the basket before voiding the transaction by striking-through each of the lines as follows:

~~JVC LT-40CA898~~

~~Original Price — £299.00~~

~~Discount — £ 8.00~~

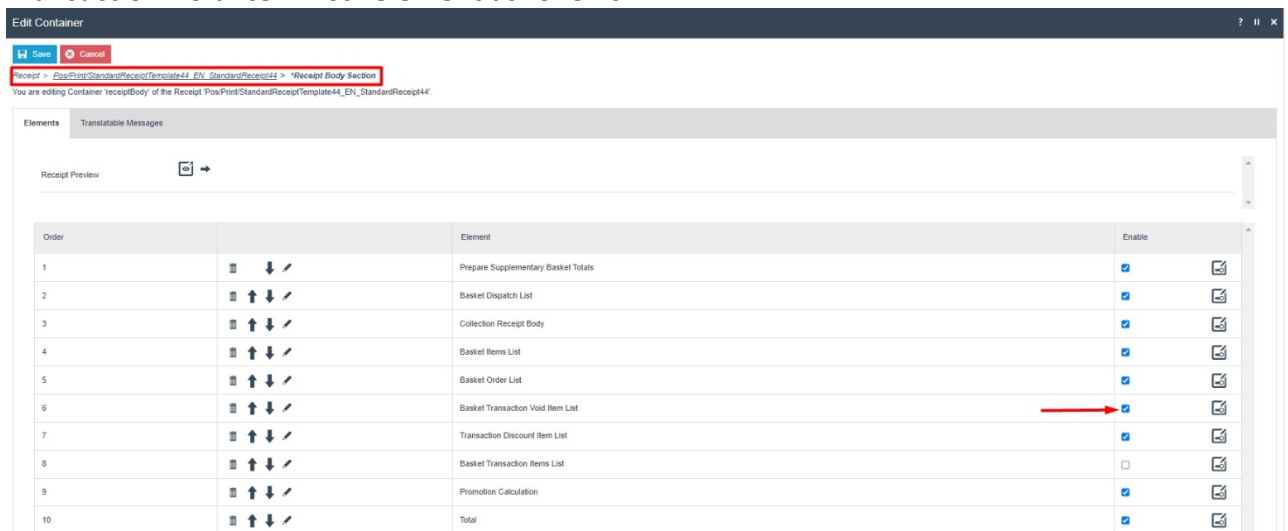
~~Item Discount~~

~~Article 500100 — £291.00~~

Note: Receipt Preview cannot be used to validate the customisations. This is because voided transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

We will first display the list of the items that were in the basket before voiding the transaction by striking-through each of the lines.

1 – In the Standard Receipt, **Navigate to Receipt Body Section** and **Enable the “Basket Transaction Void Item List”** element as follows:



The receipt after making the above changes is now shown as below:



Now let us remove the Manager Signature Line.

2 – **Navigate to Receipt Body Section → Basket Items List → Transaction Void Item** and **disable the main “Manager Signature”** element as follows:

Edit Container

Save Cancel

Receipt - PosPrintStandardReceiptTemplate44_EH_StandardReceipt - Receipt Body Section - Receipt Items List - Transaction Void Item

You are editing Container TransactionVoidItem of the Receipt PosPrintStandardReceiptTemplate44_EH_StandardReceipt44.

Elements Translatable Messages Related Columns

Receipt Preview

Order 1

Order 1

Order	Element	Enable	Start	End	Column
1	a Label	<input checked="" type="checkbox"/>	0	44	Full Width (Centre)
	Manager Signature	<input type="checkbox"/>			

2

Element	Enable	Start	End	Column
b Manager Signature	<input checked="" type="checkbox"/>			
Admin Charge Item At Total	<input type="checkbox"/>			

Admin Charge Item At Total

Add Message Create Message Create Expression

Now that we have made all the necessary changes to the Standard Receipt for Voided Transactions, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

If everything is successful, the Standard Receipt with the Voided Transaction customisations will now show in the POS as follows:

enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

*** TRANSACTION VOID ***

JVC LT-40CA890 Android TV 40"
Article 500100 £0.00

JVC LT-55CF890 Fire TV Edition
Article 500101 £0.00

TOTAL £0.00

00010004000922201130943222

Thank you for shopping at Enactor
13/01/22 09:43 Hertford Sales 0001 0004 0092

The Standard Receipt for Voided Transactions will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Duplicate Receipts

This section will guide you through on how customisations can be done for copy receipts in the POS. The current Standard Receipt displays a copy receipt is as follows:



In this customisation, we will change the content of the receipt and display it in the following order:

- Change the header from Copy 1 to Receipt Copy with dotted lines on the top and bottom of the header as follows:

.....
 Receipt Copy

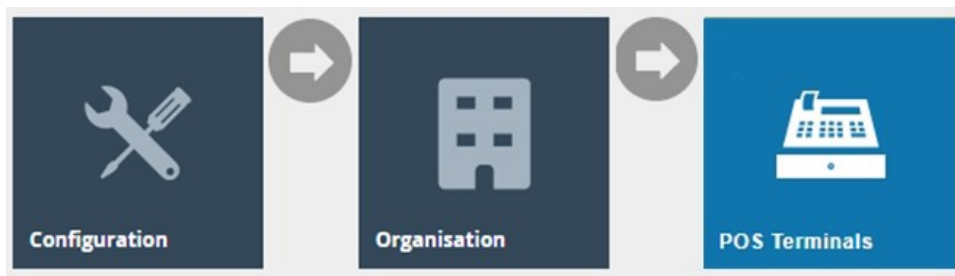
Note: Receipt Preview cannot be used to validate the customisations. This is because duplicate transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

Pre-requisites

Before making any duplicate receipt configurations, we should make sure that we have the following configured:

- POS Terminal should be configured to print the correct receipt as the additional receipt.
- There should be a product or a reason that is configured, which would allow to print additional copy receipts.

To set your customised Receipt as your Additional Receipt, navigate to the POS Terminal Maintenance using the Search or the path:



Click on the **Edit icon of the POS Terminal** that the Additional Receipt is to be changed. Go to the tab Printing → General and in the drop-down for Additional Receipt 1 and Additional Receipt 2, select **Enactor Standard Receipt 44** as follows:

POS Terminal Template Maintenance

Save Cancel

You are editing POS terminal template 'RETAIL_FIXED_POS_TEMPLATE'

General Peripherals Printing Day Start Day End User Interface Tax Online Auth Loyalty Groups External Tendering

General Receipt Locales Cards Inventory Sundry Flags Email Reports

Primary Receipt	Enactor Standard Receipt 44	Fixed
Page Printer Primary Receipt	-	Fixed
Combined Card Voucher/Receipt	Combined Receipt & Card Voucher 48	Fixed
Additional Receipt 1	Enactor Standard Receipt 44	Fixed
Additional Receipt 2	Enactor Standard Receipt 44	Fixed
Gift Receipt per Item	Gift Item Receipt 48 Col	Fixed
Gift Receipt per Transaction	Gift Transaction Receipt 48 Col	Fixed
Transaction Stored Receipt	Stored Transaction 48 Col	Fixed
No Sale Receipt	Use Default Receipt	Fixed

Now we need to configure a product or reason which would initiate the printing of the duplicate receipts.

Set via product configuration as follows:

Product Maintenance

Save

Cancel

You are editing Merchandise Product 00002 : APPLE MacBook Pro 13.3" .

General

Selling Options

Alternative

Tenders

Tax

Merchandise

Prices

Location

Supplier

Attributes

Product Media

General

Prompts

Restrictions

Selling Options

Option Sets

Option Details

Allowed Product Types

Receipt Message

English (UK)

Cashier Age Limit

0

(Zero means unlimited)

Customer Age Limit

0

(Zero means unlimited)

Additional Receipts

1

Max Discount

0%

(Zero means unlimited)

Max Employee Discount

0%

(Zero means unlimited)

Returns Time Limit (days)

0

(Zero means unlimited)

Max Qty Per Transaction

0.0

(Zero means unlimited)

Set via reason configuration as follows:

Reason Maintenance

Save

Cancel

You are editing Item Discount Reason ID: 'ID-UK-01' for region 'United Kingdom'

General

Discount

Employee Discount

Modifier

Item Discounts

Transaction Discounts

Transaction Types

Price Types

Price Change Types

Witness

Discount Type

Percentage

Discount Percentage

10%

Rounding Rule

Down

Prompt for Amount?

☐

Maximum Discount Percentage

0%

(Zero means unlimited)

Number of Copy Receipts

1

Single Use per Transaction?

☐

Allow Overlap?

☒

Start Date

End Date

Start Time

Once these configurations have been made send a broadcast to your POS Terminal which includes the following entities:

- POS Terminal
- Product
- Reason

Predefined Broadcast Maintenance

[Save](#) [Cancel](#)

You are editing Predefined Broadcast ID: '0_HADHI_BC'

General	Details	Entity Distribution Details	Source
	Transform Type UI Persistent Process Data UI Process Instance User User Biometric Data User Biometric Data Type User Defined Privilege User Preference User Status User Template Voucher History Voucher Serial Number Voucher Type Web Service Container Workroom Workroom Type Message Resource Page Definition Page Definition Detail	Move Move All Remove Remove All	POS Terminal Product Reason

We can now get duplicate receipts printed in our physical printer.

Customisations

Let us now start customising this duplicate receipt which is the Enactor Standard Receipt 44 that has been used so far.

We need to first add the dotted lines for the header of the duplicate receipt.

1 – Navigate to the Receipt Header Section > Copy Header which is the element that contains the label that displays the header of the duplicate receipt.

2 – Select the “Dotted Line” element from the dropdown and click + Add twice and move one of the dotted lines to the line 1 as follows:

Edit Container

[Save](#) [Cancel](#)

Receipt > PosPrintStandardReceiptTemplate44_EN_StandardReceipt44 > Receipt Header Section > *Copy Header

You are editing Container 'copyHeader' of the Receipt 'PosPrintStandardReceiptTemplate44_EN_StandardReceipt44'.

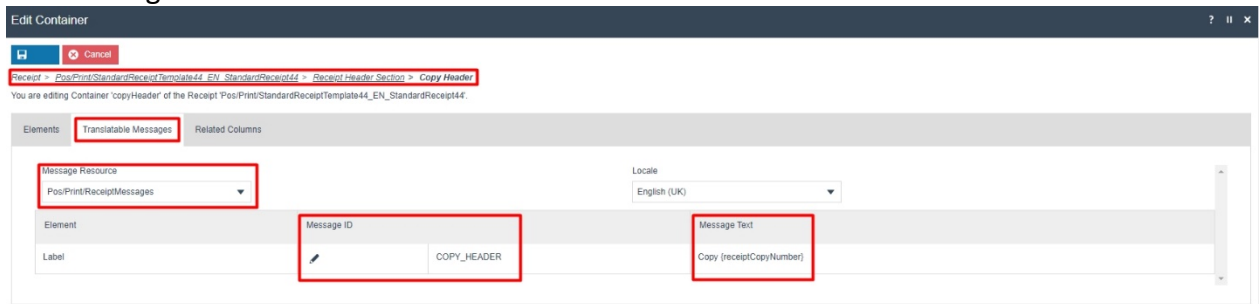
Order	Element	Enable	Start	End	Column
1	Dotted Line	<input checked="" type="checkbox"/>			
2	a Label	<input checked="" type="checkbox"/>	0	44	Full Width (Centre)
3	Dotted Line	<input checked="" type="checkbox"/>			

Admin Charge Item At Total

[+ Add Message](#) [+ Create Message](#) [+ Create Expression](#)

Now let us change the text of the header in copy receipt.

