

How-To Guide Configuring Receipts

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Introduction

The purpose of this guide is to show how to configure Receipts to allow you to set up and customise a variety of Receipts to meet your organisations' needs. This guide introduces all the basics in understanding the Receipt Maintenance and the various terminologies that are associated with it, and then walks through on the different customisations that can be made to the receipts that are available for customisation in the Receipt Maintenance.

Overview

This guide will cover the configuration for the following:

- Receipts Configuration Provides all the basics required in understanding the Receipt Maintenance, its terminologies and how a basic customisation can be done to a Receipt and printed in a physical printer.
- Customisations to Receipts Provides a step-by-step guide on the various range of customisations that can be made to the different Receipts that are available for customisation in the Receipt Maintenance

Receipts Configuration

This section covers all the basics that are required to understand the receipt maintenance and start making receipt customisations. The areas that are covered in this section are accessing the receipt maintenance, creating a new receipt, getting started with the new receipt by making a basic customisation to it and finally understanding the various terminologies of the receipt maintenance.

Accessing Receipt Maintenance

If a user needs to access Receipt Maintenance, they will need the appropriate privileges for their user account. However, Receipt Maintenance has a larger number of privileges than other maintenance applications, so it is important to ensure that the correct privileges have been enabled for your users.

To enable these privileges, follow the steps below: Navigate to User Role Maintenance using the Search or the path



In the User Role Maintenance, select the **Edit icon of the User** that you wish to enable the privilege for.

Navigate to the **Authorised Functions tab** of that selected User and change the filter of the Application Package as **Receipt Maintenance** as follows:

User Role Maintenan	000					? н х
Save Cancel	ADMINISTRATOR' for region 'All Regions'					
General Authorised	d Functions Special Functions Report Fu	inctions				
Application Package	Receipt Maintenance	*	Function ID	Starts With		Hide
Process		*	Function Name	Starts With		
♥ Apply Filters ⑤ Re	set Filters					
	Package	Process	Function ID		Function Name	
0	Receipt Maintenance	Receipt Maintenance	enactor.pageDefinitionDetailMaintenance	a Remove	enactor pageDefin	itonDetailMaintenance.Remove
0	Receipt Maintenance	Receipt Maintenance	enactor receiptMaintenance.Edit		Edit	
0	Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.Export		Export	
0	Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.List		List	
0	Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.New		New	
0	Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.Remove		Remove	
0	Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.Run		Run	
0	Receipt Maintenance	Receipt Maintenance	enactor.receiptMaintenance.View		View	

✓ Enable All Displayed Functions 🗙 Disable All Displayed Functions

This would list out all the privileges that are needed in order to be able to access all the Standard Receipts functions as follows:

Package	Process	Function ID	Function Name
Receipt	Receipt	enactor.receiptMaintenance.View	View
Maintenance	Maintenance		
Receipt	Receipt	enactor.receiptMaintenance.Run	Run
Maintenance	Maintenance		
Receipt	Receipt	enactor.receiptMaintenance.Edit	Edit
Maintenance	Maintenance		
Receipt	Receipt	enactor.receiptMaintenance.New	New
Maintenance	Maintenance		
Receipt	Receipt	enactor.receiptMaintenance.Remove	Remove
Maintenance	Maintenance		
Receipt	Receipt	enactor.receiptMaintenance.List	List
Maintenance	Maintenance		
Receipt	Receipt	enactor.receiptMaintenance.Export	Export
Maintenance	Maintenance		
Receipt	Receipt	enactor.pageDefinitionDetailMainten	enactor.pageDef
Maintenance	Maintenance	ance.Remove	initionDetailMai
			ntenance.Remov
			е

Make sure that your User has the required privileges enabled by ticking on the necessary functions that are listed or if you want to enable all privileges, just click on **Enable All Displayed Functions** and click on **Save**.

For these changes to apply, sign out and back into the Estate Manager. Now you will be able to access the Receipt Maintenance and carry out all Receipt related functions.

Create a new Receipt

The Receipt Maintenance is used to create new Receipts. To create a new Receipt follow the steps below:

Navigate to Receipt Maintenance using the Search or the path



Select New Receipt Document on the Receipt Maintenance page.

Receipt Maintenance	1				
Туре		v			
Filename	Starts With	•			
Receipt Document Id	Starts With	•			
Name	Starts With	•			
TApply Filters D Re	set Filters				
Dec	nint Document Id		Mana	Time	Fierene
Rec	seipt Document Id		Name	Type	Filename

	Page Size 10	С
+ New Receipt Document	➡ Export	

This will open the **New Receipt** screen where the following 3 fields must be defined for this new Receipt:

Configuration	Description
Туре	Select the Receipt Type from the Type drop-down.
	This is the page definition type that the custom receipt will
	be linked to. This is necessary for the custom receipt to be
	discoverable by other maintenance applications.
Receipt Document ID	Enter a unique Receipt Document ID for the new Receipt.
	This is the unique id of the receipt. It will be used as part of
	the generated filename for the custom receipt. It will also
	be used as part of the page definition detail automatically
	generated for the custom receipt. The ID can be
	alphanumeric and contain a maximum of 20 characters and
	will be used to uniquely identify this new User Role. Use of
	a systematic and business-specific naming convention is
	recommended here.

Original Receipt Document	Select an Original Receipt Document from the Original
	Receipt Document drop-down.
	This is a drop-down of the available system receipts. This is
	automatically restricted based Type that was selected
	above. The values displayed are the filenames of the
	receipts. The file name of the selected system receipt will
	be used for generating the filename of your custom
	receipt.
	The Original Receipt Document selected here will decide
	the width of the custom receipt that is you are going to
	create, since this will inherit its layout from the selected
	system receipt, as well as any future changes to that
	system receipt.

We will create a new Receipt with the Type **Standard Receipt** and the Original Receipt Document as **StandardReceiptTemplate44**, which would give us a 44-columns width Receipt as follows:

New Receipt			
Please enter the following details for the new Red	ceipt Document record		
Туре	Standard Receipt	•]

Receipt Document Id	EN_StandardReceipt44
Original Receipt Document	Pos/Print/StandardReceiptTemplate44
Back Create	

Note: The create button will not appear until a type has been selected. Also note that, if system receipts under the Original Receipt Document dropdown are not available for the Type that is selected, then you will not be able to create a custom receipt in Receipt Maintenance.

Once **Create** is clicked, you will be navigated to the Edit Receipt page for your new Receipt. This receipt will match the layout for the system receipt and therefore look identical until customisations are made. In order to use the new custom receipt, you will need to enter a name. The input for this field is presented in the initial view of the receipt.

Edit Receipt		
Save Save		
Receipt > Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44 You are editing Receipt 'Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt4	4.	
Receipt Sections Receipt Columns		
Receipt Preview		
Passint Name		
Default Message Resource Pos/Print/ReceiptMessages		
	Section	Enable
↓ ∕	Receipt Preparation	
↑ ↓ ✓	Receipt Header Section	
↑ ↓ <i>×</i>	Receipt Body Section	
↑ ↓ <i>×</i>	Authorising User Section	
↑ ↓ ✓	Receipt Barcode Section	
† /	Receipt Footer Section	

Note: It is recommended that you save the receipt once you have entered a name. It is easier to back out of changes if you can simply exit the page. By saving now, you avoid having to recreate the receipt while making the initial changes.

The Edit Receipt Maintenance, for the newly created Receipt, is presented with the 2 key tabs namely; **Receipt Sections and Receipt Columns**.

Edit Receipt – Receipt Sections

The **Receipt Sections** Tab contains the list of each section that the Receipt consists of. Eg: Receipt Header Section, Receipt Body Section, Receipt Footer Section.

Using this, customisations can be made separately for each section of the Receipt.

This tab is also where the preview of the Receipt can be set up and viewed.

Customisations to Receipt Sections and Previewing of the Receipt will be further explained later in this guide.

Femplate44_EN_StandardReceipt44		
ardReceiptTemplate44_EN_StandardReceipt4	4.	
ins		
→		
Enactor Standard Receipt 44		
Pos/Print/ReceiptMessages		
	Section	Enable
	Receipt Preparation	
	Receipt Header Section	
	Receipt Body Section	
	Authorising User Section	
	Receipt Barcode Section	
	Receipt Footer Section	
	Template44_EN_StandardReceipt44 ardReceiptTemplate44_EN_StandardReceipt4 ns Enactor Standard Receipt 44 Pos/Print/ReceiptMessages	Femplate 44_EN_StandardReceipt 44 atriReceipt Template 44_EN_StandardReceipt 44 Image: Image

Edit Receipt – Receipt Columns

The **Receipt Columns** Tab contains the list of all configured columns that the Receipt can make use of in each of its sections.

E۶	g: Add	ress Details, I	tem Detail, A	mount, Item	Value.			
Edit	Receipt	-	-	-				? 11 >
Recei You a	Save Save Concel	dReceipfTemplatef4_EN_StandardReceipff4 int/StandardReceipTemplate44_EN_StandardReceip	84 7 .					
Re	ceipt Sections Reco	aipt Columns						
		Column	Start	End	Align	Wrap	Preview	*
		2 Columns Row (Left)	0	22	Left Centre	No	0+14	
	1 🖻	2 Columns Row (Right)	22	44	Left Centre	No	0124	
		8	4	30	Left Centre	No	0	
	- •	Address Detail	10	44	Left Centre	No	0123444 +11111111111111111111111111	
	10	Address Label	0	0	Right Centre	No	8123444 rererereR	
	1 🖻	Amount	26	40	Right Centre	No	0123464 reconcentration	
	1 0	Flag	0	2	Left Centre	No	0123464 il	
	1 2	Full Width (Centre)	0	44	Centre Centre	No	0123	
	- •	Full Width (Centre, Wrapped)	0	44	Centre Centre	Yes	0	

Each of these columns can be edited by clicking on the edit sign. New columns can also be created by clicking on **Create** at the end of this table.

Customisations to Receipt Columns will be further explained later in this guide.

Getting Started with Receipts

This section allows you to get started with making proper use of the Receipts Maintenance and covers the basics on:

- How a customisation can be made to a new Receipt.
- Previewing the customised Receipt in the Receipt Maintenance.
- Getting the customised Receipt printed using a physical printer in the POS.

To make the customisations, we will use the Enactor Standard Receipt 44, which is the following 44-column Standard Receipt that was created in the previous section:



The customisation is to hide the currency symbols of each merchandise item in the receipt that is printed.

Making the First Customisation

Receipts display the currency symbols of the item values by default. To hide the currency symbols, we should first navigate to the exact element that displays the currency symbol for the item value in the Receipt.

First, navigate to the Receipt Maintenance and click on the **Edit icon of the Receipt** that was created.

In the Edit Receipt page, we need to make the customisation to the Receipt Body Section, hence click on the **Edit icon of the Receipt Body Section** as follows:

Edit Receipt							
Save Cancel Receipt > Pos/Print/StandardReceiptTemplate44_EN_StandardReceiptTy and ard ReceiptTy and ard ReceiptTemplate44_EN_StandardReceiptTy and ard ReceiptTemplate44_EN_StandardReceiptTy and ard ReceiptTemplate44_EN_StandardReceiptTy and ard ReceiptTemplate44_EN_StandardReceiptTy and ard ReceiptTy and ard ReceiptTemplate44_EN_StandardReceiptTy and ard ReceiptTemplate44_EN_StandardReceiptTy and ard ReceiptTemplate44_EN_StandardReceiptTy and ard ReceiptTy and ard ReceiptTemplate44_EN_StandardReceiptTy and ard ReceiptTemplate44_EN_StandardRec	4 Receipt44.						
Receipt Sections Receipt Columns							
Receipt Preview	Receipt Preview						
Receipt Name Enactor Standard Receipt 44 Default Message Resource Pos/Print/ReceiptMessages							
	Section	Enable					
↓ ×	Receipt Preparation						
↑ ↓ <i>×</i>	Receipt Header Section						
↑↓ / ▲	Receipt Body Section						
↑ ↓ <i>×</i>	Authorising User Section						
↑ ↓ <i>×</i>	Receipt Barcode Section						
t /	Receipt Footer Section						

This would list down the Elements used in this Receipt Body Section. From this section, we need to navigate to the Element which displays the current item value of the Receipt. Following is the path where this element exists:

Basket Items List > Merchandise Item > Merchandise Standard Item Details > Value

dit Container							? II >
Save Save	Same 🕲 Cancel						
eceipt > <u>Pos/Print/StandardReceintTemplate44_EN_St</u>	net » Eco-PrintStandarFluceNtFlumplate41 EN StandarFluceNtf4 > Bacela Bach Sention > Bateri Itema Lat > Merchandise Item Detail > Merchandiselim/DetailsLineValue						
au are editing Container MerchandiseltemDetailsLineVal	lue' of the Receipt 'Pos/Print/StandardReceiptTempla	ate44_EN_Stan	dardReceipt44'.				
Elements Translatable Messages							
E .							
Receipt Preview	Receipt Parview O -						
Column			Preview				
Item Value			0				
							Ψ.
Order		Element		Enable	Start	End	*
1 0	1	Item Value		•	30	44	
		Admin Char	ge Item At Total 🗸	+ Add			
Add Message Create Message C	reate Expression						
T. the message T. of the message T of							÷

It can be noticed that there is an element called Item Value here, which is what displays the value of each item in the Receipt, which also includes the currency symbol.

First, we need to isolate the currency symbol and item value as 2 elements.

1- Disable the current "Item Value" element and select the following 2 elements from the dropdown and click + Add:

- Sales Item Value Currency
- Sales Item Value

dit Container						
Save Cancel	mplate44 <u>EN StandardReceipt44</u> > <u>Receipt Body S</u> emDetallsLineValue' of the Receipt 'Pos/Print/Standar	100 > <u>Bastet Item List</u> > <u>Merchandise Item</u> > <u>Merchandise Standard Item Detaits</u> > 'WorchandisaitemDataitaLiveValue ReceptTemplate4_EH_StandardRecept44'.				
Elements Translatable Messages	,					
Receipt Preview	Receipt Preview D >					
Column	Column Preview					
Item Value		0				•
Order		Element	Enable	Start	End	*
1	a + ×	Item Value	- E	30	44	
2	■ ↑ ↓ /	Sales Item Value Currency	2	30	44	
3	■ ↑ /	Sales Item Value	2	30	44	
	Admin Chauge Nem Al Total 🔹 📫 Ans					
+ Add Message + Create M	lessage 🕂 Create Expression					+

If you now check the preview of the receipt, you will notice that adding these 2 elements have had the same effect as the Value element that was disabled.

Note: Previewing of the Receipt is covered in the next sub-section.

Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881 Sale	
JVC LT-40CA890 Android TV 40"	£299.00
TOTAL £2	99.00
Cash UK	-£299.00
0001078600004211110104112	1
Thank you for shopping at Ena	ctor

Next, the currency symbol is to be hidden. 2 – **Disable the "Sales Item Value Currency" element** as follows:

dit Container ? " >									
Save Solution Contract Solutio	Cancel int/StandardReceiptTemplate44_E ntainer "MerchandiseltemDetailsLi	N StandardReceint44 > Receint Body Se neValue' of the Receipt 'Pos/Print/Standard	iction > <u>Basket Items List</u> > IReceiptTemplate44_EN_Stan	<u>Merchandse Rem > Merchandse Standard Rem Details</u> > 'MerchandseRemDetailsLineValue dauRecasjtH4'.					
Elements T	Translatable Messages								
Receipt Pre	review S	→							^
Column Preview									
8			_						
Order			Element		Enable		Start	End	*
1		a + 2	Item Value		0	S	30	44	
2		0 † ‡ Z	Sales Item Va	alue Currency		S	30	44	
3		1 † 1	Sales Item Va	lue		S	30	44	
	Admin Charge Item Al Total 🔹 🔶								

Now click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

Once these changes have been made, we should navigate to the root of the Receipt to save all changes.

For this click on the **Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44** in the Navigation Bar that is found right below the Save button as follows:

Edit Container
Save Save
Receipt > Pos/Print/StandardReceiptTemplate44 EN StandardReceipt44 > Receipt Body Section > Basket Items List > Merchandise Item > *Merchandise Item Trailer > *Merchandise Item Article > *MerchandiseItem Article
You are editing Container 'MerchandiseltemArticle' of the Receipt 'Posi/Print/StandardReceiptTemplate44_EN_StandardReceipt44'.

A Confirm Navigation popup would appear showing the changes that have been made and make sure to click **Save and Continue**, which would save the changes in these sections.

Finally, click on the **Save** button to successfully save the Receipt and now you are ready to try out the customised Receipt.

Previewing the Customised Receipt

Using the Receipt Maintenance, we will be able to preview the changes made to the Receipt. For this go back to the Edit Receipts page of the Enactor Standard Receipt 44, and click on the " \rightarrow " icon of the Receipt Preview field as follows:

dit Receipt				
Receipt > Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44 You are editing Receipt 'Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt44'.				
Receipt Sections Receipt Columns				
Receipt Preview				
Receipt Name Enactor Standard Receipt 44				
Default Message Resource Pos/Print/ReceiptMessages				
	Section	Enable		
+ +	Receipt Preparation			
↑ ↓ + ⁽²⁾	Receipt Header Section			
↑↓ + ⊡	Receipt Body Section			
↑ ↓ +	Authorising User Section			
↑↓+	Receipt Barcode Section			
† +	Receipt Footer Section			

This would navigate to the Retail Transaction Archive of the Estate Manager. Using this select a transaction suitable to be used as the Receipt Preview.

Next, in the Edit Receipt Preview page, **Enter a suitable description** for this Receipt Preview as follows:

Ed	Edit Receipt Preview				
You	Save are editing	S Cancel	DS', Transaction '00010786000042111101041121'.		
0	General	Transaction			
	Descri	iption	Basic SKU Product Receipt Preview]	

Once you click **Save**, you can now notice there is a new Show Preview icon that appears along with \rightarrow icon in the Receipt Preview field.

Click on the **Show Preview of the Receipt Preview field**, which would bring up the Receipt Preview.

Following are examples of the Receipt Previews before and after the currency symbol customisation is made:



This way you can clearly notice that the customisation made to disable the currency symbol has been successfully made, and only the value of each Merchandise Item is now displayed in the Receipt.

Printing the Receipt on a Physical Printer

Now that we have made and previewed a customisation to a receipt, we are ready to use this customised Receipt on a physical printer.

To set this customised Receipt as your Primary Receipt, navigate to the POS Terminal Maintenance using the Search or the path:



Click on the Edit icon of the POS Terminal that the Primary Receipt is to be changed. Go to the tab Printing → General and in the drop-down for Primary Receipt select Enactor Standard Receipt 44 as follows:

POS Terminal Maintenance		? II X
Save Cancel You are editing POS terminal for device ID 'pos1@00	001 enactor' at store 'UK Hertford Store' based on template 'Standard POS Terminal Template'	
General Peripherals Printing I	Day Start Day End User Interface Tax Online Auth Loyalty Groups External Attributes Tendering	
General Receipt Locales Cards	Inventory Sundry Flags Email Reports	
		Use Template Value
Primary Receipt	Enactor Standard Receipt 44 👻	
Page Printer Primary Receipt	· •	8
Combined Card Voucher/Receipt	Combined Receipt & Card Voucher 48 💌	8
Additional Receipt 1	Standard Receipt 48 Col 👻	8
Additional Receipt 2	Standard Receipt 48 Col 👻	8
Gift Receipt per Item	Gift Item Receipt 48 Col 💌	2
Gift Receipt per Transaction	Gift Transaction Receipt 48 Col 💌	8
Transaction Stored Receipt	· •	8
No Sale Receipt	Use Default Receipt	2
Post Void Receipt	· •	2
		_ •

Click **Save** and finally broadcast the following entities to your device:

- Page Definition
- Page Definition Detail
- POS Terminal

After the broadcast has been sent successfully, make sure to restart your POS terminal. Finally, carry out a complete transaction in your POS and you will be able to notice the receipts printed as follows:

ena Enactor He Bluecoar	
Hertfo SG14 1	rd PB
Tel: 01992	500881
Sal	e
APPLE MacBook Pro 16"	2,470.00
TOTAL	£2,470.00
Cash UK	-£2,470.00
0001078600011	2111121504509
Thank you for shopp 12/11/21 15:05 Hertford	ing at Enactor Sales 0001 0786 0011

The value for the Merchandise Item is now displayed without the currency symbol and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Receipt Terminology

This section covers in detail the terminology of the various functions available in the Receipt Maintenance such as the unique navigation bar, receipt columns and receipt preview functions.

Understanding the Navigation Bar

Receipts are structurally complex during configuration and to help with this the Receipt Maintenance uses multiple pages to help you drill down to the part of the receipt that you wish to change. To prevent the user from getting lost during this, a navigation bar is provided.

The navigation bar basically lists the locations that have been visited and how far into the sections of this particular receipt you currently are.



Following are the 3 navigation item formatting and what they each depict:

- **Bold** This is the current entry in the navigation bar.
- <u>Underlined</u> This is the previous entry in the navigation that can be navigated directly to.
- * This shows that the current or previous entry in the navigation bar has been modified and has unsaved changes.

Note: The most important navigation item in the navigation bar is the root of the receipt, i.e., the first navigation item that follows "Receipt >" in the navigation bar. The importance is that this is the only place in the navigation bar that **allows you to save all the changes to the database**.

Managing Receipt Columns

The placement of text on a line is controlled by columns. These tell the printer where the text should start and end, how it should be aligned, and whether there should be any wrapping.

