

How-To Guide -Configuring The POS Customer Display

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Introduction

The purpose of this document is to describe the configuration needed to enable the POS Customer Display. This feature enables rich content to be displayed on a second, customer-facing monitor attached to the POS.

Overview

This guide will cover the configuration for the following:

• **POS Terminal / POS Terminal Template** – The configuration for the customer display is defined in either the POS Terminal or the POS Terminal Template. This guide will focus on the POS Terminal Template, since this configuration is very likely to be templated.

Prior Training / Experience

You should be familiar with the following:

- Estate Manager Configuration
- Data Broadcasting

Configuration Steps

This guide will configure the customer display in the POS Terminal Template.

POS Terminal Template

All configuration for the customer display takes place in the POS Terminal Template

This application can be accessed via: Configuration -> Organisation -> POS Terminal Templates



Edit an existing React POS Terminal template and navigate to the User Interface > Customer View tab.

POS Terminal Template Maintenance							
Save Cancel You are editing POS terminal template 'REACT_RETAIL_CUST_DISP_POS_TEMPLATE'							
You are editing	POS terminal terr	plate 'REACT_	RETAIL_CUST_	DISP_POS_TE	MPLATE'		
General	Peripherals	Printing	Day Start	Day End	User Interface	Тах	Online Auth
General	Branding / S	tyle Cus	tomer View				
Enable C	ustomer View						
Full Scree	en Height		0				
Full Scree	en Width		0				
Monitor N	umber		1				
Window S	State		-	•			
URL			https://e	nactor.co			
Idle URL			https://e	nactor.co			
Active UF	IL		https://e	nactor.co			
Show Bas	sket						
Large Pro	duct Image Displa	y Time (s)	10				
Customer	View Layout URL		-		•		
Customer	View Theme		NextGen	1024x768 Rea	ct Pos 🔻		
Customer	View Style Sheet		-				•

The following configuration options are available:

Parameter	Description
Enable Customer View	Checkbox – selecting this enables the
	Customer View.
Full Screen Height	Specifies the height (in pixels) of the
	customer display monitor.
Full Screen Width	Specifies the width (in pixels) of the
	customer display monitor.
Monitor Number	Specify the monitor number where the
	Customer Display is shown. (0 is generally
	the operator display so the customer
	display would be set to 1)
Window State	Not required – can be defined as
	FullScreen.
URL	Not required
Idle URL	The URL displayed when an operator is not
	signed onto the POS.
Active URL	The URL displayed when an operator is
	signed onto the POS.
Show Basket	Enables the POS basket to be displayed on
	the Customer Display.
Large Product Image Display Time (s)	The time duration in seconds that a large
	product image is displayed when the item is
	added to the basket.
Customer View Layout URL	View layout URL for the customer view
	(optional)
Customer View Theme	Theme for the customer view (optional).
Customer View Style Sheet	Style sheet for the customer view
	(optional).

Broadcasting

To deliver the configuration changes to the POS, broadcast the following:

- POS Terminal
- POS Terminal Templates

POS Functionality Customer Display Functionality

Customer Display screen when the POS is not logged on:

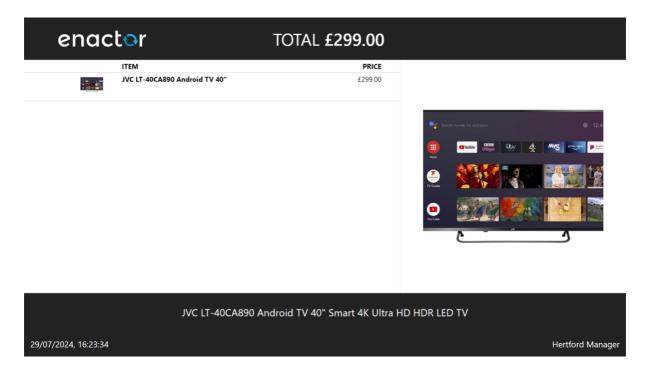
enactor	Unified Commerce Platform 👻 What we do 👻 Case S	Studies Resources v Company v Book a Meeting	
Become a Unified Commerce Pioneer	technologies – allowing		
WAREHOUSE Dune	Balantis de Hecaro E Belling		
Enactor Extras		Enactor POS at The Wc	
Enable Omnichannel Journeys The leading platform that delivers mobile and armichannel across any device	Pick & Choose Omni Functions Remore unnecessary costs of other apps and utilise common integrations	Hybrid of Build vs Buy Easily configurable and deployable across any device	
For Operations	For CIOs	For Architects	
Go mobile-first or compliment fixed	Deliver Quickly & Iteratively We enable iterative delivery of new	Move to a MACH Architecture Modernise your architecture and deliver	Ŧ