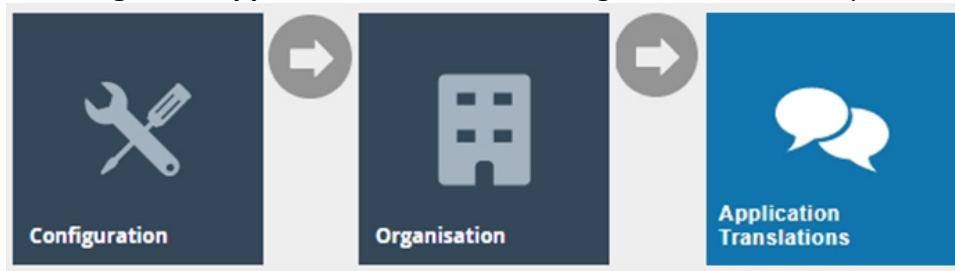
3 – Click on the **Translatable Messages** tab which shows the Message Resource, Message ID and Message Text that is used as follows:



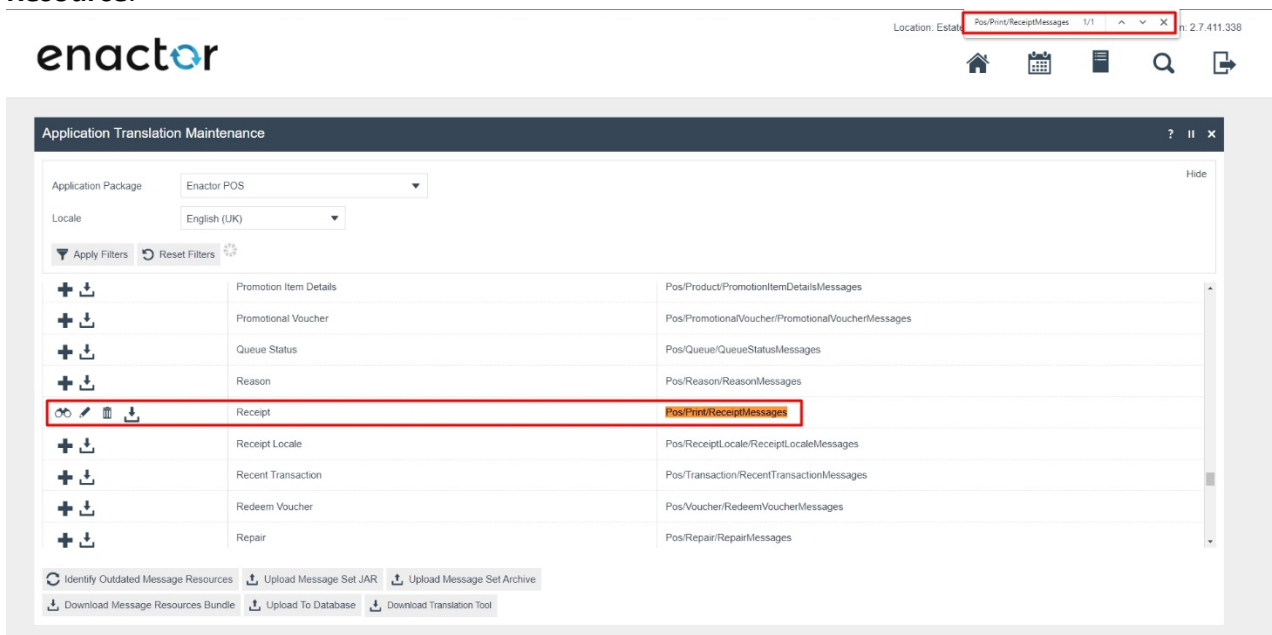
Note: It is important to make a note of the Message Resource and Message ID that is used and then navigate to the Application Translation Maintenance where we would change the Message Text for the Message ID.

5 – Now click on **Save** and navigate to the root of the **Receipt** and save all changes to this Receipt.

6 – Navigate to **Application Translations** using the Search or the path



7 – In the Application Translation Maintenance, **Filter the Package as Enactor POS** and then click **Ctrl+F** on the keyboard and search for the **"Pos/Print/ReceiptMessages"** Message Resource.



8 – Click on the + icon to navigate into this Message Resource and then click **Ctrl+F** on the keyboard and search for the **"COPY_HEADER"** Message ID.

9 – Change the text from “Copy {receiptCopyNumber}” to “Receipt Copy” as follows:

enactor

Location: Estate COPY_HEADER 2/4 2.7.411.338

Application Translation Maintenance

Save Cancel Upload To Database

You are editing Message Set 'Receipt' for Locale 'English (UK)'

There are new messages, highlighted in yellow, not currently in the version stored in the database. Saving this message resource will add these messages to the stored version.

Message ID: 'COLLECT_FROM'
Default Text: 'Collect from'
Collect from

Message ID: 'COLON_SPACE'
Default Text: ':'
:

Message ID: 'COPY_HEADER'
Default Text: 'Copy {receiptCopyNumber}'
Receipt Copy

Message ID: 'CREDIT_DUE'
Default Text: 'Refund Due'

Message ID: 'CREDIT_NOTE_EXPIRY_DATE'

10 – Now send a broadcast to your POS Terminal which includes the following entities:

- Message Resource
- Page Definition
- Page Definition Detail
- POS Terminal

Predefined Broadcast Maintenance

Save Cancel

You are editing Predefined Broadcast ID: '0_HADHI_BC'

General	Details	Entity Distribution Details	Source
		User Preference User Status User Template Voucher History Voucher Serial Number Voucher Type Web Service Container Workroom Workroom Type Device POS Terminal Template Product Product Price Promotion Reason Tax Group Tax Group Tax Method Tax Scheme Page Definition Type	<div>Message Resource</div> <div> Page Definition Page Definition Detail POS Terminal </div> <div> Move Move All Remove Remove All </div>

If everything is successful, the customised Receipt with the duplicate receipt customisations will now show in the POS as follows:

enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

Receipt Copy

APPLE MacBook Pro 13.3"
Article 00002 £1,150.00

TOTAL £1,150.00
Cash UK -£1,150.00



00010004000382112091035515

Thank you for shopping at Enactor
09/12/21 10:35 Hertford Sales 0001 0004 0038

The duplicate receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Stored Transactions

This section will guide you through on how customisations can be done for the receipts that get printed when a transaction is stored in the POS.

The Stored Transaction Receipt is of a different receipt type and this new receipt must be created and configured in the POS Terminal as well.

Let us first create this new receipt.

1 – **Navigate to the Receipt Maintenance and click on + New Receipt Document.**

2 – **Set the appropriate values** for the new Stored Transaction Receipt as follows:

New Receipt

Please enter the following details for the new Receipt Document record

Type

Receipt Document Id

Original Receipt Document

[← Back](#) [+ Create](#)

3 – Set an appropriate Receipt Name and click on Save.

Edit Receipt

[Save](#) [Cancel](#)

Receipt > Pos/Print/StoredTransactionTemplate44_EN_StoredTransaction
You are editing Receipt 'Pos/Print/StoredTransactionTemplate44_EN_StoredTransaction'.

Receipt Sections Receipt Columns

Receipt Preview →

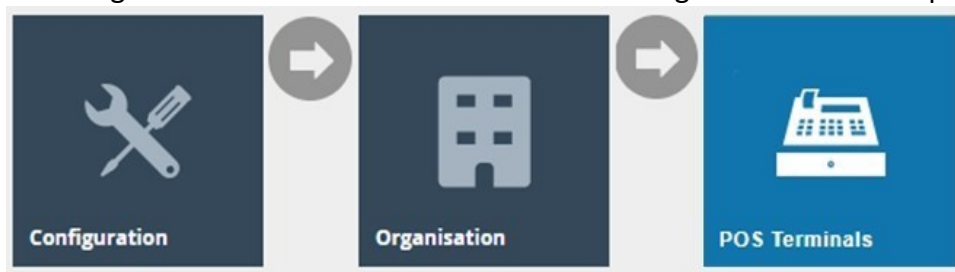
Receipt Name:

Default Message Resource:

	Section	Enable
↓ ↗	Receipt Preparation	<input checked="" type="checkbox"/>
↑ ↓ ↗	Stored Transaction Preparation	<input checked="" type="checkbox"/>
↑ ↓ ↗	Receipt Header Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Stored Transaction Header Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Stored Transaction Body Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Stored Transaction Barcode Section	<input checked="" type="checkbox"/>
↑ ↗	Stored Transaction Footer Section	<input checked="" type="checkbox"/>

Now let us configure the POS Terminal to use this Receipt to print the Stored Transaction Receipt.

4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the **Edit icon of the POS Terminal** that the Stored Transaction Receipt is to be changed. **Go to the tab Printing → General** and in the **drop-down for Transaction Stored Receipt**, select **Enactor Stored Transaction Receipt** as follows:

POS Terminal Template Maintenance

Save Cancel

You are editing POS terminal template 'RETAIL_FIXED_POS_TEMPLATE'

General Peripherals **Printing** Day Start Day End User Interface Tax Online Auth Loyalty Groups External Tendering

General Receipt Locales Cards Inventory Sundry Flags Email Reports

Primary Receipt Enactor Standard Receipt 44 Fixed

Page Printer Primary Receipt - Fixed

Combined Card Voucher/Receipt Combined Receipt & Card Voucher 48 Fixed

Additional Receipt 1 Enactor Standard Receipt 44 Fixed

Additional Receipt 2 Enactor Standard Receipt 44 Fixed

Gift Receipt per Item Gift Item Receipt 48 Col Fixed

Gift Receipt per Transaction Gift Transaction Receipt 48 Col Fixed

Transaction Stored Receipt Enactor Stored Transaction Receipt Fixed

No Sale Receipt Use Default Receipt Fixed

Save and broadcast the following entities which will successfully set up your new Transaction Stored Receipt to be printed in your POS Terminal printer:

- POS Terminal
- Page Definition
- Page Definition Detail

The Stored Transaction Receipt displays in the POS Terminal as follows:

```

enactor
Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale
-----
JVC LT-40CA890 Android TV 40"      £299.00
JVC LT-55CF890 Fire TV Edition     £359.99
-----
TOTAL                               £658.99
***** 14/12/21 16:03 *****
STORED
-----
00010004000752112141603280

14/12/21 16:03 Hertford Sales 0001 0004 0075
-----

```

In this customisation, we will change the content of the receipt and display it in the following order:

- Change the Sale header inside the dotted lines to display the text as Stored.
- Remove the 2 lines after total that displays the date, time and transaction stored text.

Note: Receipt Preview cannot be used to validate the customisations. This is because stored transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

Let us first get the Sale header to appear inside the dotted lines.

1 – In the Receipt Maintenance for this new Stored Transaction Receipt, **enable the “Stored Transaction Header Section” element** which would show the following receipt preview:

enactor
Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Sale

Sale

JVC LT-40CA890 Android TV 40" £299.00

TOTAL £299.00

***** 10/12/21 16:44 *****
*** TRANSACTION STORED ***


00010004000622112101644231

10/12/21 16:44 Hertford Sales 0001 0004 0062

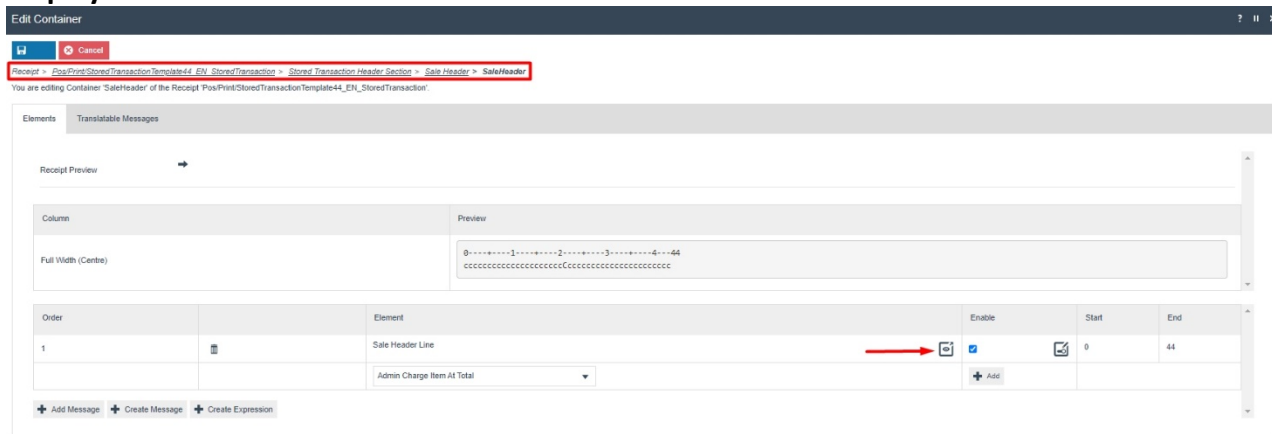
The following text is repeated 100 times in the original image: 10/12/21 16:44 Hertford Sales 0001 0004 0062

Now let us disable the duplicate Sale header.