Edit Column Definition	Edit Column Definition			
Save X Cancel				
Receipt > <u>Pos/Print/StandardReceiptTer</u>	<pre>mplate44_EN_StandardReceipt44 > Column > Address Detail</pre>			
You are editing Column Definition 'Addres	ssDetail'.			
0+2+ L1111111111111	3+44			
General Usage				
Column Def Id	AddressDetail			
Start Position	10			
End Position	44			
Allow Wrapping				
Horizontal Alignment	Left			
Vertical Alignment	Centre			

Configuration	Description
Column Def Id	This ID is used to uniquely identify a column.
	Changing the ID of an existing column will have no effect
	on the users of that column and will stop the printer from
	being able to correctly place the output for that element.
Start and End Position	These control where an element can place its output.
	Positions that start before or end after the receipt line are
	meaningless and so will be prevented by the application.
	When multiple columns appear on the same line they are
	applied in order. Should two columns overlap, the later one
	will overwrite the earlier one. Whitespace can never
	overwrite text.
Allow Wrapping	Normally a column will truncate any output to fit within its
	bounds. By enabling wrapping, the column will instead use
	additional lines to fit any remaining output. Once the
	wrapping is done normal output will resume from the next
	line.
Horizontal and Vertical	This controls where the output is to be placed within the
Alignment	start and end boundaries of the column.

The following table details the properties of the Column Definition:

Managing Previews

Understanding how a change to a receipt affects the final output of the receipt is not simple. To help with this, the Receipt Maintenance allows you to select a transaction to view while making your changes. You will then be able to see how the receipt for that transaction

changes as you make customisations using the Receipt Preview option available in the Receipt Maintenance.

The basics of creating a preview was covered in the previous section. This section is about how these previews can be managed. Once a preview has been created and the Show Preview icon is clicked the following Receipt Preview popup appears:



he following table details the 3 tabs of the Receipt Preview popup:					
Configuration	Description				
Receipt Preview	This shows the rendered receipt with all the current				
	changes made for this receipt in the Receipt maintenance.				
Transaction	This shows the transaction XML that is used to show the				
	Receipt Preview.				
Manage Previews	This contains all the options required to manage all the				
	previews that are linked with this receipt.				

Note: The rendered receipt in the Receipt Preview tab is updated whenever a change is made and can be viewed immediately.

The Manage Previews tab manages a list of previews for a receipt. Whenever a preview is chosen it will be added to the list.

Receipt Preview							
Close							
Receipt Preview Transaction XML	Manage Previews						
	Preview	Transaction					
□ 🖋 → Basic StyleColourSize Product Receipt Preview		Application:POS;Transaction:00010786000032111101018360					
₫ / →	Basic SKU Product Receipt Preview	Application:POS;Transaction:00010786000042111101041121					
<u>n</u>	Setling Code Receipt Preview	Application:POS;Transaction:00010786000052111101127596					

The following can be done to each receipt preview that is in this list:

• Previews that are no longer required can be deleted.

- Previews can be edited, which goes to the same page used when creating the preview.
- Previews that are not the currently selected preview will have a button to switch to that preview.

Eg: If I need to make some customisations that are related to just a Style Colour Size product, the **Basic StyleColourSize Product Receipt Preview** should be selected from the above shown screen. This preview that has been created contains a transaction where just a Style Colour Size product has been sold, and this would allow to preview the customisations which are relevant to just this. The same way you can create your own set of previews here for the different scenarios that you will want to customise and preview your receipts.

Customisations to Receipts

There are various customisations that can be made to Receipts and this section covers most of the basic customisations. In the previous section, a customisation was made to hide the currency symbol of each merchandise item in the printed standard receipt. This section would cover step-by-step on a wider range of customisations that can be made to Receipts.

Note: Each of the following customisations start by using a new Standard Receipt that has a 44-columns template from scratch (as shown in the Create a new Receipt section) and ends up with the customisation being made as per each requirement.

Following is the preview of the Standard Receipt with the 44-columns template without any customisations that we will be using throughout the next sections:



Hiding the negative symbol from item value discount in tender sales lines

This section will guide you through on how customisations can be done when an item value discount is included in the transaction. The current Standard Receipt displays item value discounts as follows:



It can be seen here that the discount reason is displayed twice in this Receipt and contains the negative symbol for each of the discount values.

In this customisation, we will change the content of the receipt as follows:

- Disable the item discount that re-appears.
- Hide the negative symbol of the discount value.

Let us first disable the duplicate item discount that appears in the current Receipt.

1 – Navigate to the Receipt Body Section > Basket Items List where we can find the "Discount Item" element that displays the duplicate item discount reason.

2 – Disable the Discount Item element as follows:

		_
□ ↑ ↓ ✓	Non Merchandise Item	-
□ ↑ ↓	Hide Alteration Service Item	-
± ↑ ↓ ✓	Non Merchandise Item	-
□ ↑ ↓ ✓	Non Merchandise Item Multiple	-
□ ↑ ↓ ✓	Transaction Void Item	5
□ ↑ ↓ ✓	No Sale Item	5
□ ↑ ↓ ✓	Discount Item	5
□ ↑ ↓ ✓	Transaction Discount Item	-
□ ↑ ↓	Hide Alteration Service Detail Item Void Item	S
□ ↑ ↓ ✓	Alteration Service Detail Item	5

3 – Clicking on Receipt Preview now would show that the duplicate item discount reason does not display in the Receipt anymore.

eceipt Preview		
Close		
Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	r Transaction ID '00	010786000142111151208165'
Description		Discounts Value Receipts Preview
	Bluecoats Hertford SG14 1PB Tel: 01992 500 Sale	9881
APPLE MacB Item Dis	ook Pro 16" count	£2,470.00 (-£220.00)
TOTAL	:	E2,250.00
Cash UK		-£2,250.00
000	107860001421111	151208165
Thank y 15/11/2021 1	ou for shopping 2:0Hertford Sa	g at Enactor Les 0001 0786 0014

Next, we need to hide the negative symbol of the item discount value.

4 – From the Basket Items List page, **navigate to Merchandise Item > Item Modifiers > Discount Modifier** where we can find the elements that display the various item discount values.

We need to enable the proper elements that would allow us to hide the negative symbol for the item discount values.

5 – Disable the "Discount Modifier Review Line" element and enable the "Discount Percentage Modifier" and "Discount Value Modifier" elements as follows:

Edit Container	dit Container ? "								
Cancel Cancel Receipt > <u>DosPrint/StandardReceiptTemplate44 EN Sta</u> You are editing Container 'discountModifier' of the Receipt	andardReceipt44 > Receipt Body Section > Basket Items List > PosiPrint/StandardReceiptTemplate44_EN_StandardReceipt44.	Mechandise Item > Item Modifiers > Discount Modifier							
Elements Translatable Messages									
Receipt Preview				^					
Order		Element	Enable	*					
1	1.47	Discount Percentage Modifier		5					
2	□ ↑ ↓ ≠	Discount Value Modifier	•	5					
3	□ ↑ ↓ ≠	Discount Modifier Review Line	0	5					
4	0 t /	Discount Modifier Line	0	5					
		Admin Chargo Item At Total	+ Add						
+ Add Message + Create Message + Cr	reate Expression	Add Message Create Message Create Expression							

Now that we have the appropriate elements enabled, let us hide the negative symbol for the item discount values.

6 – Navigate to the "Discount Value Modifier" element and disable the Item Reason element since this element would display a duplicate reason.

it Container								
Cancel Eos/Print/StandardRe are editing Container 'discourse	colotTemplate44 EN StandardReceipt44 > } ntValueModifier' of the Receipt Pos/Print/Stan	<u>Bacelot Body Section</u> > <u>Basket Items Lat</u> > <u>Merchandise Item</u> > <u>item Modifiers</u> > dardReceptTemplate44_EN_StandardRecept44.	- <u>Discount Modifier</u> > *Discount Value Modifi	ar				
Elements Translatable M	lessages Related Columns							
Receipt Preview	ē` →							*
Order 0+ 1 aaaaa	134 заавававававававававававbbbbbbbbbbbbbbb	44 bb						
Order		Element		Enable	Start	End	Column	*
	n 4	Discount Modifier Line		•	i			
		Element	Enable	Start	End	Column		*
1	n + /	a Item	2	4	34	Item Detail Line 2	2 💌	
	■ ↑ /	b Hem Value	≤ 5	30	44	Item Value	•	
		Admin Charge Item At Total	+ Add					
2	I 🕇 🖌 c Item Reason			-	j 4	34	Item Detail Line 2	
		Adapter Observer News Ad Today						

Now let us make the final customisations to hide the negative symbol for the item discount values.

7 – Navigate to the "Item Value" element and add the "Discount Absolute" element and disable the Discount Value element as follows:

Edit Co	ntainer							? II X
Receipt > You are ed	Cancel Pos/Print/StandardReceiptTemplate44 ting Container 'DiscountModifierttemValue	<u>EN StandardReceipt44</u> > <u>Receipt Body Section</u> > <u>Bask</u> ue' of the Receipt 'Pos/Print/StandardReceiptTemplate44_E	<i>et Items List</i> > EN_StandardR	Mechandse Item > Ben Modifies > Discourt Modifier > "Discourt Value Modifier > "DiscountModifienteenValue ongible".				
Elemen	ts Translatable Messages							
Re	ceipt Preview	→						*
C	lumn			Preview				
Ite	Rem Value 0]		
0	der		Element		Enable	Start	End	*
1		1.47	Discount Va	ue Currency	•	j 30	44	
2		11111	Discount Va	ue		j 30	44	
3		■ † /	Discount Ab	solute	•	j 30	44	
			Admin Cha	rgo Item At Total	+ Add			
+	Add Message 🕂 Create Message	Create Expression						÷

Now that we have made all the necessary changes to the item discount values, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Transaction XML	Manage Previews
Transaction ID '00	010786000142111151208165
	Discounts Value Receipts Preview
Bluecoats Hertford SG14 1PB Tel: 01992 500 Sale	2881
ok Pro 16"	£2,470.00 £220.00
	£2,250.00
	-£2,250.00
0786000142111	151208165
u for shopping :0Hertford Sa	g at Enactor les 0001 0786 0014
	Transaction ID '00 Enactor Hou Bluecoats Hertford SG14 1PB Tel: 01992 50 Sale Sale Nok Pro 16"

If everything is successful, your Receipt will now show discount item value without the negative symbol in the POS as follows:



The discount item value for the item appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Add content such as date, time and thank you message to the footer

This section will guide you through on how customisations can be done in the footer section of the Receipt. In the existing Standard Receipts footer, there is already a line with the date, time, name and transaction ID. And also, this line is below the message that says, "Thank you for shopping at Enactor".

In this customisation, we will change the content of the footer and display it in the following order:

- Display only the date and time.
- Display the Thank you message.
- Centre align both lines.

Let us first disable the Thank you message that appears in the current Receipt.

1 – **Navigate to the Receipt Barcode Section** where we can find the "Location Trailer Lines" element that displays the Thank you message.

2 – Disable the Location Trailer Lines element as follows:

Edit C	Container				? II X
Receipt You are	Cancel <u>Pos/Print/StandardReceiptTemplate44_EN_St</u> editing Container 'receiptBarcode' of the Receipt T	andardReceigt44 > *Receipt Barcode Section PosiPrint/StandardReceiptTemplate44_EN_StandardReceipt44.			
Elem	ents Translatable Messages				
3	Receipt Preview 💽 →				1
					•
	Order		Element	Enable	
	1	n + /	Separator Line		Ei -
	2		Barcode		-
	3	0 † ↓ ≠	Retail Quote Trailer		-
	4	□ ↑ ↓	Empty Line		-
	5	0 † 🖌	Location Trailer Lines	• 0	-
			Admin Charge Itom At Total	+ Add	
	Add Message 🕂 Create Message 🕂 Cr	reate Expression			*

3 – Clicking on Receipt Preview now would show that the Thank you message does not display in the Receipt anymore.

Receipt Preview	eceipt Preview					
Close						
Receipt Preview	Transaction XML	Manage Previews				
Sample Receipt fo	r Transaction ID '00010786	6000042111101041121'				
Description	Basic	SKU Product Receipt Preview				
JVC LT-40C	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881 Sale A890 Android TV 40"	£299.00				
TOTAL	£	299.00				
Cash UK	Cash UK -£299.00					
000	00010786000042111101041121					
10/11/2021 1	10/11/2021 10:4Hertford Sales 0001 0786 0004					

Next, we need to disable the existing line that displays date, time, name and transaction ID. 4 – **Navigate to the Receipt Footer Section** where we can find the "Trailer Line" element that displays the date, time, name and transaction ID.

5 – Disable the	Trailer Lines	Element as follows:
-----------------	---------------	---------------------

ntainer			
Cancel	emplate44 EN StandardReceipt44 > "Receipt Footer Section of the Receipt PostPrint/StandardReceiptTemplate44_EN_Standard	sRecopt47.	
ts Translatable Messag	es		
ceipt Preview	(e) →		
der		Element	Enable
	n + /	Training Mode Trailer	S 2
	0 1 V	Reversed Transaction Trailer	<u>ت</u>
	0 † ↓ ×	Reversal Transaction Trailer	■
	0 † ↓ ×	Trailer Line	
	□ ↑ ↓ ✓	Trailer Store Line	- E
	□ ↑ ↓ ✓	Trailer Logo	•
	□ ↑ ↓ ✓	Hidden Row	•
	□ ↑ ↓ ✓	Email Receipt Trailer	•
	□ † ↓ ≠	???qrcodeFormatElement???	S 8
	0 †	Page Break	≥
		Admin Charge Item At Total	+ Add

6 – Clicking on Receipt Preview now would show that the date, time, name and transaction ID does not display in the Receipt anymore.

eceipt Preview	1	
X Close		
Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	r Transaction ID '00010786	6000042111101041121'
Description	Basic	SKU Product Receipt Preview
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881 Sale	
JVC LT-40C	A890 Android TV 40"	£299.00
TOTAL	£	299.00
Cash UK		-£299.00
000	10786000042111101041	121

Now that we have disabled the existing elements of the current receipt, we can now start adding the elements in the order that we need.

First, we need to add the element to display just the date and time in the Receipt Footer. 1 - In the Elements column, from the dropdown, **select the "Header Line" element** and **click on the Add button**.

2 – Now we need to move it up in the order list.

Use the up arrow of the Header Line element row and move this element to the position of the Trailer Lines element that was disabled.

it Container			
Cancel eipt > <u>Pos/Print/StandardReceipt</u> are editing Container 'receiptTrail	is <u>(Template44_EN_StandardReceipt44</u> > *Receipt Footer Section iller of the Receipt PosiPrint/StandardReceiptTemplate44_EN_Standa	sReceiju44 .	
ements Translatable Mess	sages		
Receipt Preview			
Order		Element	Enable
1	n + ×	Training Mode Trailer	2 3
2	□ ↑ ↓ ✓	Reversed Transaction Trailer	2
3	□ <u>↑</u> ↓ ×	Reversal Transaction Trailer	2 S
4	• 🕇 🖡 💉	Header Line	2 S
5	■ ↑ ↓ ✓	Trailer Line	· 5
6	□ ↑ ↓ ✓	Trailer Store Line	- E
7	□ ↑ ↓ ✓	Trailer Logo	2 S
8	□ ↑ ↓ ✓	Hidden Row	2 S
9	□ ↑ ↓ ✓	Email Receipt Trailer	2 I
10	□ ↑ ↓ ✓	???qrcodeFormatElement???	2 I
11	□ ↑	Page Break	•
		Admin Charge Item Al Total	🕂 Add

We must now customise this element to display only the Date and Time.

3 – Click on the edit icon of the Header Line element and disable the two elements that are not required to display the date and time.

The two date and time related elements that are enabled have "Three Columns Row 1 (Left)" assigned to them. This gives a left alignment to this element.

4 – To centre align the date and time elements, **change the corresponding columns to "Full Width (Centre**)" as follows:

Edit Conta	liner														
Receipt > Po	S Cancel	rdReceiptTempl	ate44 EN StandardReceipt4	14 > <u>* Receipt Footer Section</u> > *Hea	ler Line										
You are editing	g Container 'he	eaderLine' of the	Receipt 'Pos/Print/StandardF	ReceiptTemplate44_EN_StandardRecei	pt44'.										
Elements	Translatab	ble Messages	Related Columns												
Recei	pt Preview		©́ →												*
Order 1	- 0 bbbbbl	+1+-		444 bbbbbb											
Order			Element		Enable	Start		End				Column			*
		1	Line		2										
				Element			Enable		Start	End	Column			*	
		۵	+ ×	a Completed Date and T	ime			-ś	0	44	Full Width	(Centre) 🔻	4		
1		. 1	+ ×	b Created Date and Time				S	0	44	Full Width	n (Centre) 🔻			
		•	+ ×	c Completed by Name			3	S	15	29	Three Col	lumns Row 1 (Middle) 🔻			
		• 1	1	d Originated by Name				-	15	29	Three Col	lumns Row 1 (Middle) 🔻			
				Admin Charge Item At Tol	al 🔻		+ Add							w	
			Admin Charge Item At Tot	ial 💌	+ Add										
+ Ad	d Message	+ Create Mes	sage 🕂 Create Expression	n											÷

Now that we have customised to display only the centred date and time in our Receipt footer, **click Save**.

Finally, we need to display the Thank you message as the final line of the Receipt. 1 – In the Elements column of the Receipt Footer section, from the dropdown, **select the "Location Trailer Lines" element** and **click on the + Add button**.

Since we need the Page Break to be final element of the Receipt, we need to move the Location Trailer Lines element up in the order list.

2 – Use the up arrow of the Location Trailer Lines element row and move this element to the position of the Page Break element.

it Container	-		?
eipt > <u>Pos/Print/StandardRece</u> are editing Container 'receiptTr	sist <u>Template44_EN_StandardReceict44</u> > *Receipt Footer Section railer' of the Receipt *PosiPint/StandardReceiptTemplate44_EN_StandardRec	og\$44".	
ements Translatable Me	ssages		
Receipt Preview	 ● → 		
Order		Element	Enable
1	n + ×	Training Mode Trailer	کا ۱
2	■ ↑ ↓ ✓	Reversed Transaction Trailer	≥ ≦
3	■ ↑ ↓ ✓	Reversal Transaction Trailer	■
4	■ ★ ≠ ✓ 🖻	Header Line	■
5	■ ↑ ↓ ✓	Trailer Line	- I
6	□ ↑ ↓ ✓	Trailer Store Line	- I
7	■ ↑ ↓ ✓	Trailer Logo	
8		Hidden Row	
9		Email Receipt Trailer	
10		???qrcodeFormatElement???	≥ ⊸
11	n 🕇 🖡 🗡	Location Trailer Lines	■
12	□ 1	Page Break	☑ 4
		Admin Charge Item At Total	🕂 Add

Now that we have made all the necessary changes to the Receipt Footer section, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Transaction	XML	Manage Previews	
Transaction ID	'00010004	000362201061221	1181'
	Basic S	SKU Product Recei	pt Pre
Bluecoa Hertfo SG14 1 Tel: 01992 Sal	ts rd PB 500881 C		
890 Android	TV 40"	£299.00	
	£	299.00	
		-£299.00	
Tax Break	down Tax	Gross	
£249.17	£49.83	£299.00	
00040003622	01061221	181	
	Transaction ID Transaction ID Enactor H Bluecoa Hertfo SG14 1 Tel: 01992 Sal 890 Android Tax Break Net £249.17 00040003622	Transaction XML Transaction ID '00010004 Basic S Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881 Sale 890 Android TV 40" f Tax Breakdown Net Tax £249.17 £49.83 0004000362201061221	Transaction XML Manage Previews Transaction ID '00010004000362201061221 Basic SKU Product Recei Enactor House Bluecoats Hertford SG14 1P8 Tel: 01992 500881 Sale 890 Android TV 40" £299.00 f2299.00 F2299.00 Tax Breakdown Net Tax Gross £249.17 £49.83 £299.00 0004000362201061221181

If everything is successful, your Receipt will now display the customised Receipt Footer in the POS as follows:



The Receipt Footer appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Addition of the Active Selling Code in the Receipt

This section will guide you through on how customisations can be done when products are sold using the Active Selling Code.

In this customisation, we will change the content of the receipt and display it in the following order:

- Display the Active Selling Code underneath the Product Description.
- Display the Item Value in the Active Selling Code line.
- Hide the Item Value from the Product Description line.

Let us first display the Active Selling Code for each Merchandise Product.

1 – Navigate to the Receipt Body Section \rightarrow Basket Items List \rightarrow Merchandise Item where we can find the "Merchandise Item Trailer" element.

Edit Container				
Save Cancel Receipt > PostPrint/Stander/Receipt Template-H EN Standar for are editing Container 'merchandiseiten' of the Receipt 'Pos	Receivitit > Receivit Boly Section > Basket Items Lot > Merchand PrintStandardReceip14-mplate44_EN_StandardReceip144.	ae Izem		
Elements Translatable Messages				
Receipt Preview				*
				¥
Order		Element	Enable	^
1	n + /	Merchandise Item Standard Details	2 [5
2	II + + /	Merchandise Item Style Colour Size Details	2	-
3	1 † ‡ Z	Merchandise Item Other Details	a [-3
4	1 1 + + /	Receipt Message	2	5
5	1 + + ×	Item Modifiers	2	3
8	11 † /	Merchandise Item Trailer	2	-3
		Admin Charge Item At Total	+ Add	_

2 – **Navigate into the Merchandise Item Trailer** element where we can find the "Merchandise Item Article" element that enables the Active Selling Code.

3- Tick in the Enable column of the Merchandise Item Article to enable this element.

