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How-To Guide - Configuring The POS Customer Display

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Introduction

The purpose of this document is to describe the configuration needed to enable the POS Customer Display. This feature enables rich content to be displayed on a second, customer-facing monitor attached to the POS.

Overview

This guide will cover the configuration for the following:

- **POS Terminal / POS Terminal Template** – The configuration for the customer display is defined in either the POS Terminal or the POS Terminal Template. This guide will focus on the POS Terminal Template, since this configuration is very likely to be templated.

Prior Training / Experience

You should be familiar with the following:

- Estate Manager Configuration
- Data Broadcasting

Configuration Steps

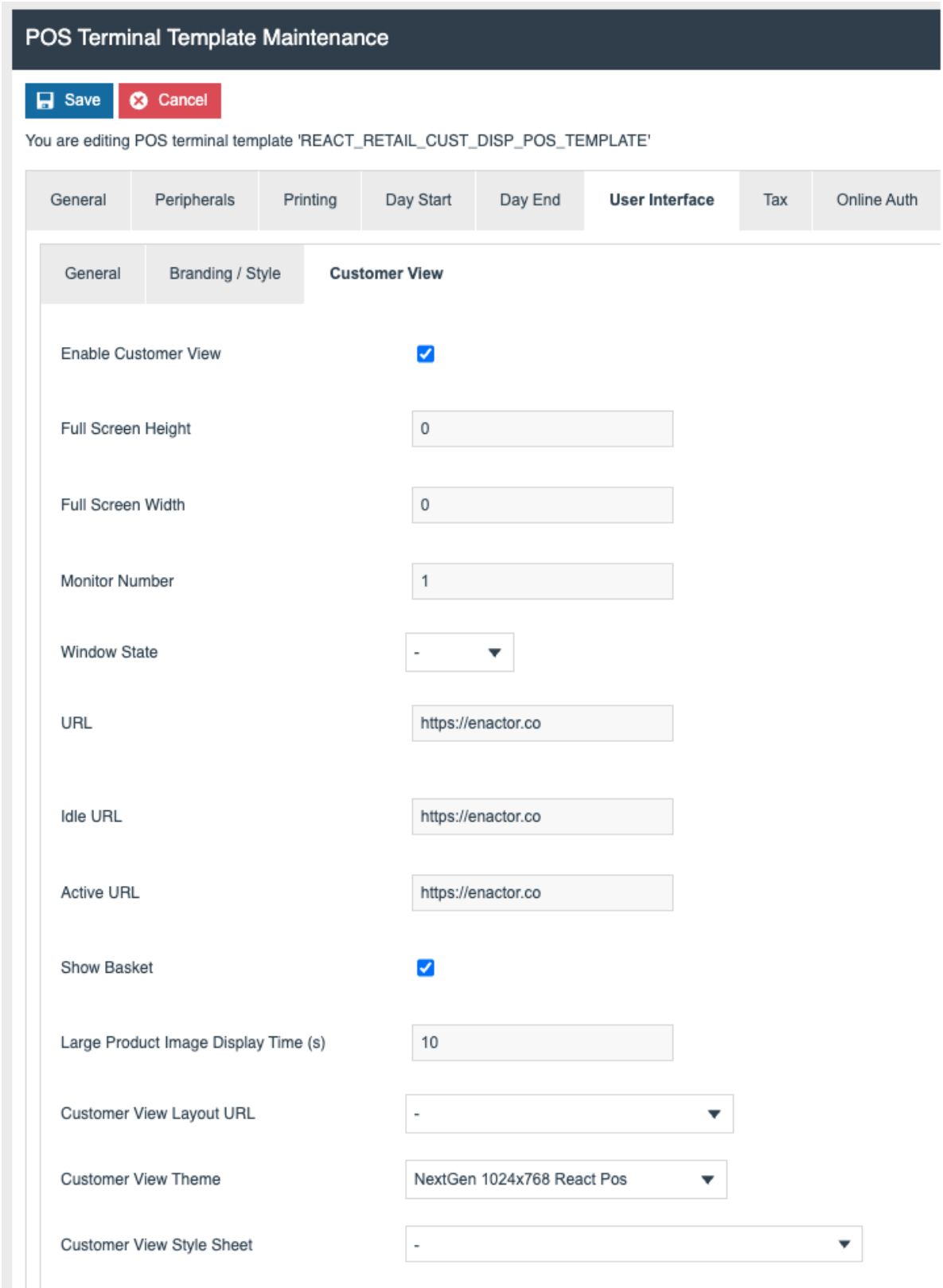
This guide will configure the customer display in the POS Terminal Template.