2– **Navigate to Receipt Header Section, disable the “Sale Header” element and click on Save.**

Now we have to change the Sale header to display the text as Stored.

3 – **Navigate to Stored Transaction Header Section > Sale Header > Header and click on the Displayed Text icon as follows:**



4 – Now **click on the edit icon and in the Message Translation field, enter a new unique Message ID** which we will create next in the application translation.

Edit Messages

Receipt > Pos/Print/Store/TransactionTemplate44_EN_StoredTransaction > Sub Section > Sale Header > Messages > Sale Header Line

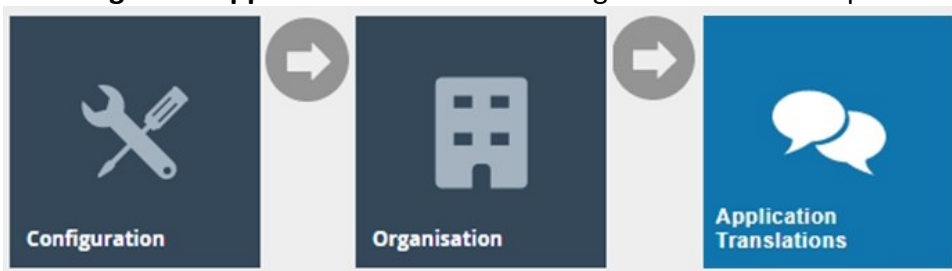
You are editing the output for element 'SaleHeaderText'.

Current	Template
<p>Message</p> <p>Message Value</p> <p>Message Translation</p> <p>STORER_TRANSACTION_HEADER</p> <p>Pos/Print/ReceiptMessages</p>	<p>Original template values displayed below</p> <p>Message</p> <p>Message Value</p> <p>Message Translation</p> <p>#instanceOf(transaction, 'com.enactor.mfc.retail.b</p> <p>Pos/Print/ReceiptMessages</p>

5 – Now click on **Save** and navigate to the root of the Receipt and save all changes to this Receipt.

We have to now create a new message for the message ID that was entered.

6 – **Navigate to Application Translations** using the Search or the path



7 – In the Application Translation Maintenance, **Filter the Package as Enactor POS** and then click **Ctrl+F** on the keyboard and search for the “Pos/Print/ReceiptMessages” Message Resource.

enactor

Location: Enactor POS/Print/ReceiptMessages 1/1

Application Translation Maintenance

Application Package: Enactor POS

Locale: English (UK)

Apply Filters Reset Filters

+ i	Promotion Item Details	Pos/Product/PromotionItemDetailsMessages
+ i	Promotional Voucher	Pos/PromotionalVoucher/PromotionalVoucherMessages
+ i	Queue Status	Pos/Queue/QueueStatusMessages
+ i	Reason	Pos/Reason/ReasonMessages
+ i	Receipt	Pos/Print/ReceiptMessages
+ i	Receipt Locale	Pos/Receipt/Locale/Receipt/LocaleMessages
+ i	Recent Transaction	Pos/Transaction/RecentTransactionMessages
+ i	Redeem Voucher	Pos/Voucher/RedeemVoucherMessages
+ i	Repair	Pos/Repair/RepairMessages

Identify Outdated Message Resources Upload Message Set .JAR Upload Message Set Archive Download Message Resources Bundle Upload To Database Download Translation Tool

8 – At the bottom enter the **Message ID** and **Message Text** as follows and click on **+ Add Message**:

Application Translation Maintenance

[Save](#) [Cancel](#) [Upload To Database](#)

You are editing Message Set 'Receipt' for Locale 'English (UK)'

There are new messages, highlighted in yellow, not currently in the version stored in the database. Saving this message set will update the database.

Message ID: 'WARRANTY_PERIOD_MONTH'	Default Text: 'Month'
Message ID: 'WARRANTY_PERIOD_MONTHS'	Default Text: 'Months'
Message ID: 'WARRANTY_PERIOD_TITLE'	Default Text: 'Warranty Period'
Message ID: 'WARRANTY_PERIOD_YEAR'	Default Text: 'Year'
Message ID: 'WARRANTY_PERIOD_YEARS'	Default Text: 'Years'
Message ID: 'WARRANTY_SLIP_TITLE'	Default Text: 'Warranty'

New Message ID:

New Message Text:

[+ Add Message](#)

9 - **Click on Save** which will successfully create a new Message for the Message ID that you defined for the Sale Header.

Let us now remove the 2 lines after total that displays the date, time and transaction stored text.

10 – In your Stored Transaction Receipt, **Navigate to the Stored Transaction Body Section** and **disable the “Transaction Stored” element** as follows:

Edit Container

[Save](#) [Cancel](#)

Receipt - PosPrintStoredTransactionTemplate44_EN_StoredTransaction - Stored Transaction Body Section

You are editing Container 'StoredTransactionBody' of the Receipt 'PosPrintStoredTransactionTemplate44_EN_StoredTransaction'.

Elements Translatable Messages

Receipt Preview

Order		Element	Enable
1		Basket Items List	<input checked="" type="checkbox"/>
2		Promotion Calculation	<input checked="" type="checkbox"/>
3		Total	<input checked="" type="checkbox"/>
4		Tender Items List	<input checked="" type="checkbox"/>
5		Transaction Stored	<input type="checkbox"/>

Admin Charge Item At Total

[+ Add Message](#) [+ Create Message](#) [+ Create Expression](#)

Now that we have made all the necessary changes to the Stored Transaction Receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

- Message Resource
- Page Definition
- Page Definition Detail
- POS Terminal

enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

STORED

JVC LT-40CA890 Android TV 40"	£299.00
JVC LT-55CF890 Fire TV Edition	£359.99

TOTAL	£658.99
--------------	----------------


00010004000942201131001133

13/01/22 10:01 Hertford Sales 0001 0004 0094

Receipt Return

This section will guide you through on how customisations can be done for the receipts that get printed when a receipt return is done in the POS. When this is done, there is a separate receipt type called “Customer Signature Slip” which is used to get the signature of the customer when returns are made. The current Standard Receipt and Customer Signature Slip displays receipt returns as follows:

Enactor House
Bluecoats
Hertford
SG14 1FB
Tel: 01992 500881

Refund

Salesperson: Hertford Sales Asst

R JVC LT-40CA890 Android TV 40" -£299.00

TOTAL -£299.00

Refund Cash UK £299.00

Customer signature -----

09/12/21 12:47 Hertford Sales Asst 0001 0004 0045

enactor

Enactor House
Bluecoats
Hertford
SG14 1FB
Tel: 01992 500881


Refund

Salesperson: Hertford Sales Asst

R JVC LT-40CA890 Android TV 40" £-299.00
Article 500100

TOTAL -£299.00

Refund Cash UK £299.00
Auth User: admin


00010004000452112091247495

Thank you for shopping at Enactor
09/12/21 12:49 Hertford Sales 0001 0004 0045

First the customer signature slip is printed and then the standard receipt which shows the refund of the receipt return is printed.

This section will cover each of these receipt types in separate sub-sections.

Standard Receipt Customisation

This is the Receipt that prints the items that are returned and following is the preview for this:

Receipt Preview

Close

Receipt Preview Transaction XML Manage Previews

Sample Receipt for Transaction ID '00010004000592112101409516'

Description Receipt Return Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Refund

Salesperson: Hertford Sales Asst

R JVC LT-40CA890 Android TV 40"
Article 500100 £-299.00

TOTAL -£299.00

Refund Cash UK £299.00
Auth User: admin

00010004000592112101409516

Thank you for shopping at Enactor
10/12/2021 14:1Hertford Sales 0001 0004 0059

Note: The above preview is the standard receipt after making the changes shown in the section “Addition of the Active Selling Code in the Receipt”, which has changed the formatting that the basket items are shown.

In this customisation, the changes we will make are:

- A line that says “Refund” should be added before each basket item.
- The letter that appears at the start of each basket item should be removed.

1 – In the Standard Receipt, **Navigate to Receipt Body Section → Basket Items List → Merchandise Item → Merchandise Standard Item Details.**

2 – **Enable the “Flags” element, Disable the “Return Flag” element and change the column from Flag to Item Detail Line 1 as follows:**

Edit Container

Save Cancel

Receipt > ReceiptStandardReceiptTemplate44_EH_StandardReceipt > Receipt Body Section > Basket Items List > Merchandise Item > Merchandise Standard Item Details

You are editing Container 'merchandiseItemStandardDetails' of the Receipt 'PosPrintStandardReceiptTemplate44_EH_StandardReceipt44'.

Elements Translatable Messages Related Columns

Receipt Preview

Order: 0-----3-----2-----3-----4---44
1 aaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
2 bbbbbbcccccccccccccccccccccccc
3

Order	Element	Enable	Start	End	Column
1	a Flags	<input checked="" type="checkbox"/>	2	34	Item Detail Line 1
	Details Line	<input checked="" type="checkbox"/>			
2	b Buy Back Flag	<input checked="" type="checkbox"/>	0	2	Flag
	c Return Flag	<input type="checkbox"/>	0	2	Flag
	d Item	<input checked="" type="checkbox"/>	2	34	Item Detail Line 1
	e Value	<input type="checkbox"/>	30	44	Item Value
	f Consumer Benefit Marker	<input checked="" type="checkbox"/>			
	Admin Charge Item At Total	<input type="checkbox"/>			

107-00-30950003-Maintenance-0 accountShedder/DesktopEventRecorder

The receipt preview after making the above changes is now shown as below:

Receipt Preview

✖ Close

Receipt Preview
Transaction XML
Manage Previews

Sample Receipt for Transaction ID '00010004000782201111646173'

Description Receipt Return Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Refund

R
JVC LT-40CA890 Android TV 40"
Article 500100 £-299.00

TOTAL -£299.00

Refund Cash UK £299.00

Tax Breakdown

	Net	Tax	Gross
UK VAT 20%	-£249.17	-£49.83	-£299.00

00010004000782201111646173

Thank you for shopping at Enactor
11/01/2022 16:44 Manager - UK 1 0001 0004 0078

Now we have to change the text R to Return.

3 – Navigate into the “Flags” element and Click on the Displayed Text icon of the “Item Return Flag Label Text” element as follows:

Edit Container

[Save](#) [Cancel](#)

[Receipt](#) > [PosPrintStandardReceiptTemplate44_EN_StandardReceipt44](#) > [Receipt Body Section](#) > [Basket Items List](#) > [Merchandise Item](#) > [Merchandise Standard Item Details](#) > [MerchandiseItemFlagsColumn](#)

You are editing Container 'MerchandiseItemFlagsColumn' of the Receipt 'PosPrintStandardReceiptTemplate44_EN_StandardReceipt44'

Elements
Translatable Messages

Receipt Preview

Columns

Flag

0-----1-----2-----3-----4---44

L1

Order		Element	Enable	Start	End
1	⌵	Item Buyback Flag Label Text	<input checked="" type="checkbox"/>	0	2
1	⌶	Item Return Flag Label Text	<input checked="" type="checkbox"/>	0	2
		Admin Charge Item At Total	<input type="checkbox"/>		

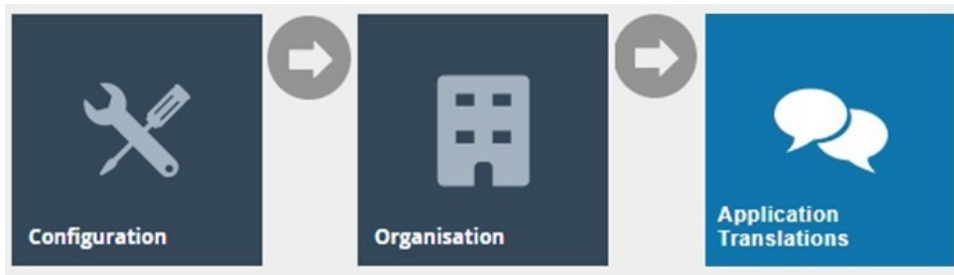
+ Add Message
+ Create Message
+ Create Expression

You will notice the Message Translation ID is “ITEM_RETURN_FLAG”.