Concel	<u>Receiptéd > Receipt Body Section > Basket hema List > Man</u> t PosiPrint/StandardReceipt4emplate44_EN_StandardReceipt44	h <u>hades him</u> > Werkhades him Take	
Elements Translatable Messages			
Receipt Preview 💽 👄			1
Order		Element	Enable A
1		Merchandise hem Aniole	
		Admin Charge Item At Total	Aat
+ Add Message + Create Message + Create E	Expression		*

After enabling this element, click on the edit icon to further customise this element. This would show that the Merchandise Item Article Element consists of the following Elements:

- **Merchandise Item Article Number**: This element contains the text for the Active Selling code.
- Merchandise Item Value: This element contains the currency and value of the item.

Following is a Receipt Preview that shows what has happened after enabling this.

eceipt Preview	Transaction XML	Manage Previews
ample Receipt fo	r Transaction ID '000	10788000052111101127598
escription)		Selling Code Receipt Preview
	Tel: 01992 500 Sale	881
APPLE MacB	ook Pro 16"	£2,470.00
TOTAL	- - 1	2,470.00
Castl UK		-12,470.00

We can notice that in front of the Active Selling Code, it says "Article". We need to disable the Article text that appears and leave only the Active Selling Code in this line.

4 – To do this, click on the **Edit icon of Merchandise Item Article Number**, and **Disable the Merchandise Article Text and Single Spacing** elements as follows:

fit Container							? " >
Save Canon Dept > Pos/Print/StanderdReceiptTem u are editing Container Werchandiselte	elate44 EN StandardReceid44 > ReceiptBody Section > Basis nArticle' of the Receipt Pos Print/StandardReceiptTemplate44_EN_	t <u>hera Lid</u> > <u>Linchandite lim</u> > <u>Linchandite lim Take</u> > <u>Linchandite lim Ariole</u> > WershandlehenAriole SantasReapt4					
Elements Translatable Messages							
Receipt Preview	oí →						*
Column		Preview					
Item Detail Line 1		0					
Order		Element	Enable		Start	End	^
3	n 4	Merchandise Antole Text	0	S	2	34	
2	1111	Single Spacing		S	2	34	
3	1 t /	Sales item Selling Code	2	S	2	34	
		Admin Charge Item At Total	+ Add				
+ Add Message + Create Me	essage 🔶 Create Expression						*

Finally, we need to disable the Item Value that appears in the Product Description line. 1 - Go back to the root of the Receipt and Click Save and Continue when prompted.

2 – Navigate to the following path:

Receipt Body Section \rightarrow Basket Items List \rightarrow Merchandise Item \rightarrow Merchandise Standard Item Details

3 – Disable the Value element as follows:

Edit Cont	ainer															? II ×
Receipt > E You are editi	Cancel	m <u>olate44 i</u> iemStandar	EN_StandardReceipt44 > Recei rdDetails' of the Receipt 'Pos/Prin	i <u>ot Body Se</u> VStandardF	c <u>tion</u> > <u>Basiet Items List</u> > <u>Merchandise Item</u> > 'Merchandise Star ReceiptTemplate44_EN_StandardReceipt44.	indard Item Det	ails									
Elements	Translatable Message	is Rel	lated Columns													
Rece	sipt Preview	Ø	→													*
Ord 1 2 3	er 01 aa ccddddddddddddd	-+2-	444 addadadadada													ļ
Ord	er			Element					Enable		Start	End	Column			*
1		۵	+ 2	a Flag	5					۲,	0	2	Flag	*		
			ŧ.	Details L	ine					S						
					Element		Enable		Start	End		Column			*	
			1 4 2		b Buy Back Flag		•	S	0		2	Flag	•			
2		0	1++/		c Return Flag			-ś	0		2	Flag	•			
-		۵	1++2		d Item			-	2		34	Item Detail Line	1 💌			
			1++/		e Value		0	-	30		44	Item Value	•			
		0	11 1		f Consumer Benefit Marker			-								
					Admin Charge Item At Total 🔹		+ Add								-	

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview	Transaction XML	Manage Previews
Sample Receipt for	Transaction ID '0001	0786000052111101127596
Description	Se	Iling Code Receipt Previe
	SG14 1PB Tel: 01992 50088 Sale	31
APPLE MacBo MAC161616	ook Pro 16"	£2,470.00
TOTAL	£	2,470.00
Cash UK		-£2,470.00
0001	0786000052111101	127596

If everything is successful, the customised Receipt with the Active Selling Code will now show in the POS as follows:



The Active Selling code for the item appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If the Product sold does not have an Active Selling Code, then the Product ID would replace this and display in the Receipt.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Style Colour Size Product Customisations

This section covers the customisations of the Receipts that are related to Style Colour Size Products.

The current Standard Receipt displays Style Colour Size Products as follows:



You can notice that the Product Description line and the Style, Colour and Size lines are all together. In this customisation we will change the content of the receipt to display the Style, Colour and Size lines indented to the right for each product, so that it will make the Receipt look more organised.

1 – Navigate to the Receipt Body Section \rightarrow Basket Items List \rightarrow Merchandise Item \rightarrow Merchandise Item Style Colour Size Details where we can find the Style, Colour and Size elements.

2 - For these 3 elements, change the column from Item Detail 1 to Item Detail Line 2 as follows: Edit Container 🕞 Save 😣 Cancel Elements Translatable Messages Related Column 🗐 🔿 Receipt Preview 0 ± .∕ 4 a Style 34 5

< 5

+ Add

✓ ▲ 4

Item Detail Line 2

Item Detail Line 2

Item Detail Line 2

•

34

34

1

3

■ **↑ ↓ /**

• • /

+ Add Message + Create Message + Create Expression

b Colour

c Size

Admin Charge Item At Total

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview	Transaction X	ML M	anage Previews
Sample Receipt for	Transaction ID '(0001000400	043220110110806
Description		Style Colour Size Product Rec Preview	
	Enactor Ho Bluecoat Hertfor SG14 1P Tel: 01992 5	use s d B 00881	
	Sale	•	
Zofia Short Style: 14 Colour: B Size: M Web Ruffle Style: 2D Colour: B Size: L	Dress R6OR8 lack Dress G1Q8X lack		£200.00 £1,200.00
TOTAL		£1,4	.00.00
Cash UK			-£1,400.00
	Tax Breakd	own	Groce
UK VAT 20%	£1,166.67	£233.33	£1,400.00
0001	000400043220	110110806	3
Thank yo	u for shoppi	ng at Ena	ctor

If everything is successful, the customised Receipt with the Style, Colour and Size customisations will now show in the POS as follows:



The Style, Colour and Size customisations for the item appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and **not** the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Basket Modifiers

This section covers the customisations that are related to basket item modifiers of the basket items such as item discounts, transaction discounts and price overrides. The current Standard Receipt displays discounts as follows:



It can be seen here that the discount reason is displayed twice in this Receipt, the discount value contains brackets and the item price after the reduction is not displayed in this Receipt.

So before starting any of the basket modifier customisations, let us first customise the current Standard Receipt to show the basket item modifiers in a clean and clear manner.

Initial Customisation for Basket Modifiers

In this customisation, we will change the current Standard Receipt content of the receipt as follows:

- Hide the item value that appears at the end of product description line.
- Disable the item discount that re-appears.
- Hide the brackets and leave just the discount value with the negative symbol.
- Display the final item value after discount, along with its Active Selling Code.

Let us first hide the item value of the item and leave only the product description in the first line of each item in the Receipt.

1 – Navigate to the Receipt Body Section \rightarrow Basket Items List \rightarrow Merchandise Item \rightarrow Merchandise Standard Item Details and disable the "Value" element as follows:
Receipt > Pos You are editing	/Print/StandardRecei Container 'merchand	ptTemplate liseItemSta	e44 EN StandardReceipt44 andardDetails' of the Receipt '	 <u>Receip</u> Pos/Print/ 	<u>i Body Section > Basket Items List > Merchandise Item > "Merchandise</u> StandardReceiptTemplate44_EN_StandardReceipt44'.	Standard Iter	n Details							
Elements	Translatable Mess	sages	Related Columns											
Receip	t Preview		() →											*
Order 1 2 3	01 aa ccddddddddd	0+2												
Order				Elemer	t				Enable Sta		End	Column	*	
1		۵	+ 2	a Flags					5	0	2	Flag	•	
		₫ 1	t t	Details	Line									
					Element Enable					Start End Column			*	
		□ ↓ / □ ↑ ↓ /			b Buy Back Flag	Buy Back Flag 0			2	Flag 💌				
2					c Return Flag		-	0	2		Flag 👻			
-		1	* + + /		d Item		-	2		34	Item Detail Lin	e 1 💌		
		1	* + + /		e Value		5	30		44	Item Value	•		
		1	≞ ↑ ∕		f Consumer Benefit Marker		5							
					Admin Charge Item At Total	+ Add								w

This would now hide the item value and leave only the product description in the first line of each item in the Receipt as follows:

Receipt Preview									
8 Close									
Receipt Preview	Transaction XML	Manage Previews							
Sample Receipt fo	r Transaction ID '00010	788000582112011105473'							
Description	lter Pre	m Discounts Value Receipts eview							
JVC LT-40C Range It	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 50088 Sale A890 Android TV 4 em Discount (Amou	1 0" nt) (-£8.00)							
TOTAL	unt (JVC LI-40CA8	£201 00							
Cash UK		-£291.00							
888	10786000582112011	105473							
Thank y 01/12/2021 1	Thank you for shopping at Enactor 01/12/2021 11:0Hertford Sales 0001 0786 0058								

Now we have to disable the duplicate item discount that appears in the current Receipt. 1 – Navigate to the Receipt Body Section > Basket Items List where we can find the "Discount Item" element that displays the duplicate item discount reason. 2 – Disable the Discount Item element as follows:

		_
□ ↑ ↓ ✓	Non Merchandise Item	-
□ 1 ↓	Hide Alteration Service Item	ú
□ ↑ ↓ ✓	Non Merchandise Item	S
□ ↑ ↓ ✓	Non Merchandise Item Multiple	ú
□ ↑ ↓ ✓	Transaction Void Item	ú
□ ↑ ↓ ✓	No Sale Item	ú
□ ↑ ↓ ✓	Discount Item	S
□ ↑ ↓ ✓	Transaction Discount Item	ú
□ ↑ ↓	Hide Alteration Service Detail Item Void Item	-
□ ↑ ↓ ✓	Alteration Service Detail Item	S

3 – Clicking on Receipt Preview now would show that the duplicate item discount does not display in the Receipt anymore.

Close							
Receipt Preview	Transaction XML	Manage Previews					
Sample Receipt fo	r Transaction ID '00010	0788000582112011105473'					
Description	lter Pre	m Discounts Value Receipts eview					
JVC LT-40C Range It	Hertford SG14 1PB Tel: 01992 50088 Sale A890 Android TV 4 em Discount (Amou	1 0" nt) (-£8.00)					
TOTAL		£291.00					
Cash UK		-£291.00					
888	10786000582112011	105473					
Thank you for shopping at Enactor 01/12/2021 11:0Hertford Sales 0001 0786 0058							

Next, we need to hide the brackets and leave just the item discount value with the negative symbol.

1 – From the Basket Items List page, **navigate to Merchandise Item > Item Modifiers > Discount Modifier** where we can find the elements that display the various item discount values.

The **Discount Modifier Review Line** is the element that displays the discount values with the brackets.

2 – Disable the "Discount Modifier Review Line" element and enable the "Discount Percentage Modifier" and "Discount Value Modifier" elements as follows:

Edit C	ontainer				? II X
Receipt You are	Cancel Cancel Container 'discountModifier' of the Receipt	andardReceipt#4 > Receipt Body Section > Basket Items List > PosiPrint/StandardReceiptTemplate44_EN_StandardReceipt44.	Mechandisa Item > Item Modifiers > Discount Wodffer		
Elen	ents Translatable Messages				
	Receipt Preview € →				
	Order		Element	Enable	*
	1	n + /	Discount Percentage Modifier	2	-s
	2	□ ↑ ↓ ×	Discount Value Modifier		-
	3	□ ↑ ↓ ≠	Discount Modifier Review Line		-
	4	0 † 1	Discount Modifier Line		-
			Admin Charge Item At Total	+ Add	
ł	Add Message + Create Message + Cr	reate Expression			÷

This would now display the applied discount along with its reason as follows:

Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	r Transaction ID '00010	786000582112011105473
Description	lter Pre	n Discounts Value Receipt view
	Enactor House	
	Bluecoats	
	Hertford	
	SG14 1PB	
	Tel: 01992 50088:	1
	Sale	
JVC LT-40C	A890 Android TV 44	 a"
Discount		£-8.00
Reason R	ange Item Discount	t (Am
TOTAL		£291.00
Cash UK		-£291.00
000	10786000582112011:	105473
	au fan shanning si	Enactor

Now let us display the final item value after discount, along with its Active Selling Code. 1 -**Navigate to the Receipt Body Section** \rightarrow **Basket Items List** \rightarrow **Merchandise Item** where we can find the "**Merchandise Item Trailer**" element.

Container			
Seve Section Cancel	ist (EN Sandars/Rocket (> Beckit Boy, Sector > Basket Bena La) > A f the Receipt Pos/PrimStandars/ReceiptTemplate4_EN_Standars/Receipt4	orchandse kom	
ments Translatable Messages			
Receipt Preview	ē →		
Order		Element	Enable
	0.47	Werchandise Item Standard Details	a 🛛
		Merchandise Item Style Colour Size Details	• 2
	□ ↑ ↓ /	Merchandise Item Other Details	•
	■ + + <i>×</i>	Receipt Message	a 🖂
	□ † ↓ ×	Item Modifiers	2
1	■ ↑ ✓	Merchandise Item Trailer	2
		Admin Charge Item At Total	+ Add

enactor

2 – **Navigate into the Merchandise Item Trailer** element where we can find the "Merchandise Item Article" element that enables the Active Selling Code.

3– Tick in the Enable column of the Merchandise Item Article to enable this element.

Carcel	NATIONAL STREET, STREET, ST.		
receipt > <u>PoxPrint/StandardReceiptTemplate44_EN_StandardRe</u>	iosipt44 > <u>Receipt Body Section</u> > <u>Basket Items List</u> > <u>Marci</u>	iandise Item ≥ "Merchandise Item Trailer	
ou are editing Container merchandiselternTrailer of the Necept P	'os/Print/StandardHeceiptTemplate44_EN_StandardHeceipt44.		
Elements Translatable Messages			
Receipt Preview			
			*
Order		Element	Enable
3	n / 🖻	Merchandise Item Article	> © [j
		Admin Charge Item At Total 👻	💠 Aaz
+ Add Message + Create Message + Create Exp	ression		*

Following is a Receipt Preview that shows what has happened after enabling this.

) Close		
Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	r Transaction ID '000	1078600058211201110547
Description	lt F	em Discounts Value Recei Preview
	Enactor House	•
	Bluecoats	
	SG14 1PB	
	Tel: 01992 5008	81
	Sale	
JVC LT-40C	A890 Android TV	48"
Discount		£-8.00
Reason R	ange Item Discou	int (Am
Article 50	0100 	£291.00
TOTAL		£291.00
Cash UK		-£291.00
	1078600058211201	1105473
Thank y	ou for shopping	at Enactor
01/12/2021 1	1:0Hertford Sale	s 0001 0786 0058

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

This Standard Receipt is now ready to make basket modifier customisations.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done for the Standard Receipt should also be made to the Combined Receipt.

Item Discount Pricing

This section will guide you through on how Item Discount customisations can be made in Receipts.

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Display the Original Price of the item.
- Display the Item Discount and value.
- Display the Item Discount Reason.
- Display the Product ID or Active Selling Code and the final value of the item.

From the above list, the current customised standard receipt only needs customisations for the first 2 lines of the Receipt, i.e., hiding the item value from line 1 and adding the new line 2 which displays the original price of the item.

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section "Initial Customisation for Basket Modifiers".

Let us first add the new line to display as line 2, of each item in the basket, which is to display the original price of this item before the item discount is applied.

1– Navigate to the Receipt Body Section \rightarrow Basket Items List \rightarrow Merchandise Item \rightarrow Item Modifiers and enable the "PreItem Modifiers Conditional" element as follows:

Ealt	Container					
Recei	Cancel pt > <u>Pos/Print/StandardReceiptTer</u>	nolate44_EN_StandardReceipt44 > <u>ReceiptBody Section</u> > <u>B</u>	<u>askel tems List</u> > <u>Merchandise item</u> > 'Item Modifiers			
You a	re editing Container 'itemModifiers'	of the Receipt 'Pos/Print/StandardReceiptTemplate44_EN_Stand	ardReceipt44'.			
Ele	ments Translatable Message					
	Receipt Preview					•
						÷
	Order		Element	E	nable	•
	1	n + ×	Preitem Modifiers Price Override Conditional			
	2	□ ↑ ↓ ✓ 🖸	Preitem Modifiers Conditional			
	3	□ ↑ ↓ ✓	Preitem Modifiers Promotions Conditional	C		
	m 🕇 🖡		Table of Modifiers		5	
			The set	Factor	*	
			Capitoria	Enable	-	
		m 🖡	???HideVoidedItemModiflerFormatElement???		-	

This element would display the below contents of the Receipt for each item in the basket:

Receipt Preview	1								
😣 Close									
Receipt Preview	Transaction XM	L Manage Previews							
Sample Receipt fo	or Transaction ID '00	0010786000142111151208165'							
Description		Item Discounts Value Receipts Preview							
	Bluecoats Hertford SG14 1PB Tel: 01992 50 Sale	0681							
APPLE MacB	ook Pro 16"								
Original Pri Discount Reason I	ce tem Discount	£2,470.00 £-220.00							
Discount		£-220.00							
Article 50	tem Discount 0201	£2,250.00							
TOTAL		£2,250.00							
Cash UK		-£2,250.00							
000	00010786000142111151208165								
Thank y 15/11/2021 1	Thank you for shopping at Enactor 15/11/2021 12:0Hertford Sales 0001 0786 0014								

By enabling the above element, you can notice that the original price is displayed but the following 2 adjustments are to be made:

- Remove the duplicate item discount that appears from the Discount Modifier element.
- Fix the alignment of the Original Price label.

2 – In the current **Item Modifiers** page, **disable the two "Discount Modifier"** elements.

3 – In this same page, **navigate to Preitem Modifiers Conditional > Preitem Modifiers Item** Value.

Edit Cont	ainer														? II ×
8	🛞 Cance	cel		inter a constant contraction of constant	Name (int -	Manahan Mana - Mana Mari	6 0it			in the set the difference					
You are editin	ng Containe	ar preitemModifiers	temValue' of the Receipt 1	Pos/Print/StandardReceiptTemplate44_EN	Lems List >	<u>merchandise item</u> > <u>item moda</u> iceipt44'.	<u>rers</u> > <u>Preiterr</u>	Modifiers	<u>Conditional</u> > P	reitem moaniers	tem value				
Elements	Transl	ilatable Messages	Related Columns												
Rece	ipt Preview														*
Orde 1	er 0	+1+-	34 aaaaaaaaaaaabbbbbb	444 bbbbbbbb											
Orde	er		Element		Enable	Start			End			Column			*
		۵.	Preitem Modifiers Line		2										
				Element			Enable		Start	End	Column			*	
1			+ ×	a Original Value Label				ű	4	34	Item Detail Li	ne 2	•		
		±	1	b Original Value				ű	30	44	Item Value		•		
				Admin Charge Item At Total	•		+ Add							÷	
			Admin Charge Item At	Total 💌	+ Add										
+ A	dd Message	e 🔸 Create Mes	sage 🔸 Create Expres	ssion											÷

4 – For the "Original Value Label" element, **change the column to Item Detail Line 2** as follows:

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview	Transaction XML	Manage Previews
Sample Receipt for	Transaction ID '0001	0786000142111151208165
Description	lte Pr	em Discounts Value Receip review
	Enactor House Bluecoats Hertford SG14 1PB	
	Tel: 01992 50088	81
	Sale	
APPLE MacBo	ok Pro 16"	
Original	Price	£2,470.00
Discount		£-220.00
Reason It Article 500	em Discount 201	£2,250.00
TOTAL		
TOTAL	±.	2,250.00
Cash UK		-£2,250.00
0001	078600014211115:	1208165
0001	078600014211115	1208165
Thank yo	u for shopping a	at Enactor

If everything is successful, the customised Receipt with the Item Discount customisations will now show in the POS as follows:



The Item Discount will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Transaction Discount Pricing

This section will guide you through on how Transaction Discount customisations can be made in Receipts.

Following shows how transaction discounts are displayed in the current customised standard receipt:

Receipt Preview	1	
S Close		
Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	r Transaction ID '00	010786000592112011106206'
Description		Transaction Discount Receipt Preview
	Enactor Hous Bluecoats Hertford SG14 1PB Tel: 01992 500 Sale	e 1881
	Juic	
JVC LT-40C Article 50 SAMSUNG OF	A890 Android TV 0100 50060TAUXXU 50"	£239.20
Article 50	0103	£519.20
Discount (Discount)	20% Transaction	-£189.60
TOTAL		£758.40
Cash UK		-£758.40
000	107860005921120	011106206
Thank y 01/12/2021 1	ou for shopping 1:0Hertford Sal	; at Enactor .es 0001 0786 0059

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section "Initial Customisation for Basket Modifiers".

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Display the Product ID or Active Selling Code and the final value of the item.
- Display a separator after all the basket items.
- Display the total of the original prices of the items in the basket.
- Display the reason and total value of all the Transaction Discount applied for each item in the basket.
- Display the final total of the Receipt which is the transaction discounts total deducted from the original price.