POS Terminal Template

All configuration for the customer display takes place in the POS Terminal Template

This application can be accessed via:
Configuration -> Organisation -> POS Terminal Templates

Edit an existing React POS Terminal template and navigate to the User Interface > Customer View tab.


POS Terminal Template Maintenance
Save
Cancel
You are editing POS terminal template 'REACT_RETAIL_CUST_DISP_POS_TEMPLATE'
General
Peripherals
Printing
Day Start
Day End
User Interface
Tax
Online Auth
General
Branding / Style
Customer View
Enable Customer View
Full Screen Height
0
Full Screen Width
0
Monitor Number
1
Window State
-
URL
https://enactor.co
Idle URL
https://enactor.co
Active URL
https://enactor.co
Show Basket
Large Product Image Display Time (s)
10
Customer View Layout URL
-
Customer View Theme
NextGen 1024x768 React Pos
Customer View Style Sheet
-

The following configuration options are available:

Parameter	Description
Enable Customer View	Checkbox – selecting this enables the Customer View.
Full Screen Height	Specifies the height (in pixels) of the customer display monitor.
Full Screen Width	Specifies the width (in pixels) of the customer display monitor.
Monitor Number	Specify the monitor number where the Customer Display is shown. (0 is generally the operator display so the customer display would be set to 1)
Window State	Not required – can be defined as FullScreen.
URL	Not required
Idle URL	The URL displayed when an operator is not signed onto the POS.
Active URL	The URL displayed when an operator is signed onto the POS.
Show Basket	Enables the POS basket to be displayed on the Customer Display.
Large Product Image Display Time (s)	The time duration in seconds that a large product image is displayed when the item is added to the basket.
Customer View Layout URL	View layout URL for the customer view (optional)
Customer View Theme	Theme for the customer view (optional).
Customer View Style Sheet	Style sheet for the customer view (optional).

Broadcasting

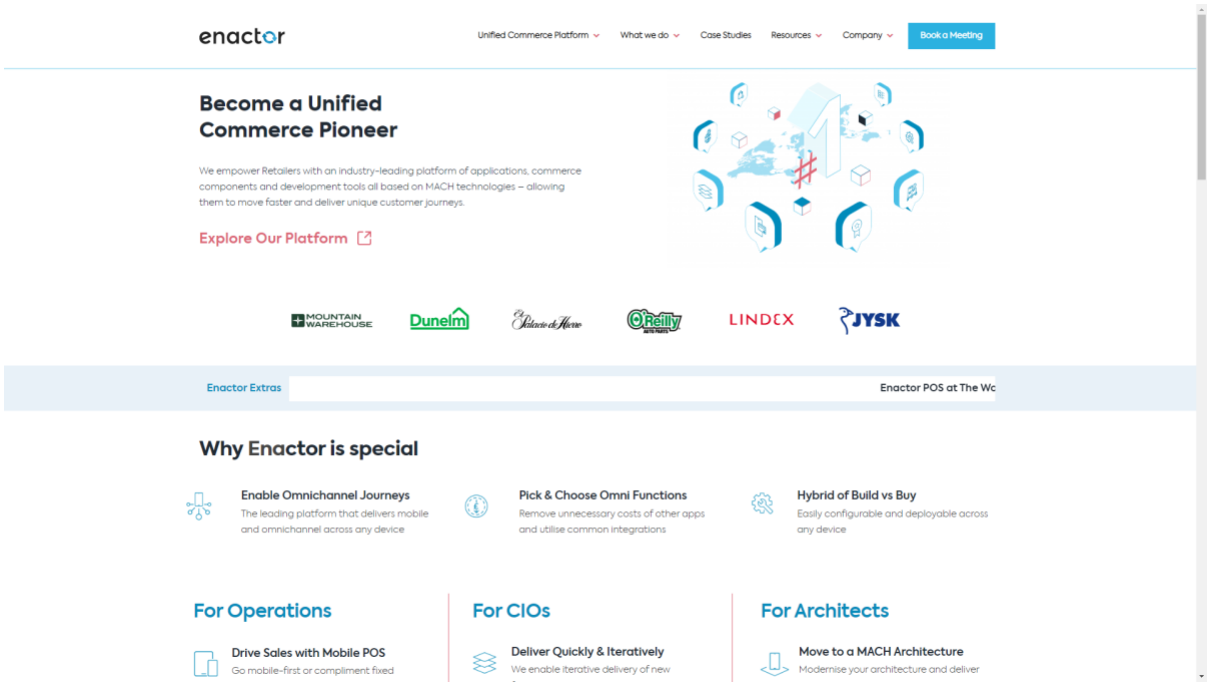
To deliver the configuration changes to the POS, broadcast the following:

- POS Terminal
- POS Terminal Templates

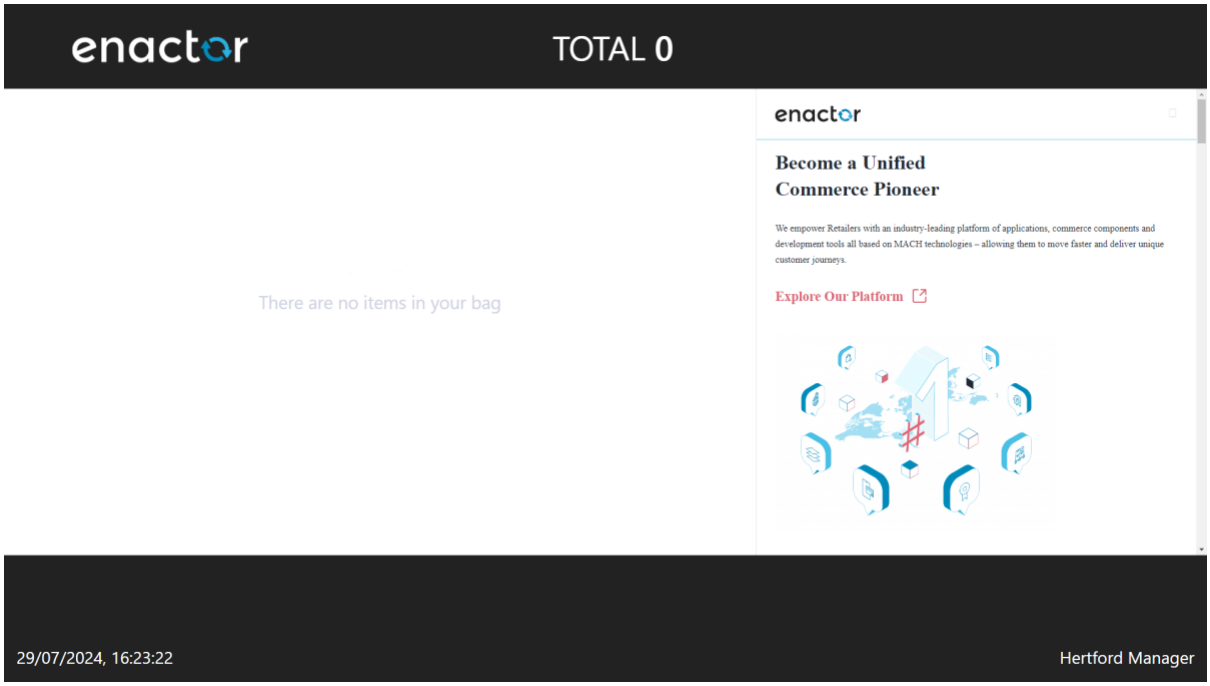
POS Functionality

Customer Display Functionality

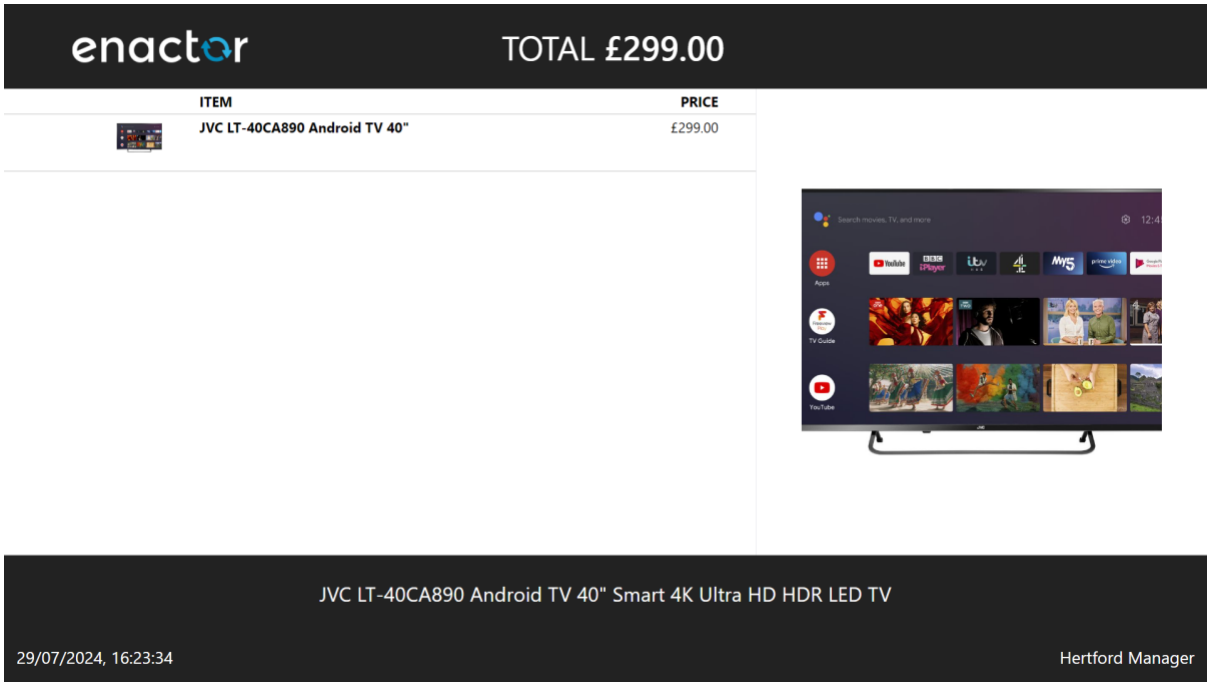
Customer Display screen when the POS is not logged on:



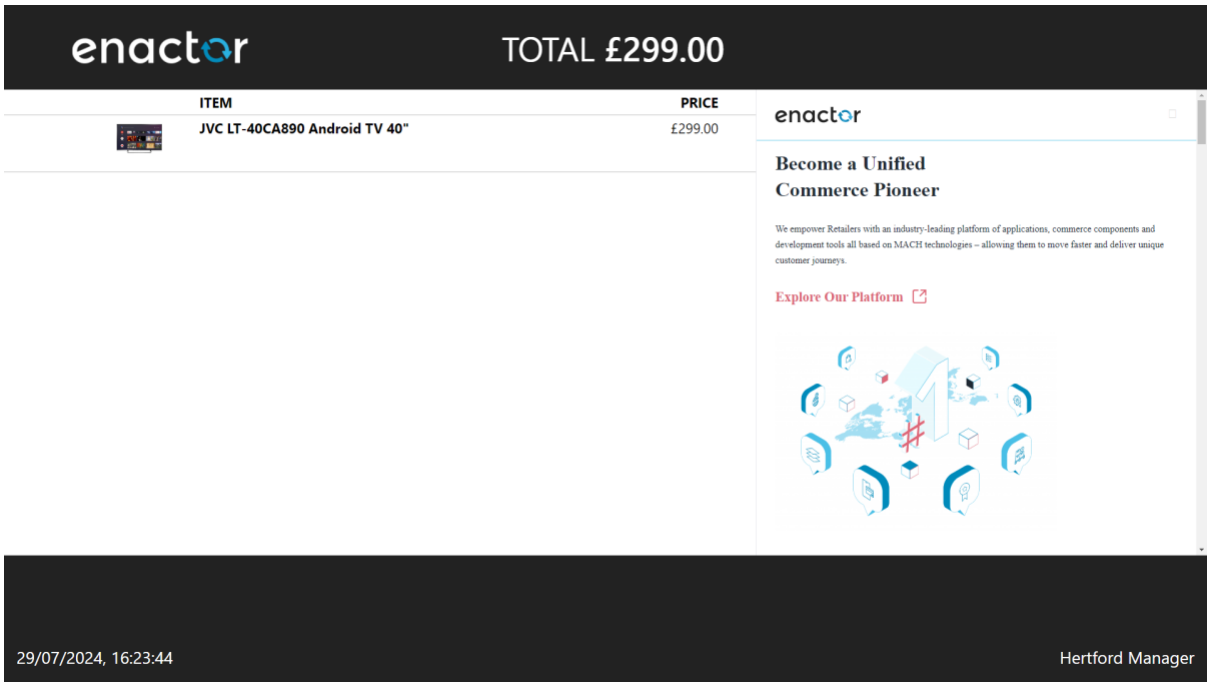
Customer Display screen after the POS Operator has logged on:



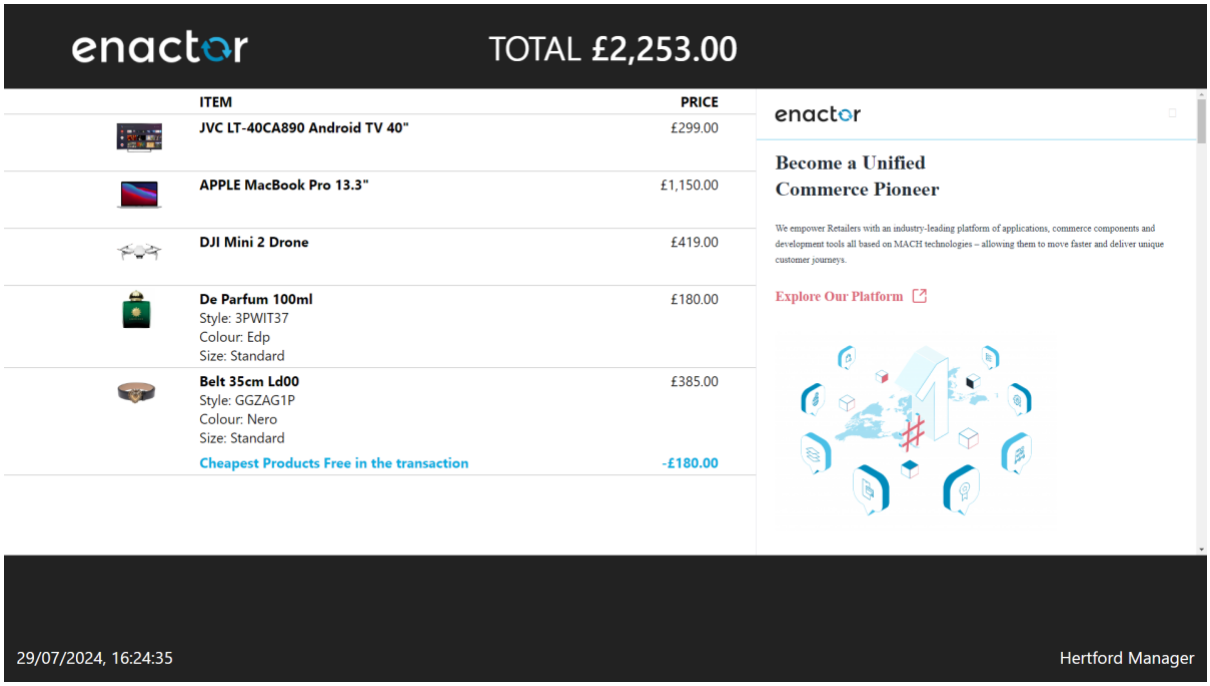
Customer Display when the first item is added to the basket (the large image on the right remains for the configured time in the Large Product Image Display Time parameter):