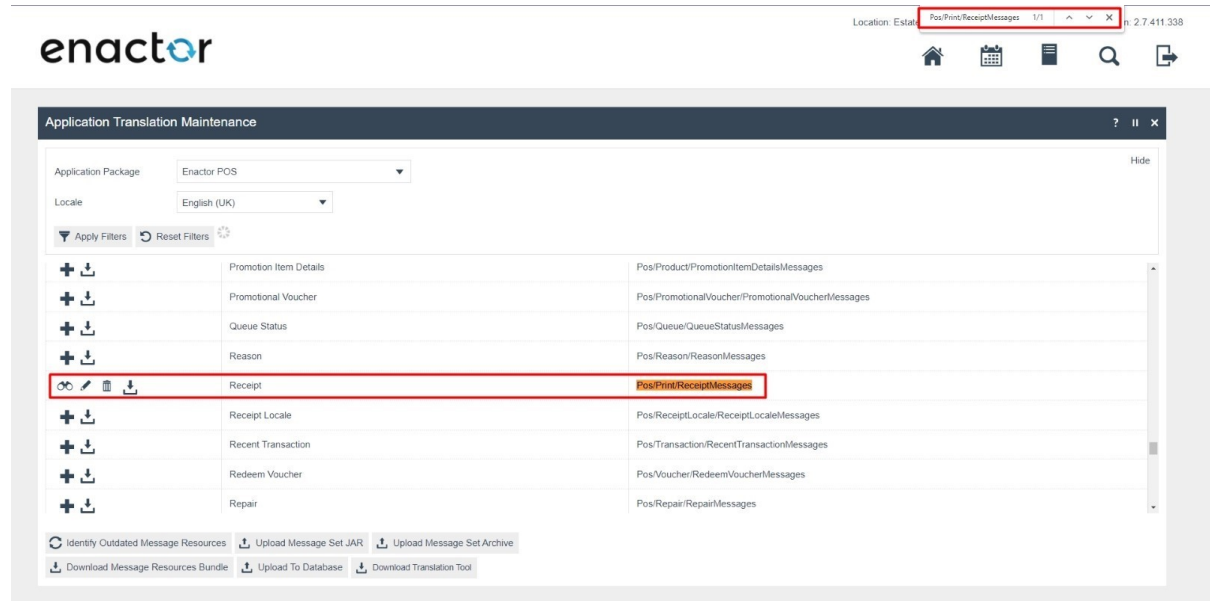
4 – Now click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

We have to now change the message of the Message Translation ID “ITEM_RETURN_FLAG”, which displays the message R, into Return.

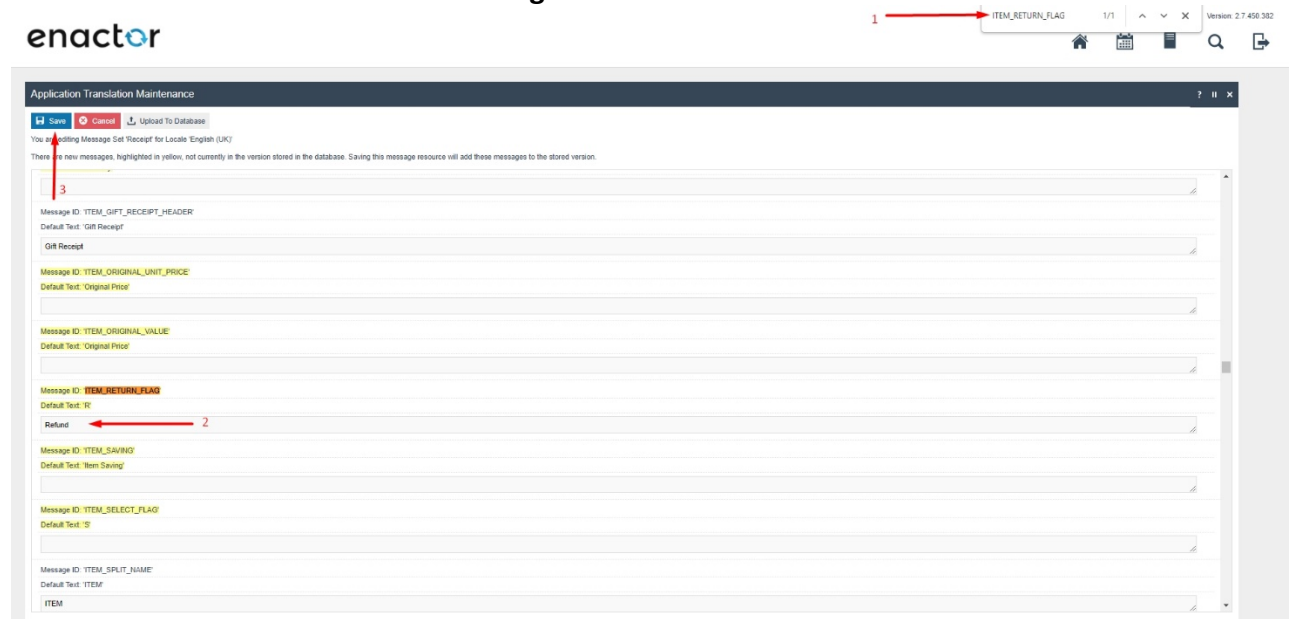
6 – Navigate to Application Translations using the Search or the path



7 – In the Application Translation Maintenance, **Filter the Package as Enactor POS** and then **click Ctrl+F on the keyboard** and **search for the “Pos/Print/ReceiptMessages” Message Resource**.



8 – Click Ctrl+F on the keyboard again and search for the “ITEM_RETURN_FLAG”, enter the text “Return” in the field of that Message ID and click on Save as follows:



You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010004000782201111646173'

Description

Receipt Return Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Refund

Refund
JVC LT-40CA890 Android TV 40"
Article 500100 £-299.00

TOTAL -£299.00

Refund Cash UK £299.00

Tax Breakdown			
	Net	Tax	Gross
UK VAT 20%	-£249.17	-£49.83	-£299.00

00010004000782201111646173

Thank you for shopping at Enactor
11/01/2022 16:4Manager - UK 1 0001 0004 0078

If everything is successful, the customised Receipt with the Return customisations will now show in the POS as follows:

enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Refund

Refund
JVC LT-40CA890 Android TV 40"
Article 500100 £-299.00

TOTAL -£299.00

Refund Cash UK £299.00

Tax Breakdown			
	Net	Tax	Gross
UK VAT 20%	-£249.17	-£49.83	-£299.00

00010004000842201120928347

Thank you for shopping at Enactor
12/01/22 09:29 Manager - UK 1 0001 0004 0084

The Return will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Customer Signature Slip Customisation

This is a separate receipt that is printed before the standard receipt, where the purpose is to receive the customer details and the signature at the point of the return transaction.

The Customer Signature Slip is a receipt that is of a different receipt type and this new receipt must be created and configured in the POS Terminal as well.

Let us first create this new receipt.

1 – Navigate to the Receipt Maintenance and click on + New Receipt Document.

2 – Set the appropriate values for the new Customer Signature Slip as follows:

New Receipt

Please enter the following details for the new Receipt Document record

Type	Customer Signature Slip ▼
Receipt Document Id	EN_CustomerSignSlip
Original Receipt Document	Pos/Print/CustomerSignatureSlipTemplate44 ▼

[← Back](#) [+ Create](#)

3 – Set an appropriate Receipt Name and click on Save.

Edit Receipt

[Save](#) [Cancel](#)

Receipt > Pos/Print/CustomerSignatureSlipTemplate44_EN_CustomerSignSlip
You are editing Receipt 'Pos/Print/CustomerSignatureSlipTemplate44_EN_CustomerSignSlip'.

Receipt Sections

Receipt Columns

Receipt Preview

Receipt Name

Enactor Customer Signature Slip

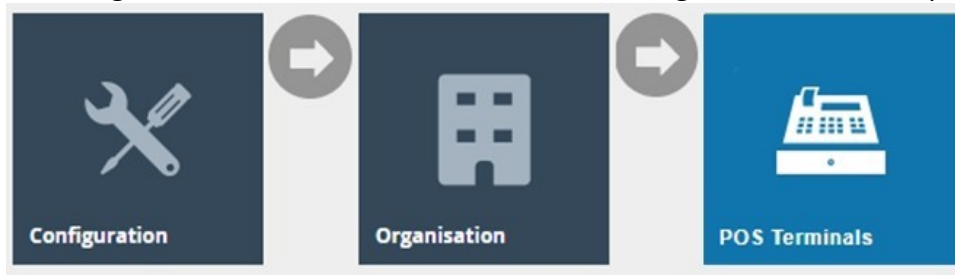
Default Message Resource

Pos/Print/ReceiptMessages

	Section	Enable
↓ ↗	Receipt Preparation	<input checked="" type="checkbox"/>
↑ ↓ ↗	Customer Signature Slip Preparation	<input checked="" type="checkbox"/>
↑ ↓ ↗	Customer Signature Slip Header Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Customer Signature Slip Body Section	<input checked="" type="checkbox"/>
↑ ↓ ↗	Customer Signature Slip Entry Section	<input checked="" type="checkbox"/>
↑ ↗	Customer Signature Slip Trailer Section	<input checked="" type="checkbox"/>

Now let us configure the POS Terminal to use this Receipt to print the Customer Signature Slip.

4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the **Edit icon of the POS Terminal** that the Customer Signature Slip is to be changed. **Go to the tab Printing → Sundry** and in the **drop-down for Customer Signature Slip**, select **Enactor Customer Signature Slip** as follows:

A screenshot of the 'POS Terminal Template Maintenance' web application. The interface has a dark header bar with 'Save' and 'Cancel' buttons. Below the header, there's a breadcrumb trail: 'You are editing POS terminal template 'RETAIL_FIXED_POS_TEMPLATE''. The main area has several tabs: 'General', 'Peripherals', 'Printing', 'Day Start', 'Day End', 'User Interface', 'Tax', 'Online Auth', 'Loyalty', 'Groups', 'External', and 'Tendering'. The 'Printing' tab is active, and within it, the 'Sundry' sub-tab is selected. A table lists various slip types with their corresponding templates and a 'Fixed' status column. The 'Customer Signature Slip' row is highlighted with a red rectangle, and its dropdown menu is open, showing 'Enactor Customer Signature Slip' as the selected option. Other rows include 'Collection Slip', 'Collection Request Slip', 'Alteration Service Slip', 'Loyalty Enquiry Slip', 'Employee Signature Slip', 'Product Wastage Receipt', 'Unknown Item Sale Slip', 'Post Void Tax Refund Request', 'Balance Report', and 'Cash Management Slip'.