From the above list, the current customised standard receipt needs customisations for displaying the transaction discount and value of each basket item, display a separator at the end of the basket items and displaying of the 3 totals.

Let us add the separator, total transaction discount value and the final total value of the Receipt.

1– Navigate to the Receipt Body Section, disable the "Transaction Discount Item List" element and enable the "Basket Transaction Items List" element.

2 – **Navigate into the "Basket Transaction Items List" element** and enable both elements that are displayed as follows:

Edit Contai	ner			l .		? II ×
Receipt > Pos	Cancel	<u>44 EN StandardReceipt44 > Receipt Body Section</u> > Basi ImsList' of the Receipt 'Pos/Print/StandardReceiptTemplate44	ket Transaction Items List			
Elements	Translatable Messages					
Receipt	l Preview	@ →				*
						v
Order			Element		Enable	Î
2		■ ↑ ↓ / 🖸	PreBasket Transaction Discounts Condition	al		5
3		□ ↑ ✓	Transaction Discount Item List			-
			Admin Charge Item At Total	•	+ Add	
+ Add	Message 🕂 Create Messa	e 🕂 Create Expression				Ψ

This element would display in the receipt as follows:

eceipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	or Transaction ID '00010	078600059211201110620
Description	Tra Pre	ansaction Discount Receip eview
	Enactor House	
	Bluecoats	
	Hertford	
	5G14 1PB	1
	Tel: 01992 50000	
	Sale	
JVC LT-400	A890 Android TV 4	0"
Article 50	0100	£239.20
SAMSUNG QE	50Q60TAUXXU 50"	
Article 50	0103	£519.20
Discount (20% Transaction	6190 60
TOTAL		-E189.00
Discount (20% Transaction	2510100
Discount)		-£189.60
TOTAL		£758.40
Cash UK		-£758.40
000	10786000592112011	106206

Let us now add a separator line to the first line of this element.

3 – Navigate into the PreBasket Transaction Discounts Conditional > PreTransaction Discounts Total and from the dropdown, select the "Separator" element and click on the + Add button. Now move it up to the first row by clicking on the up-arrow of this element once.

Let also fix the alignment of the Total Label here.

4 – Change the Column of the Label row to "Item Detail Line 1" as follows:

After adding the Seperator and fixing the total label alignment, the changes made are as follows:

Edit Contai	ner																	? >												
8	S Cancel																													
Receipt > <u>Pos</u>	/Print/Standard/	Receip	tTemplate	44 E	N StandardReceipt44 > Re	ceipt Body Section > Basket Trans	action Items	List > PreBasket Transaction Discounts Condition	<u>ما</u> > *PreTransa	iction Disc	ounts Total																			
ou are editing	Container 'preT	ransad	tionDiscou	untsT	otal' of the Receipt 'Pos/Printi	StandardReceiptTemplate44_EN_S	itandardRece	eipt44'.																						
Elements	Translatable	Mess	ages	Rela	ted Columns																									
Receipt	t Preview		l	ð	→													A												
Order 1 2	0+- [separa aaaaa	1- torse aaaaa	parator	-2 sepa aaaa	+344 ratorseparatorsepara] aaaaaaaccccccccccccc	14																								
Order				Element		Enable	Start		End				Column				*													
1	8		ŧ×	s	eparator Line		ø 🗳																							
	0	t		Т	ransaction Original Value Lin	e	2																							
						Element			Enable		Start	End	Column				*													
2		Image: the second se		n 1		n +								n †		1		a Label				S	2	34	Item Det	ail Line 1	•			
					b Transaction Original Value			0	-	30	44	Item Valu	e	*																
				c Transaction Original Merchan	dise Value		☑ ≦ ³		30	44	Item Valu	/alue 🔻																		
						Admin Charge Item At Total	•		+ Add								-													
					Admin Charge Item At Total	•	+ Add																							
+ Add	Message +	Creat	le Messao	e •	Create Expression																									

The receipt preview after making the above changes is now shown as below:

leceipt Preview	Transaction XML	Manage Previews
Sample Receipt f	or Transaction ID '0001	0786000592112011106
Description	Tr. Pr	ansaction Discount Rec eview
	Enactor House	
	Bluecoats	
	SG14 1PB	
	Tel: 01992 50088	31
	Sale	
JVC LT-40	CA890 Android TV 4	6220.20
SAMSUNG Q	E50Q60TAUXXU 50"	E259.20
Article 5	00103	£519.20
Discount Discount)	(20% Transaction	- £189 60
TOTAL		£948.00
Discount)	(20% Transaction	-f189.60
ΤΟΤΑΙ		£758.40
Cash UK		-£758.40
		106206
V1V1	010/0000000020112011	100200

There is still a duplicate transaction discount item line that appears above the new element that we added, which is to be removed.

5– Navigate to the Receipt Body Section \rightarrow Basket Items List and disable the "Transaction Discount Item" element.

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	r Transaction ID '0001	0786000592112011106
Description	Tra Pro	ansaction Discount Rec eview
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 50088	1
	Sale	
JVC LT-40C Article 50 SAMSUNG QE	A890 Android TV 4 0100 50Q60TAUXXU 50"	0" £239.20
TOTAL	20% Transaction	£948.00
Discount)	20% 11 ansaction	-£189.60
TOTAL		£758.40
Cash UK		-£758.40
	10786000592112011	106206

If everything is successful, the customised Receipt with the Transaction Discount customisations will now show in the POS as follows:



The Transaction Discount will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Price Overrides

This section will guide you through on how Price Override customisations can be made in Receipts.

Price Override Down

Following shows how Price Override Down is displayed in the current customised standard receipt:

😣 Close	
Receipt Preview Tra	nsaction XML Manage Previews
Sample Receipt for Trans	action ID '00010786000602112011107210'
Description	Price Override Down Receipt Preview
Fr Tel: JVC LT-40CA890 Override (£25 Article 500100 Price Override	actor House Bluecoats Hertford SG14 1PB 01992 500881 Sale Android TV 40" 9.00 to £250.00) £250.00 £0.00
TOTAL	£250.00
Cash UK	-£250.00
00010786	000602112011107210
Thank you fo 01/12/2021 11:0He	r shopping at Enactor rtford Sales 0001 0786 0060

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section "Initial Customisation for Basket Modifiers".

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Display the Original Price of the item.
- Display the Price Override and its value with a negative symbol.
- Display the Product ID or Active Selling Code and the final value of the item.
- Remove the Duplicate Price Override that appears with a 0 value.

From the above list, the current customised standard receipt needs customisations from lines 2 to 4, which displays the original price, price override and the price override reason of the basket item. We need to also finally remove the duplicate price override that appears.

Let us first enable the original price of the item.

1 – Navigate to Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers > Price Override Modifier.

2 – Enable the "Preitem Modifiers Line" element and change its column alignment to "Item Detail Line 2" from the column dropdown as follows:

Edit C	ontainer																		? II X
	S Cancel												_						
Receipt	> Pos/Print/StandardRe	<u>ceiptTe</u>	mplate44_E	EN_StandardRece	i <u>pt44</u> > [Receipt Body Section > Bask	<u>et Items Lis</u>	<u>st</u> > <u>Merchandise Item</u>	Item Modifie	<u>rs</u> > *Pr	ice Override N	Modifier							
You are	editing Container 'priceO	verridel	Modifier' of	the Receipt 'Pos/P	rint/Stand	ardReceiptTemplate44_EN_S	tandardRe	ceipt44'.											
Elen	ents Translatable M	essage	es Rela	ated Columns															
	Receipt Preview		ବି	→															^
	Order 0+ 1 aaaaa 2 ccccc 3 ggggggg	-1 aaaaa ccccc ggggg	-+2 аааааааааа ссссссссс 888888888	aaaaaaabbbbbb cccccccccc ggggggggggggggg	4 bbbbbbbb ggggggg	-44 b													_
	Order				Elemen	U.					Enable		Start	End	Column				*
		Ŵ	÷		Preitem	Modifiers Line			_	-	☑ (5							
						Element			Enable		Start	End		Column				^	
	1		Ô	+ /		a Original Value Label				ľ	4	3	34	Item Detail L	ine 2	•			
			© †	1		b Original Value				-	30	44		Item Value					
						Admin Charge Item At Total	•		🕂 Add									w	

The Receipt Preview would now display the Original Price as follows:

Close					
Receipt Preview	Transaction XML	Manage Previews			
Sample Receipt fo	or Transaction ID '0001	0786000602112011107210			
Description	Pri Pri	ice Override Down Receipt eview			
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 50088 Sale	1			
JVC LT-400	A890 Android TV 4	.0"			
Original	Price	£299.00			
Override	(£299.00 to £250	0.00)			
Price Over	ride	£0.00			
TOTAL		£250.00			
Cash UK		-£250.00			
000	10786000602112011	107210			
Thank you for shopping at Enactor 01/12/2021 11:0Hertford Sales 0001 0786 0060					

Now we have to add the Price Override and its value with a negative symbol. 3 – In the same Price Override Modifier page, **enable the "Price Difference" element** and now the Receipt Preview will be as follows:

essint Draview	Transaction VMI M	anaga Draviewa
eceipt Freview	Transaction Aivie IVi	anage Freviews
Sample Receipt f	or Transaction ID '000107860	00602112011107210
Description	Price Ov Preview	verride Down Receipt
	Enactor House	
	Bluecoats	
	Hertford	
	5G14 1PB	
	121. 01992 500881	
	Sale	
JVC LT-400	CA890 Android TV 40"	
Original	l Price (6300 00 to 6350 00)	£299.00
Article 50	2 (E299.00 LO E250.00) 20100	£250 00
Price Over	ride	£0.00
TOTAL	. £3	250.00
Cash UK		-£250.00
		40

Let us now disable the duplicate price override line that appears at the end of the basket. 4 – Navigate back to the Basket Items List element and disable the "Price Override Item" element as follows:

		-	
• • • • •	Non Merchandise Item Multiple		S
■ + + ×	Transaction Void Item		-
■ ↑ ↓ ×	No Sale Item		-
□ ↑ ↓ <i>×</i>	Discount Item	0	-
□ ↑ ↓ ✓	Transaction Discount Item		S
□ ★ ↓	Hide Alteration Service Detail Item Void Item		-
□ ↑ ↓ ✓	Alteration Service Detail Item		S
□ ↑ ↓ ✓	Price Override Item		S
□ ↑ ↓	Hide Price Override Item		-
□ ↑ ↓ ✓	Issue Loyalty Card Item		-
□ ↑ ↓ ✓	Honour Promotion Item		-
□ ↑ ↓ ✓	Record Repair Item Voided		-
■ ↑ ↓ /	Loyalty Points Adjustment Item		-

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Close			
Receipt Preview	Transaction XML	Ma	nage Previews
Sample Receipt for	Transaction ID '000	10004000	73220111153336
Description	F	Price Over Preview	ride Down Receij
	Bluecoats Hertford SG14 1PB Tel: 01992 5008 Sale	381	
JVC LT-40CA Original Override Article 500	890 Android TV Price (£299.00 to £25 100	40" 50.00)	£299.00 £-49.00 £250.00
TOTAL		£2	50.00
Cash UK			-£250.00
	Tax Breakdowr	1 	
UK VAT 20%	Net £208.33 £4	1ax 1.67	Gross £250.00
0001	000400073220111	1533364	
Thank yo	u for shopping	at Enac	tor 0004 0073

If everything is successful, the customised Receipt with the Price Override down customisations will now show in the POS as follows:



The Price Override down will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Price Override Up

Following shows how Price Override Up is displayed in the current customised standard receipt:

Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	or Transaction ID '0001	0786000612112011107556
Description	Pr	ice Override Up Receipt Prev
	Bluecoats Hertford SG14 1PB Tel: 01992 50088 Sale	81
JVC LT-400 Override Article 50 Price Over	A890 Android TV 4 2 (£299.00 to £32) 90100 vride	10" 5.00) £325.00 £0.00
TOTAL		£325.00
Cash UK		-£325.00
000	1078600061211201	107556

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section "Initial Customisation for Basket Modifiers".

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Remove the Price Override up in the Receipt.
- Display the Product ID or Active Selling Code and the final value of the item.
- Remove the Duplicate Price Override that appears with a 0 value.

From the above list, the current customised standard receipt needs customisations only to the lines 2 and 4, where we need to also remove the price override reason up and the duplicate price override that appears.

Let us first remove the price override reason up of the item.

1 – Navigate to Receipt Body Section > Basket Items List > Merchandise Item > Item Modifiers.

2 – Enable the "Preitem Modifiers Price Override Conditional" element and disable the two "Price Override Modifier" element as follows:

Edit	Container				? II ×
Recei You a	Cancel Cancel Cos/Print/StandardReceiptTe cos/Print/StandardReceiptTe cos/Print/StandardReceiptTe cos/Print/StandardReceiptTe	<u>emplate44_EN_StandardReceipt44</u> > <u>ReceiptBody</u> of the Receipt Pos/Print/StandardReceiptTemplate4-	Sector > Basket Items List > Merchandise Item > "Item Modifiers 4_EN_StandardReceipt44".		
El	ments Translatable Messag	25			
	Receipt Preview	@ →			•
	Order		Element	Enable	*
	1	□ ↓ ×	Preitem Modifiers Price Override Conditional		3
	2	■ ↑ ↓ ✓	Preitern Modifiers Conditional		-
	3	■ ↑ ↓ ✓	Preitem Modifiers Promotions Conditional	0	-
		□ ↑↓	Table of Modifiers	•	-
			Element	Enable	*

The Receipt Preview would now display as follows:

Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	r Transaction ID '0001	0786000612112011107556
Description	Pr	ice Override Up Receipt Previe
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 50088 Sale	11
JVC LT-400	A890 Android TV 4	0"
Article 50	0100	£325.00
Price Over	ridê	±0.00
TOTAL		£325.00
Cash UK		-£325.00
	10786000612112011	107556
Thank y	ou for shopping a	t Enactor

Let us now disable the duplicate price override line that appears at the end of the basket. 3 – Navigate back to the Basket Items List element and disable the "Price Override Item" element as follows:

		T-1	
■ ↑ ↓ ✓ 🖻	Non Merchandise Item Multiple	2	Ń
■ ↑ ↓ ✓	Transaction Void Item	2	-
□ ↑ ↓ ✓	No Sale Item	2	S
■ ↑ ↓ ✓	Discount Item		ú
□ ↑ ↓ ✓	Transaction Discount Item	2	5
□ ↑ ↓	Hide Alteration Service Detail Item Void Item	2	-
■ ↑ ↓ ✓	Alteration Service Detail Item	2	-
□ ↑ ↓ ✓	Price Override Item		-
□ ↑ ↓	Hide Price Override Item	2	5
□ ↑ ↓ ✓	Issue Loyalty Card Item	2	-
□ ↑ ↓ ✓	Honour Promotion Item	2	5
□ ↑ ↓ ✓	Record Repair Item Voided	2	-
■ ↑ ↓ ✓	Loyalty Points Adjustment Item		-

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview			
8 Close			
Receipt Preview	Transaction XML	Manage Previ	ews
Sample Receipt for	Transaction ID '000'	1000400074220111	1550069'
Description	P	rice Override Up Re	eceipt Preview
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 5008	81	
	Sale		
JVC LT-40CA Article 500	890 Android TV 100	40" £325.0	 90
TOTAL Cash UK		£325.0	0 00
	Tax Breakdown Net	Tax Gros	55
UK VAT 20%	£270.83 £5	4.17 £325.0	90
0001	.000400074220111	1550069	
Thank yo 11/01/2022 15	ou for shopping 5:5Hertford Sale	at Enactor s 0001 0004 003	74

If everything is successful, the customised Receipt with the Price Override up customisations will now show in the POS as follows:



The Price Override up will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Promotions

This section will guide you through on how Promotion customisations can be made in Receipts.

Following shows how promotions are displayed in the current customised standard receipt:

eceipt Preview			
Close			
Receipt Preview	Transaction >	(ML Ma	nage Previews
Sample Receipt for	Transaction ID '	0001000400	0632201111115312
Description		Promotion	is Receipt Preview
	Enactor Ho Bluecoat Hertfor SG14 1P Tel: 01992 5	ouse od 98 00881	
	Sale	e	
JVC LT-40CA % Discour % Discour	890 Android It (Dearest P It (Dearest P	TV 40" Products) Products)	
Article 500	100		£209.30
% Discount	(Dearest Pro	ducts)	-£89.70
TOTAL		£2	09.30
Cash UK			-£209.30
	Tax Breakd	lown	
UK MAT DOM	Net	Tax	Gross
UK VAT 20%	£1/4.42	134.88	£209.30
0001	000400063220	111111531	2
	u for shoppi	ng at Ena	ctor

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section "Initial Customisation for Basket Modifiers".

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Display the label "Current Value" and the value of the item.
- Display the label "Promotion" and the value.
- Display the Promotion Description.
- Display the Product ID or Active Selling Code and the final value of the item.
- Hide the Savings section that displays the promotion calculations.

From the above list, the current customised standard receipt needs customisations for displaying the current value label and the value of the item, the promotion label and value, the promotion description and hiding the savings section that shows the promotion calculations.

Let us first add the current value label and the value of the item before promotion. 1 – Navigate to the Receipt Body Section > Basket Item List > Merchandise Item > Item Modifiers 2 – Disable the 2 "Promotion Modifier" elements, enable the "PreItem Modifiers Promotions Conditional" element and navigate into "PreItem Modifiers Promotions Conditional > Promotion Modifier" as follows:

Edit Container					
Save Sancel					
You are editing Container 'itemModif	io <u>(remolate+4_EN_Standard/receigt+4</u> > /receipt.bog/Section > <u>Basket (rems</u> fiers' of the Receipt 'PosiPrint/StandardReceiptTemplate44_EN_StandardReceipt+	L <u>ss > Interchanolise.item</u> > "Item Modimers 14.			
Elements Translatable Mes	ssages				
Receipt Preview	ēi →				^
					+
Order		Element		Enable	*
1	n + /	Prellem Modifiers Price Override Conditional		0	-
2	□ ★↓ / ?	Prellem Modifiers Conditional		0	-
3	□ ↑ ↓ ✓	Prellem Modifiers Promotions Conditional			-
	□ ↑ ↓	Table of Modifiers			5
		Element	Enal	ble	
	m 🖡	???HideVoideditemModifierFormatElement???	2	5	l .
	■ † ↓ ×	Pricing Method Modifier	2	5	
	■ ↑ ↓	Employee Discount Modifier	8	5	1
		Discount Modifier	2	S	l .
	□ † ↓ ✓	Promotion Modifier		E.	l i
	□ † ↓ ✓	Price Override Modifier		E	1
	□ ↑ ↓ ✓	Product Wastage Modifier		E.	l .

The receipt preview after making the above changes is now shown as below:

eceipt Preview		
Close		
Receipt Preview	Transaction XML	Manage Previews
Sample Receipt for	Transaction ID '000100	0400063220111111531
Description	Pron	notions Receipt Previev
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881	
	Sale	
JVC LT-40C4 Current Value % Discour % Discour	1890 Android TV 40 ti (Dearest Produc ti (Dearest Produc 1100	f299.00 ts) ts)
Saving % Discount	(Dearest Products) -£89.70
TOTAL		£209.30
Cash UK		-£209.30
	Tax Breakdown Net T	ax Gross
UK VAT 20%	£174.42 £34.	88 £209.30
000	00040006322011111	15312
Thank yo 11/01/2022 11	ou for shopping at :1Hertford Sales	Enactor 0001 0004 0063

Now we have to display the label "Promotion" and the value, followed by the Promotion Descriptions.

3 – Disable the "Promotion Saving Item Trigger" elements.

4 – Enable the "Distributed Promotion Savings" and "Distributed Promotion Savings Amount" elements.