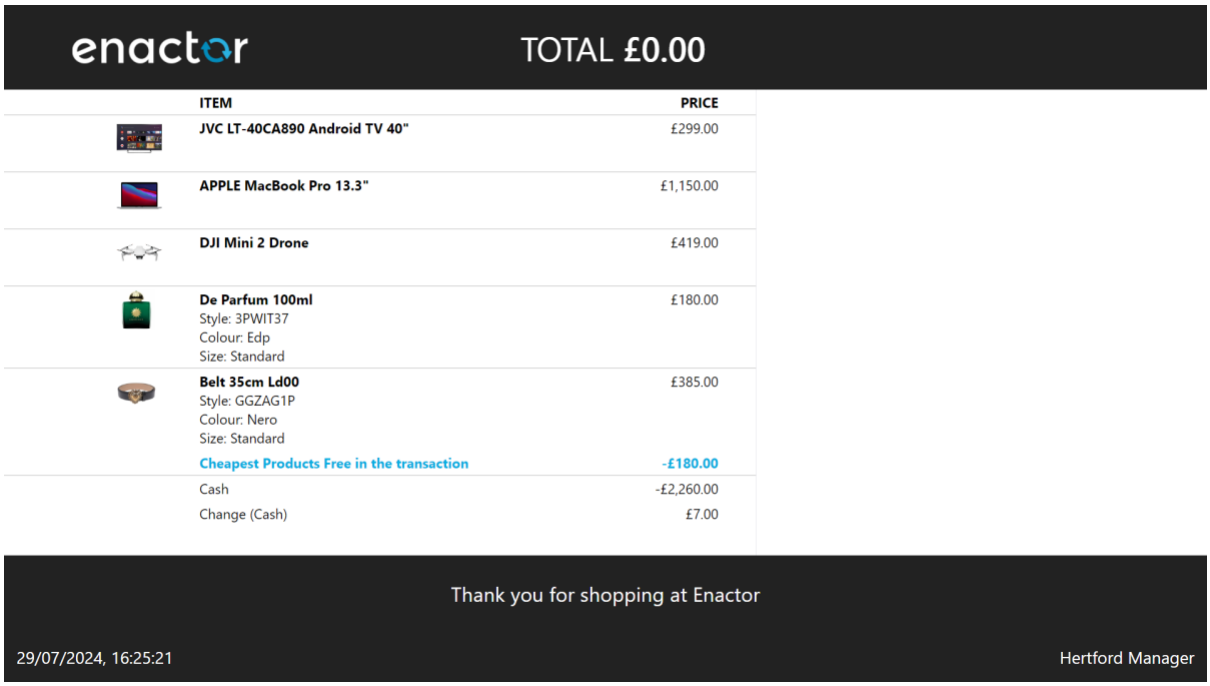
Customer Display after the Large Product Image Display Time has expired:



Customer Display with multiple items in the basket (note the promotion discount also shown):



Customer Display after the transaction is tendered:



About This Document

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The amendment history of this document can be found in the table below.

Current Document Version information

Document Version 1.0
Product Version 2.7.747.RC2

Document Context

This document is part of the Enactor Product Documentation Series. All Enactor products include a comprehensive documentation set designed to improve understanding of the product and facilitate ease of use.

Document Inquiries

At Enactor we aspire to producing the highest quality documentation to reflect and enhance the quality of our product. If you find that the document is inaccurate or deficient in any way, please assist us in improving our standard by letting us know.
For matters of document quality or any other inquiries regarding this document please contact:
By Email: documentation@enactor.co.uk

Document History

The following versions of the document have been produced:

VERSION	STATUS	ISSUE DATE	AUTHOR	REASON FOR ISSUE
1.0	Initial Issue	29/07/24	John Wood	Initial version