Save and broadcast the following entities which will successfully set up your new Customer Signature Slip to be printed in your POS Terminal printer:

- POS Terminal
- Page Definition
- Page Definition Detail

Following is the Receipt Preview in the Receipt Maintenance for the Customer Signature Slip that was created:

Receipt Preview

Close

Receipt Preview

Transaction XML

Manage Previews

Sample Receipt for Transaction ID '00010004000592112101409516'

Description Receipt Return Receipt Preview

Enactor House

Bluecoats

Hertford

SG14 1PB

Tel: 01992 500881

Refund

Salesperson: Hertford Sales Asst

R JVC LT-40CA890 Android TV 40" -£299.00

TOTAL

-£299.00

Refund Cash UK £299.00

Customer signature -----

10/12/2021 14:1Hertford Sales 0001 0004 0059

In this customisation, we will replace the customer signature line that is shown in the above preview by adding the following 3 lines:

- Have a title as Customer.
- Customer Name
- Customer Signature

To do this, **Navigate to Customer Signature Slip Entry Section** and disable the “Customer Signature Compact” element and enable the “Customer Signature Expanded” element as follows:

Edit Container

Receipt > Pos(Print)CustomerSignatureSlipTemplate44_EN_CustomerSignSlip > *Customer Signature Slip Entry Section

You are editing Container 'customerSignatureSlip' of the Receipt 'Pos(Print)CustomerSignatureSlipTemplate44_EN_CustomerSignSlip'.

Elements

Translatable Messages

Receipt Preview

Order		Element	Enable
1	<div> <div></div> <div>↓</div> <div></div> </div>	Customer Signature Compact	<input type="checkbox"/> <div></div>
2	<div> <div></div> <div>↑</div> <div></div> </div>	Customer Signature Expanded	<input checked="" type="checkbox"/> <div></div>
		Admin Charge Item At Total	<div>+</div> <div>Add</div>

+ Add Message

+ Create Message

+ Create Expression

Now that we have made all the necessary changes to the Customer Signature Slip, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

You can select your Receipt again and preview it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview

✖ Close

Receipt Preview
Transaction XML
Manage Previews

Sample Receipt for Transaction ID '00010004000592112101409516'

Description
Receipt Return Receipt Preview

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Refund

Salesperson: Hertford Sales Asst

R JVC LT-40CA890 Android TV 40"	-£299.00
---------------------------------	----------

TOTAL	-£299.00
-------	----------

Refund Cash UK	£299.00
----------------	---------

Customer

Customer name

Customer signature

10/12/2021 14:1Hertford Sales 0001 0004 0059

If everything is successful, the Customer Signature Slip Receipt with customisations will now show in the POS as follows:

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Refund

Salesperson: Hertford Sales Asst

R JVC LT-40CA890 Android TV 40"	-£299.00
---------------------------------	----------

TOTAL	-£299.00
-------	----------

Refund Cash UK	£299.00
----------------	---------

Customer

Customer name

Customer signature

10/12/21 14:09 Hertford Sales 0001 0004 0059

The Customer Signature Slip Receipt appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Cash Management Receipts

This section will guide you through on how customisations can be done for the receipts that get printed when Cash Management transactions are carried out in the POS.

For Cash Management, there are 3 different types of receipts and based on the cash management function that is carried out, each of these receipts are printed in the printer.

Following are the 3 cash management receipt types:

- Cash Management Normal Receipt.
- Cash Management Balance Report.
- Cash Management Session Summary.

Each of these receipts have to be created in the Receipt Maintenance and configured in the POS Terminal as well.

In this section we would walkthrough on how the Cash Management Normal Receipt Type can be created and configured.

Let us first create this new Cash Management Normal Receipt.

1 – Navigate to the Receipt Maintenance and click on + New Receipt Document.

2 – Set the appropriate values for the new Cash Management Normal Receipt as follows:

New Receipt

Please enter the following details for the new Receipt Document record

Type	Cash Management Normal Receipt ▼
Receipt Document Id	EN_CMNR
Original Receipt Document	Pos/CashManagement/CashManagementReceiptTemplate44 ▼

[← Back](#) [+ Create](#)

3 – Set an appropriate Receipt Name and click on Save.

Edit Receipt

Save Cancel

Receipt > Pos/CashManagement/CashManagementReceiptTemplate44_EN_CMNR

You are editing Receipt 'Pos/CashManagement/CashManagementReceiptTemplate44_EN_CMNR'.

Receipt Sections Receipt Columns

Receipt Preview →

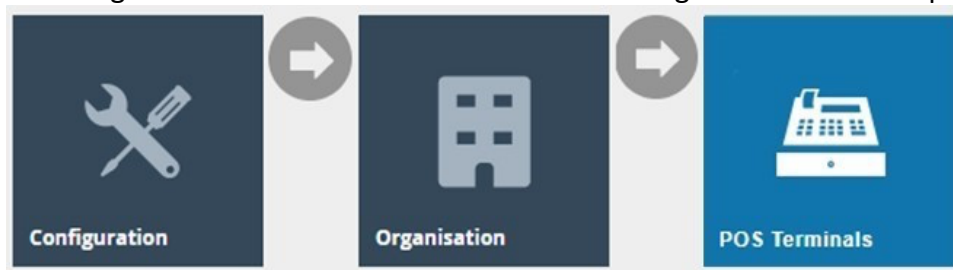
Receipt Name Enactor Cash Management Normal Receipt

Default Message Resource Pos/CashManagement/CashManagementMessages

	Section	Enable
↓	Cash Management Receipt Header Section	<input checked="" type="checkbox"/>
↑ ↓	Cash Management Receipt Body Section	<input checked="" type="checkbox"/>
↑	Cash Management Receipt Footer Section	<input checked="" type="checkbox"/>

Now let us configure the POS Terminal to use this Receipt to print the Cash Management Normal Receipt.

4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the **Edit icon** of the **POS Terminal** that the Customer Signature Slip is to be changed. **Go to the tab Printing → Sundry** and in the **drop-down for Cash Management Slip**, select **Enactor Cash Management Normal Receipt** as follows:

POS Terminal Maintenance

You are editing POS terminal for device ID 'pos3@0001 enactor' at store 'Enactor Store'

Save Cancel

General Peripherals **Printing** Day Start Day End User Interface Tax Online Auth Loyalty Groups External Attributes Tendering

General Receipt Locales Cards Inventory **Sundry** Flags Email Reports

Loyalty Enquiry Slip -

Customer Signature Slip Customer Signature Slip 44 Col

Employee Signature Slip -

Product Vastage Receipt -

Unknown Item Sale Slip -

Post Void Tax Refund Request -

Balance Report -

Cash Management Slip Enactor Cash Management Normal Receipt

Session Summary Session Summary 44 Col

Product Return Slip -

Product Notes -

Page Printer Product Notes -

Currency Conversion Quote Slip -

Note: To configure the other 2 cash management receipt types, i.e., **Cash Management Balance Report** and **Cash Management Session Summary**, select the appropriate receipts

from the dropdowns for the fields **Balance Report** and **Session Summary** respectively, in the above shown **Printing → Sundry Tab of the POS Terminal**.

Save and broadcast the following entities which will successfully set up your new Transaction Stored Receipt to be printed in your POS Terminal printer:

- POS Terminal
- Page Definition
- Page Definition Detail

The Cash Management Normal Receipt displays in the POS Terminal as follows:

```

                        Terminal Float
-----
                        Terminal 787
Cash                      £10.00
Cash                      £0.00
-----
04/01/22 13:42           1           1 787 32

```

In this customisation, we will change the content of the receipt and display it in the following order:

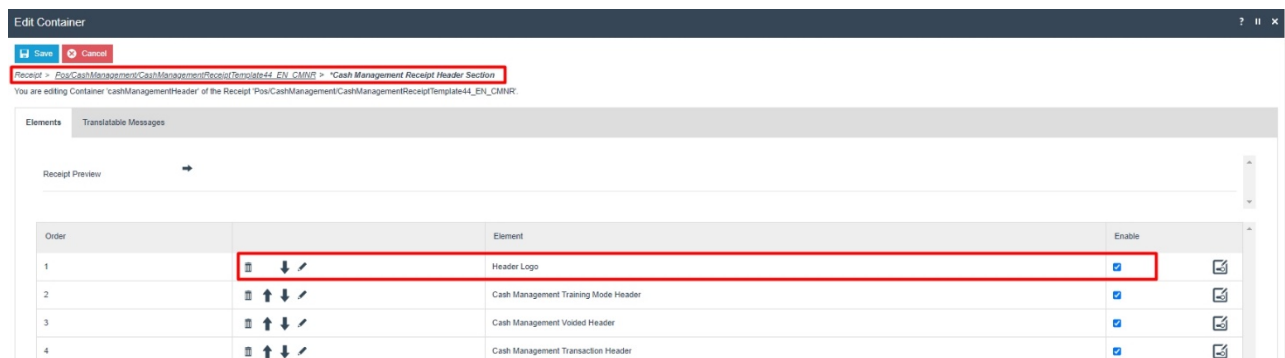
- Add the company logo to the header of the Cash Management Receipts.
- Display reasons for all Cash Managements Functions such as terminal float and pickup.

Note: Receipt Preview cannot be used to validate the customisations. This is because cash management transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

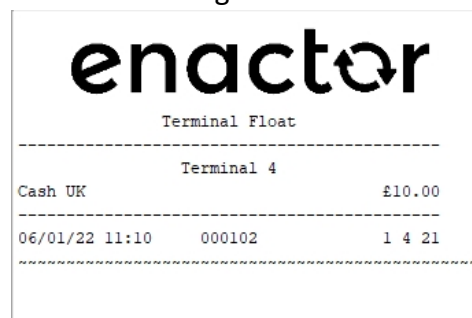
Let us get the Company Logo to appear in the Header in each of the 3 Cash Management Receipts. We will first get the Company Logo to appear in the Header of the Cash Management Normal Receipt.

1 – In the Receipt Maintenance, **navigate to the Cash Management Normal Receipt** which was created and configured to your POS Terminal.

2 – **Navigate into the Cash Management Receipt Header Section** and then enable the Header Logo as follows:

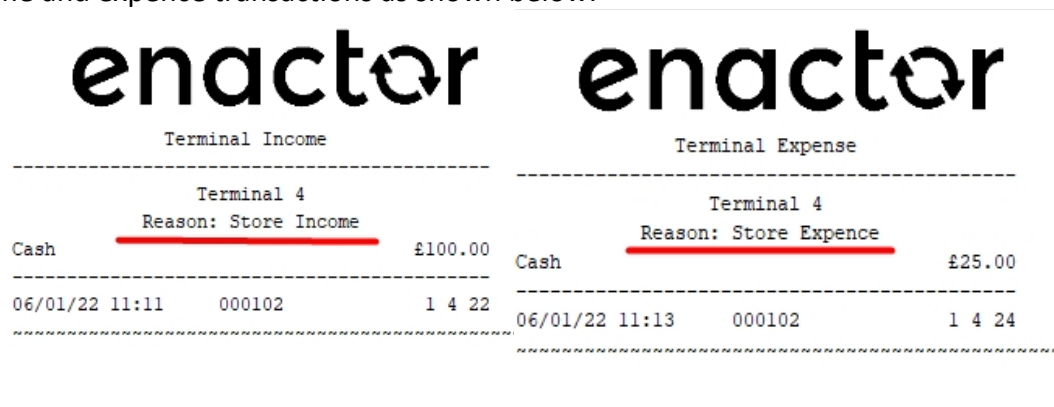


Following is the Receipt after the Header Logo has been enabled:



Note: To add the Company Logo to the other 2 cash management receipt types, i.e., **Cash Management Balance Report** and **Cash Management Session Summary**, navigate into the **Cash Management Receipt Header Section** of the appropriate receipt and then **enable the Header Logo** as shown above in the second point. This would then enable the Company Logo for all cash management transactions.