5 – Move the **"Distributed Promotion Savings" element above the "Distributed Promotion Savings Amount" element**.

nitaliter						
c S Cancel						
Pos/Print/StandardReceiptTemplat	te44 EN_StandardReceipt44 > Receipt Body Section :	Basket Items List > Merchandise Item > Item Modifier	> Preitem Modifiers Promotions Conditional > *Promotion Modifier			
ting Container 'promotionModifier'	of the Receipt 'Pos/Print/StandardReceiptTemplate44_E	N_StandardReceipt44'.				
ts Translatable Messages						
sipt Preview						
lar		Element			Enable	
		Contrain			Chane	
	n 🕇	Table of Promotion Triggers				5
		Element		E	nable	
	□ ↓ /	Promotion	Fee Item Trigger		1	5
	■ ↑ ↓ /	Promotion	Saving Item Trigger	3)	5
	0 t /	Promotion	Points Item Trigger	E	1	-
		Admin C	narge Item At Total 🛛 🔻		+ Add	_
	□ ↑ ↓ ✓	Distributed Promotion Points				-
	■ ↑ ↓ ✓	Distributed Promotion Savings A	nount			Eí
	1 t /	Distributed Promotion Savings		4		F.
5	5	Admin Charge Item At Total	•		+ Ad	-

The receipt preview after making the above changes is now shown as below:

Receipt Preview	Transaction	XML M	anage Previews
Sample Receipt for	Transaction ID	'000100040	06322011111153
Description		Promotio	ns Receipt Previe
	Enactor H	ouse	
	Bluecoa	ts	
	Hertfo	rd	
	SG14 1	PB	
	Tel: 01992	500881	
	Sal	e	
JVC LT-40CA	890 Android	TV 40"	
Current Value			£299.00
Promotion			£-89.70
% Discour	t (Dearest	Products)	6200 20
Saving	100		1209.50
% Discount	(Dearest Pr	oducts)	-£89.70
TOTAL		£2	09.30
Cash UK			-£209.30
	Tay Rooak		
	Net	Tax	Gross
UK VAT 20%	£174.42	£34.88	£209.30
0001	00040006322	0111111531	12
0001	0004000522	0111111221	2

Now let us fix the alignments of the Promotion and Current Value labels. 6 – Navigate to the "Distributed Promotion Savings Amount" element and change the column of the "Item" element to Item Detail Line 1 as follows:

Cancel											
 <u>Pos/Print/StandardReceiptTe</u> 	mplate44 E	EN StandardReceipt44 >	Receipt Body Se	ction > Basket Items List > Merchandise Item > Item Modifiers > Pr dDansin/Torminte/A4_EN_Clander/Dansint/A1	Ireltern Modifiers Promotions Conditional	 Promotion Modil 	fier > *Di	istributed Pro	motion Savings A	Amount	
uting Container distributedPro	motionsam	ngAmount of the Receipt	PosiPilito Standal	ureceptremplate++_EN_Standardrecept++.							
Translatable Messag	s Rel	lated Columns									
eceipt Preview	Ð	→									
der 0+1	-+2	+3+4-	44								
000000000000000000000000000000000000000	000000000000000000000000000000000000000	aaaaaaabbbbbbbbbbbbbbbbbb	bb								
ccccccccc			Elemen	a		Enable		Start	End	Column	
der		+	Elemen Promoti	f on Saving Nem Value		Enable	ý	Start	End	Column	
cccccccccc		+	Elemen Promoti	e on Saving Item Value		Enable	ú	Start	End	Column	
cccccccccc		¢	Elemen Promoti	d on Saving Item Value Eternent	Enable	Enable	Enc	Start	End	Column	*
ccccccccc		+	Elemen Promoti	d on Saving Hem Value Eternent	Enable	Enable Start	Enc	Start	End	Column	*
ccccccccc	1	+	Elemen Promoti	t on Saving Nem Value Element a Nem	Enable	Enable Start 2	Ene	Start d 34	End Column Item Detail Line	Column	_
ccccccccc	1	+ 1 + /	Elemen Promoti	e on Saving Item Value Element a Item b Distributed Saving	Enable	Enable Enable Start Start 30 30	Enc	Start d 34 44	End Column Item Detail Line Item Value	Column	_
ccccccccc	1	+	Elemen Promoti	e on Saving Item Value Bernent a Item b Databased Saving [Admin Charge Item Al Total	Enable 22 2 23 2 4 Ass	Enable Start 2 30	Ene	Start d 34 44	End Column Item Detail Line Item Value	Column	_
ccccccccc	1	+ 1 + /	Elemen	4 Element a tem b Distributed Saving Admin Charge Item At Total	Enable 22 - C 23 - C + Aut	Enable Start 30	Enc	Start d 34 44	End Column Item Detail Line Item Value	Column	-
ccccccccc		+	Elemen Promoti	t on Saving Item Value Element a Item b Distributed Saving Admin Charge Item Al Total PromotionSavingMetriReason???	Enable 2 2 2 4 Aos	Enable Carlor Ca	Enc	Start 34 44 2	End Column Item Detail Line Item Value	Column	-

7 – Now navigate back out to the "PreItem Modifiers Promotions Conditional" element and then from there, into the "PreItem Promotions Item Value" element and change the column of the "Original Value Label" element to Item Detail Line 1 as follows:

Containe	r											-
Save 🛞	Cancel											
> <u>Pos/Pri</u>	nt/StandardReceiptTempl	late44 EN StandardReceipt4	14 > <u>Receipt Body Section</u> > <u>Basket Its</u>	ems List >	Merchandise Item > Item Modifiers > Preitem	Modifiers Promot	ions Conditio	nal > *Preitem Pr	romotions Item Valu	re l		
editing Co	ntainer 'preltemPromotion	sitemValue' of the Receipt 'Po	os/Print/StandardReceiptTemplate44_Et	N_Standard	Receipt44'.					-		
ents	Translatable Messages	Related Columns										
Receipt Pr	eview	@ →										
Order	01		444									
1	866666666666	aaaaaaaaaabbbbbbbbb	dddddd									
Order		Element		Enable	Start		End				Column	
		Preitem Modifiers Line		2								
			Element			Enable		Start	End	Column		
1		12	a Original Value Label				-	2	34	Item Deta	ail Line 1 🗸 🚽	_
	- 4					-	-	20				
	II T	/	b Original Value				<u>-</u>	30	44	Item Value	10 v	
			Admin Charge Item At Tota	al 🔻		🕂 Add						-
		Admin Charge Item At Tot	al 👻	+ Add								
				-								
Add Me	ssage 🕂 Create Mes	sage 🕂 Create Expressio	n									

The receipt preview after making the above changes is now shown as below:

Preview				
•				
t Preview	Transaction X	ML	Manage Pr	eviews
e Receipt for Ti	ransaction ID '	00010004	4000632201	11111531
ption		Promo	tions Recei	pt Preview
Te	Enactor Ho Bluecoat Hertfor SG14 1P el: 01992 5 Sale	use s d B 00881		
VC LT-40CA89 urrent Value	90 Android e	TV 40"	£29	9.00
romotion			£-8	9.70
% Discount rticle 50010	(Dearest P 00	roducts	5) F20'	9.30
ing Discount (I	Dearest Pro	ducts)	-£8!	9.70
OTAL		£	209.	30
ash UK			-£20	9.30
	Tax Breakd	own		
	Net	Tax	c Gi	noss
VAT 20%	£174.42	£34.88	3 £20	9.30
00010	00400063220	1111119	5312	
Thank you 01/2022 11:3	for shoppi 1Hertford S	ng at E ales 00	Enactor 001 0004 (0063
Thank you 01/2022 11:	for shoppi lHertford S	ng at E ales 00	Enacto 001 00	r 04 (

Now we have to finally hide the Savings section that displays the promotion calculations. 6 – Navigate back out to the "Receipt Body Section" element and disable "Promotion Calculation" element as follows:

Ed	t Container				£ 11 3
Rec You	Save Cancel aipt > <u>Pos/Print/StandardReceiptTemplate44 Eh</u> are editing Container 'receiptBody' of the Receipt	/ <u>StandardReceipt4</u> > 'Receipt Body Section PosiPint/StandardReceiptTemplate44_EN_StandardReceipt4#.			
E	Iements Translatable Messages				
	Receipt Preview @	*			*
	Order		Element	Enable	*
	1	1 + ×	Prepare Supplementary Basket Totals		5
	2	□ ★ ↓ ✓ 🖸	Basket Dispatch List		5
	3	□ ↑ ↓ ∕ 🖻	Collection Receipt Body		5
	4		Basket Items List	•	5
	5	□ ↑ ↓ ∕ 🖻	Basket Order List	8	5
	6	□ ↑ ↓ ✓ 🖸	Basket Transaction Void Item List	0	-
	7	□ † ↓ ≠	Transaction Discount Item List	8	-
	8	□ † ↓ ≠	Basket Transaction Items List		5
	9	□ † ↓ ≠	Promotion Calculation		5
	10	□ † ↓ ≠	Total		5
	11	□ ↑ ↓ ✓	Split or Standard Tender Items List		-

Now that we have made all the necessary changes as required, **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

eceipt Preview	Transaction 2	XML Ma	nage Previews
Sample Receipt for	Transaction ID	0001000400	063220111111531
Description		Promotion	s Receipt Preview
	Enactor He Bluecoa Hertfor SG14 11 Tel: 01992 !	ouse ts rd PB 500881	
	Sal	e	
JVC LT-40CA	A890 Android	TV 40"	
Current Val	lue		£299.00
Promotion	+ (Deenet)		£-89.70
% Discour)100	Products)	£209.30
Article 500			
Article 500		£2	09.30
Article 500 TOTAL Cash UK		£2	09.30 -£209.30
Article 500 TOTAL Cash UK	Tax Break	£2	09.30 -£209.30
Article 500 TOTAL Cash UK	Tax Break Net	£2 down Tax	09.30 -£209.30 Gross
Article 500 TOTAL Cash UK UK VAT 20%	Tax Break Net £174.42	£20 down Tax £34.88	09.30 -£209.30 Gross £209.30
Article 500 TOTAL Cash UK UK VAT 20%	Tax Break Net £174.42	£20 down Tax £34.88 2111115312	09.30 -£209.30 Gross £209.30

If everything is successful, the customised Receipt with the Promotion customisations will now show in the POS as follows:



enactor

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The Promotion will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Multiple Basket Items

This section covers the customisations that are related to multiple basket items, which is where a quantity of two or more of a single product is added in the basket. All the elements related to Multiple Basket Item customisations can be found in the below 2 elements:

Receipt Body Section \rightarrow Basket Items List \rightarrow Merchandise Item Multiple Receipt Body Section \rightarrow Basket Items List \rightarrow Non Merchandise Item Multiple

The two main customisations that will be covered here will be on how measurement products and item quantity pricing with discounts will be customised.

Item Quantity Pricing with Discounts

This section will guide you through on how item quantity pricing with discounts customisations can be made in Receipts.

Following shows how an item quantity pricing with a discount is displayed in the current customised standard receipt:

Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	r Transaction ID '000'	10004000682112131243076
Description	Q P	uantity Item with Discount Re review
	Enactor House	
	Bluecoats	
	Hertford	
	Tel: 01992 5008	81
	Sale	
JVC LT-400	A890 Android TV	40"
3 @ £299	.00	£897.00
Discount		£-8.00
Reason R	ange Item Discou	nt (Am
Article 50	0100 	£889.00
TOTAL		£889.00
Cash UK		-£889.00
000	1000400068211213	1243076
Thank y	ou for shopping	at Enactor
13/12/2021 1	2:4Hertford Sale	s 0001 0004 0068

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section "Initial Customisation for Basket Modifiers".

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Remove the value appearing at the end of this line.
- Display the discount with its value.
- Display the discount reason.
- Display the Product ID or Active Selling Code and the final value of the item.

From the above list, the current customised standard receipt only needs customisations in the second line where we need to remove the final value that appears for this basket item.

1– Navigate to the Receipt Body Section → Basket Items List → Merchandise Item Multiple → Merchandise Standard Item Details Multiple and disable the "Value" element as follows:

Receipt > Po	e/Print/Standard/Receipt7e Container 'merchandisel	iem <u>olate4</u> ItemStans	4 EN StandardRec dardDetailsMultiple'	ei <u>ot44</u> > <u>Receipt Bod</u>) of the Receipt 'Pos'Prin	<u>/ Section</u> > <u>B</u> WStandardRe	asket litens List > <u>Merchandise item Multiple</u> > Merchandise Standard Item Details Multiple ceptTemplate44_EN_StandardReceipt44:							
Elements	Translatable Message	es F	Related Columns										
Receij	st Preview	0	5 →										1
		Ô	t+		Item Li	ne			2 [-			
						Element	Enable		Start	End	Column		*
3			ā ·	12		e Description		-	4	30	8	•	
			•	1		f Value		-	30	44	Item Value	•	
						Admin Charge Item At Total	+ Add						v
		Ŵ	†		Quantit	y Line			•	-			

Now that we have made all the necessary changes to the item quantity pricing with discounts standard receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

You can select your Receipt again and preview it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview	I	
8 Close		
Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	or Transaction ID '00010	004000682112131243076
Description	Qu Pre	antity Item with Discount Receip wiew
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 50088 Sale	1
JVC LT-400	A890 Android TV 4	0"
3 @ £299 Discount Reason R	ange Item Discoun	£-8.00 t (Am
Cash UK		±889.00
000	10004000682112131	243076
Thank y 13/12/2021 1	ou for shopping a 2:4Hertford Sales	t Enactor 0001 0004 0068

If everything is successful, the customised Receipt with the item quantity pricing with discounts standard receipt will now show in the POS as follows:

Enactor House Bluecoats Hertford	tor
SG14 1PB Tel: 01992 50088	1
Sale	-
JVC LT-40CA890 Android TV 4 3 @ £299.00	40"
Discount	£-100.00
Reason Range Item Discour Article 500100	1t (Am £797.00
TOTAL Cash UK	£797.00 -£797.00
000100040006921121	
Thank you for shopping a 13/12/21 13:10 Hertford Sales	at Enactor 3 0001 0004 0069

The item quantity pricing with discounts standard receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Measurement Products

This section will guide you through on how measurement product customisations can be made in Receipts.

Following shows how measurement products are displayed in the current customised standard receipt:

Receipt Preview	Transaction XML	Manage Previews
Sample Receipt f	or Transaction ID '000	10786000642112011109424
Description		Measurement Product Receip Preview
	Bluecoats Hertford SG14 1PB Tel: 01992 500 Sale	881
Oil Cloth 3 Metre Article Ø	@ £5.00/Metre 30001	£15.00 £15.00
TOTAL Cash UK		£15.00 -f15.00
	0107860006421120	11109424

Note: Before starting the customisations in this section, make sure that you have made the customisations to the Standard Receipt as discussed in the sub-section "Initial Customisation for Basket Modifiers".

In this customisation, we will change the content of the receipt and display it in the following order:

- Display only the Product Description of the item without the value.
- Display Quantity, @ symbol and POS Price per measurement with the currency symbol.

Eg: 3 @ £5.00

• Display the Product ID or Active Selling Code and the final value of the item.

From the above list, the current customised standard receipt only needs customisations for displaying the second line that consists of the measurements of the product.

1– Navigate to the Receipt Body Section → Basket Items List → Merchandise Item Multiple → Merchandise Standard Item Details Multiple and disable the "Item Line" element and enable the "Quantity Line" element as follows:

Translatable Mess	ages Related Columns									
eipt Preview	() →									
er 01- aa bbccccccccc hbbbbbbb		14								
er		Element			Enable		Start	End	Column	
	1.47	a ???MerchandiselternMultipieDetallsFlagsColumn???				۲,	0	2	Flag 👻	
	= † ↓	Details Line				S				
		Element	Enable		Start	End		Column		*
		b Return Flag		S	0		2	Flag	•	
	0 † ↓ ×	c Details	۵	S	2		34	Item Detail Line 1	•	
	■ ↑ /	d Consumer Benefit Marker	8	S						
		Admin Charge Item At Total 🛛 👻	+ Add							-
	= † ↓	Item Line				S				
		Element	Enable		Start	End		Column		*
	0 + /	e Description	8	Ei	4		30	8	×	
	• † /	r] Value		S	30		44	Item Value	•	
		Admin Charge Item At Total 🛛 🔻	🕈 Add							Ψ.

2 – **Navigate into the "Measured Quantity" element** where you will find all the elements that make up the measurement line of the product in the receipt.

3 – Disable the following elements in the same order as shown below:

- Sales Item Units of Measure Description
- Single Spacing
- Item Measured Quantity Per Label Text
- Sales Item Units of Measure Description

Contai	ner								• •
Save	8 Cano	ol							
ot > <u>Pos</u> re editing	<i>/Print/Sta</i> Containe	ndardReceiptT r 'Merchandise	amplate44 EN Standard/Receipt44 > Receipt Body Section > Basket (terms List Item/fultipleitem/Line/Neasured/Description' of the Receipt 'Posi/Print/Standard/Receip	Merchandise Item Multiple > *Merchandise Standard Item Details Multiple > MerchandiseItemMultipleItemLinel ITemplate44_EN_StandardReceip144:	feasuredDescription				
ments	Trans	ilatable Messar	ies						
Receipt	t Preview		ē →						^
Colum	n			Preview					
8				0					
									Ŧ
Order			Element		Enable		Start	End	^
1	Ē	+ 1	Sales Item Measured Quantity			-	4	30	
2	Ť.	t + Z	Single Spacing			S	4	30	
3	1	t + Z	Sales Item Units of Measure Description			5	4	30	
4	Ť.	t + Z	Single Spacing			5	4	30	
5	Ö .	t t	Item Measured Quantity At Label Text		ම් 🛛	5	4	30	
6	Ē.	t + Z	Single Spacing			-	4	30	
7	Ô.	t ¥ Z	Sales Item Unit Price Currency			-	4	30	
8	đ ·	t + Z	Sales Item Unit Price			5	4	30	
9	÷.	t Ŧ	Item Measured Quantity Per Label Text		ei -	5	4	30	
10	Ē.	t /	Sales Item Units of Measure Description			5	4	30	

Now that we have made all the necessary changes to the Measurement Product standard receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

You can select your Receipt again and preview it before broadcasting and using this new customised Receipt in the POS.

Receipt Preview T	ransaction XML Manage Previews
Sample Receipt for Tra	ansaction ID '00010786000642112011109424
Description	Measurement Product Receip Preview
Te	Enactor House Bluecoats Hertford SG14 1PB 1: 01992 500881
	Sale
0il Cloth 3 @ £5.00 Article 00000	1 £15.00
TOTAL	£15.00
Cash UK	-£15.00
000107	8600640110011100404

If everything is successful, the customised Receipt with the Measurement Product customisations will now show in the POS as follows:



The Measurement Product will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Note: If you are going to use card as the tender option, then it is the Combined Receipt type which is used in the POS to print and not the Standard Receipt. Hence, the same changes done above for the Standard Receipt should also be made to the Combined Receipt.

Voided Transactions

This section will guide you through on how customisations can be done for the receipts that get printed when a transaction void is done in the POS. The current Standard Receipt displays transaction void as follows:

ena	CLAL
Enactor 1 Blueco. Hertfr SG14 Tel: 01992	House ats ord 1PB 500881
Sal	Le
*** TRANSACTI	ON VOID ***
Manager signature TOTAL	£0.00
Manager signature TOTAL 000100040002	£0.00

In this customisation, we will change the content of the receipt and display it in the following order:

- Remove the Manager Signature Line.
- Display the list of the items that were in the basket before voiding the transaction by striking-through each of the lines as follows:

JVC LT-40CA898Original Price£299.00Discount£ 8.00Item DiscountArticle 500100£291.00

Note: Receipt Preview cannot be used to validate the customisations. This is because voided transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

We will first display the list of the items that were in the basket before voiding the transaction by striking-through each of the lines.

1 – In the Standard Receipt, Navigate to Receipt Body Section and Enable the "Basket Transaction Void Item List" element as follows:

Edit	t Container				? II X				
Rece You a	Sene Cancel Sene Cancel Sene Cancel Sene Cancel Sene Calcel Sene								
E	Iements Translatable Messages								
	Receipt Preview								
	Order		Element	Enable	*				
	1	1.47	Prepare Supplementary Basket Totals		Ei				
	2	11111	Basket Dispatch List		Ei -				
	3	11111	Collection Receipt Body		5				
	4	11111	Basket Items List		-				
	5	11111	Basket Order List		-				
	6	11111	Basket Transaction Void Item List	•	5				
	7	11111	Transaction Discount Item List		5				
	8	1111/	Baskel Transaction Items List	0	5				
	9	11111	Promotion Calculation		5				
	10	1111/	Total		5				

The receipt after making the above changes is now shown as below:

enacl	or						
Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500881							
Sale							
*** TRANSACTION VOID *	**						
Manager signature							
JVC LT-40CA890 Android TV 40" Article 500100	£0.00						
JVC LT-55CF890 Fire TV Edition Article 500101	00.03						
TOTAL	£0.00						
00010004000912201130934579							
Thank you for shopping at E 13/01/22 09:35 Hertford Sales 00	nactor 01 0004 0091						

Now let us remove the Manager Signature Line.

2 – Navigate to Receipt Body Section \rightarrow Basket Items List \rightarrow Transaction Void Item and disable the main "Manager Signature" element as follows:

Container													
ave 😵 Cancel													
t > <u>Pos/Print/StandardR</u>	eceiptTemplate44 El	N StandardReo	eipt44 > <u>Recei</u> j	pt Body Section > Basket N	tems List >	*Transaction Void Item							
editing Container Transa	iction Voiditem: of the	Receipt Pos/Pr	nn/StandardRec	ceiptTemplate44_EN_Stand	ardReceipt44								
nents Translatable	Messages Rela	ted Columns											
Receipt Preview													
Order 0+	12		*444										
1 88888888	888888888888888888888888888888888888888	8666666666666	888888888										
Coder Element						Eashia		Stad	End	Column			
Order	Esement							Litable	Chubb		LING	Courn	
1	□ ↓ ✓ a Label □ ↑ Manager Signature						-	0	44	Full Width (Centre)			
							- G						
			Element		Enable	Start	End				Column		^
2		/	b Manage	er Signature	2 🗐								
			Admin Charge Item At Total 🔹 👻		+ Add								Ŧ
				Admin Charge Item At 1	fotal			4 444					
				riana enarge neuroa				A. con					

Now that we have made all the necessary changes to the Standard Receipt for Voided Transactions, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

If everything is successful, the Standard Receipt with the Voided Transaction customisations will now show in the POS as follows:

Enactor House Bluecoats Hertford SG14 1PB	or					
Tel: 01992 500881						
Sale						
*** TRANSACTION VOID **	**					
JVC LT-40CA890 Android TV 40"- Article 500100	£0.00					
Article 500101	00.03					
TOTAL	£0.00					
0001000400092220113094	13222					
Thank you for shopping at Er 13/01/22 09:43 Hertford Sales 000	nactor 01 0004 0092					

The Standard Receipt for Voided Transactions will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Duplicate Receipts

This section will guide you through on how customisations can be done for copy receipts in the POS. The current Standard Receipt displays a copy receipt is as follows:


In this customisation, we will change the content of the receipt and display it in the following order:

• Change the header from Copy 1 to Receipt Copy with dotted lines on the top and bottom of the header as follows:

Receipt Copy

Note: Receipt Preview cannot be used to validate the customisations. This is because duplicate transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

Pre-requisites

Before making any duplicate receipt configurations, we should make sure that we have the following configured:

- POS Terminal should be configured to print the correct receipt as the additional receipt.
- There should be a product or a reason that is configured, which would allow to print additional copy receipts.