Customer Display screen after the POS Operator has logged on:

enactor	TOTAL 0
	enactor
	Become a Unified Commerce Pioneer
	We empower Retailers with an industry-leading platform of applications, commerce components and development tools all based on MACH technologies – allowing them to move faster and deliver unique customer journeys.
There are no items in your bag	Explore Our Platform [7]
29/07/2024, 16:23:22	Hertford Manager

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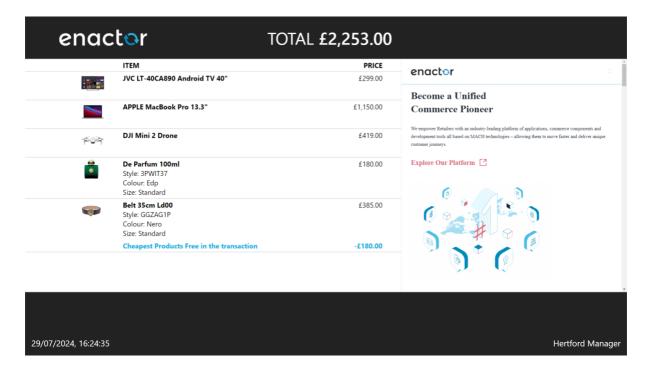
Customer Display when the first item is added to the basket (the large image on the right remains for the configured time in the Large Product Image Display Time parameter):



Customer Display after the Large Product Image Display Time has expired:

enac	tor	TOTAL £299.00	
	ITEM	PRICE	enactor
	JVC LT-40CA890 Android TV 40"	£299.00	Become a Unified
			<text><text><section-header></section-header></text></text>
29/07/2024, 16:23:44			Hertford Manager

Customer Display with multiple items in the basket (note the promotion discount also shown):



Customer Display after the transaction is tendered:

enac	:tor	TOTAL £0.00
	ITEM	PRICE
	JVC LT-40CA890 Android TV 40"	£299.00
	APPLE MacBook Pro 13.3"	£1,150.00
FU 3	DJI Mini 2 Drone	£419.00
Ô	De Parfum 100ml Style: 3PWIT37 Colour: Edp Size: Standard	£180.00
	Belt 35cm Ld00 Style: GGZAG1P Colour: Nero Size: Standard	£385.00
	Cheapest Products Free in the transaction	-£180.00
	Cash	-£2,260.00
	Change (Cash)	£7.00

Thank you for shopping at Enactor

29/07/2024, 16:25:21

Hertford Manager

About This Document

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The amendment history of this document can be found in the table below.

Current Document Version information

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Document Context

This document is part of the Enactor Product Documentation Series. All Enactor products include a comprehensive documentation set designed to improve understanding of the product and facilitate ease of use.

Document Inquiries

At Enactor we aspire to producing the highest quality documentation to reflect and enhance the quality of our product. If you find that the document is inaccurate or deficient in any way, please assist us in improving our standard by letting us know.

For matters of document quality or any other inquiries regarding this document please contact:

By Email: documentation@enactor.co.uk

Document History

The following versions of the document have been produced:

VERSION	STATUS	ISSUE DATE	AUTHOR	REASON FOR ISSUE
1.0	Initial Issue	29/07/24	John Wood	Initial version