Now we need to display reasons for all Cash Managements Functions such as terminal float and pickup. The current cash management receipt configuration shows the reasons only for income and expence transactions as shown below:

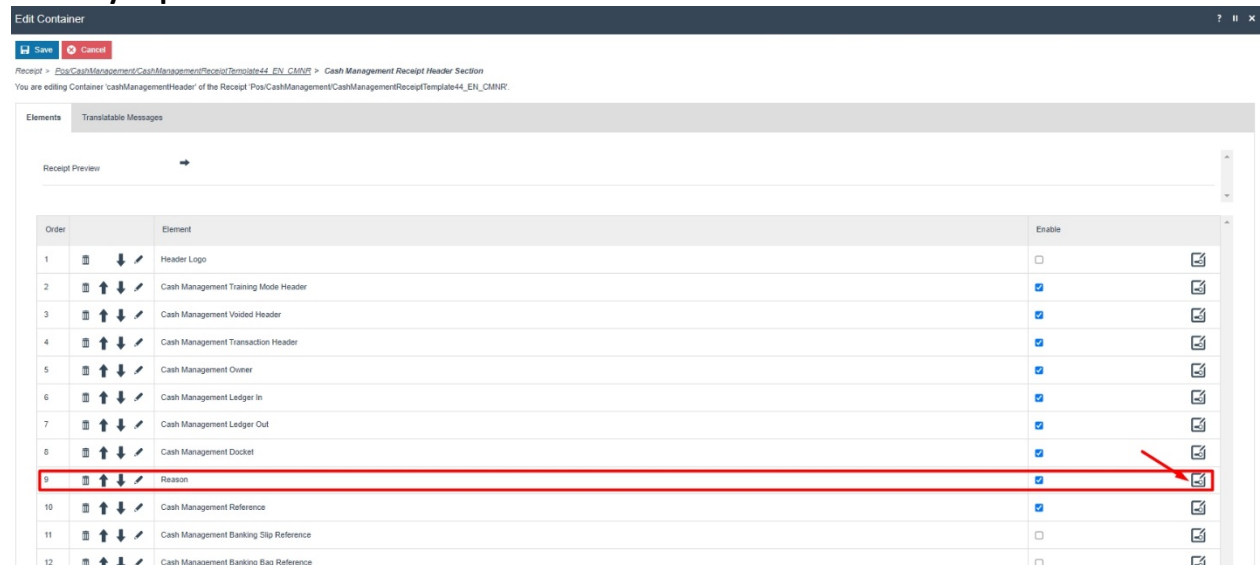


The reasons are not displayed for other cash management functions such as float and pickup and we need to configure the receipt to display them.

Note: Please make sure that you have reasons already configured for Terminal Float and Terminal Pickup reason types. Only if these are already configured will the below steps display the reasons in the Cash Management Receipts.

3 – In the Receipt Maintenance, **navigate to the Cash Management Normal Receipt** which was created and configured to your POS Terminal.

4 – **Navigate into the Cash Management Receipt Header Section** and then **click on the visibility expression icon of the “Reason” element** as follows:

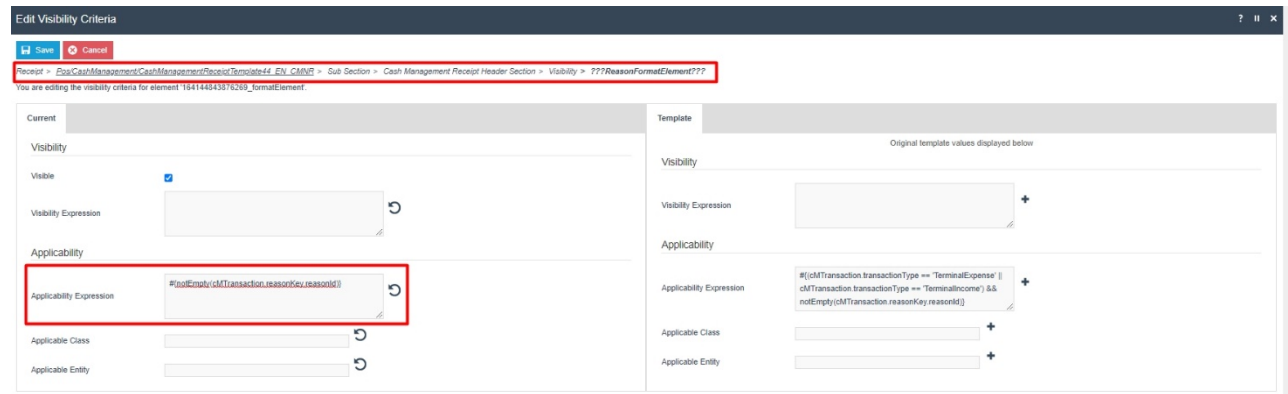


5 – Click on the Edit button of the popup that appears.

6 – In the Applicability Expression field on the left panel, you will notice the following expression:

```
#{(cMTransaction.transactionType == 'TerminalExpense' || cMTransaction.transactionType == 'TerminalIncome') && notEmpty(cMTransaction.reasonKey.reasonId)}
```

You have to remove the expression that checks if the cash management transaction type is terminal expense and terminal income, and leave only the last part of that expression that checks if a Reason ID exists as follows:



Now that we have made all the necessary changes to the Cash Management Normal Receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

After broadcasting, if everything is successful, the Cash Management Normal Receipt with customisations will now show in the POS as follows for Terminal Float and Terminal Pickup transactions:



The Cash Management Normal Receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Warranty Receipts

This section will guide you through on how customisations can be done for the receipts that get printed when products with warranty are sold in the POS.

The Warranty Receipt is of a different receipt type and this new receipt must be created and configured in the POS Terminal as well.

Let us first create this new receipt.

1 – **Navigate to the Receipt Maintenance and click on + New Receipt Document.**

2 – **Set the appropriate values** for the new Warranty Receipt as follows:

New Receipt

Please enter the following details for the new Receipt Document record

Type	Warranty Slip ▼
Receipt Document Id	EN_WarrantyReceipt
Original Receipt Document	Pos/Print/WarrantySlipTemplate44 ▼

← Back
+ Create



3 – **Set an appropriate Receipt Name** and **click on Save.**

Edit Receipt

[Save](#) [Cancel](#)









Receipt > Pos/Print/WarrantySlipTemplate44_EN_WarrantySlip
You are editing Receipt 'Pos/Print/WarrantySlipTemplate44_EN_WarrantySlip'.

Receipt Sections Receipt Columns

Receipt Preview  

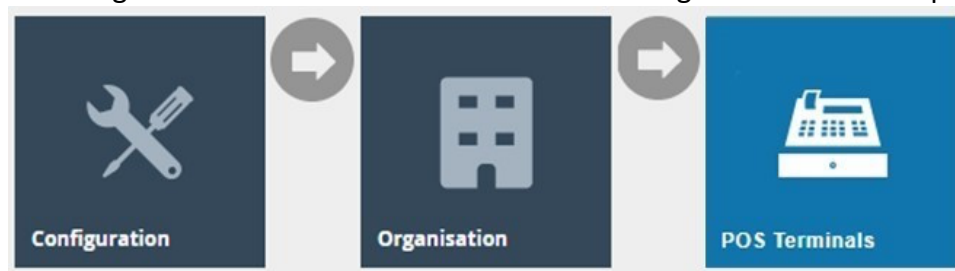
Receipt Name: **Enactor Warranty Receipt**

Default Message Resource: Pos/Print/ReceiptMessages

	Section	Enable
	Logo	<input checked="" type="checkbox"/>
	Store Address	<input checked="" type="checkbox"/>
	Training Mode Header	<input checked="" type="checkbox"/>
	Warranty Slip Header	<input checked="" type="checkbox"/>
	Separator	<input checked="" type="checkbox"/>
	Warranty Item Details	<input checked="" type="checkbox"/>
	Separator	<input checked="" type="checkbox"/>
	Receipt Footer Section	<input checked="" type="checkbox"/>

Now let us configure the POS Terminal to use this Receipt to print the Warranty Receipt.

4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the **Edit icon of the POS Terminal** that the Warranty Receipt is to be changed. Go to the tab **Printing** → **Sundry** and in the drop-down for **Warranty Slip**, select **Enactor Warranty Receipt** as follows:

POS Terminal Template Maintenance

[Save](#) [Cancel](#)

You are editing POS terminal template 'RETAIL_FIXED_POS_TEMPLATE'.

General Peripherals **Printing** Day Start Day End User Interface Tax Online Auth Loyalty Groups External Tendering

General Receipt Locales Cards Inventory **Sundry** Flags Email Reports

Customer Signature Slip	Customer Signature Slip 48 Col	Fixed
Employee Signature Slip	Employee Signature Slip 48 Col	Fixed
Product Vastage Receipt	Product Vastage 48 Col	Fixed
Unknown Item Sale Slip	Unknown Item Sale Slip 48 Col	Fixed
Post Void Tax Refund Request	Standard Receipt 48 Col	Fixed
Balance Report	Balance Report 44 Col	Fixed
Cash Management Slip	Enactor CM Normal Receipt	Fixed
Session Summary	Session Summary 44 Col	Fixed
Product Return Slip	Product Return Slip 48 Col	Fixed
Product Notes	-	Fixed
Page Printer Product Notes	-	Fixed
Currency Conversion Quote Slip	DCC Quote Slip 48 Col	Fixed
Warranty Slip	Enactor Warranty Receipt	Fixed

Save and broadcast the following entities which will successfully set up your new Transaction Stored Receipt to be printed in your POS Terminal printer:

- POS Terminal
- Page Definition
- Page Definition Detail

The Warranty Receipt displays in the POS Terminal as follows:



In this customisation, we will change the content of the receipt and display it in the following order:

- The warranty header should be wrapped in between dotted lines.
- Add “[Quantity] @ [Active Selling Code/Product ID]” after the product description line.

Note: Receipt Preview cannot be used to validate the customisations. This is because stored transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

Let us first get the warranty header to appear inside the dotted lines.

- 1 – In the Receipt Maintenance, **navigate to the Warranty Receipt** which was created and configured to your POS Terminal.
- 2 – **Navigate into the Warranty Slip Header Section.**
- 3 – **Select the “Seperator” element from the drop-down and click on the + Add button.**
- 4 – **Move the “Seperator” element to the first row, above the “Warranty Slip Header Column” element, which would result as follows:**

Save Cancel

Process > PosPrint/WarrantySlipTemplate44_EN_WarrantySlip > Warranty Slip Header

You are editing Container 'warrantySlipHeader' of the Receipt 'PosPrint/WarrantySlipTemplate44_EN_WarrantySlip'.

Elements Translatable Messages Related Columns

Receipt Preview

Order: 0-----1-----2-----3-----4---44
 1 [separatorseparatorseparatorsepara]
 2 *****

Order	Element	Enable	Start	End	Column
1	Separator Line	<input checked="" type="checkbox"/>			
2	a Warranty Slip Header Column	<input checked="" type="checkbox"/>	0	44	Full Width (Centre)
	Admin Charge Item At Total				

+ Add Message + Create Message + Create Expression

Now let us add the “[Quantity] @ [Active Selling Code/Product ID]” after the product description line.

5 – Click on Save and navigate to the root of the Receipt and now navigate to the Warranty Item Details section.

6 – Enable the “Warranty Article Column” element as follows:

Save Cancel

Receipt > PosPrint/WarrantySlipTemplate44_EN_WarrantySlip > Warranty Item Details

You are editing Container 'warrantyItemDetails' of the Receipt 'PosPrint/WarrantySlipTemplate44_EN_WarrantySlip'.

Elements Translatable Messages Related Columns

Receipt Preview

Order: 0-----1-----2-----3-----4---44
 1 *****
 2 *****
 4 cccccccccccc ddddddssssssssssssssss
 6 *****

Order	Element	Enable	Start	End	Column
1	a Warranty Description Column	<input checked="" type="checkbox"/>	2	44	Information Description 1
2	b Warranty Article Column	<input checked="" type="checkbox"/>	2	44	Information Description 1
7	Warranty Description Spacing Line	<input checked="" type="checkbox"/>			
	Warranty Period Line	<input checked="" type="checkbox"/>			
4	c Warranty Period Title Label Column	<input checked="" type="checkbox"/>	0	17	Information Label
	d Warranty Period Column	<input checked="" type="checkbox"/>	18	44	Information Value
	Admin Charge Item At Total				
7	Warranty Period Spacing Line	<input checked="" type="checkbox"/>			

Now that we have made all the necessary changes to the Warranty Receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

After broadcasting, if everything is successful, the Warranty Receipt with customisations will now show in the POS as follows for when a product with Warranty is sold:



Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881

Warranty

SAMSUNG QE50Q60TAUXXU 50"
1.0 @ Article 500103

Warranty Period 1 Year 6 Months

Product Warranty Information is displayed
here.