To set your customised Receipt as your Additional Receipt, navigate to the POS Terminal Maintenance using the Search or the path:



Click on the **Edit icon of the POS Terminal** that the Additional Receipt is to be changed. Go to the tab Printing \rightarrow General and in the drop-down for Additional Receipt 1 and Additional Receipt 2, select **Enactor Standard Receipt 44** as follows:

inal lemplate	Maintenand	ce											? 11	×
S Cancel	plate 'RETAIL_F	IXED_POS_TEN	IPLATE'											
Peripherals	Printing	Day Start	Day End	User Interface	e Tax	Online Auth	Loyalty	Groups	External	Tendering	ps E			
Receipt Loca	ales Cards	s Inventory	Sundry	Flags	Email	Reports								
Receipt		Enactor Standa	ard Receipt 44		•							Fixed	•	Î
nter Primary Receip	đ	-			•							Fixed	•	L
d Card Voucher/Re	ceipt	Combined Rec	eipt & Card Vou	ucher 48	•							Fixed	•	l
al Receipt 1		Enactor Standa	ard Receipt 44		•							Fixed	•	l
al Receipt 2		Enactor Standa	ard Receipt 44		•							Fixed	•	L
eipt per Item		Gift Item Recei	pt 48 Col		•							Fixed	•	L
eipt per Transaction		Gift Transaction	n Receipt 48 Co	l	•							Fixed	•	1
ion Stored Receipt		Stored Transac	ction 48 Col		•							Fixed	•	
Receipt		Use Default Re	eceipt		•							Fixed	•	÷
	Cancel g POS terminal term Peripherals I Receipt Loc Receipt at Receipt 1 al Receipt 2 al Receipt 2 al Receipt 2 al Receipt 2 remains the remains a constraint and per Transaction ion Stored Receipt Receipt	C Gancel G G G Gancel G G G G G Gancel G G G G G G G G G G G G G G G G G G G	Cancel Cancel Gosterminal template RETAIL_FIXED_POS_TEM Peripherals Printing Day Start I Receipt Receipt Receipt Cancel Cards Inverterview Cancel Cards Inverterview Cancel Cards Inverterview Combined Receipt Combined Receipt Cancel Card VoucheriReceipt Cancel Card VoucheriReceipt Cancel Card VoucheriReceipt Cancel Cards C	Cancel C	Image: Cancel Cancel g POS terminal template 'RETAIL_FIXED_POS_TEMPLATE' Peripherals Printing Day Start Day End User Interface I Receipt Locales Cards Inventory Sundry Flags Receipt Enactor Standard Receipt 44 - - - all Receipt 1 Enactor Standard Receipt 44 - - all Receipt 2 Enactor Standard Receipt 44 - - all Receipt 2 Enactor Standard Receipt 44 - - all Receipt 2 Enactor Standard Receipt 44 - - all Receipt 2 Enactor Standard Receipt 44 - - all Receipt 2 Enactor Standard Receipt 44 - - alpt per Item Gitt Item Receipt 48 Col - - alpt per Transaction Gitt Transaction Receipt 48 Col - - alpt per Transaction Gitt Transaction Receipt 48 Col - - alpt per Transaction Gitt Transaction Receipt 48 Col - - alpt per Transaction Use Default Receipt - -		Image: Cancel Cancel g POS terminal template 'RETAIL_FIXED_POS_TEMPLATE' Peripherals Printing Day Start Day End User Interface Tax Online Auth I Receipt Locales Cards Inventory Sundry Flags Email Reports Receipt Enactor Standard Receipt 44 • • • • • ald Card Voucher/Receipt Combined Receipt & Card Voucher 48 • • • • al Receipt 1 Enactor Standard Receipt 44 • • • • • al Receipt 2 Enactor Standard Receipt 44 • • • • • alpt per Item Gitt Item Receipt 48 Col • • • • • ion Stored Receipt Stored Transaction Receipt 48 Col • • • • • ion Stored Receipt Use Default Receipt • • • • • elot per Transaction Gitt Transaction Receipt 48 Col • • • • • • • ion Stored Rec	Image: Cancel Cancel g POS terminal template 'RETAIL_FIXED_POS_TEMPLATE' Peripherals Printing Day Start Day End User Interface Tax Online Auth Loyaky I Receipt Locales Cards Inventory Sundry Flags Email Reports Receipt Enactor Standard Receipt 44 • • • • • ald Card Voucher/Receipt Combined Receipt 42 • • • • • al Receipt 1 Enactor Standard Receipt 44 • • • • • al Receipt 2 Enactor Standard Receipt 44 • • • • • alpt per Item Gitt Item Receipt 48 Col • • • • • ion Stored Receipt Stored Transaction Receipt 48 Col • • • • • ion Stored Receipt Use Default Receipt 48 Col • • • • • uipt per Transaction Gitt Transaction Receipt 48 Col • • • • • Receipt	Image: Cancel g POS terminal template RETAIL_FIXED_POS_TEMPLATE' Peripherals Printing Day Start Day End User Interface Tax Online Auth Loyalty Groups I Receipt Locales Cards Inventory Sundry Flags Email Reports Receipt Enactor Standard Receipt 44 ▼ at Card VoucheriReceipt Combined Receipt 42 ▼ at Receipt 1 Enactor Standard Receipt 44 ▼ at Receipt 2 Enactor Standard Receipt 44 ▼ at Receipt 1 Enactor Standard Receipt 44 ▼ at Receipt 2 Enactor Standard Receipt 44 ▼ at Receipt 2 Enactor Standard Receipt 44 ▼ at Receipt 1 Enactor Standard Receipt 48 Col ▼ at provide remeasure Stored Transaction Receipt 48 Col ▼ at provide receipt Stored Transaction 48 Col ▼ Receipt Use Default Receipt ▼	Cancel g POS terminal template RETAIL_FIXED_POS_TEMPLATE' Peripherals Printing Day Start Day End User Interface Tax Online Auth Loyalty Groups External I Receipt Locales Card Inventory Sundry Flags Email Reports Receipt Enactor Standard Receipt 44 ▼ Inter Primary Receipt Cambined Receipt 8. Card Voucher 48 ▼ Id Card Voucher/Receipt Cambined Receipt 44 ▼ Inter Primary Receipt 1 Enactor Standard Receipt 44 ▼ Id Receipt 2 Enactor Standard Receipt 44 ▼ Ingt per Item Gift Item Receipt 48 Col ▼ Inpt per Transaction Gift Transaction 48 Col ▼ Receipt Luse Default Receipt 48 Col ▼ Receipt Luse Default Receipt 48 Col ▼	Image: Cancel g POS terminal template RETAIL_FIXED_POS_TEMPLATE' Peripherals Printing Day Start Day End User Interface Tax Online Auth Loyahy Grout I Receipt Locales Cards Inventory Sundry Flags Email Reports Receipt Enactor Standard Receipt 44 ▼ ▼ Tax Online Auth Loyahy Grout all Receipt 1 Enactor Standard Receipt 44 ▼ ▼ Tax Online Auth Loyahy Grout all Receipt 2 Enactor Standard Receipt 44 ▼ ▼ Tax Online Auth Loyahy Grout all Receipt 2 Enactor Standard Receipt 44 ▼ ▼ Tax Tax <td< td=""><td>Cancel Profpherals Peripherals Peripherals Peripherals Day End User Interface Tax Online Auth Loyalty Groups External Tendoring I Receipt Locales Cards Inventory Sundry Flags Email Reports Receipt I Enactor Standard Receipt 44 •</td><td>Carcel g POS terminal template RETAIL_FIXED_POS_TEMPLATE: Prighera's Prighera's Prighera's Day Start Day End User Interface Teacion Standard Receipt 4 Cardio Prime Primary Receipt Cardio Receipt 2 Cardio Prime Prime Off Itam Receipt 4B Card Stored Receipt 4B Card Stored Transaction Off Itam Receipt 4B Card Primeter Off Itam Receipt 4B Card Stored Transaction Off Itam Receipt 4B Card Stored Transaction Off Itam Receipt 4B Card Stored</td><td>Name Heinglate Malifietandee I encipate Malifietandee Perigbara Perigbara I encipate Standard Receipt 4 I encipate Malifietandee I encipate Malifietandee </td></td<>	Cancel Profpherals Peripherals Peripherals Peripherals Day End User Interface Tax Online Auth Loyalty Groups External Tendoring I Receipt Locales Cards Inventory Sundry Flags Email Reports Receipt I Enactor Standard Receipt 44 •	Carcel g POS terminal template RETAIL_FIXED_POS_TEMPLATE: Prighera's Prighera's Prighera's Day Start Day End User Interface Teacion Standard Receipt 4 Cardio Prime Primary Receipt Cardio Receipt 2 Cardio Prime Prime Off Itam Receipt 4B Card Stored Receipt 4B Card Stored Transaction Off Itam Receipt 4B Card Primeter Off Itam Receipt 4B Card Stored Transaction Off Itam Receipt 4B Card Stored Transaction Off Itam Receipt 4B Card Stored	Name Heinglate Malifietandee I encipate Malifietandee Perigbara Perigbara I encipate Standard Receipt 4 I encipate Malifietandee I encipate Malifietandee

Now we need to configure a product or reason which would initiate the printing of the duplicate receipts.

Set via product configuration as follows:

Product Maintenance						
Save Cancel You are editing Merchandise Product 00002 : APP	LE MacBook Pro 13.3" .					
General Selling Options Alternat	ive Tenders Tax	Merchandise Prices	Location Supplier	Attributes	Product Media	
General Prompts Restrictions	Selling Options Option	on Sets Option Details	Allowed Product Types			
Receipt Message					English (UK)	•
Cashier Age Limit	0	(Zero means unlimited)				
Customer Age Limit	0	(Zero means unlimited)				
Additional Receipts	1					
Max Discount	0%	(Zero means unlimited)				
Max Employee Discount	0%	(Zero means unlimited)				
Returns Time Limit (days)	0	(Zero means unlimited)				
Max Qty Per Transaction	0.0	(Zero means unlimited)				

Set via reason configuration as follows:

L	Reason Maintenance								l
	Save Cancel You are editing Item Discount Reason ID: 'ID-UI	K-01' for region 'United Kir	ıgdom'						
	General Discount Employee D	iscount Modifier	Item Discounts	Transaction Discounts	Transaction Types	Price Types	Price Change Types	Witness	
	Discount Type	Percentage		•					
	Discount Percentage	10%							
	Rounding Rule	Down		•					
	Prompt for Amount?								
	Maximum Discount Percentage	0%	(Zero mean	s unlimited)					
	Number of Copy Receipts	1							
	Single Use per Transaction?								
	Allow Overlap?								
	Start Date		•						
	End Date		•						
	Start Time								

Once these configurations have been made send a broadcast to your POS Terminal which includes the following entities:

- POS Terminal
- Product
- Reason

enactor

Predefined	Broadcast	t Maintenance				
🔒 Save	8 Cancel					
You are editing	Predefined Bro	oadcast ID: '0_HADHI_BC'				
General	Details	Entity Distribution Details	Source			
		Transform Type		•	POS Terminal	
		UI Persistent Proces	is Data		Product	
		UI Process Instance			Reason	
		User				-
		User Biometric Data				
		User Biometric Data	Туре			
		User Defined Privile	ge			
		User Preference				
		User Status				
		User Template		Move All		
		Voucher History		Remove		
		Voucher Serial Num	ber	Remove All		
		Voucher Type				
		Web Service Contain	ner			
		Workroom				
		Workroom Type				
		Message Resource				
		Page Definition				

We can now get duplicate receipts printed in our physical printer.

Page Definition Detail

Customisations

enactor

Let us now start customising this duplicate receipt which is the Enactor Standard Receipt 44 that has been used so far.

We need to first add the dotted lines for the header of the duplicate receipt.

1 – **Navigate to the Receipt Header Section > Copy Header** which is the element that contains the label that displays the header of the duplicate receipt.

2 – **Select the "Dotted Line" element from the dropdown and click + Add twice** and move one of the dotted lines to the line 1 as follows:

Cancel	<u>eceiptTemplate44_EN_Standar</u> leader' of the Receipt 'Pos/Prin'	i Recein/14 > <u>Receint Header Section</u> > "Copy Header StandardReceintTemplate44_EN_StandardReceint44 -						
Translatable N	Aessages Related Column	s						
Receipt Preview	€ →							*
Order 0+ 1 [dottedL 2 aaaaaaaa 3 [dottedL	1+2+3 inedottedLinedottedLine aaaaaaaaaaaaaaaaaaaaaaaa inedottedLinedottedLine	44. Jotteilinedo] Jotteilinedo]						
Order 0+- 1 [dottedL 2 aaaaaaaa 3 [dottedL Order	123 inedottedLinedottedLine aaaaaaaaaaaaaaaaaaaaaaaaa inedottedLinedottedLine	Contraction of the second seco	Enable	Start	End	Column		•
Order 0+ 1 [dottedL 2 aaaaaaaa 3 [dottedL Order 1	1	bottedLine DottedLine	Enable	Start	End	Column		•
Order 0+ 1 [dottedL 2 aaaaaaaa 3 [dottedL Order 1 2	inedottedLinedottedLine	Element Dotted Line a Label	Enable 2	Start	End 44	Column Full Width (Centre)	v	*
Order 0 1 [dotted]. 2 aaaaaaa aaaaaaaa 1 Order 1 2 . 3 .		Element Dotted Line Dotted Line	Enable 2 2 2	Start	End 44	Column Full Width (Centre)	•	•

Now let us change the text of the header in copy receipt.

3 – **Click on the Translatable Messages tab** which shows the Message Resource, Message ID and Message Text that is used as follows:

Edit Container						? II X
Cancel						
Receipt > <u>Pos/Print/StandardReceiptTemplate44_EN_StandardReceipt4</u>	14 > <u>Receipt Header Section</u> > Cop	y Header				
You are editing Container 'copyHeader' of the Receipt 'Pos/Print/Standard	IReceiptTemplate44_EN_StandardRe	ceipt44'.				
Elements Translatable Messages Related Columns						
Message Resource			Locale			*
Pos/Print/ReceiptMessages			English (UK)		•	
Element	Message ID			Message Text		
Label	1	COPY_HEADER		Copy (receiptCopyNumber)		
						*

Note: It is important to make a note of the Message Resource and Message ID that is used and then navigate to the Application Translation Maintenance where we would change the Message Text for the Message ID.

5 – Now click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

6 – Navigate to Application Translations using the Search or the path



7 – In the Application Translation Maintenance, **Filter the Package as Enactor POS** and then **click Ctrl+F on the keyboard and search for the "Pos/Print/ReceiptMessages" Message Resource**.

enact	or	Location: Estati Control Esta
Application Translat	ion Maintenance	? н х
Application Package Locale	Enactor POS	Hide
+ & + & + & + &	Promotion Item Details Promotional Voucher Queue Status Reason	Pos/PromotionItem/DetailsMessages • Pos/PromotionalVoucher/PromotionalVoucher/Messages • Pos/Queue/QueueStatusMessages • Pos/Reason/Reason/Reasonges •
∞ / ± ± + ± + ±	Receipt Locale Receipt Locale Receint Transaction Redeem Voucher	Pos/Print/ReceiptMessages Pos/ReceiptLocale/ReceiptLocaleMessages Pos/Transaction/RecentTransaction/Messages Pos/Voucher/Redem/Voucher/Messages
Identify Outdated Mess Download Message Re	Repair sage Resources	Pos/Repair/Repair/Ressages •

8 – Click on the + icon to navigate into this Message Resource and then **click Ctrl+F on the keyboard and search for the "COPY_HEADER" Message ID**.

9 – Change the text from "Copy {receiptCopyNumber}" to "Receipt Copy" as follows:

	Location: E	state COPY_H	EADER	2/4 ^ Y X 2.7.411		
enactor		^	•-• ::::	≡	Q	₽
Application Translation Maintenance					?	и х
Swe Cancel J. Upload To Database						
There are new messages, highlighted in yellow, not currently in the version stored in the database. Saving this message resource will add these messages to the stored version.						
Message ID: 'COLLECT_FROM'						•
Default Text: 'Collect from'						
Collect from					1	
Message ID: 'COLON_SPACE'						
Default Text: ": "						
					4	
Default Text: 'Copy (receiptCopyNumber)'						
Receipt Copy					11	
Message ID: 'CREDIT_DUE'						
Default Text: 'Refund Due'						
					,	
Message ID 'CREDIT NOTE EXPIRY DATE'						
						•

10 – Now send a broadcast to your POS Terminal which includes the following entities:

- Message Resource
- Page Definition
- Page Definition Detail
- POS Terminal

Predefined	l Broadcast	Mainte	enance				
🔒 Save	😣 Cancel						
You are editing	Predefined Bro	adcast ID	D: '0_HADHI_BC'				
General	Details	Entity	Distribution Details	Source			
			User Preference		*	Message Resource	A.
			User Status			Page Definition	
			User Template			Page Definition Detail	
			Voucher History			POS Terminal	
			Voucher Serial Num	ber			
			Voucher Type				
			Web Service Contair	her			
			Workroom				
			Workroom Type		Move		
			Device		Move All		
			POS Terminal Templ	ate	Remove Remove All		
			Product				
			Product Price				
			Promotion				
			Reason				
			Tax Group				
			Tax Group Tax Methe	od			
			Tax Scheme				
			Page Definition Type	•			

If everything is successful, the customised Receipt with the duplicate receipt customisations will now show in the POS as follows:



The duplicate receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Stored Transactions

This section will guide you through on how customisations can be done for the receipts that get printed when a transaction is stored in the POS.

The Stored Transaction Receipt is of a different receipt type and this new receipt must be created and configured in the POS Terminal as well.

Let us first create this new receipt.

1 – Navigate to the Receipt Maintenance and click on + New Receipt Document.

2 – Set the appropriate values for the new Stored Transaction Receipt as follows:

New Receipt	
Please enter the following details for the	new Receipt Document record
Туре	Stored Transaction 🔹
Receipt Document Id	EN_StoredTransaction
Original Receipt Document	Pos/Print/StoredTransactionTemplate44
Hereate Back + Create	

3 – Set an appropriate Receipt Name and click on Save.

Edit Receipt									
Save Cancel Recent > Pos/Print/StoredTransactionTemp/ You are editing Receipt 'Pos/Print/StoredTransactionTemp/	late44_EN_StoredTransaction ctionTemplate44_EN_StoredTransaction'.								
Receipt Sections Receipt Columns									
Receipt Preview	⇒								
Receipt Name E	Enactor Stored Transaction Receipt								
Default Message Resource F	Pos/Print/ReceiptMessages	ptMessages							
	Section	Enable							
+ 1	Receipt Preparation								
↑ ↓ <i>✓</i>	Stored Transaction Preparation								
↑ ↓ <i>✓</i>	Receipt Header Section								
↑ ↓ <i>✓</i>	Stored Transaction Header Section								
↑ ↓ <i>×</i>	Stored Transaction Body Section								
↑ ↓ ✓	Stored Transaction Barcode Section								
† 🖌	Stored Transaction Footer Section								

Now let us configure the POS Terminal to use this Receipt to print the Stored Transaction Receipt.

4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the **Edit icon of the POS Terminal** that the Stored Transaction Receipt is to be changed. **Go to the tab Printing** → **General** and in the **drop-down for Transaction Stored Receipt**, select **Enactor Stored Transaction Receipt** as follows:

POS Terminal Template Maintenan	ce									? 11	×
Save Cancel You are editing POS terminal template 'RETAIL_	FIXED_POS_TEMPLATE'										
General Peripherals Printing	Day Start Day End User Interface	Tax O	line Auth Loyalty	Groups	External	Tendering					
General Receipt Locales Card	is Inventory Sundry Flags E	nail Repo	ts								
Primary Receipt	Enactor Standard Receipt 44	•							Fixed	•	
Page Printer Primary Receipt		•							Fixed	•	
Combined Card Voucher/Receipt	Combined Receipt & Card Voucher 48	•							Fixed	Ŧ	
Additional Receipt 1	Enactor Standard Receipt 44	•							Fixed	•	
Additional Receipt 2	Enactor Standard Receipt 44	•							Fixed	•	
Gift Receipt per Item	Gift Item Receipt 48 Col	•							Fixed	Ŧ	
Gift Receipt per Transaction	Gift Transaction Receipt 48 Col	•							Fixed	•	I.
Transaction Stored Receipt	Enactor Stored Transaction Receipt	•							Fixed	•	
No Sale Receipt	Use Default Receipt	•							Fixed	•	

Save and broadcast the following entities which will successfully set up your new Transaction Stored Receipt to be printed in your POS Terminal printer:

- POS Terminal
- Page Definition
- Page Definition Detail

The Stored Transaction Receipt displays in the POS Terminal as follows:



In this customisation, we will change the content of the receipt and display it in the following order:

- Change the Sale header inside the dotted lines to display the text as Stored.
- Remove the 2 lines after total that displays the date, time and transaction stored text.

Note: Receipt Preview cannot be used to validate the customisations. This is because stored transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

Let us first get the Sale header to appear inside the dotted lines.

1 – In the Receipt Maintenance for this new Stored Transaction Receipt, **enable the "Stored Transaction Header Section" element** which would show the following receipt preview:



10/12/21 16:44 Hertford Sales 0001 0004 0062

Now let us disable the duplicate Sale header.