11/01/22 10:30 Hertford Sales 0001 0004 0057

The Warranty Receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Gift Transaction Receipts

This section will guide you through on how customisations can be done for the receipts that get printed when a Gift Receipt is selected to be printed in the POS.

The Gift Transaction Receipt is of a different receipt type and this new receipt must be created and configured in the POS Terminal as well.

Let us first create this new receipt.

1 – **Navigate to the Receipt Maintenance and click on + New Receipt Document.**

2 – **Set the appropriate values** for the new Gift Transaction Receipt as follows:

New Receipt

Please enter the following details for the new Receipt Document record

Type

Gift Transaction Receipt ▼

Receipt Document Id

EN_GiftTransaction

Original Receipt Document

Pos/Print/GiftReceiptTransactionTemplate44 ▼

← Back

+ Create

3 – **Set an appropriate Receipt Name and click on Save.**

Edit Receipt

Save Cancel

Receipt > Pos/Print/GiftReceiptTransactionTemplate44_EN_GiftTransaction
You are editing Receipt 'Pos/Print/GiftReceiptTransactionTemplate44_EN_GiftTransaction'.

Receipt Sections Receipt Columns

Receipt Preview

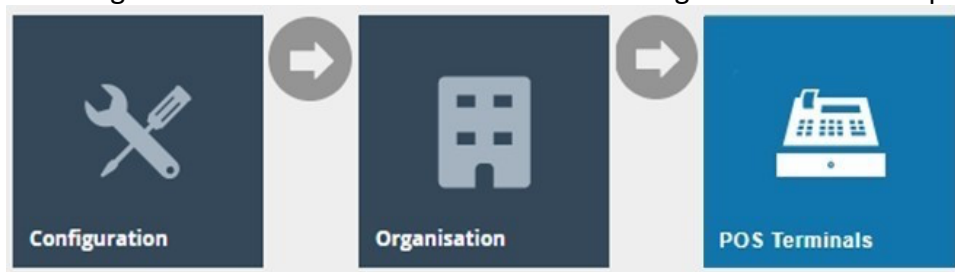
Receipt Name: Enactor Gift Transaction Receipt

Default Message Resource: Pos/Print/ReceiptMessages

	Section	Enable
↓	Gift Transaction Receipt Header Section	<input checked="" type="checkbox"/>
↑ ↓	Gift Transaction Receipt Body Section	<input checked="" type="checkbox"/>
↑ ↓	Gift Receipt Barcode Section	<input checked="" type="checkbox"/>
↑	Gift Receipt Footer Section	<input checked="" type="checkbox"/>

Now let us configure the POS Terminal to use this Receipt to print the Gift Transaction Receipt.

4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the **Edit icon** of the **POS Terminal** that the Gift Transaction Receipt is to be changed. **Go to the tab Printing → General** and in the **drop-down for Gift Receipt per Transaction**, select **Enactor Gift Transaction Receipt** as follows:

POS Terminal Template Maintenance

Save Cancel

You are editing POS terminal template 'RETAIL_FIXED_POS_TEMPLATE'

General Peripherals **Printing** Day Start Day End User Interface Tax Online Auth Loyalty Groups External Tendering

General Receipt Locales Cards Inventory Sundry Flags Email Reports

Primary Receipt	Enactor Standard Receipt	Fixed
Page Printer Primary Receipt	-	Fixed
Combined Card Voucher/Receipt	Combined Receipt & Card Voucher 48	Fixed
Additional Receipt 1	Standard Receipt 48 Col	Fixed
Additional Receipt 2	Standard Receipt 48 Col	Fixed
Gift Receipt per Item	Gift Item Receipt 48 Col	Fixed
Gift Receipt per Transaction	Enactor Gift Transaction Receipt	Fixed
Transaction Stored Receipt	Stored Transaction 48 Col	Fixed
No Sale Receipt	Use Default Receipt	Fixed
Post Void Receipt	Standard Receipt 48 Col	Fixed
Retail Quote Receipt	Standard Receipt 48 Col	Fixed

Save and broadcast the following entities which will successfully set up your new Transaction Stored Receipt to be printed in your POS Terminal printer:

- POS Terminal
- Page Definition
- Page Definition Detail

The Gift Transaction Receipt displays in the POS Terminal as follows:



You can notice that the price of the product is shown in an encoded alphabet value. In this customisation we will hide that value altogether and leave the rest of the details in the Gift Transaction Receipt.

Note: Receipt Preview cannot be used to validate the customisations. This is because stored transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

1 – In the Receipt Maintenance for this new Gift Transaction Receipt, **navigate to** **Gift Transaction Receipt Body Section > Gift Receipt Item List > Gift Receipt Item.**

2 – Disable the "Item Value" element as follows:

Edit Container

Save Cancel

Receipt > PosPrintGiftReceiptTransactionTemplate44_EN_GiftTransaction > GiftTransactionReceiptBodySection > GiftReceiptItemList > *GiftReceiptItem

You are editing Container 'giftReceiptItem' of the Receipt 'PosPrintGiftReceiptTransactionTemplate44_EN_GiftTransaction'.

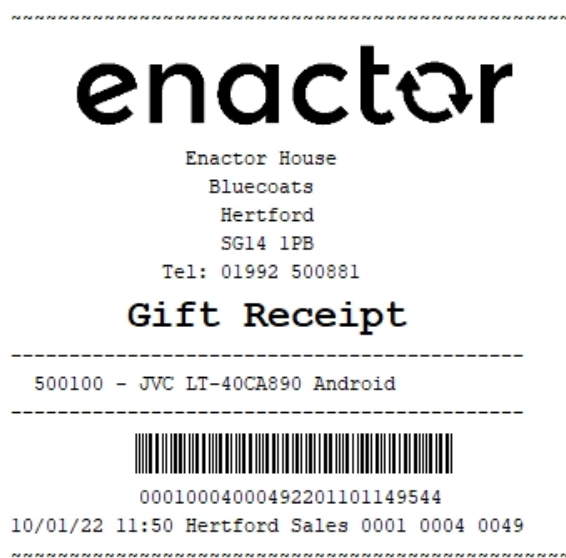
Order	Element	Enable	Start	End	Column
1	a Item Description	<input checked="" type="checkbox"/>	2	34	Item Detail Line 1
	b Item Value	<input type="checkbox"/>	30	44	Item Value
	Admin Charge Item At Total	<input type="checkbox"/>			

Admin Charge Item At Total + Add

+ Add Message + Create Message + Create Expression

Now that we have made all the necessary changes to the Gift Transaction Receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

If everything is successful, the Gift Transaction Receipt with the customisations will now show in the POS as follows:

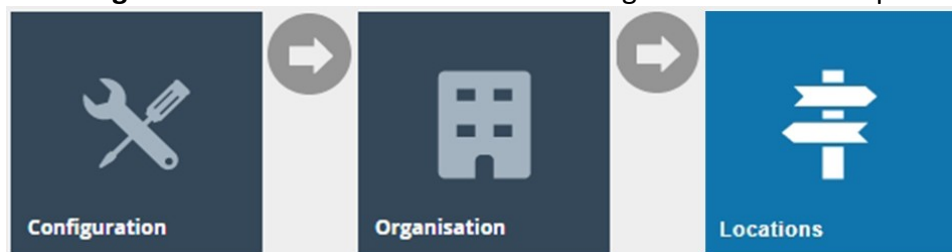


The Gift Transaction Receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Location based Header & Footer customisations for Receipts

This section will guide you on making customisations to the header and footer sections of the receipts based on each location. These configurations are done using the Location Maintenance function.















1 – **Navigate to the Location Maintenance** using the Search or the path:



2 – Select the **Edit** option on the desired **location** to which the receipt configurations are to be made.

Location Maintenance

Region: Location Type: Location ID: Starts With: Name: Starts With:

	Location ID	Location Type	Name
 	estatemanager	Office	Estate Manager
 	0001	Store	UK Hertford
 	0003	Store	UK Oxford Street
 	0100	Warehouse	UK Warehouse
 	0101	Warehouse	UK Web Warehouse
 	1001	Store	US Atlanta
 	1003	Store	US New York

Page 1 of 1 Page Size: 10

3 – **Navigate to the Address tab** of the location. There are 2 sub-tabs here namely, Address and Contact Details. Enter the Address details and Contact Details as shown below:

Location Maintenance

You are editing store ID: 0001, based upon template: UK Store Template

General **Address** Purging Day End Email Nearest Stores Cash Management Receipt Display MM Groups MM Group Price Attributes Collection Points

Address Contact Details

Organisation:


Street 1:

Street 2:

Street 3:

Town:

County:

Postcode: 

Country:

Location Maintenance

Save

Cancel

You are editing store ID: 0001, based upon template: UK Store Template

General

Address

Purging

Day End

Email

Nearest Stores

Cash Management

Receipt

Display

MM Groups

MM Group Price

Attributes

Collection Points

Address

Contact Details

Phone 1

01992 500881

Phone 2

Fax

Email

info@enactor.co.uk

The following image shows how each of the fields of the above Address tab is displayed in the Receipt:

enactor

Enactor House

Bluecoats

Hertford

SG14 1PB

Tel: 01992 500881

WELCOME TO ENACTOR

Sale

JVC LT-40CA890 Android TV 40"

299.00

TOTAL

£299.00

Cash UK

-£299.00

Tax Breakdown

Net

Tax

Gross

UK VAT 20%

£249.17

£49.83

£299.00

You could have earned 299 points

00010004001432203300710234

Thank you for shopping at Enactor

30/03/22 07:10 Hertford Sales 0001 0004 0143

enactor

4 – **Navigate to the Receipt tab** of the location. This is where the Receipt Header Lines, Receipt Footer Lines, Receipt Header Logo and Receipt Footer Logo are configured.

Location Maintenance

Save

Cancel

You are editing store ID: 0001, based upon template: UK Store Template

General

Address

Purging

Day End

Email

Nearest Stores

Cash Management

Receipt

Display

MM Groups

MM Group Price

Attributes

Collection Points

Receipt Header Lines

Welcome to Enactor

1

Header Lines Centred

☒

Receipt Trailer Lines

Thank you for shopping at Enactor

2

Trailer Lines Centred

☒

Receipt Header Logo

Enactor

3

Edit Image

Edit Image

Receipt Trailer Logo

Enactor

4

Edit Image

Edit Image

enactor

enactor

The following image shows how each of the above fields of the Receipts tab is displayed in the Receipt:

enactor

3

Enactor House

Bluecoats

Hertford

SG14 1PB

Tel: 01992 500881

Welcome to Enactor

1

Sale

JVC LT-40CA890 Android TV 40"

299.00

TOTAL

£299.00

Cash UK

-£299.00

Tax Breakdown

Net

Tax

Gross

UK VAT 20%

£249.17

£49.83

£299.00

You could have earned 299 points

00010004001432203300710234

Thank you for shopping at Enactor

2

30/03/22 07:10 Hertford Sales 0001 0004 0143

enactor

4

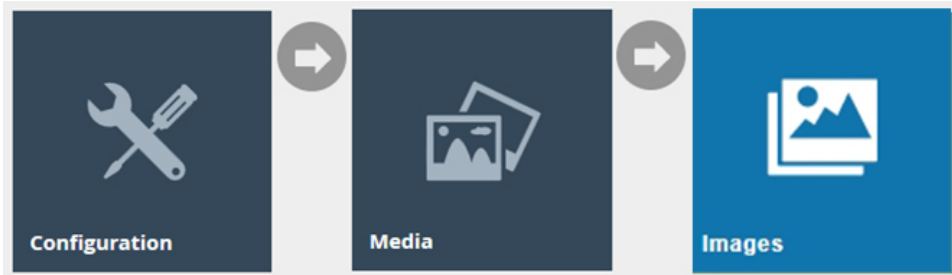
enactor

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The configurations made in the Image Maintenance produce the images available for selection in the dropdown for the Receipt Header Logo and Receipt Footer Logo.