2– Navigate to Receipt Header Section, disable the "Sale Header" element and click on Save.

Now we have to change the Sale header to display the text as Stored.

3 – Navigate to Stored Transaction Header Section > Sale Header > Header and click on the Displayed Text icon as follows:

Edit Co	ontainer						
Receipt >	Cancel Pos/Print/StoredTransactionTemplate44_L	EN_StoredTransaction > Stored Transaction He	nader Section > Sale H	<u>aodur</u> > Salatheadur			
You are e	diting Container 'SaleHeader' of the Receipt	t 'Pos/Print/StoredTransactionTemplate44_EN_S	toredTransaction'.				
Eleme	nts Translatable Messages						
R	eccipt Preview						*
0	column			Preview			
F	ull Width (Centre)			0123444 coccccccccccccccccccccccc			Ţ
	heder		Flowerd		Easthia	Flad	End A
	nder		Element		Enable	Start	End
1		8	Sale Header Line	> e	Sector 1	0	44
			Admin Charge Item	At Total 🗸	+ Add		
+	Add Message 🕂 Create Message	Create Expression					*

4 – Now click on the edit icon and in the Message Translation field, enter a new unique Message ID which we will create next in the application translation.

Edit Messages	
Counce Receit > <u>Posi/PrintScienceTransactionTemplahe44 EN ScienceTransaction</u> > Sub Section > Sale Header > Messages > Sale Header Line You are editing the output for element SaleHeaderText.	
Current	Template
Message	Original template values displayed below
Message Value D	Message Value +
Message Translation STORED_TRANSACTION_HEADER D PooFFind ReceiptMessages D	Message Translation #(instanceO(transaction, 'com enactor mtc relat tr
	PosiPint/ReceiptMessages -

5 – Now **click on Save and navigate to the root of the Receipt and save all changes** to this Receipt.

We have to now create a new message for the message ID that was entered. 6 – **Navigate to Application Translations** using the Search or the path



7 – In the Application Translation Maintenance, **Filter the Package as Enactor POS** and then **click Ctrl+F on the keyboard and search for the "Pos/Print/ReceiptMessages" Message Resource**.

enact	or	Location: Estate Peu/Pint Recept Measures 1/1 ^ × ×) n: 2.7.411.338
Application Translation	n Maintenance	? н х
Application Package Locale	Enactor POS English (UK) Et Filters	Hde
+ 3	Promotion Item Details	Pos/Product/PromotionItemDetailsMessages
+ 土	Promotional Voucher	PosiPromotionalVoucher/PromotionalVoucherMessages
+ 土	Queue Status	PosiQueueIQueueStatusIMessages
+ 3	Reason	Pos/Reason/ReasonMessages
∞/≞±	Receipt	PosiPrint/ReceiptMessages
+ 土	Receipt Locale	Pos/ReceiptLocale/ReceiptLocaleMessages
+ 土	Recent Transaction	Pos/Transaction/RecentTransactionMessages
+ 土	Redeem Voucher	Pos/Voucher/RedeemVoucherMessages
+ 土	Repair	Pos/Repair/Repair/lessages +
C Identify Outdated Message	e Resources 🛃 Upload Message Set JAR 📩 Upload Message Set J urces Bundle 👌 Upload To Database 👌 Download Translation Tool	Irchive

8 – At the bottom enter the Message ID and Message Text as follows and click on + Add Message:

oplication Trans	ation Maintenance
🖬 Save 🛛 😣 Canc	d 🖞 Upload To Database
ou are editing Message	Set 'Receipt' for Locale 'English (UK)'
here are new message	s, highlighted in yellow, not currently in the version stored in the database. Saving this
Valao .	
Message ID: 'WARRA	NTY_PERIOD_MONTH
Default Text: 'Month'	
Message ID: 'WARRA	NTY PERIOD MONTHS
Default Text: 'Months'	
Message ID: 'WARRA	NTY_PERIOD_TITLE'
Default Text: Warrant	y Penod:
Message ID: 'WARRA	NTY_PERIOD_YEAR
Default Text: 'Year'	
Menange ID: "WARP!	
Default Text: 'Years'	INTT_FERIOD_TEARS
Message ID: 'WARRA	NTY_SLIP_TITLE
Default Text: 'Warrant	y'
New Message ID:	STORED_TRANSACTION_HEADER
New Message Text:	STORED
- Aud Message	

9 - **Click on Save** which will successfully create a new Message for the Message ID that you defined for the Sale Header.

Let us now remove the 2 lines after total that displays the date, time and transaction stored text.

10 – In your Stored Transaction Receipt, **Navigate to the Stored Transaction Body Section** and **disable the "Transaction Stored" element** as follows:

Edit Cor	itainer				
8	Cancel				
Receipt >	Pos/Print/StoredTransactionTemplate44 EN S	toredTransaction > *Stored Transaction Body Section			
'ou are edi	ting Container 'stored TransactionBody' of the R	eceipt 'Pos/Print/StoredTransactionTemplate44_EN_StoredTransac	tion'.		
Element	s Translatable Messages				
Re	beipt Preview				^
					Ŧ
Or	der		Element	Enable	^
1		n + /	Basket Items List		E.
2		□ ↑ ↓ ✓	Promotion Calculation		-
3		□ ↑ ↓ ✓	Total		E1
4		□ ↑ ↓ ✓	Tender Items List		E1
5		■ ↑ /	Transaction Stored	-0	S
			Admin Charge Item Al Total	+ Add	
+	Add Message 🕂 Create Message 🕇 Cr	eate Expression			÷

Now that we have made all the necessary changes to the Stored Transaction Receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt. Make sure to broadcast the following entities to your POS terminal:

- Message Resource
- Page Definition
- Page Definition Detail
- POS Terminal

If everything is successful, the Stored Transaction Receipt with the customisations will now show in the POS as follows:



The Stored Receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Receipt Return

This section will guide you through on how customisations can be done for the receipts that get printed when a receipt return is done in the POS. When this is done, there is a separate receipt type called "Customer Signature Slip" which is used to get the signature of the customer when returns are made. The current Standard Receipt and Customer Signature Slip displays receipt returns as follows:



First the customer signature slip is printed and then the standard receipt which shows the refund of the receipt return is printed.

This section will cover each of these receipt types in separate sub-sections.

Standard Receipt Customisation

This is the Receipt that prints the items that are returned and following is the preview for this:

eceipt Preview		
Close		
Receipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	r Transaction ID '0001	0004000592112101409516'
Description	R	eceipt Return Receipt Preview
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 50088	61
	Refund	
Salesperson:	Hertford Sales	Asst
R JVC LT-40C Article 50	A890 Android TV 4 0100	40" £-299.00
TOTAL		-£299.00
Refund Cas Auth User: a	h UK dmin	£299.00
000	1000400059211210:	1409516
Thank y 10/12/2021 1	ou for shopping a 4:1Hertford Sale:	at Enactor s 0001 0004 0059

Note: The above preview is the standard receipt after making the changes shown in the section "Addition of the Active Selling Code in the Receipt", which has changed the formatting that the basket items are shown.

In this customisation, the changes we will make are:

- A line that says "Refund" should be added before each basket item.
- The letter that appears at the start of each basket item should be removed.

1 – In the Standard Receipt, Navigate to Receipt Body Section \rightarrow Basket Items List \rightarrow Merchandise Item \rightarrow Merchandise Standard Item Details.

2 – Enable the "Flags" element, Disable the "Return Flag" element and change the column from Flag to Item Detail Line 1 as follows:

iit Cont	aner										
Save	S Cancel										
ceipt > <u>P</u>	os/Print/StandardReceiptTe	mplate44 EN StandardReceipt44 > Rece	Body Section Basket Items List Merchandise Item Merchandise	e Standard Item Details							
are editin	ng Container merchandiseit	temstandardDetails of the Receipt PosiPhi	tr/standardkecelptiemplate44_EN_standardkecelpt44.								
Elements	Translatable Message	es Related Columns									
Base	int Draviaur	[o] →									÷
Rece	ipi Pieview	_									
Orde	r 01	-+2+3+444									
1 2	aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa										
3											
Orde	н		Element			Enable		Start	End	Column	
1		□ ↓ ×	a Flags		-		S	2	34	Item Detail Line 1	- 1
		11 † ‡	Details Line				5				
			Element	Enable		Start	End		Column		^
			b Buy Back Flag	8	S	0		2	Flag	¥	
2		■ † ↓ ≠	c Return Flag	> 0	-	0		2	Flag	•	
		0 † ↓ ≠	d Item		S	2		34	Item Detail Line	1 👻	
		11 † ‡ ×	e Value	0	S	30		44	Item Value	•	
		□ † ↓ ∠ □ † → ∠	e Value f Consumer Benefit Marker	•	ĩ	30		44	Item Value	•	

The receipt preview after making the above changes is now shown as below:

eceipt Preview Tr	ansaction XML	Manage Pre	views
ample Receipt for Tran	saction ID '00010	00040007822011	1164617
escription	Re	ceipt Return Red	eipt Pre
Er	Bluecoats Hertford SG14 1PB : 01992 50088	1	
	Refund		
R	Android TV 4		
Article 500100	Android IV 4	£-299	.00
TOTAL		£299.0	00
Refund Cash UK		£299	.00
T	ax Breakdown		
Ta UK VAT 20% -£2	ax Breakdown Net 249.17 -£49	Tax Gr .83 -£299	oss .00

Now we have to change the text R to Return.

3 – Navigate into the "Flags" element and Click on the Displayed Text icon of the "Item Return Flag Label Text" element as follows:

Edit	Container								? 11 >
H	Save 😣 Cancel								
Rece	pt > <u>Pos/Print/StandardReceiptTemplate44</u> E	N StandardReceipt44 > Receipt Body Section	> <u>Basket Items List</u> >	Merchandise item > * Merchandise Standard item Details > MerchandiseltemFlagsColumn					
You a	re editing Container 'MerchandiseltemFlagsCol	umn' of the Receipt 'Pos/Print/StandardReceipt'	femplate44_EN_Standar	dReceipt44'.					
E	ements Translatable Messages								
	Receipt Preview	÷							*
	Column			Preview					
	Flag			0					
	Order		Element		Enable		Start	End	*
	1	n 🖡	Item Buyback Flag La	bel Text	j 🛛	S	0	2	
	1	• 1	Item Return Flag Lab	el Text	j 🛛	S	0	2	
			Admin Charge Item	At Total 🗸	+ Add				
	+ Add Message + Create Message	Create Expression							÷

You will notice the Message Translation ID is "ITEM_RETURN_FLAG".

4 – Now click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

We have to now change the message of the Message Translation ID "ITEM_RETURN_FLAG", which displays the message R, into Return.

6 – Navigate to Application Translations using the Search or the path



7 – In the Application Translation Maintenance, **Filter the Package as Enactor POS** and then **click Ctrl+F on the keyboard** and **search for the "Pos/Print/ReceiptMessages" Message Resource**.

onact			Location: Estate PoulPrint/Receiptivesages 1/1 A Y X nr 2.7.411.338
enaci	.01		👔 🛗 🖬 Q. 🕞
Application Translat	ion Maintenance		? ॥ х
Application Package	Enactor POS	•	Hide
Locale	English (UK)		
T Apply Filters D F	Reset Filters		
+ 土	Promotion Item Details		Pos/Product/PromotionItemDetailsMessages
+ 土	Promotional Voucher		Pos/PromotionalVoucher/PromotionalVoucher/Messages
+ ±	Queue Status		Pos/Queue/QueueStatusMessages
+ 土	Reason		Pos/Reason/ReasonMessages
00 🖌 🏛 🛃	Receipt		Pos/Pnnt/ReceiptMessages
+ 土	Receipt Locale		Pos/ReceiptLocale/ReceiptLocaleMessages
+ 土	Recent Transaction		Pos/Transaction/RecentTransactionMessages
+ 土	Redeem Voucher		Pos/Voucher/Redeem/Voucher/Messages
+ 土	Repair		Pos/Repair/Repair/Resages -
C Identify Outdated Mes	sage Resources 📩 Upload Message S	Set JAR 📩 Upload Message Set	nive
L Download Message R	esources Bundle 1 Upload To Databa	ase 🛃 Download Translation Tool	

8 – Click Ctrl+F on the keyboard again and search for the "ITEM_RETURN_FLAG", enter the text "Return" in the field of that Message ID and click on Save as follows:

enactor	1 ITEM_RETURN_FLAG 1/1 A V X Version 27.650
Application Translation Maintenance	? н х
🖬 Save 🛇 Cancel 📩 Upload To Database	
You are detiling Message Set Receipt for Locale English (UK)	
There are new messages, highlighted in yellow, not currently in the version stored in the database. Saving this message resource will add these messages to the stored version.	
3	<i>h</i> .
Message ID: ITEM_GIFT_RECEIPT_HEADER	
Default Text: 'Giff Receipt'	
Gift Receipt	
Message ID. TEM_UNIGHTML_UNIT_PROC. Default Text_Onicida Proc!	
	li,
Message ID: TTEM_ORIGINAL_VALUE	
Default Text: Original Price	
Message ID: TEM.RETURN_FLAG	
Default Text: 1P	
Refund 2	h
Message ID-ITEM SAVING	
Default Text: 'Item Saving'	
	-//)
Message ID_TEM_SELECT_FLAG	
	A
Message ID: TTEM_SPLIT_NAME:	
Default Text: 'ITEM'	
ITEM	

You can **select your Receipt again and preview** it before broadcasting and using this new customised Receipt in the POS.

Close			
Receipt Preview	Transaction XML	. Ma	nage Previews
Sample Receipt for	Transaction ID '000	1000400	0782201111646173
Description	F	Receipt R	eturn Receipt Previ
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 500	e 881	
	Refund	I	
Refund			
JVC LT-40CA	890 Android TV	40"	£-200.00
TOTAL		-£2	99.00
Refund Cash	UK		£299.00
	Tax Breakdow	n	
LIK VAT 20%	Net -£249.17 -£4	Tax 49.83	Gross -£299.00
0K VAT 200			
0001	00040007822011	1164617	3

If everything is successful, the customised Receipt with the Return customisations will now show in the POS as follows:



The Return will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Customer Signature Slip Customisation

This is a separate receipt that is printed before the standard receipt, where the purpose is to receive the customer details and the signature at the point of the return transaction. The Customer Signature Slip is a receipt that is of a different receipt type and this new receipt must be created and configured in the POS Terminal as well. Let us first create this new receipt.

1 – Navigate to the Receipt Maintenance and click on + New Receipt Document.

2 – Set the appropriate values for the new Customer Signature Slip as follows:

New Receipt									
Please enter the following details for the new Receipt Document record									
Туре	Customer Signature Slip								
Receipt Document Id	EN_CustomerSignSlip								
Original Receipt Document	Pos/Print/CustomerSignatureSlipTemplate44								
+ Back + Create									

3 – Set an appropriate Receipt Name and click on Save.

Edit Receipt										
Recent > Pos/Print/CustomerSignatureSlipTemplate44_EN_CustomerSignSlip You are editing Receipt 'Pos/Print/CustomerSignatureSlipTemplate44_EN_CustomerSignSlip'. Receipt Soctions Receipt Columns										
Receipt Sections Receipt Columns										
Receipt Name Enactor Custom Default Message Resource Pos/Print/Receipt	er Signature Slip tMessages									
	Section	Enable								
↓ <i>×</i>	Receipt Preparation									
↑ ↓ <i>×</i>	Customer Signature Slip Preparation									
↑↓ /	Customer Signature Slip Header Section									
↑↓ /	Customer Signature Slip Body Section									
↑ ↓ ∠	Customer Signature Slip Entry Section									
† 🖌	Customer Signature Slip Trailer Section									

Now let us configure the POS Terminal to use this Receipt to print the Customer Signature Slip.

4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the Edit icon of the POS Terminal that the Customer Signature Slip is to be changed. Go to the tab Printing \rightarrow Sundry and in the drop-down for Customer Signature Slip, select Enactor Customer Signature Slip as follows:

S Termi	inal Template I	Maintenan	ce												?
Save are editing	Cancel POS terminal temp	late 'RETAIL_	FIXED_POS_TE	MPLATE'											
General	Peripherals	Printing	Day Start	Day End	User Interfac	e Tax	Online Auth	Loyalty	Groups	External	Tendering				
General	Receipt Local	es Card	s Inventory	Sundry	Flags	Email	Reports								
Collection	Slip		Collection	n Slip 48 Col		•								Fixed	•
Collection	Request Slip		Collection	n Request Slip 41	8 Col	•								Fixed	•
Iteration \$	Service Slip		Alteration	Service Slip 48	Col	•								Fixed	•
oyalty En	nquiry Slip		Loyalty E	nquiry Slip 48 Ci	ol	٣]							Fixed	•
ustomer	Signature Slip		Enactor C	Customer Signati	ure Slip	٠								Fixed	•
mployee	Signature Slip		Employee	e Signature Slip	48 Col	•								Fixed	•
oduct W	/astage Receipt		Product V	Vastage 48 Col		•								Fixed	•
nknown I	Item Sale Slip		Unknown	Item Sale Slip 4	I8 Col	•								Fixed	•
ost Void	Tax Refund Reques	at	Standard	Receipt 48 Col		•								Fixed	•
alance R	Report		Balance F	Report 44 Col		•								Fixed	•
Cash Man	agement Slip		NormalRe	eceipt 44 Col		•								Fixed	•

Save and broadcast the following entities which will successfully set up your new Customer Signature Slip to be printed in your POS Terminal printer:

- POS Terminal
- Page Definition
- Page Definition Detail

Following is the Receipt Preview in the Receipt Maintenance for the Customer Signature Slip that was created:

Receipt Preview		
S Close		
Receipt Preview	Transaction XML	Manage Previews
Sample Receipt for	r Transaction ID '00010	0004000592112101409516'
Description	Re	ceipt Return Receipt Preview
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 50088	1
	Refund	
Salesperson:	Hertford Sales	Asst
R JVC LT-40C	A890 Android TV 4	0" -£299.00
TOTAL		£299.00
Refund Casl	h UK	£299.00
Customer s:	ignature	
10/12/2021 14	4:1Hertford Sales	0001 0004 0059

In this customisation, we will replace the customer signature line that is shown in the above preview by adding the following 3 lines:

- Have a title as Customer.
- Customer Name
- Customer Signature

To do this, **Navigate to Customer Signature Slip Entry Section** and disable the "Customer Signature Compact" element and enable the "Customer Signature Expanded" element as follows:

Edit	Container										
Receip You an	Cancel Recept > <u>BoxPrintCatornerSynatureSignEmplate44_EN_CatornerSynSig</u> > *CustomerSignatureSilpEntrySection You are editing Container':ustomerSignatureSilp1 of the Receipt PoolPrintCustomerSignatureSilp1Emplate44_EN_CustomerSignSilp1.										
Ele	ments Translatable Messages										
	Receipt Preview	•			×						
	Order		Element	Enable	*						
	1	n + /	Customer Signature Compact		5						
	2	• † /	Customer Signature Expanded		S						
			Admin Charge Item At Total	+ Add							
	+ Add Message + Create Message	Create Expression			-						

Now that we have made all the necessary changes to the Customer Signature Slip, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

You can select your Receipt again and preview it before broadcasting and using this new customised Receipt in the POS.

Close		
eceipt Preview	Transaction XML	Manage Previews
Sample Receipt fo	or Transaction ID '000'	10004000592112101409516'
Description	R	eceipt Return Receipt Previe
	Enactor House Bluecoats Hertford SG14 1PB Tel: 01992 5008	81
	Retund	
Salesperson:	Hertford Sales	Asst
R JVC LT-400	A890 Android TV	40" -£299.00
R JVC LT-400	A890 Android TV	40" -£299.00 -£299.00
R JVC LT-400 TOTAL Refund Cas	A890 Android TV	40" -£299.00 -£299.00 £299.00
R JVC LT-400 TOTAL Refund Cas	:A890 Android TV :h UK I C	40" -£299.00 -£299.00 £299.00
R JVC LT-400 TOTAL Refund Cas Customer r	AB90 Android TV	40" -£299.00 -£299.00 £299.00
R JVC LT-40C TOTAL Refund Cas Customer r Customer s	:A890 Android TV H UK I C tame ignature	40" -£299.00 -£299.00 £299.00

If everything is successful, the Customer Signature Slip Receipt with customisations will now show in the POS as follows:

.00
00
.00

The Customer Signature Slip Receipt appears here as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

Cash Management Receipts

This section will guide you through on how customisations can be done for the receipts that get printed when Cash Management transactions are carried out in the POS. For Cash Management, there are 3 different types of receipts and based on the cash management function that is carried out, each of these receipts are printed in the printer. Following are the 3 cash management receipt types:

- Cash Management Normal Receipt.
- Cash Management Balance Report.
- Cash Management Session Summary.

Each of these receipts have to be created in the Receipt Maintenance and configured in the POS Terminal as well.

In this section we would walkthrough on how the Cash Management Normal Receipt Type can be created and configured.

Let us first create this new Cash Management Normal Receipt.

1 – Navigate to the Receipt Maintenance and click on + New Receipt Document.

2 – Set the appropriate values for the new Cash Management Normal Receipt as follows:

New Receipt										
Please enter the following details for the new Receipt Document record										
Туре	Cash Management Normal Receipt 🔹									
Receipt Document Id	EN_CMNR									
Original Receipt Document	Pos/CashManagement/CashManagementReceiptTemplate44									
- Back - Create										

3 – Set an appropriate Receipt Name and click on Save.