5 – To add an image, navigate to the **Image Maintenance** using the Search or the path:



6 – Select **Upload a New Image** on the Image Maintenance page.

The screenshot shows the 'Image Maintenance' interface. At the top, there are search filters for Image ID, Category, and Description. Below these is a table with columns for Image ID, Category, and Description. The table contains several rows of data. At the bottom of the page, there is a navigation bar with a red box highlighting the '+ Upload a new image' button. The 'Bulk Upload' button is also visible next to it.

Image ID	Category	Description
29_11TVHC7	PRODUCT	3d Floral Crochet La
26_11TVHC7_T	PRODUCT	3d Floral Crochet La
26_11TVHC7	PRODUCT	3d Floral Crochet La
27_11TVHC7	PRODUCT	3d Floral Crochet La
28_11TVHC7	PRODUCT	3d Floral Crochet La
74675000	PRODUCT	74675000
74675001	PRODUCT	74675001
74675002	PRODUCT	74675002
74675003	PRODUCT	74675003
74675005	PRODUCT	74675005

7 – Select the **Category** as **Receipt Logos**, enter an **Image ID** for the new Receipt Logo image and click on **Create**.

The screenshot shows the 'Image Maintenance' page with a form to create a new image. The form has two main fields: 'Category' and 'Image ID'. The 'Category' dropdown is set to 'Receipt Logos'. The 'Image ID' field contains the text 'ENACTOR_SMALL_LOGO'. Below the form are two buttons: 'Back' and 'Create'. A red box highlights the 'Category' and 'Image ID' fields.

Please select the category and enter an ID for the new image:

Category: Receipt Logos

Image ID: ENACTOR_SMALL_LOGO

Back Create

8 – Enter a suitable **description** for this image and click on the **Upload Image** button as shown below:

Image Maintenance

[Save](#) [Cancel](#)

You are editing Image ID 'ENACTOR_SMALL_LOGO' in Category 'Receipt Logos'

General

Description*

Enactor Small Logo 1

Original Filename

Size

0

Upload Image

[Upload Image](#) 2

* Denotes Mandatory

Note: The following sizes can be maintained,

- Normal logo: 300 x 58 pixels
- Small logo: 150 x 29 pixels

Make sure to maintain a ratio of 5:1 when uploading any new image.

Please find the normal and small logo size samples below:



9 – Click on **Choose File** to select the desired image to upload. Once selected, click on the **Upload button** as shown below:

Image Maintenance

[Back](#)

You are editing Image ID 'ENACTOR_SMALL_LOGO' in Category 'Receipt Logos'

General

Please select an image file and press Upload

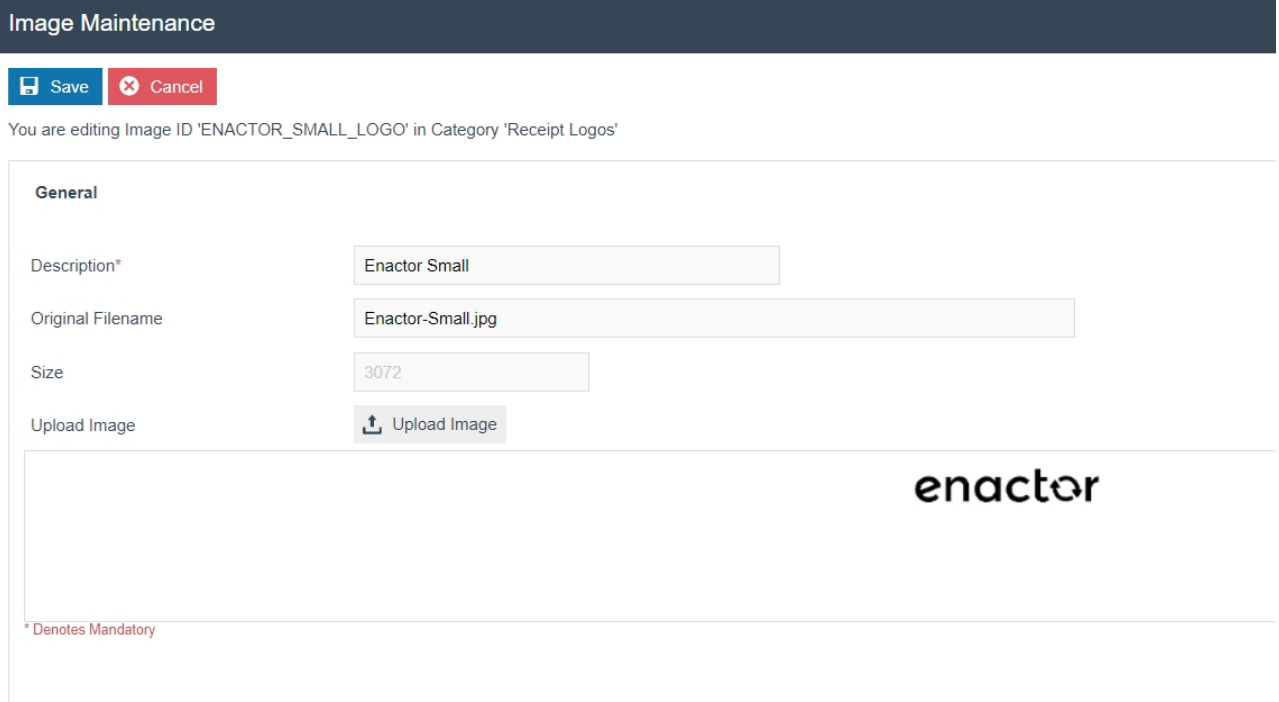
Image Filename

[Choose File](#) Enactor-Small.jpg 1

Upload...

[Upload...](#) 2

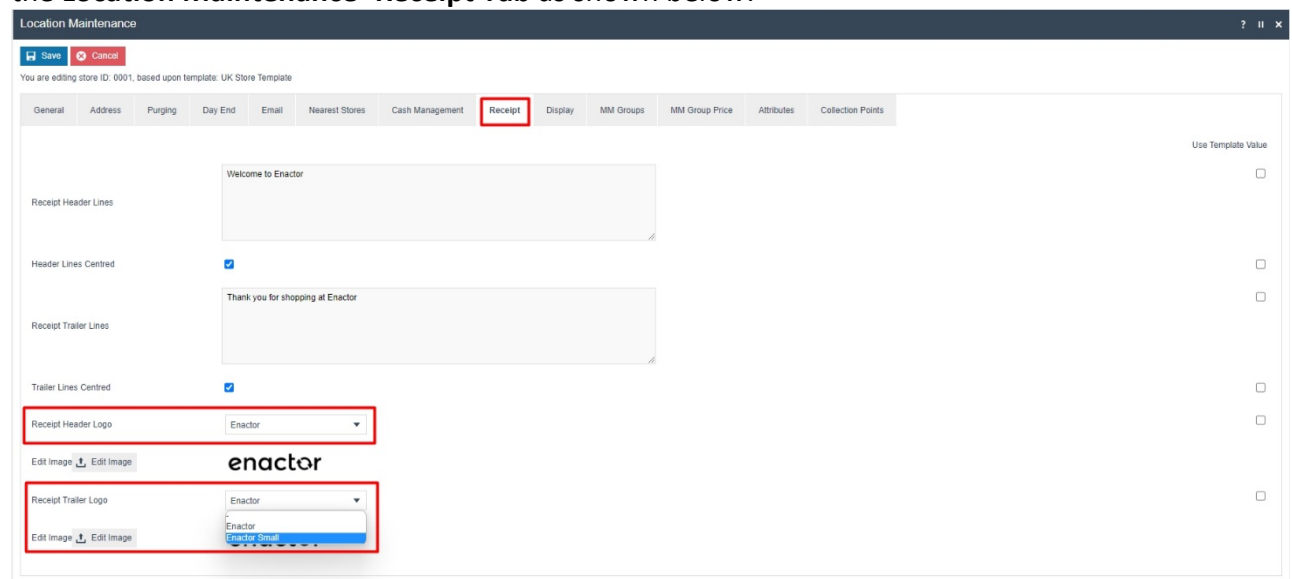
A successfully uploaded image will be displayed as shown below:



The screenshot shows the 'Image Maintenance' interface. At the top, there are 'Save' and 'Cancel' buttons. Below them, a message states: 'You are editing Image ID 'ENACTOR_SMALL_LOGO' in Category 'Receipt Logos''. The 'General' tab is active, displaying fields for 'Description*' (Enactor Small), 'Original Filename' (Enactor-Small.jpg), and 'Size' (3072). An 'Upload Image' button is present. Below these fields, a large preview area shows the 'enactor' logo. A red asterisk and the text '* Denotes Mandatory' are visible at the bottom left of the form.

10 – Select **Save**

Navigate back to the Location Maintenance and you will now be able to select the newly uploaded image from the Receipt Header Logo and Receipt Footer Logo dropdown menus in the **Location Maintenance- Receipt Tab** as shown below:



The screenshot shows the 'Location Maintenance' interface with the 'Receipt' tab selected. The 'Receipt' tab is highlighted with a red box. Below the tabs, there are several sections for customizing the receipt. The 'Receipt Header Logo' dropdown menu is highlighted with a red box, showing 'Enactor' as the selected option. Below it, the 'Receipt Trailer Logo' dropdown menu is also highlighted with a red box, showing 'Enactor' as the selected option. The 'enactor' logo is displayed in the center of the form.

11 – Select **Save** and **broadcast** the following entities which will successfully set up your new location-based header and footer customisations to be printed in your POS Terminal printer:

- Location
- Images

The Standard Receipt with the added customisations will be displayed in the POS Terminal as shown below:

enactor

Enactor House
Bluecoats
Hertford
SG14 1PB
Tel: 01992 500881
Welcome to Enactor

Sale

JVC LT-40CA890 Android TV 40"	299.00
TOTAL	
	£299.00
Cash UK	-£299.00
Tax Breakdown	
	Net Tax Gross
UK VAT 20%	£249.17 £49.83 £299.00
You could have earned 299 points	



00010004001442203300801312

Thank you for shopping at Enactor
30/03/22 08:01 Hertford Sales 0001 0004 0144

enactor

Notice that the logo of the footer is using the Enactor Small image that was uploaded and customised. Hence, all the customisations made appear here as desired and successfully customised and printed on the physical printer.

Broadcasting

To deliver all the configuration changes to the POS, broadcast the following entities.

- Page Definition
- Page Definition Detail
- POS Terminal
- POS Terminal Template
- Product
- Reason
- Message Resource
- Location
- Images

About This Document

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The amendment history of this document can be found in the table below.

Current Document Version information

Document Context

This document is part of the Enactor Product Documentation Series. All Enactor products include a comprehensive documentation set designed to improve understanding of the product and facilitate ease of use.

Document Inquiries

At Enactor we aspire to producing the highest quality documentation to reflect and enhance the quality of our product. If you find that the document is inaccurate or deficient in any way, please assist us in improving our standard by letting us know.

For matters of document quality or any other inquiries regarding this document please contact:

By Email: documentation@enactor.co.uk

Document History

The following versions of the document have been produced:

VERSION	STATUS	ISSUE DATE	AUTHOR	REASON FOR ISSUE
1.0	Initial Draft	12/01/22	Hadhi Jawahir	Initial version.
2.0	Second Draft	12/05/22	Hadhi Jawahir	Addition of the new "Location based Header & Footer customisations for Receipts" section.