Edit Receipt											
Save Save											
Recupt > Pos/CashManagemen	t/CashManagementRecei	tTemplate44_EN_CMNR									
ou re editing Receipt 'Pos/CashManagement/CashManagementReceiptTemplate44_EN_CMNR'.											
Receipt Sections Receipt Columns											
Receipt Preview	→										
Receipt Name	Enactor Cash	/lanagement Normal Receipt									
Default Message Resource	Pos/CashMan	gement/CashManagementMessages									
		Section		Enable							
+ <i>e</i>		Cash Management Receipt Header Section									
↑ ↓ <i>✓</i>		Cash Management Receipt Body Section									
† 🖌		Cash Management Receipt Footer Section									
† 🕐		Cash Management Receipt Footer Section									

Now let us configure the POS Terminal to use this Receipt to print the Cash Management Normal Receipt.

4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the **Edit icon of the POS Terminal** that the Customer Signature Slip is to be changed. **Go to the tab Printing** → **Sundry** and in the **drop-down for Cash Management Slip**, select **Enactor Cash Management Normal Receipt** as follows:

POS Term	inal Maintena	nce																
Save Save	S Cancel																	
You are editin	POS terminal for e	evice ID 'pos3(@0001.enactor	at store 'Enactor	Store'													
General	Peripherals	Printing	Day Start	Day End	User Interface	Тах	Online Auth	Loyalty	Groups	External	Attributes	Tendering						
General	Receipt Loca	les Card	s Invento	ry Sundry	Flags	Email	Reports											
Loyalty 8	nquiry Slip						*											^
Custome	r Signature Slip		C	ustomer Signature	Slip 44 Col		•											
Employe	e Signature Slip		-				•											
Product	Vastage Receipt						•											
Unknown	Item Sale Slip		-				•											L
Post Voi	I Tax Refund Reque	st					•											L
Balance	Report		-				•											L
Cash Ma	nagement Slip		E	nactor Cash Mana	gement Normal R	eceipt	*											L
Session	Summary		S	ession Summary 4	44 Col		*											L
Product	Return Slip						•											L
Product	lotes						*											L
Page Pri	nter Product Notes						•											
Currency	Conversion Quote	Slip					•											
141	PE-						_											*

Note: To configure the other 2 cash management receipt types, i.e., **Cash Management** Balance Report and **Cash Management Session Summary**, select the appropriate receipts from the dropdowns for the fields **Balance Report** and **Session Summary** respectively, in the above shown **Printing** → **Sundry Tab of the POS Terminal**.

Save and broadcast the following entities which will successfully set up your new Transaction Stored Receipt to be printed in your POS Terminal printer:

- POS Terminal
- Page Definition
- Page Definition Detail

The Cash Management Normal Receipt displays in the POS Terminal as follows:

		Terminal Flo	Dat		
		Terminal 78	87		
Cash				£10.	.00
Cash				£0.	.00
04/01/22	13:42	1	1	787	32
~~~~~~~	~~~~~~	~~~~~~~~~		~~~~	

In this customisation, we will change the content of the receipt and display it in the following order:

- Add the company logo to the header of the Cash Management Receipts.
- Display reasons for all Cash Managements Functions such as terminal float and pickup.

**Note:** Receipt Preview cannot be used to validate the customisations. This is because cash management transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

Let us get the Company Logo to appear in the Header in each of the 3 Cash Management Receipts. We will first get the Company Logo to appear in the Header of the Cash Management Normal Receipt.

1 – In the Receipt Maintenance, **navigate to the Cash Management Normal Receipt** which was created and configured to your POS Terminal.

2 – **Navigate into the Cash Management Receipt Header Section** and then enable the Header Logo as follows:

Edit	dit Container ? II X											
Receip You are	Cancel     Cancel     CostCoshManagement/CashManagementReceipt     editing Container 'cashManagementHeader' of the Re	<u>Template44_EN_CMNR</u> > "Cash Management Receipt Header Secti cceipt PosiCashManagement.CashManagementReceiptTemplate44_EN	on Louna									
Ele	nents Translatable Messages											
	Receipt Preview											
	0.44		Found	Fachle	*							
	Order		Ekment	Enable								
	1	□ ↓ /	Header Logo		-							
	2	□ ↑ ↓ ✓	Cash Management Training Mode Header		5							
	3	■ <b>↑ ↓</b> ×	Cash Management Voided Header		-							
	4	■ <b>†</b> ↓ ≠	Cash Management Transaction Header		5							

Following is the Receipt after the Header Logo has been enabled:



Note: To add the Company Logo to the other 2 cash management receipt types, i.e., Cash Management Balance Report and Cash Management Session Summary, navigate into the Cash Management Receipt Header Section of the appropriate receipt and then enable the Header Logo as shown above in the second point. This would then enable the Company Logo for all cash management transactions.

Now we need to display reasons for all Cash Managements Functions such as terminal float and pickup. The current cash management receipt configuration shows the reasons only for income and expence transactions as shown below:

e	rerminal Income	ər	enactor Terminal Expense		
Cash	Terminal 4 Reason: Store Income	£100.00	Terminal 4 Reason: Store Expence		
06/01/22	11:11 000102	1 4 22	Cash 06/01/22 11:13 000102	£25.00  1 4 24	

The reasons are not displayed for other cash management functions such as float and pickup and we need to configure the receipt to display them.

**Note:** Please make sure that you have reasons already configured for Terminal Float and Terminal Pickup reason types. Only if these are already configured will the below steps display the reasons in the Cash Management Receipts.

3 – In the Receipt Maintenance, **navigate to the Cash Management Normal Receipt** which was created and configured to your POS Terminal.

4 – Navigate into the Cash Management Receipt Header Section and then click on the visibility expression icon of the "Reason" element as follows:

Edit Conf	ainer			? 1
<b>Receipt</b> > <u>E</u> You are editi	Cancel	ashMarapamentRecontTemplage44_EN_CAIMT > Gash Management Receipt Header Section gementReceipt PosCashManagementCashManagementReceiptTemplade4_EN_CAINR.		
Elements	Translatable Mess	13g05		
Reo	sipt Preview	<b>→</b>		*
				v
Ord	er	Bernent	Enable	^
1	n + /	Header Logo	0	S
2	= + + /	Cash Management Training Mode Header	8	S
3	= + + /	Cash Management Voided Header	8	5
4	= + + /	Cash Management Transaction Header	8	-
5	= + + /	Cash Management Owner	8	S
6	= + + /	Cash Management Ledger In	8	5
7	= <b>+</b> + /	Cash Management Ledger Out		Eí
8	= <b>+</b> + /	Cash Management Docket	8	5
9	■ <b>↑</b> ↓/	Resson	2	5
10	= + + ×	Cash Management Reference	2	5
11	= + + /	Cash Management Banking Slip Reference	D	-
12	= + + /	Cash Management Banking Bag Reference	D	-

5 – Click on the Edit button of the popup that appears.

6 – In the Applicability Expression field on the left panel, you will notice the following expression:

#{(cMTransaction.transactionType == 'TerminalExpense' || cMTransaction.transactionType == 'TerminalIncome') && notEmpty(cMTransaction.reasonKey.reasonId)}

You have to remove the expression that checks if the cash management transaction type is terminal expense and terminal income, and leave only the last part of that expression that checks if a Reason ID exists as follows:

Edit Visibility Criteria									
Save Sancel	Save 🖉 Cancel								
Receipt > <u>Pos/CashManagement</u> You are editing the visibility criteria	<u>#CashManagementReceiptTemplate44 EN_CMNR</u> > Sub Section > Cash Management Receipt Header Section > Visibility > ? for element 'I\$414843376269_formatElement'.	??ReasonFormatElement???							
Current		Template							
Visibility			Original template values displayed below						
Visible	2	Visibility							
Visibility Expression	C	Visibility Expression	*						
Applicability		Applicability							
Applicability Expression	C (binoses), voltoses a noits energitabol/#	Applicability Expression	#(cMTransaction transactionType == TerminalExpensel    cMTransaction transactionType == TerminalExpensel    ndEmpty(cMTransaction reasonKey reason(d))						
Applicable Class	C	Applicable Class	+						
Applicable Entity	c	Applicable Entity	*						

Now that we have made all the necessary changes to the Cash Management Normal Receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

After broadcasting, if everything is successful, the Cash Management Normal Receipt with customisations will now show in the POS as follows for Terminal Float and Terminal Pickup transactions:

enact	or	enacto	r
Terminal Float		Terminal Pickup	
Terminal 4 Reason: Terminal Float		Terminal 4 Reason: Terminal Pickup	
Cash UK	£100.00	Cash UK £125	.00
06/01/22 11:32 000102	1 4 25		35

The Cash Management Normal Receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

## Warranty Receipts

This section will guide you through on how customisations can be done for the receipts that get printed when products with warranty are sold in the POS.

The Warranty Receipt is of a different receipt type and this new receipt must be created and configured in the POS Terminal as well.

Let us first create this new receipt.

1 – Navigate to the Receipt Maintenance and click on + New Receipt Document.

2 – Set the appropriate values for the new Warranty Receipt as follows:

New Receipt	
Please enter the following details for the new Receipt D	ocument record
Туре	Warranty Slip 👻
Receipt Document Id	EN_WarrantyReceipt
Original Receipt Document	Pos/Print/WarrantySlipTemplate44
- Back - Create	

3 – Set an appropriate Receipt Name and click on Save.

Edit	Edit Receipt						
Rec You u	Save       Cancel         Rec fot > Pos/Print/WarrantySlipTemplate44_EN_WarrantySlip         You       re editing Receipt 'Pos/Print/WarrantySlipTemplate44_EN_WarrantySlip'.						
Re	ceipt Sections Receipt Columns						
	Receipt Preview						
[	Receipt Name	Enactor Warranty Receipt					
	Default Message Resource	Pos/Print/ReceiptMessages					
			Section	Enable			
	<b>↓</b> ≠		Logo				
	<b>↑</b> ↓ <i>×</i>		Store Address				
	<b>↑</b> ↓ <i>×</i>		Training Mode Header				
	1 <b>+</b> Z		Warranty Slip Header				
	1 <b>+</b> Z		Separator				
	<b>↑</b> ↓ <i>×</i>		Warranty Item Details				
	<b>↑</b> ↓ <i>×</i>		Separator				
	<b>†</b> 2		Receipt Footer Section				

Now let us configure the POS Terminal to use this Receipt to print the Warranty Receipt. 4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the Edit icon of the POS Terminal that the Warranty Receipt is to be changed. Go to the tab Printing → Sundry and in the drop-down for Warranty Slip, select Enactor Warranty Receipt as follows:

vs terminar tempiate Maintenance				
Save Sancel				
are editing POS terminal template 'RETAIL_FIXED_F	POS_TEMPLATE			
General Peripherals Printing Day	Start Day End User Interface Tax	x Online Auth Loyalty	Groups External Tendering	
General Receipt Locales Cards	Inventory Sundry Flags Email	Reports		
ustomer Signature Slip	Customer Signature Slip 48 Col	×		Fixed
nployee Signature Slip	Employee Signature Slip 48 Col	•		Fixed
iduct Wastage Receipt	Product Wastage 48 Col	v		Fixed
known item Sale Stip	Unknown Item Sale Slip 48 Col	•		Fixe
t Void Tax Refund Request	Standard Receipt 48 Col	•		Fibe
ance Report	Balance Report 44 Col	•		Fixe
h Management Slip	Enactor CM Normal Receipt	•		Fixe
sion Summary	Session Summary 44 Col	•		Fixe
duct Return Slip	Product Return Slip 48 Col	•		Fixe
roduct Notes	•	×		Fixed
age Printer Product Notes		•		Fixe
urrency Conversion Quote Slip	DCC Quote Slip 48 Col	•		Fixed
Warranty Slip	Enactor Warranty Receipt	*		Fixe

**Save and broadcast the following entities** which will successfully set up your new Transaction Stored Receipt to be printed in your POS Terminal printer:

- POS Terminal
- Page Definition
- Page Definition Detail

The Warranty Receipt displays in the POS Terminal as follows:



In this customisation, we will change the content of the receipt and display it in the following order:

- The warranty header should be wrapped in between dotted lines.
- Add "[Quantity] @ [Active Selling Code/Product ID]" after the product description line.

**Note:** Receipt Preview cannot be used to validate the customisations. This is because stored transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

Let us first get the warranty header to appear inside the dotted lines.

1 – In the Receipt Maintenance, **navigate to the Warranty Receipt** which was created and configured to your POS Terminal.

2 – Navigate into the Warranty Slip Header Section.

3 – Select the "Seperator" element from the drop-down and click on the + Add button.

4 – **Move the "Seperator" element to the first row**, above the "Warranty Slip Header Column" element, which would result as follows:

Edit Container							
Save Cancel      Receipt > <u>Pos/Print/Warranty/S</u> You are editing Container warra	ii <u>cTarropate41 EN VarrartySip</u> > Warrarty Silp Header nySilpHeader of the Receipt PosiPinthVarrantySilpTemplate44_EN_WarrantySilpT						
Elements Translatable	Messages Related Columns						
Receipt Preview	© →						^
Orden 0 1 [separat 2 aaaaaaaa	12						
Order	Element	Enable	SI	lart	End	Column	^
1 🔟 🖡	Separator Line		۲.				
2 🔳 🕇	🖌 a   Warranty Slip Header Column		۲.	0	44	Full Width (Centre)	
	Admin Charge Item At Total	+ Add					
+ Add Message +	Create Message 🕈 Create Expression						÷

Now let us add the "[Quantity] @ [Active Selling Code/Product ID]" after the product description line.

5 – Click on Save and navigate to the root of the Receipt and now navigate to the Warranty Item Details section.

6 <b>– E</b>	nable	the "Warranty Article	Colum	n" eleme	nt as f	ollow	s:		
Edit Contai	ner								? 11
Receipt > Pos	Cancel	<u>ate44 EN WarrantySig</u> > Warranty Item Details							
Elements	Translatable Messag	es Related Columns							
Receipt	Preview	@ →							
Order 1 2 4 6	01 aaaaaaaaaaa bbbbbbbbbbbbb cccccccccc	2							
Order		Element		Enat	ole	Start	End	Column	*
1	1 + ×	a   Warranty Description Column		۷	S	2	44	Information Description 1	
2	0 <b>†</b> ↓ Z	b   Warranty Article Column			Ei	2	44	Information Description 1	
7	0.1.4	Warranty Description Spacing Line			E.				
	= <b>† ↓</b>	Warranty Period Line			Lí				
		Element		Enable	Start	End	Column		
4	n + /	c   Warranty Period Title Label Column		•	0	17	Information	Label 💌	
	= + /	d   Warranty Period Column		<b>2</b>	18	44	Information	Value 👻	
		Admin Charge Item At Total		+ Add					
7	= <b>+ +</b>	Warranty Period Spacing Line		•	L.				

Now that we have made all the necessary changes to the Warranty Receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

After broadcasting, if everything is successful, the Warranty Receipt with customisations will now show in the POS as follows for when a product with Warranty is sold:



The Warranty Receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

## **Gift Transaction Receipts**

This section will guide you through on how customisations can be done for the receipts that get printed when a Gift Receipt is selected to be printed in the POS.

The Gift Transaction Receipt is of a different receipt type and this new receipt must be created and configured in the POS Terminal as well.

Let us first create this new receipt.

1 – Navigate to the Receipt Maintenance and click on + New Receipt Document.

2 – Set the appropriate values for the new Gift Transaction Receipt as follows:

New Receipt	
Please enter the following details for the new R	eceipt Document record
Туре	Gift Transaction Receipt
Receipt Document Id	EN_GiftTransaction
Original Receipt Document	Pos/Print/GiftReceiptTransactionTemplate44 💌
🔶 Back 🕂 Create	
3 – Set an appropriate Receipt Name and cl	ick on Save.

-dit Receipt						
Save Cancel      Refug: > PosiPrintGiftReceiptTransactionTemplate4      You are editing Receipt PosiPrintGiftReceiptTransaction1      Inspire Descript Only and Save Save Save Save Save Save Save Save	4_EN_GiftTransaction Template44_EN_GiftTransaction'.					
Receipt Preview   Receipt Name Enactor G	iff Transaction Receipt		*			
Default Message Resource Pos/Print/	ReceptMessages Section	Enable	ł.			
+ 2	Gift Transaction Receipt Header Section	8	1.			
± ↓ ×	Gift Transaction Receipt Body Section	•				
±+≠	Gift Receipt Barcode Section	2				
t /	Gift Receipt Footer Section		-			

Now let us configure the POS Terminal to use this Receipt to print the Gift Transaction Receipt.

4 – Navigate to the POS Terminal Maintenance using the Search or the path:



5 – Click on the **Edit icon of the POS Terminal** that the Gift Transaction Receipt is to be changed. **Go to the tab Printing** → **General** and in the **drop-down for Gift Receipt per Transaction**, select **Enactor Gift Transaction Receipt** as follows:

r oo rominar tompiato maintenanco			" ^
Save Cancel You are editing POS terminal template 'RETAIL_FIXE	D_POS_TEMPLATE'		
General Peripherals Printing D	ay Start Day End User Interface Tax	xx Online Auth Loyalty Groups External Tendering	
General Receipt Locales Cards	Inventory Sundry Flags Email	Reports	
Primary Receipt	Enactor Standard Receipt	▼ Fixed ▼	
Page Printer Primary Receipt	•	▼ Fixed ▼	
Combined Card Voucher/Receipt	Combined Receipt & Card Voucher 48	▼ Fued ▼	
Additional Receipt 1	Standard Receipt 48 Col 👻	▼ Fixed ▼	
Additional Receipt 2	Standard Receipt 48 Col 💌	▼ Fixed ▼	
Gift Receipt per Item	Gift Item Receipt 48 Col	▼ Foed ▼	
Gift Receipt per Transaction	Enactor Gift Transaction Receipt	▼ Food ▼	
Transaction Stored Receipt	Stored Transaction 48 Col 💌	▼ Fired ▼	
No Sale Receipt	Use Default Receipt	▼ Fied ▼	
Post Void Receipt	Standard Receipt 48 Col 👻	▼ Flod ▼	
Retail Quote Receipt	Standard Receipt 48 Col 💌	▼ Fixed ▼	-

**Save and broadcast the following entities** which will successfully set up your new Transaction Stored Receipt to be printed in your POS Terminal printer:

• POS Terminal

enactor

- Page Definition
- Page Definition Detail

The Gift Transaction Receipt displays in the POS Terminal as follows:



You can notice that the price of the product is shown in an encoded alphabet value. In this customisation we will hide that value altogether and leave the rest of the details in the Gift Transaction Receipt.

**Note:** Receipt Preview cannot be used to validate the customisations. This is because stored transactions are not recorded in the retail transaction archive and cannot be added as a preview. A broadcast needs to be sent to the POS terminal for this receipt and then this receipt can be printed on a physical printer in order to validate the customisations made.

1 – In the Receipt Maintenance for this new Gift Transaction Receipt, navigate toGiftTransaction Receipt Body Section > Gift Receipt Item List > Gift Receipt Item.Gift Receipt Item.

Edit Cont	tainer													?	и×
🔒 Save	😣 Cancel														
Receipt > E	os/Print/GiftRe	eceiptTransaction	Template44 EN Gift	Transaction > Gift Transaction Receipt Body 3	Section > <u>Gi</u>	tt Receipt Item List > *Gift Re	ceipt Item								
You are editi	ng Container 'g	giftReceiptItem' of	the Receipt 'Pos/Prin	t/GiftReceiptTransactionTemplate44_EN_Gift	Fransaction".		_								
Elements	Translat	table Messages	Related Columns												
Rece	eipt Preview		@` →											-	
Orde 1	er 0 aa	-+1+-	23	+44 ð											
Orde	er		Element		Enable	Start			End			Column			
		0	Line		<b>v</b> 🛃										
				Element			Enable		Start	End	Column			*	
1		ŵ	+ ×	a   Item Description				S	2	34	Item Detail Lin	ne 1	•		
		□ 1	1	b I Item Value				5	30	44	Item Value		•		
				Admin Charge Item At Total	•		+ Add							w	
			Admin Charge Iter	n At Total 🗸 🗸	+ Add										
+ ^	dd Message	+ Create Mes	sage 🕂 Create Ex	pression											

2 – **Disable the "Item Value" element** as follows:

Now that we have made all the necessary changes to the Gift Transaction Receipt, click on Save and navigate to the root of the Receipt and save all changes to this Receipt.

If everything is successful, the Gift Transaction Receipt with the customisations will now show in the POS as follows:



The Gift Transaction Receipt will be displayed in the format as required and hence it can be seen that the Receipt has been successfully customised and printed on the physical printer.

# Broadcasting

To deliver all the configuration changes to the POS, broadcast the following entities.

- Page Definition
- Page Definition Detail
- POS Terminal
- POS Terminal Template
- Product
- Reason
- Message Resource

# About This Document

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The amendment history of this document can be found in the table below.

## **Current Document Version information**

# **Document Context**

This document is part of the Enactor Product Documentation Series. All Enactor products include a comprehensive documentation set designed to improve understanding of the product and facilitate ease of use.

## **Document Inquiries**

At Enactor we aspire to producing the highest quality documentation to reflect and enhance the quality of our product. If you find that the document is inaccurate or deficient in any way, please assist us in improving our standard by letting us know.

For matters of document quality or any other inquiries regarding this document please contact:

By Email: documentation@enactor.co.uk
## **Document History**

The following versions of the document have been produced:

VERSION	STATUS	ISSUE DATE	AUTHOR	REASON FOR ISSUE
1.0	Initial Draft	12/01/22	Hadhi Jawahir	Initial version